

Friedrich Air Conditioning Company 10001 Reunion Place, Suite 500 San Antonio, TX 78216 800.541.6645 www.friedrich.com

## ROOM AIR CONDITIONERS LIMITED WARRANTY

## **FIRST YEAR**

**ANY PART:** If any part supplied by FRIEDRICH fails because of a defect in workmanship or material within twelve months from date of original purchase, FRIEDRICH will repair the product at no charge, provided room air conditioner is reasonably accessible for service. Any additional labor cost for removing inaccessible units and/or charges for mileage related to travel by a Service Agency that exceeds 25 miles one way will be the responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within twelve months from the date of the original purchase.

## SECOND THROUGH FIFTH YEAR

**SEALED REFRIGERANT SYSTEM:** If the Sealed Refrigeration System (defined for this purpose as the compressor, condenser coil, evaporator coil, reversing valve, check valve, capillary, filter drier, and all interconnecting tubing) supplied by FRIEDRICH in your Room Air Conditioner fails because of a defect in workmanship or material within sixty months from date of purchase, FRIEDRICH will pay a labor allowance and parts necessary to repair the Sealed Refrigeration System; **PROVIDED** FRIEDRICH will not pay the cost of diagnosis of the problem, removal, freight charges, and transportation of the air conditioner to and from the Service Agency, and the reinstallation charges associated with repair of the Sealed Refrigeration System. All such cost will be the sole responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within sixty months from the date of the original purchase.

**APPLICABILITY AND LIMITATIONS:** This warranty is applicable only to units retained within the Fifty States of the U.S.A., District of Columbia, and Canada. This warranty is not applicable to:

- 1. Air filters, fuses, batteries and the front grille removal tool.
- 2. Products on which the model and serial numbers have been removed.
- 3. Products which have defects or damage which results from improper installation, wiring, electrical current characteristics, or maintenance; or caused by accident, misuse or abuse, fire, flood, alterations and/or misapplication of the product and/or units installed in a corrosive atmosphere, default or delay in performance caused by war, government restrictions or restraints, strikes, material shortages beyond the control of FRIEDRICH, or acts of God.

**OBTAINING WARRANTY PERFORMANCE:** Service will be provided by the **FRIEDRICH Authorized Dealer or Service Organization** in your area. They are listed in the Yellow Pages. If assistance is required in obtaining warranty performance, write to: Room Air Conditioner Service Manager (the Friedrich address is at the top of this warranty) or email tac@friedrich.com.

LIMITATIONS: THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES. Anything in the warranty notwithstanding, ANY IMPLIED WARRANTIES OF FITNESS FOR PARTICULAR PURPOSE AND/OR MERCHANTABILITY SHALL BE LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY. MANUFACTURER EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGE FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

- 1. Repair of the unit
- 2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
- 3. Providing a replacement unit of equal value

## The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.

**NOTE:** Some states do not allow limitations on how long an implied warranty lasts, or do not allow the limitation or exclusion of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you.

OTHER: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**PROOF OF PURCHASE:** Owner must provide proof of purchase in order to receive any warranty related services.

All service calls for explaining the operation of this product will be the sole responsibility of the consumer.

All warranty service must be provided by an **Authorized FRIEDRICH Service Agency**, unless authorized by FRIEDRICH prior to repairs being made.