

HOW TO TAG SIMILAR RECORD CARDS FOR EASY NAVIGATION

Tagging allows you to group together record card information for different areas of sales-i.

This guide will show you how to tag certain things that are involved in the same project together and then generate a report of everything with the same tag. e.g. contacts, notes and documents from several record cards.

O1 Find the opportunity, note, document, contact or customer details you want to add a tag next to. Somewhere on the page, you will see an **Add Tag** button against each unique entity click it.

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	🕼 sales-i CRM		Roll up to Perent Account:
	AKA CONSTRUCTION Account Number: C00567		Tags:
			NewProject +
			ADD 182
	Address :	85 WIGAN ROAD EUXTON	Branch: London
		CHORLEY LANCS	Buying Group:
	Telephone number:	PR7 6JU 01247 241 623	ANEW
		01247 241 020	Sales Rep: Lucy Jackson
	Telephone number (alternate):		Sales Territory:
	Fax number:		South
	Company emails		

Tags:



02 A text box should open next to the button. You can either:

A. Create your own tag (a one-word description) and hit enter once you're satisfied with the tag name.

B. Press the downward arrow on your keyboard to see all existing tags.

O3 The tag is now added, as you can see above the Add Tag button. To remove a tag, simply click the small black **x** in the grey box in which the tag is displayed.

Things to note

- You can add the same tag against as many different things as you like.
- Each entity (document, contact, customer detail etc.) can be tagged many times.



04 Once you're done tagging things, you'll want to create a report, so go into **Control Panel**.





05 From the panel on the left, click **Reporting** at the bottom.



This will bring back all entities that have your chosen tag. This can be further filtered by unchecking the unwanted entities on the left.





07 Enter the name of the tag and click **Search**. When doing this, as with adding a tag, push the downward arrow to browse all the tags currently set up within the system.

> This will bring back all entities that have your chosen tag. This can be further filtered by unchecking the unwanted entities on the left.

