

CTMA

HANDBOOK

FOR

**CONCRETE
TILES**

CONCRETE TILE MFR. ASSOC.

History of the CTMA

In the late 1990's, several concrete tile manufacturers met to form an organization now known as the CTMA. This was the first time any of them had ever met each other or even talked about their mutual goals. Their fundamental purpose was summed up in their Mission Statement located on the adjacent page, "Table of Contents." A Steering Committee was formed to direct the CTMA from the original four concrete tile manufacturers who have met monthly since they originally organized. After a great deal of discussion, they established six basic major goals.

I- Expand the membership of the CTMA through the addition of 'Associate Members' consisting of well respected allied product manufacturers.

II- Develop a vehicle to promote the use of concrete tiles to the building industry. That resulted in the development of a newsletter, now known as ***Concrete Tile Tales!*** Originally conceived as a four-page black & white newsletter, thanks to financial assistance of cement manufacturing companies and associations, the first issue was expanded to six pages in full color.

III- This required a comprehensive mailing list (now approximately 7,000) of selected masonry and tile dealers and contractors, architects and building officials in California and Nevada.

IV- Develop a rapport with both the ceramic tile and the masonry industries, providing installation standards and specifications that were suited for both segments of the construction industry.

V- Locally, concrete tiles, both as individual products or when installed, have been judged by the standards for ceramic tiles (ANSI and TCA). While some standards would apply, the majority would not function as reasonable standards for concrete tiles. Working closely with Smith-Emery Laboratories and Associate members, we now have a complete set of specifications.

VI- Although concrete is a very well known product, precast concrete tiles were not! So, in addition to the above five goals there was an urgent need to establish unquestioned credibility. This led to the development of CTMA's Q-Tile Assurance program (Quality-Tile). This is similar to the Q-Block program of the CMA, with Smith-Emery random testing for both programs.



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CTMA's Mission Statement

*Promoting the use of concrete tile products through
research, educational activities and marketing!*

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PART I - MATERIALS USED IN CONCRETE TILES

CEMENT:

- ASTM C 150 - Specification for Portland Cement
- ASTM C 595 - Specification for Blended Cement

AGGREGATES:

- ASTM C 33 - Specification for Concrete Aggregates
- ASTM C 330 - Specification for Lightweight Aggregates for Structural Concrete

ADMIXTURES:

- ASTM C 494 - Specifications for Chemical Admixtures for Concrete
- ASTM C 1017 - Specifications for Chemical Admixtures for use in Producing Flowing Concrete
- ASTM C 618 - Specifications for Coal Fly Ash & Raw or Calcined Natural Pozzolan for use as a Mineral Admixture in Portland Cement Concrete
- ASTM C 979 - Specifications for Pigments for Integrally Colored Concrete
- ASTM C 1116 - Specifications for Fiber-Reinforced Concrete & Shotcrete
- ASTM C 1240 - Specifications for Silica Fume for use as a Mineral Admixture in Hydraulic-Cement Concrete Mortar & Grout

SEALERS (Manufacturer Applied):

- ASTM C 1315 - Specifications for Liquid Membrane-Forming Compounds having Special Properties for Curing & Sealing Concrete

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PART II - PERFORMANCE

A- PRODUCT PERFORMANCE

| | | | | | |
|-----|---------------------------|---|------------------|---|------------------------------|
| 1- | Compression Strength | - | 4000 psi * | - | ASTM C-39 |
| 2- | Absorption | - | 12. % | - | ASTM C-67 (Section 8) |
| 3- | Moisture Content | - | 7. % * | - | ASTM C-67 (Section 5) |
| 4- | Density | - | 140 lbs cubic/ft | - | ASTM C-642 |
| 5- | Length Change (+/-) | - | 0.1% max. * | - | ASTM C-157 (CTMA Modified)** |
| 6- | Bond Strength (shear) | - | 50 psi | - | ASTM C-482 |
| 7- | Abrasion Resistance | - | 20 wear index | - | ASTM C-1353 |
| 8- | COF | - | 0.6 | - | ASTM C-1028 |
| 9- | Breaking Load (max. load) | - | 300 lbs | - | ASTM C-67 (Section 21) |
| 10- | Freeze/Thaw (Optional) | - | See Mfr. | - | ASTM C-67 (Section 9) |

