



# Workers' Compensation Solutions



As the employer of the industry's largest clinical services workforce, our unparalleled expertise enables us to create customized solutions to meet your unique needs that deliver reliable results. We use in-depth data analysis to transform your bottom line by minimizing the impact of injury and illness. Our insightful approach enables us to responsively deliver the nation's highest-quality clinical services, while our dedication to problem solving leads optimal results for the lives we touch.

## Telephonic Case Management

Promote optimal medical care at the onset of injury. Effective early intervention can expedite successful return to work and decrease medical disability and litigation costs.

## Field Case Management

Develop goal-directed plans that are delivered onsite to effectively return disabled employees to optimal functional capacity and work.

## Catastrophic Injury Management

Mitigate prolonged recovery and long-term cost risks with nationwide expert CAT nurse case managers who have local knowledge, relationships and access to regional trauma facilities and centers of excellence.

## Vocational Case Management

Help disabled workers, who are unable to return to work at their original jobs, attain sufficient work skills to compete successfully in the labor market and to return to suitable, gainful employment.

## Utilization Management

Extend the overall medical strategy to every desk to easily identify excessive treatments and accelerate the delivery of appropriate care.

## Independent Medical Examinations

Eliminate provider risk, enhance physician exam and report quality and reduce administrative burden with an easy-to-use, trustworthy IME process so you receive an accurate, defensible decision, every time.

## Physician Advisor Services

Address specific questions about preauthorization, medical treatment plans, disability durations, ability to return to work, pre-existing medical conditions, and causality of the condition.

## Pharmaceutical Intervention

Eliminate unnecessary treatment through a comprehensive approach that includes complex medical interventions, utilization reviews, and litigation resolution support services.



### Ergonomic Services

Consider posture, productivity, health and safety, and cost benefit perspectives leading to improvements enabling employees to stay at work or return to work.

### Physical Demand Analysis / Job Analysis (PDA)

Determine causation, medical treatment plans, return to work, and accommodation.

### Medicare Set-Aside (MSA)

Determine the appropriate monetary amount based on an expert analysis of the condition, current treatment, projected future treatment, and life expectancy.

### Medical Review Services

Realize the greatest returns throughout your claims management program while lowering your total cost of risk.

### Large Bill Negotiation

Obtain substantial reductions on medical billing through the analysis of charges and medical stay against several data points from which an appropriate and fair final bill can be negotiated.

### Broad-Based Provider Networks

Reduce hospital and physician bills with access to the most comprehensive preferred provider networks in the country.

### Medication Safety Program

Balance drug price and utilization, identify high-risk cases, ensure only approved, appropriate drugs are dispensed, and reduce narcotic addiction on a proactive basis.