

Welcome to Tropical FCU! For first time access to your account please use the following information:

USERNAME – your savings account number (This is your 5 or 6 digit member number. Do not include the account suffix number that indicates savings or checking.)

PASSWORD - last four digits of primary phone number associated with your account

Upon access you will be required to change your access information to a minimum of 8 alpha numeric digits. After signing on to TFCU, your statements will be stored in online banking under the e–statement link where they will remain for 24 months along with copies of cleared checks.

Enjoy our services with your new Tropical Financial Account

Online Banking includes Check Images, Bill Pay, Internal & External Transfers, Text Banking, Notifications, eStatements, Check Reorders, Credit Cards, Purchase Rewards and many other services.

Mobile Banking services include Text, APP and WEB Banking. Download the IOS or Android APP to utilize our **Mobile Deposits**.

Telephone Banking, call 305-266-9697 in Miami-Dade or toll-free at: 800-835-2692.

Debit Cards check out **Purchase Rewards** available to our Debit Card users who accept the offer inside Online Banking.

Convenient ATM and Shared Branching Locations - please click on our locator to find a Branch, ATM or CU Service Center location near you.

For further assistance Tropical FCU’s Call Center representatives are available Monday through Friday at:

888-261-8328 option 1-2-3 from 8 am – 6 pm during business hours.