NOTES:

- 1- *Tested seven days from date of manufacture.
- 2- Tile manufactured date stamped on cartons is now a CTMA requirement
- 3- **Length Change (Q-Tile field tests according to ASTM C-67, Sec. 15)

B- TILE ASSEMBLY PERFORMANCE

| | | | | | |
|----|-----------------------------------|---|---------------|---|------------------------------|
| 1- | COF | - | 0.6 | - | ASTM C-1028 |
| 2- | Bond Strength (Installation Bond) | - | 50 psi | - | ASTM C-482 |
| 3- | Dimensional Stability (Curling) * | - | Retain bond * | - | CTMA CT-104 * |
| 4- | Bond Strength (shear) | - | 50 psi * | - | ASTM C-482 (CTMA Modified) * |
| 5- | Check coverage (on back of tile) | - | Periodically | - | ANSI A108.5 A-4.3.3.3.3 |
| 6- | Sound Transmission | - | RF 900-2K | - | ** |

NOTES:

- 1- *After 41 days wet/dry cycling, then tile assembly is tested
- 2- **CTIOA has allowed the CTMA use of their RF 900-2k
- 3- CTMA specifications states, "backbuttering mandatory on all exterior concrete tile installations." (ANSI A108.5 A-4.3.3.3.3 = 95% coverage)

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Part III - INSTALLING CONCRETE TILES

IMPORTANT NOTE: Before installing any tiles, it is the responsibility of the installer to read and follow the manufacture's printed instructions.

THE FOUR -"C's" - CHECKLIST WHEN INSTALLING CONCRETE TILES:

- CLEAN:** Make sure the concrete slab is clean and bondable.
- COOL:** Tile & slab must be moist when mortar applied. **MOIST**, do not saturated with water.
- COVERAGE:** A 100% tile bonding coverage is desirable, with a minimum of 95% on exterior and 80% on interior bonding coverage within the tile assembly. (Refer ANSI* specs.) Extremely important that all corners and tile edges have a 100% bonding coverage.
- CURE:** **Allow to cure a minimum of 24 hours before grouting or subject to light traffic.**
- * ANSI = American National Standard Institute for Ceramic Tile

BONDING TO SUBSTRATE: For existing cracks in slab, see CTMA's Tech Bulletin on "Crack Isolation."

Make sure the surface is clean & free of any 'foreign' substances. If there is any doubt, either test by:

- 1- Pouring water on the slab & if it beads up, it has a 'foreign' substance on the surface.
- 2- Apply a solution of Phenol to slab, if it does not change color the surface may have contamination.
- 3- Install a test tile and remove it on the 3rd day. If the tile is difficult to remove, the slab is clean.

NOTE: If there is indication of vapor transmission from concrete slab, consult with a mortar mfr.

NEW CONCRETE SLAB: (Check surface prior for any 'foreign' substance that may inhibit bond.)

Light broom finished concrete slabs surfaces are required as 'troweled smooth finished' surfaces are always potential bonding problems. Must be cured for 28-days and 'smooth finished' surfaces should be mechanically abraded (grinding or shot-blasting) prior to installing tiles to ensure a bond.

EXISTING CONCRETE SLABS: (Check surface prior for any 'foreign' substance that may inhibit bond.)

Carbonation of older concrete surfaces is a common form of environmental weathering. Eventually, it exposes aggregate due to the softening & erosion of the concrete paste formally surrounding the aggregate. Carbonation is caused by the absorption of carbon dioxide (air) & moisture into concrete forming carbonated water (acid), same as a typical soft drink. This chemical reaction weakens the concrete's surface & must be removed prior to installing tiles.

