

Operational Report by Country



COUNTRY	OPERATIONS	UPDATED	SURVEYS	CUSTOMS	OCEAN FREIGHT	AIR FREIGHT	TRANSFEREES	NOTES
Afghanistan	Yes	11 May 2020	Virtual	Limited hours	N/A	Limited		
Albania	Yes	11 May 2020	Virtual	Yes	Yes	Limited		
Algeria	Some limitations	11 May 2020	Virtual	Delays	No	No		Restrictions eased. Note Ramadan
Angola	Some limitations	11 May 2020	Virtual	Yes	Limited	Very Limited		
Argentina	No	11 May 2020	Virtual	No	No	No	No one admitted	Lockdown extended until May 24
Armenia	No	11 May 2020	Virtual	No	No	No		
Australia	Yes	11 May 2020	Virtual	Yes	Yes	Yes	Citizens only	Nonresidents banned
Austria	Some limitations	11 May 2020	Virtual	Limited	Yes	Yes		
Azerbaijan	Some limitations	11 May 2020	Virtual	Yes	Need special permission	No		
Belarus	Some limitations	11 May 2020	Virtual	Yes	Yes	Yes, limited availability		
Belgium	Some limitations	11 May 2020	Virtual	Yes	Yes	Yes, limited availability		Essential moves only. Must prove urgency
Benin	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Bolivia	Some limitations	11 May 2020	Virtual	Limited hours	Yes	No	NO	Lockdown extended until May 10
Bosnia	Yes	11 May 2020	Virtual	Yes	Yes	No		
Botswana	Some limitations	11 May 2020	Virtual	Yes	Limited	Very Limited		
Brazil	Some limitations	11 May 2020	Both	Yes	limited	limited	Limited to citizens	Some locations have restrictions.
Brunei	Some limitations	11 May 2020	VIRTUAL	No	No	No	No entry or exit	
Bulgaria	Yes	11 May 2020	Yes	Yes	Yes	Yes		
Burkina Faso	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Burundi	Yes	11 May 2020	Virtual	Yes	Limited	Closed		
Cambodia	Yes	11 May 2020	May be Virtual	Yes	Yes, some limitations	Yes, some limitations	Allowed - 14 days quarantine	Ban on new visas
Cameroon	Yes	11 May 2020	Virtual	Yes	Yes	Yes	No	
Canada	Yes	11 May 2020	Virtual	Yes	Limited	Very limited	Limited to citizens	
Central African Republic	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Chad	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Chile	Some limitations	11 May 2020	Virtual	Yes, limited	Yes, limited availability	Yes, limited availability	Citizens and essential personnel	Lockdown until April 9. Packing and delivery in some areas of Santiago. Can receive into store
China	Yes	11 May 2020	May be Virtual	Yes	Yes, some limitations	Yes, some limitations	No	As of March 27, no foreigners are allowed to enter mainland China
Colombia	No	11 May 2020	No	Yes, limited	Very limited	Closed until May 30	No one admitted	Lockdown extended until May 25
Congo	No	11 May 2020	Virtual	No	No	No		Lockdown until May 15
Costa Rica	Yes	11 May 2020	Virtual	Yes, limited	Limited	Limited		
Cote D'voire	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Croatia	Some limitations	11 May 2020	VIRTUAL	Yes, delays	Yes, limited availability	Yes, limited availability		Permit may be required
Curacao	yes	11 May 2020	Virtual	No	No	No	No	
Czech Republic	Yes	11 May 2020	Physical	Yes	Yes	Yes, limited availability		
Denmark	Some limitations	11 May 2020	Virtual	Yes	Very Limited	Limited		
Djibouti	Yes	11 May 2020	Virtual	Yes	Yes	Yes		
Dominican Republic	No	11 May 2020	Virtual	Limited	Suspended	Suspended		Lockdown until May 15
Ecuador	Yes	11 May 2020	Virtual	Yes	Limited	Limited	No entry	
Egypt	Severe limitations	11 May 2020	Virtual	Yes	Limited	No		
El Salvador	No	11 May 2020	Virtual	Yes, limited	Yes	Yes	No	Returning citizens only and must quarantine. Lockdown until May 25
Ethiopia	Yes	11 May 2020	Virtual	Delays	Limited	Very Limited		
Finland	Some limitations	11 May 2020	May be Virtual	Yes, limited	Yes, limited	Yes, limited		
France	Some Limitations	11 May 2020	VIRTUAL	Yes	Yes - Limited availability and potentially higher costs due to cancellation of routes	Yes - Limited availability and potentially higher costs due to cancellation of routes		
Gabon	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Gambia	Some limitations	11 May 2020	Virtual	Yes	Limited	Closed		
Georgia	Yes	11 May 2020	Virtual	Yes	Yes	No		
Germany	Yes	11 May 2020	Virtual and Physical	Yes, some delays	Yes, possible delays and higher charges	Yes, possible delays and higher charges		Sterling office currently operational
Ghana	Some limitations	11 May 2020	Virtual	NO	No	No		Lockdown lifted April 19
Greece	Severe limitations	11 May 2020	Virtual	Yes	Yes	Yes	No entry	Citizens only
Guatemala	Some limitations	11 May 2020	Virtual	Yes, delays	Limited	Limited	NO	Restrictions on foreigners. Mandatory quarantine for returning citizens
Guinea	Yes	11 May 2020	Virtual	Yes	Limited	Closed	No entry	Commercial flights banned
Guinea-Bissau	Yes	11 May 2020	Virtual	Yes	No	No	No entry	Only Essentials via freight
Haiti	Yes	11 May 2020	Virtual	Yes	Limited	Limited	No entry	All airports and ports closed to passengers

Honduras	Some limitations	11 May 2020	Virtual	Yes, limited	Limited	Limited	No	Lockdown until April 12
Hong Kong	Yes	11 May 2020	May be Virtual	Yes	Yes, some limitations	Yes, some limitations	Yes with 14 days Quarantine	
Hungary	Some limitations	11 May 2020	Virtual	Yes	Limited	Limited		
Iceland	Some limitations	11 May 2020	Virtual	Yes	Limited	Limited	No entry	No entry Until April 17
India	Some limitations	11 May 2020	Virtual	Yes, limited	Delays	Limited	Limited	Lockdown extended until May 3. They have eased up on some businesses. limited availability as rules vary from state to state
Indonesia	Some limitations	11 May 2020	May be Virtual	Yes	Yes, some limitations	Yes, some limitations	Allowed - 14 days quarantine	Need health certificate to fly. Must obtain visa in advance. Visa on arrival program suspended.
