

Cloud Hosting laaS Comparison between CloudHPT and Hyper scale Clouds

CloudHPT is a Cisco Powered Cloud launched in the UAE in 2013 and serving the Middle East Region. It is owned and operated by BIOS; a Cisco Gold and Master Managed Services Provider who have a 15 year pedigree in end to end data-center and cloud solutions. **CloudHPT** offers customers Cisco Powered Managed Cloud services such as infrastructure as a service, disaster recovery as a service and backup as a service.

Most Hyper scale clouds are usually located in the USA, UK or Europe. Their focus is predominately on providing commodity IT infrastructure from the regional data centers. They have huge scale and deal with a vast amount of customers. As such it is often difficult to customized solutions and support. Companies will usually have to put significant operational resources into running their IT infrastructure from this type of environment.

Comparison of key features for small to mid-sized enterprise

Feature	CLOUD HPT HIGH PERFORMANCE TECHNOLOGY	Hyper scale clouds
Low latency internet connections for Middle East		×
Cisco authorized network features, customizable environment		×
Customer has access to local cloud engineering team for planning/troubleshooting		×
Granular Application aware Backup and Restore		×
Monthly Management Reporting		×
Full System Monitoring and Alerting 24/7 with proactive maintenance workflow		×

Operating System Patching as a service		×
Ability to do in-Cloud Disaster Recovery to different datacenter		
Automatic Failover for internet links using BGP		
2 factor authentication included FOC for secure access		×
Developer platform for .NET, Java, PHP, IDM, CDN		
ISO 27001 for data-security		$lue{lue}$
Hosted in-UAE to comply with data sovereignty (GCC Safe Harbor)		X
Hosted Microsoft Services including licensing	$\overline{\mathbf{V}}$	
High Performance Computing (HPC) cluster capabilities	×	
Fixed pricing model with no hidden charges		×
Optional physical server and appliance hosting		×
Support for multiple hypervisors (e.g. Oracle OVM)		×
Single Provider solution with on premise Managed Service offering		×
Zero-Touch service onboarding		×
Open DRaaS platform supporting multiple replication technologies		×
Support for multiple hypervisors (e.g. Oracle VM)		×

Hyper scale cloud platforms are ideal for development houses or enterprises with large IT teams, due to the complex array of offerings provided to the customer. The pricing model is based on utilization and therefore to get the most out of it you require an infrastructure team to manage, monitor and optimize the platform. Whilst we see the advantages in this approach, **CloudHPT** offers customers a fully managed platform designed for business. We take care of the back ground infrastructure management, focusing on providing high-performance and reliable services to our customers so they can focus on their business priorities.