PLYWOOD FLOORS: Concrete tile manufacturers do not recommend directly bonding their tile to wood although it is considered an acceptable practice by the tile industry. The CTMA recommends three different methods for tiling over a wood substrate. (1)- Cement backer board,* (2)- Uncoupling membrane* or, (3)- A pre floated 1¼" to 2" mortar bed on a cleavage membrane.*

* See the 'Tile Council of America (TCA) Handbook for Tile Installation.'

EXPANSION, CONSTRUCTION, ISOLATION, CONTRACTION, GENERIC, PERIMETER JOINTS:

Must be allowed for when installing all floor tiles. Consult the TCA Handbook, EJ171 'Movement Joints'.

Note: for interior installations, perimeter movement joints are mandatory.

FLOOR ANTI-FRACTURE / CRACK ISOLATION MEMBRANES:

An important consideration for both exterior and interior concrete tile installations.

For details consult the TCA handbook, ANSI, CTIOA field report, CTMA field report & technical bulletin.

ACTUAL INSTALLATION PROCESS: There are three installation options:

(1)- **THIN-SET**, (2)- **MEDIUM-BED**, (3)- **MORTAR-SET**

THIN-SET: Method normally preferred by C-54 tile installers when installing ceramic tiles.

- 1- Always first review and then follow the instructions printed on each bag of thin-set.
- 2- Mix the thin-set and clean cool water (or latex additive) together by hand or use a variable-speed

electric drill at slow speed (150 to 200 rpm) to a smooth, paste consistency. Let slake or stand 5 - 10 minutes, stir again and use. Stir occasionally to keep fluffy, BUT DO NOT RETEMPER (add more water). When properly mixed, troweled ridges on slab will stand with little or no slump.

- 3- To avoid entraining air in the mix, use a Bird Cage rather than a Paddle mixing attachment.
- 4- Spread thin-set with the trowel's flat side to skin the substrate and break the 'surface tension'.
- 5- Run grooves in one direction under each individual tile, which allows air to escape.
- 6- Hold the ½" square notched trowel in a near vertical position and finish combing in one direction.
- 7- Do not allow thin-set to 'skin-over' as that will inhibit bonding of the tile.
- 8- Backbuttering each tile is recommended in all applications; however, on exterior applications with tiles 8"x 8" or larger, It is mandatory to obtain a minimum of 95% coverage! Thin-set should be spread onto the back of individual tiles with the flat side of the trowel.

MEDIUM-BED: Highly recommended for the installation of concrete tiles

- 1- Ideal for setting concrete tiles and large formatted tiles.
- 2- Typically used with a ½" x ½" x ½" square notch or ¾" rounded notch trowel.
- 3- Most can be used from 1/8" thick to ¾" thick after tiles are beaten into place.
- 4- Most are formulated with additional larger sand gradation to minimize shrinkage.
- 5- Available in white and gray, modified and non-modified, normal set and fast set.
- 6- Spread mortar and set concrete tiles in the same basic way as a ceramic tile or natural stone.
- 7- Backbuttering tiles on the interior recommended, It is mandatory on exterior applications.

MORTAR-SET: Method preferred by C-8 masonry contractors.

IMPORTANT NOTE: This method not recommended by all concrete tile manufacturers.

- 1- Available in bags premixed dry or can be mixed on job sites. When mixed on site, use 2½ to 3 parts washed plaster sand to 1 part Portland cement. Use of latex & acrylic concrete additives is strongly recommended. Mortar too rich with cement has a tendency to shrink and crack.
- 2- Mortar-Set application can be used at a minimum of ½" thick to a maximum of 1" thick.
- 3- Do not allow mortar to lose plasticity and become stiff, as that will inhibit bonding of the tile.
- 4- Extreme hot or cold weather affects the mortar's open time. Consider both the air & slabs' temperature & do not spread too much at one time, as heat affects open time.
- 5- It is recommended to slurry coat (backbutter) the back of each individual tile for all applications; however, on exterior applications with tiles 8"x 8" or larger, it is mandatory! This ensures ultimate bonding through wet-to-wet mortar contact.
- 6- Do not use a rubber mallet directly on tile. Instead use beating block to adjust tile if needed.