Iraq	Some limitations	11 May 2020	Virtual	Yes, delays	Yes	Erbil only		Many curfews in place
Ireland	Some limitations	11 May 2020	Virtual	Limited Capacity	Yes	Yes, Limited		Some agents are operational
Italy	Severe limitations	11 May 2020	Virtual	Yes, delays	Yes, limited availability	Yes, limited availability		May still need self-declaration of urgency to move
Ivory Coast	Yes	11 May 2020	Virtual	Yes	Yes, limited availability	Yes, limited availability	No entry	Commercial flights banned
Japan	Yes	11 May 2020	May be Virtual	Yes	Yes, some limitations	Yes, some limitations	Allowed - 14 days quarantine	Partial ban on entry depending on country of origin.
Jordan	Severe limitations	11 May 2020	VIRTUAL	Yes, delays	Yes	Closed		Military limiting movement
Kazakhstan	Some limitations	11 May 2020	Physical	Delays	Limited	Limited	Flights canceled	
Kenya	Some limitations	11 May 2020	Virtual	Yes	Limited	No		
Kosovo	Yes	11 May 2020	VIRTUAL	Yes, delays	Yes, delays	Closed		Airport expected to open Mid May
Kuwait	Some limitations	11 May 2020	Virtual	Limited Capacity	Limited Capacity	Limited Capacity		Govt severely restricting trucks
Kyrgyzstan	Some limitations	11 May 2020	Physical	Yes	No	Yes, limited availability		
Latvia	Yes	11 May 2020	Virtual	Yes	Yes	Yes, limited availability		
Lesotho	Some limitations	11 May 2020	Virtual	Yes	Limited Capacity	Limited Capacity	No	
Liberia	No	11 May 2020	Virtual	Yes	Limited	Restricted		Full lockdown until May 25
Libya	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Macedonia	Yes	11 May 2020	Virtual	Yes, delays	Limited, massive delays*	Airport closed		
Madagascar	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Malawi	Yes	11 May 2020	Virtual	Yes	Yes	Yes		
Malaysia	Some limitations	11 May 2020	Virtual	Yes, delays	Yes	Yes	No	
Mali	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Mauritania	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Mexico	Some limitations	11 May 2020	Virtual	Yes	Yes, limited	Yes, limited	Yes	Businesses open. Work at home. Moves must be approved by building/compound
Montenegro	Yes	11 May 2020	Virtual	Yes, delays	Limited	Closed		
Morocco	Severe limitations	11 May 2020	Virtual	Yes, delays	Yes, delays	Closed	No entry	No Commercial flights allowed
Mozambique	Some limitations	11 May 2020	Virtual	Yes	Limited	Very Limited		
Myanmar	Some limitations	11 May 2020	Virtual	Yes	Yes, some limitations	No	No	Lockdown until May 15. Operations will be able to begin in most areas on May 1
Namibia	Some limitations	11 May 2020	Virtual	limited	limited	limited	No entry	Travel ban until April 24
Netherlands	Yes	11 May 2020	Virtual	Yes	Yes	Yes, limited availability		
New Zealand	Some limitations	11 May 2020	Virtual	Yes	Limited	Limited Capacity	Citizens only	Business resumes April 28 - limited
Nicaragua	Yes	11 May 2020	Virtual	Yes	Yes	Yes, limited		
Niger	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Nigeria	Severe limitations	11 May 2020	Virtual	Very Limited	Only Essential goods	Closed		
Norway	Some limitations	11 May 2020	May be Virtual	Yes, limited	Yes, limited	Yes, limited		
Oman	Some limitations	11 May 2020	Virtual	Yes	No	No		
Pakistan	Yes	11 May 2020	Virtual	Yes, delays	Yes	Yes, limited availability	Total Ban	All passenger flights canceled
Panama	Some limitations	11 May 2020	May be Virtual	Yes, limited	Yes	Limited		
Paraguay	Severe limitations	11 May 2020	Virtual	No	No	No	No	Lockdown until April 26
Peru	No	11 May 2020	Virtual	Limited	No	No	Citizens only	Lockdown extended until May 24
Philippines	Severe limitations	11 May 2020	Virtual	Yes	Limited	Limited	No	Lockdown extended until May 15. Logistics can operate so they could clear and bring to warehouse
Poland	Yes	11 May 2020	Virtual	YES	YES	Yes, limited availability		
Portugal	Some limitations	11 May 2020	Virtual	Yes, limited	Limited	Limited		
Puerto Rico	Severe limitations	11 May 2020	Virtual	Yes, limited	Limited	Limited	No	
