

#### HILL DICKINSON

### Securing Systems **Amid Tight Regulation**

#### **ABOUT HILL DICKINSON**

Hill Dickinson is a leading commercial law firm with offices across the UK, Europe and Asia. With 850 employees worldwide, Hill Dickinson delivers advice and strategic guidance to businesses, organizations, and individuals, advising on non-contentious advisory and transactional work for all forms of commercial litigation and arbitration. Hill Dickinson's clients include multinational companies, major corporations, UK and foreign banks and financial institutions, public sector organizations, private individuals, and professional bodies.

#### **KEY FACTS**

**850 People Protected** 



**Tessian Guardian** Deployed



**Tessian Enforcer** Deployed





# Improving client service with new technology

As Director of IT and Operations at Hill Dickinson, Keith Feeny recognizes that the focus on security across the legal sector has increased dramatically over the past five years. Heightened client requirements and a tougher regulatory climate have made it necessary for law firms to take a more proactive approach to security.

In particular, Hill Dickinson's health practice works with some of the largest healthcare providers in the United Kingdom. Ensuring the security of sensitive data like patient records is a top priority. As Keith says, "Having big directories of sometimes quite similar names can increase the chance of an email being accidentally sent to the wrong person."

The need to mitigate these risks led Hill Dickinson to look for security products that wouldn't restrict normal business, but which could effectively deal with the dangers of human error on email. With that goal in mind, Keith began to consider Tessian as a more intelligent solution.

"You now need to move fast just to stand still, so our priority is to proactively look for new technologies that can transform the way we do things."

**KEITH FEENY Director of IT and Operations, Hill Dickinson** 





"You want people to be able to do their work while taking security precautions as seriously as possible."

KEITH FEENY
Director of IT and Operations, Hill Dickinson

#### **TESSIAN IMPLEMENTATION**

### Facilitating business as usual

Hill Dickinson's main priority when looking for an email security solution was finding a tool that wouldn't disrupt" business as usual" for employees. Keith was able to deploy Tessian firm-wide with minimal involvement from his IT team.

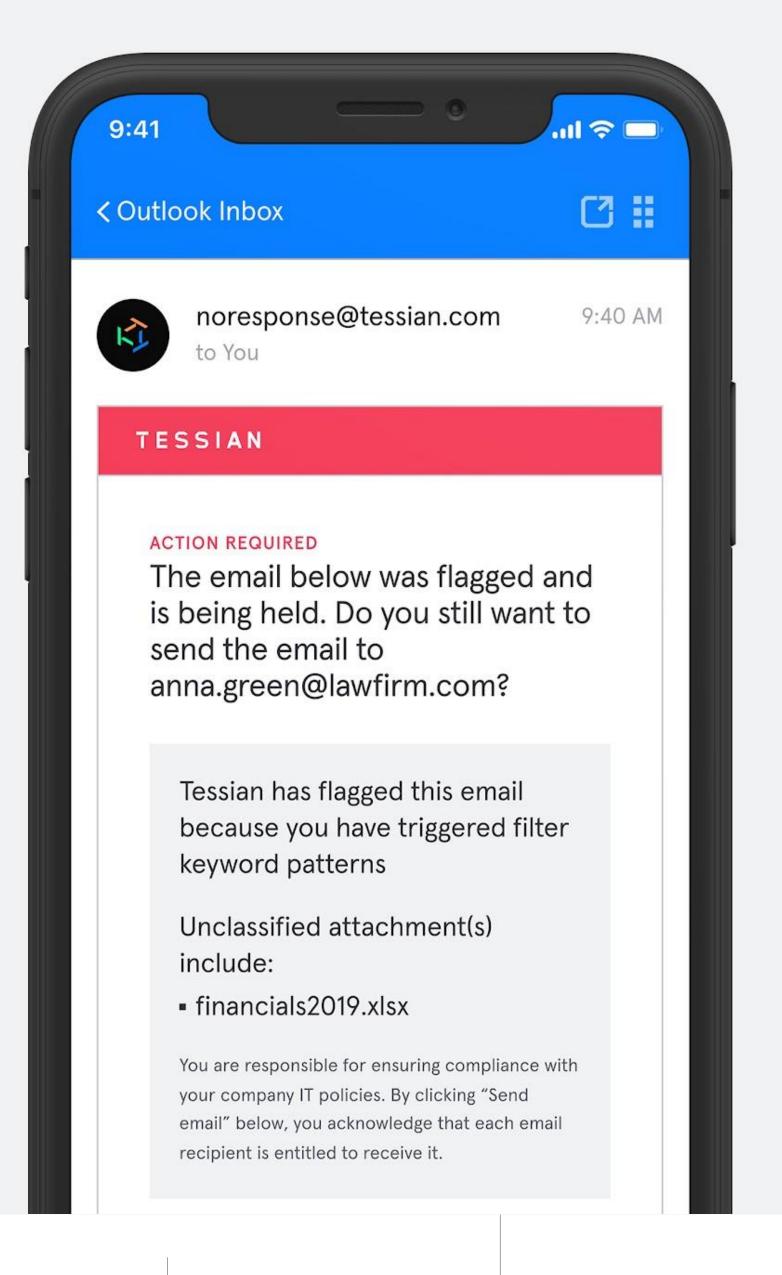
Keith was particularly impressed with Tessian's lack of false positives. Unlike other solutions which issue a warning on every external outbound email, with Tessian "You're getting 10 warnings out of 1,000 emails. The advantage of that is when people actually receive the warning, it gets their attention."