MANDATORY FOR SETTING TILE WITH EITHER METHOD:

- 1- Extreme hot or cold weather affects the thin-sets' open time. Always check first the instructions printed on the thin-set sack or package mortars regarding temperature & open time.
- 2- Press tiles into grooved thin-set or mortar bed, moving back and forth to level and ensure a complete bond. If necessary, use a beating block to adjust the tile.
- 3- Under no circumstances allow voids in the thin set or mortar set at the corners or edges of the tiles. If that occurs, it will contribute both to the tiles debonding and cracks in the grout joints.

CLEAN TILE'S SURFACE AS YOU INSTALL:

- 1- Clean any thin-set or mortar off the face of the tiles ASAP, as the longer it stays on the more difficult it becomes to clean off the tile's surface. The length of time you will be able to do this varies with the concrete tile's surface temperature.
- 2- Never leave a 'cement haze' on the concrete tile's surface overnight which is often done when installing ceramic tiles, because you will be unable to remove it the next day.
- 3- NEVER USE ACIDS when cleaning concrete tiles or grout, as they will detrimentally affect the colors and finish FOREVER!

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Part IV - GROUTING CONCRETE TILES

BAG GROUTING CONCRETE TILES IS THE RECOMMENDED METHOD:

Although less forgiving, **SPREAD (SMEAR) GROUTING IS PREFERRED BY SOME TRADES.**

EITHER METHOD requires the following:

- 1- All materials must meet & exceed industry standards as tested according to ASTM.
- 2- Thin-Set or mortar-set residue must be cleaned off each tile's surface prior to grouting.
- 3- Use Saltillo (quarry) type of coarser sanded grout with grout joints of 3/8" to 1/2" wide. If you mix your own grout, use a mixed gradation of 30/60/90 silica sand in a 2 to 2-1/2 ratio to 1 cement.
- 4- Do not use excessive water, because if you do the grout will then shrink away from the tile's edge. Allow to slake (stand) for five to ten minutes, then restir.
- 5- Depending on temperature, pot life of mixed grout is approximately two hours. Never retemper!
- 6- All grout residue must be completely cleaned off the concrete tile's surface before its final set. Before leaving a job site, all grout scum or haze must be removed as it will not come off later.
- 7- **DO NOT UNDER ANY CIRCUMSTANCES USE ACID TO CLEAN TILE AFTER GROUTING.**

BAG GROUTING: Method preferred by C-8 masonry contractors.

- 1- Fill grout bag with grout mixture between 1/2 to 2/3 full.
- 2- Grout should flow through the bag smoothly with a creamy consistency. If not, add cement.
- 3- Twist the grout bag until all the slack is taken up and then continue to roll the bag tighter to maintain a constant & consistent pressure. If water drips out of the nozzle, add cement.
- 4- Use one hand to keep the bag twisted at the top; with the other hand, squeeze bottom of bag while pressing your knuckles into the bag at the top. Maintain consistent pressure.
- 5- Force enough grout into each joint to completely fill it higher than the tile's surface.
- 6- When grout starts to set up, tool the joint to compact the grout and remove excess.
- 7- The main advantage of Bag Grouting is clean up can be done without using water. Spots can be removed by lightly rubbing the surface with steel wool or with a soft wire brush.

SPREAD (smear) GROUTING: Method preferred by C-54 tile contractors.

EXCEPTION: DO NOT SPREAD GROUT ON TEXTURED SURFACES.

- 1- Installation according to ANSI A-108 & TCA Handbook. Materials meet ANSI A-118.
- 2- Press grout into joints with a rubber float held at approximately 45°, completely filling all joints.
- 3- Do not spread grout on a larger area than you can easily clean prior to losing its plasticity.
- 4- Do not use too much water on the tile's surface during cleanup as it will weaken the grout.
- 5- Replace cleanup water frequently to ensure complete removal of all grout scum.

DAMP CURING THE COMPLETE INSTALLATION WHEN FINISHED IS HIGHLY RECOMMENDED!

