



HOW SIMPLE KEY CONTROL BENEFITS RETAIL STORE OPERATIONS

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CHALLENGE

With so much focus now on the customer's experience, facility managers can be easily overwhelmed with maintaining the simplest of security policies and procedures – like managing who has keys. Historically, retailers perceived lock and key systems as unmanageable, resulting in expensive lock changes absorbed by facilities budgets.

BEST PRACTICE IMPLEMENTED

By use of restricted and serialized keys, keys are better tracked to specific key holders, eliminating key duplication and simplifying access management. Through a simple to use software module at the store level, improved key tracking helps to reduce or even eliminate costly lost or unaccounted for key events.

Serialized key assignments are simply uploaded at store level to a centralized database allowing visibility to who has what key. As a result, lock change costs are reduced because the number of lost or unaccounted for key events diminish. In the event a key is lost or stolen, a rekeyable cylinder allows for a cost effective solution in place of lock changes.

RESULTS OF THE BEST PRACTICE

This simple key holder tracking module has allowed retailers to dramatically reduce rekeying events, improved key holder accountability and compliance, while providing store management with better tools to monitor, measure and leverage procedural compliance and operational expenses.

VERIFICATION OF EFFICIENCY AND/OR SAVINGS CAPTURED

In 2009, A.C. Moore Arts & Crafts, a retailer with 140 stores in 18 states, chose to secure the stores' high traffic doors with a new system specifically designed to reduce rekeying expenses associated with management turnover resulting in locksmith callouts.

Historically, these expenses, averaging \$400 per callout, were absorbed as a result of management turnover. With this new system of restricted, serialized keys, rekeyable locks and data accessibility, the stores now only need to re-key when a key is truly lost, stolen or unaccounted for.

In 2014, Loss Prevention and Facilities jointly implemented the new digital key tracking module to further enhance lock and key systems program savings. "The new web-based application allows our GM's to update the key holder's key serial number, creating an assignment audit trail and history. This simple digital process has noticeably improved our key holder accountability and store compliance, and has immediately reduced our rekeying trend by over 50 percent", said Director of Loss Prevention, Steven Werner.



Demo Retail Specialty

Key Holder Update Form

Name:
Email:
Location selected: Demo Retail Specialty 0001 - Moorestown

[HELP](#) [VIDEO](#)

➔ Please select Location Group: Demo Retail Specialty Arts & Crafts Inc. ▼

➔ Please select Location: Demo Retail Specialty 0001 - Moorestown ▼

Serial Number * First Name M.I. Last Name

F1234567 John ▼ Smith

* include Serial Prefix letter (i.e. F1234567)

Add >

Keys to Be Assigned: 1

Serial Number Issue To Remove

F1234567 John Smith

Submit Key Log Update



InstaKey Security Systems provides a comprehensive KeyControl® Program to meet the key control needs of retailers nationwide.