

BERTL'S BEST 2008

13th Annual Awards



Best Solution for Remote Management of Printing Devices



Print Audit Facilities Manager

- Lets dealers use a Web browser to check the status of any customer device remotely
- Dealers can read status information and generate billing reports without having to enter data manually
- Except for a utility running on one computer at each customer's site, the software runs entirely on Print Audit's server, which also stores the data for each printer
- Dealers can set some alerts, like a low toner warning, to come to them so they can replenish supplies as needed, but set others, like a paper jam, to go to a support person at the customer's site
- Predicts when toner will run out
- Excellent support, with the promise of always having a real person -- not voice mail -- available to answer the phone during business hours