After deploying Tessian, Hill Dickinson now has in-depth visibility on email security. As a result, Keith can easily surface intelligence on how many potential breaches have been avoided to the Executive and main LLP Boards, which enables strategic decisions to be taken with security in mind.



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#### LOOKING TO THE FUTURE

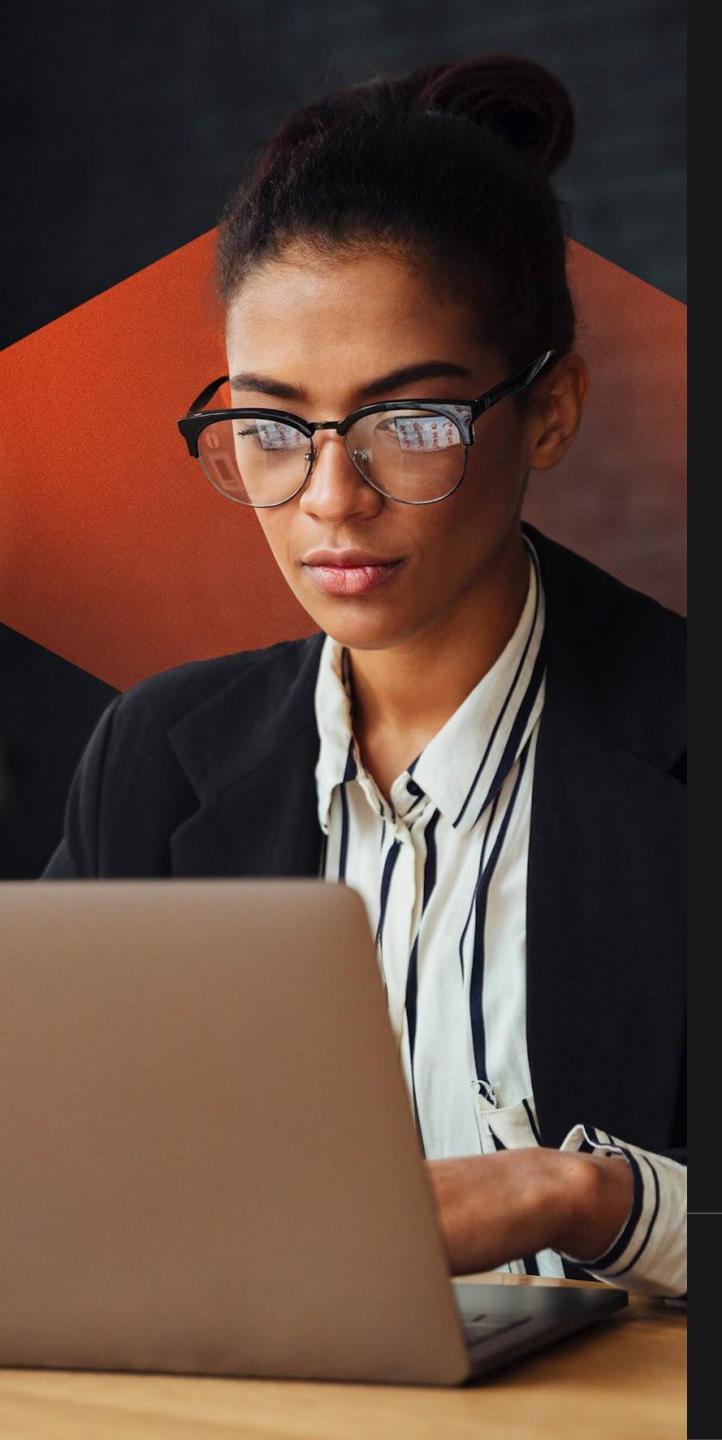
### Building a security culture for a mobile workforce

Tessian has become a core part of Hill Dickinson's security infrastructure.

With more employees working from home and using personal devices, Hill Dickinson takes the risks of data loss and exfiltration seriously. Armed with Tessian's Guardian and Enforcer filters, Keith is confident that Hill Dickinson is in a strong position to mitigate the risk of regulatory, financial, and reputational damage caused by human failure on email.







## Learn more about how Tessian prevents human error on email.

Powered by machine learning, Tessian's Human Layer Security technology understands human behavior and relationships.

#### **GUARDIAN**

Automatically detects and prevents misdirected emails.

#### **INFORCER**

Automatically detects and prevents data exfiltration attempts.

#### **B** DEFENDER

Automatically detects and prevents spear phishing attacks.

Importantly, Tessian's technology automatically updates its understanding of human behavior and evolving relationships through continuous analysis and learning of an organization's email network.

That means it gets smarter over time to keep you protected, wherever and however you work.

Interested in learning more about how Tessian can help prevent email mistakes in your organization?

REQUEST A DEMO →

**CUSTOMER STORIES** →



