

# Cairn Housing Association

## cairn

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How Natural HR is helping Cairn Housing Group to manage their 200+ strong workforce with a more flexible and adaptable system while saving money.



200+ employees



Housing Association



Edinburgh, Scotland



[cairnha.com](http://cairnha.com)

## The client

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### Cairn Housing Association

Headquartered in Edinburgh, Cairn Housing Association are a not-for-profit charity who make affordable housing more accessible to people in need of a home of their own.

Their 200+ strong team provide vital accommodation and landlord services across Scotland.

## The challenge

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### Needed an easy-to-use system that provides accurate reports

Cairn Housing Association, a top 100 non-profit, public sector housing association found their previous HR management system unsuitable.

They wanted something more intuitive, easier to use and more analytical to provide accurate, simple to produce analytics to guide business decisions.

**“We have saved money switching to Natural HR and their system is more flexible and adaptable to our requirements. They’ve spent time with us developing our workflows and tailoring their solution to our needs.”**

Nicola McGirr,  
Senior HR Business Partner

## The solution

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### Manage all employees’ data and adhere to Scottish Government legislation

Natural HR worked with the HR team at Cairn Housing to review their needs, their organisation, their current system and what they wanted to achieve from a new HR system.

We listened to their frustrations and feedback on their previous system, asked questions about their ‘in an ideal world’ solution, possible future requirements and any legislative requirements they needed to adhere to.

After an in-depth consultation and tendering process, Cairn Housing Association’s HR department chose Natural HR based on the functionality of our system, our inhouse HR expertise, our understanding of HR objectives, our customer service and our ability to be flexible and personable.

Natural HR’s Enterprise and Analytics system is used to manage all of Cairn Housing Association’s employee data from recruitment, timesheets, annual leave, appraisals and everything else in between and more importantly ensure they adhere to Scottish Government legislation.

# The result

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## The success has led to Cairn recommending Natural HR to others

After a successful integration period, Cairn Housing Association's HR team are so impressed with the easy to use functionality and automation of workflows they are formally recommending Natural HR to peer providers of social housing across the country.

In just six months, Cairn's Housing Association have saved money, gained additional HR resource to focus on strategic HR objectives within the organisation and are now free from the administrative headaches they had previously.

**“Natural HR understood our HR objectives and their customer service and ability to be flexible and personable is what stood out over other providers.”**

Nicola McGirr,  
Senior HR Business Partner



**Get in touch :)**

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