Qatar	Yes	11 May 2020	VIRTUAL	Yes, delays	Yes, delays	Yes	No entry	
Rep of Congo	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		Lockdown until May 15
Romania	Yes	11 May 2020	Physical	Yes	Very Limited	Very Limited		
Russia	Some limitations	11 May 2020	Virtual	Yes	Yes, limited	Yes, limited		
Saudi Arabia	Severe limitations	11 May 2020	VIRTUAL	Limited	Yes	Limited	Total ban	Still under lock down. Limited crews and limited hours due to curfew

Senegal	Yes	11 May 2020	Virtual	Yes, delays	Limited	Very Limited		
Serbia	Some limitations	11 May 2020	Virtual	Only Necessary goods	Very Limited	Closed		
Sierra Leone	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Singapore	Yes	11 May 2020	Virtual	Yes	Yes, some limitations	Yes, some limitations	No	Only work pass holders allowed to enter. Need health certificate and 14 days quarantine. Singapore on circuit breaker period until June 1. Some services restricted. Containers cannot go directly to residence.
Slovakia	Some limitations	11 May 2020	Virtual	Yes	Yes	Most flights canceled		
Slovenia	Some limitations	11 May 2020	Virtual	Yes	Yes	Yes		Need permit for move
Somalia	Yes	11 May 2020	Virtual	Yes	Limited	No		Airport closed on March 18 for 14 days
South Africa	Severe limitations	11 May 2020	Virtual	Yes	No	No	No	
South Korea	Yes	11 May 2020	May be Virtual	Yes	Yes, some limitations	Yes, some limitations	Allowed - 14 days quarantine	14 days quarantine required for anyone reentering country
South Sudan	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Spain	Some Limitations	11 May 2020	Virtual	Yes	Limited	Limited		Restrictions eased
Sudan	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Sweden	Yes	11 May 2020	Virtual	Yes	Very Limited	Very Limited	Restrictions apply	
Switzerland	Some limitations	11 May 2020	Virtual/limited physical	Yes	Yes, limited availability	Yes, limited availability	nationals and resident only can enter; entry for EU nationals will start easing w/c May 11	
Taiwan	Yes	11 May 2020	Yes, may be virtual	Yes	Yes, some limitations	Yes, some limitations	Allowed - 14 days quarantine	Anyone reentering country must quarantine for 14 days
Tajikistan	Yes	11 May 2020	Physical	Yes	No	No	Flights suspended	Airport may open May 11
Tanzania	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Thailand	Yes	11 May 2020	May be Virtual	Yes	Yes, some limitations	Yes, some limitations	No	All Foreigners banned as of March 25. No services on Phuket which is on lockdown until May 30
Togo	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Tunisia	No	11 May 2020	Virtual	Yes, delays	Limited	Limited		
Turkey	Yes	11 May 2020	Virtual	Yes	Limited	Limited		
Uganda	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Ukraine	Yes	11 May 2020	Physical	Yes	Yes	Yes		No one can enter or leave
United Arab Emirates	Some limitations	11 May 2020	Virtual	Yes	Limited	Limited		There is a lockdown, but moving is deemed essential. Logistics providers can assist
United Kingdom	Some limitations	11 May 2020	VIRTUAL	Yes	Yes, limited	Yes, some limitations	No	Anyone arriving in country must quarantine 14 days
United States	Some limitations	11 May 2020	Mostly Virtual	Yes, delays	Yes, some shortages	Yes, some limitations	Restrictions/Quarantine	Restrictions apply in some areas. Social distancing extended to April 30
Uruguay	Yes	11 May 2020	Virtual	Yes	limited	Limited	Complete ban	
Uzbekistan	Yes	11 May 2020	Physical	Yes, delays	No	Yes, limited availability		
Venezuela	No	11 May 2020	Virtual	Limited	Limited	Limited		Quarantine until May 13
Vietnam	Some limitations	11 May 2020	Virtual	Yes	Yes, some limitations	Yes, some limitations	No	Some buildings and compounds will not allow entry, so on cases by case basis
Zambia	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		
Zimbabwe	Yes	11 May 2020	Virtual	Yes	Limited	Very Limited		