

Protect Your Freight

We treat your freight as if it was our own. However, insurance coverage protects your freight for those mishaps that do occur from time to time. You should protect your merchandise two ways.

1. Make sure your merchandise is packaged properly to protect your cargo

- a) Always mark the crate which end is up.
- b) Remove all old labels, tags or markings.
- c) Insure that the package or crate can withstand the normal rigors of transportation.
- d) Use proper wrapping around merchandise inside the crate or package.
- e) Mark crate or package if fragile merchandise.
- f) If you have a special container for shipping and are concerned of damage to that container, you will need to have it crated. (See number 4)
- g) If crate cannot have any weight on top of it, you must mark it and inform Epic Freight Solutions.

2. Purchase the proper Coverage for what you are shipping. *(Read Terms and Conditions for full details)*

a) Legal Liability

If no value is declared our legal liability for loss or damage to any shipment is limited to \$0.50 per pound or maximum of \$50.00.

b) All Risk Protection

All Risk Protection on shipments of \$50,000 or less is \$0.85 per \$100 declared. To determine the cost of declared value, divide your value amount by 100, then multiply that by \$0.85. Determination of our limit of liability on any shipment shall be based on the declared value of the package or packages lost or damaged. Payment will be based on the amount for you to replace or repair your product up to the amount declared. You may request additional coverage over \$50,000 in writing, at a cost of \$0.95 per \$100 for increments of \$5,000.00.

c) Furniture Assembled or set-up will be subject to the following

Epic Freight Solutions will provide coverage for this at the rate of \$1.25 per hundred dollars of value. These shipment will be subject to a \$2,000.00 deductible. This means your coverage will be subject to the amount you insured the shipment for less \$2,000.00.

Please inform us which coverage you want to protect your cargo.

3. Damage on external crates or shipping containers are not covered, only the contents inside.

4. Insurance is unavailable for goods that are excluded from coverage, but not necessarily limited to the following:

- Bulk products
- Cigarettes and other tobacco products
- Computer chips and similar memory devices
- Cotton
- Knitting and textile machines
- Mobile/Cellular telephones
- Laptop/Tablets

5. Insurance is limited, restricted, subject to conditions, or subject to high deductibles with respect certain shipments, including but not necessarily limited to, the following:

- Alcoholic beverages
- Artwork
- Automobiles and motorcycles
- Computer equipment
- Glass, glassware, mirrors and glass tubes
- Lasers and laser equipment
- Televisions and other electronic equipment
- Truck shipments to or from Mexico
- Used goods, machinery or equipment