This will slow the hydration process and minimize grout shrinking away from the tile or cracks in grout.

SEALING OF THE CONCRETE TILES: See PART V of this Handbook

After the installation has been completed and cured, the tiles should be sealed with a breathable sealer. This should be done whether it has been initially sealed or not to protect the grout.

MAINTENANCE OF CONCRETE TILES: See PART VI of this Handbook

Concrete tiles are a very durable product; however, they need maintenance like all other floor coverings.

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Part V - SEALERS FOR CONCRETE TILES

Concrete tiles, although very dense and durable, are similar to unglazed ceramic paver tiles. Both need to be sealed to protect them from staining and preserve their original appearance. Several factors influence the selection of the appropriate sealer that will provide both the look you desire and the performance you expect. The following are important points to consider to ensure obtaining the best results.

FIRST: QUALIFY THE CONCRETE TILE YOU WISH TO SEAL.

- 1- Is it a *new* tile installation or are you *refurbishing* an existing installation?
 - a- If it is a *new* installation, continue on this page.
 - b- If it is an existing installation to be *refurbished*, refer to **PART VI - Maintenance**.
- 2- You need to determine if your *new* tile has been pre-sealed at the factory. Options:
 - a- Check directly with your supplier, or the installer, or with the CTMA.
 - b- Pour a small amount of water on the tile. If it soaks in and turns dark, it has not been sealed. If it beads up, does not soak in or turn dark, it has been sealed.
- 3- If it has been sealed, it is very important to find out what type of sealer was used.
- 4- If not pre-sealed, before grouting it is recommended that the tile be sealed with the same sealer you have selected for the finish coat. This eases cleanup and minimizes potential staining.

SECOND: CONSIDER LOCATION OF THE TILE INSTALLATION AND THE TYPE OF SUBSTRATE AS BOTH WILL INFLUENCE CHOICE OF SEALERS AND ROUTINE MAINTENANCE REQUIREMENTS.

- 1- Is it an interior or exterior application?
- 2- Is it subject to residential or commercial traffic?
- 3- The substrate is only a factor when concrete is poured 'on grade' in an area that is subject to excessive moisture. Under these conditions, be sure the sealer is breathable.
- 4- Is the tiled area subject to water on the surface causing potential slip/fall problems?
- 5- Do you need to also stop grease & oil penetration (food areas, driveways, etc.)? Not all penetrating sealers resist grease and oil. Read the label and if still in doubt, call the manufacturer.

NOTE: There are solutions and methods to handle all of these issues: however, choosing the correct sealer is a key factor in avoiding these potential problems. If in doubt, call a CTMA member sealer manufacturer's 800 phone number for assistance.

THIRD: DETERMINE THE FINISHED SURFACE LOOK YOU DESIRE. There are two types of sealers:

Penetrating Sealers work below the surface leaving no film or appearance change. Option #1.

Coating Sealers leave a clear film on the surface producing options #2 through #4 listed below.

- | | | |
|-------------------------------------|---|--|
| 1- NATURAL LOOK | - | Use a ' Penetrating ' sealer. |
| 2- LOW TO MEDIUM SHEEN | - | Use a ' Coating ' type of sealer. |
| 3- HIGH SHEEN | - | Use a ' Coating ' type of sealer. |
| 4- WET LOOK (<i>darkens tile</i>) | - | Use a ' Coating ' type of sealer. |

NOTE: For interior applications, a polish or wax will provide additional gloss and protection.

FOURTH: THE CONCRETE TILE'S SURFACE MUST BE CLEAN AND DRY BEFORE SEALING.

- 1- Any discoloration on the tile's surface will be permanently locked in unless removed.
- 2- Remove any residue and grout haze before sealing.

FIFTH: LIKE ANY FLOOR FINISH, PROPER FLOOR MAINTENANCE IS VERY IMPORTANT.

