TESSIAN | COASTAL housing group

Securing a Leading Social Housing Provider

ABOUT COASTAL HOUSING GROUP

Coastal Housing Group is a not–for–profit social housing provider specializing in community residential properties. The business predominantly operates in South Wales, United Kingdom. In addition to residential properties, Coastal Housing has a robust commercial portfolio that focuses on mixed–use town center regeneration projects.

KEY FACTS

250 User Deployment

Tessian Defender Deployed
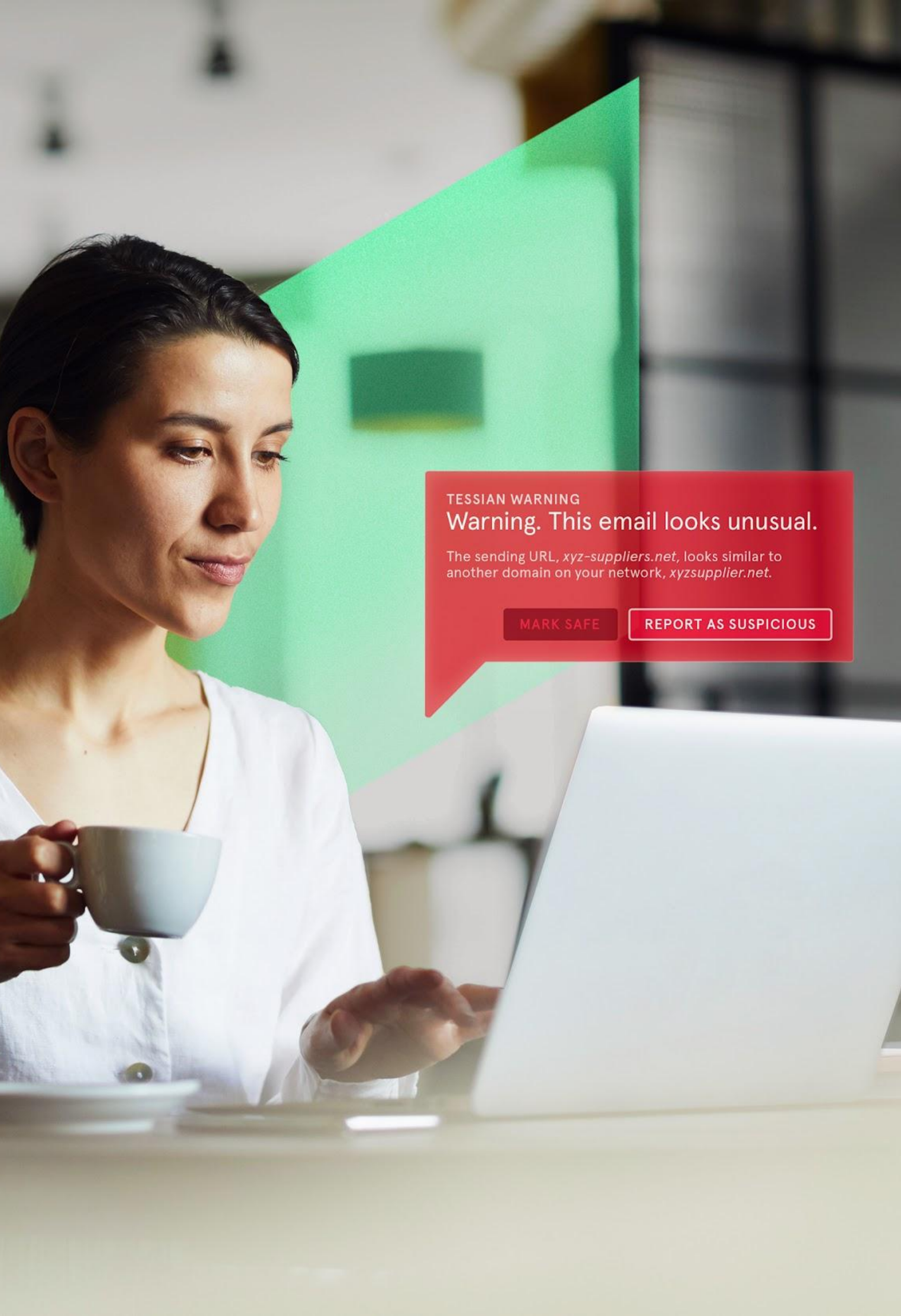
Tessian Guardian Deployed

Protecting a bustling business

Coastal Housing has provided housing opportunities to communities across South Wales since 2008. Mark Elias is Coastal Housing's IT Infrastructure Manager and he understands how important data security is in the housing sector. Coastal Housing handles and processes a considerable amount of sensitive information and utilizes multiple, complementary technologies to help keep its information protected. While the organization goes to great lengths to provide staff with the reassurance that they are conscientious about security, the IT team recognized that they could do more. With a growing mobile workforce and data regularly exiting the organization's directly controlled network, the IT team wanted to see how machine learning could fortify their security stack. Tessian's offering was exactly what Coastal Housing was looking for.

"Tessian exceeded the expectations of our GDPR team. You simply cannot beat seeing for yourself what the product is capable of against your own organization's data."

MARK ELIAS
IT Infrastructure Manager, Coastal Housing

Staying vigilant under GDPR

Tessian integrated seamlessly into Coastal Housing's layered infrastructure, was up and running in a short period of time, and was very easy for the IT team to understand.

Having implemented Tessian Guardian, Coastal Housing can now prevent accidental data loss from misdirected emails, mitigating the impact of human error and helping IT teams control an unwieldy problem. Coastal Housing's IT team deployed Tessian and educated employees about how the product works quietly in the background. And, with a low false positive rate, employees liked the fact that when a warning *did* appear, it provided context about why the email was flagged.

Guardian accurately detects and prevents mistakes without disrupting their day–to–day workflow. That way, Coastal Housing employees feel assured that they won't accidentally send sensitive information to the wrong destination.

While employees are being as vigilant as they can be, it's unrealistic to assume they will be able to spot threats 100% of the time.

Armed with Tessian Defender, Coastal Housing has secured their system from inbound spear phishing threats, protecting the organization from data loss.

Maintaining security while growing

"We're a vibrant, progressive organization; we place great emphasis on excellent communication and take pride in corresponding effectively with a diverse range of peers, partners, residents, and the general public. We needed a product that would help us take our high standard even higher, and we found that product in Tessian."

MARK ELIAS
IT Infrastructure Manager, Coastal Housing

Coastal Housing understands that for security to be effective, it cannot be static.

As threats evolve, so must the technology designed to protect against them. Being a bustling business, Coastal Housing will continue to adapt and to respond to the ever-changing landscape. The organization will continue to focus on investing in platforms that are capable of doing the same.

Learn more about how Tessian prevents human error on email.

Powered by machine learning, Tessian's Human Layer Security technology understands human behavior and relationships.

⊿ GUARDIAN

Automatically detects and prevents misdirected emails.

⊿ ENFORCER

Automatically detects and prevents data exfiltration attempts.

⊞ DEFENDER

Automatically detects and prevents spear phishing attacks.

Importantly, Tessian's technology automatically updates its understanding of human behavior and evolving relationships through continuous analysis and learning of an organization's email network.
That means **it gets smarter over time to keep you protected, wherever and however you work.**

Interested in learning more about how Tessian can help prevent email mistakes in your organization?

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