- 1- See **Part VI - Maintenance & Troubleshooting** section of this Handbook for specific details on:
(a) Routine Maintenance (b) Periodic Heavy Duty (c) Troubleshooting

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PART VI - MAINTENANCE & TROUBLESHOOTING

| Issue | Product Recommendation | Notes |
|---|--|---|
| Routine Cleaning | Use a neutral cleaner (pH 7.0) for routine cleaning of concrete tile. Follow product label directions for best results. | Sweep or vacuum floor frequently to remove dirt and loose soil. Promptly wipe up any spills to minimize risk of staining. Place protective felt pads on legs of moveable furniture. For routine cleaning minimize the amount of solution used on floor, damp mop and dry promptly for best results. |
| Periodic Heavy Duty Cleaning | For areas that have been neglected or do not respond to routine maintenance and neutral cleaners, use of an alkaline cleaner (high pH) is recommended. A scrub brush will aid in this process, especially with textured surfaces. | Always sample a small section first. Will remove wax-type floor finishes. |
| Grout Residue (cement grout) | Easiest clean-up is achieved by following grout manufacturer's recommendations and removing all residue from tile/stone surface before grout is allowed to cure. Otherwise, a grout haze remover may be necessary after initial cure of one week | |
| Grout Residue (epoxy grout) | Use: (a) gel-type stripper, or (b) paint, varnish, sealer remover (non-flammable). | Do not allow stripper to puddle or dwell on grout joints. |
| Efflorescence; hard-water (mineral) deposits | Contact product manufacturer. | If efflorescence is under sealer, the sealer finish may need to be removed. |
| Removing old sealers, adhesive or mastic residue, ink or indelible markers | Use: (a) gel-type stripper, or (b) paint, varnish, sealer remover (non-flammable). | For some sealers or multiple coats of sealers, repeating removal process may be required. |
| Removal of polishes, waxes, floor finishes or heavy grease build-up on tile and grout | Use: Alkaline (ammoniated-type cleaners). | Repeat process may be necessary for heavy build-up. |
| Removal of deep-set stains | Use: (a) gel-type stripper, (b) paint, varnish, sealer remover or (c) poultice. | Apply stripper or poultice paste to stained area. Repeat process if necessary. |
| Efflorescence; hard-water (mineral) deposits | Contact product manufacturer. | |

Important Notes:

- (1) Always read directions thoroughly before using product.
- (2) Always do a small test area to ensure desired results.
- (3) Call product manufacturer when in doubt. CTMA manufacturers have available technical assistance with toll-free 800 numbers.

CTMA's Q-Tile = Quality Assurance and Membership in the CTMA

Q-tile means the CTMA guarantees Quality Tile

An immediate goal of the CTMA member manufacturers was to ensure that they produce the best concrete tiles and do so consistently. Although these manufacturers had accumulated a total of 232 years of experience in manufacturing concrete tiles, they wanted to establish uniform testing procedures and specifications designed especially for their products. The end result was that the CTMA developed strict specifications for both the materials and the manufacturing process to ensure that each member manufacturer produced the highest quality of concrete tiles. With the Q-Tile testing program, CTMA is able to guarantee that the ultimate consumer will always receive concrete tile that meets this high standard. Smith-Emery Laboratories has been authorized to conduct random tests on concrete tiles shipped out by these member manufacturers to various job locations and dealer yards. Member manufacturers also stamp the date their tiles were produced. Q-Tile is the ultimate consumers assurance that they have installed quality tile backed by the Concrete Tile Manufacturers Association.

Membership in the CTMA

Within the CTMA organization, there are three different types of membership. (1) **Concrete Tile Manufacturers**, (2) **Associate Members** (involved in the manufacture/distribution of allied tile products and/or services), (3) **Industry Contractors/Dealers** (involved in the installation or distribution of tiles and natural stones). Monthly dues for catagories (2) and (3) cost less than a modest dinner for four. Expand your horizons, join today!



Concrete Tile Manufacturer's Association

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www.concretetile.org

Manufacturers in the CTMA

Associate Members

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Contact: **Cindy Barco**
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Budd Newcomb, CTC

Concrete & Ceramic Tile Consultant
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