



WIRELESS SOLUTIONS | THAT DRIVE YOUR BUSINESS



PLEASE COMPLETE FORM & SEND WITH RADIO TO:

Amerizon Wireless
Attn: Radio Repair Depot
4424 Bragg Blvd.
Fayetteville, NC 28303

RADIO REPAIR REQUEST

(252) 215-1110 • (toll free) 1.800.396.1911 • www.amerizonwireless.com

CUSTOMER INFORMATION

Name: _____ Company: _____
Phone: _____ Email: _____
PO#: _____

Return Repair To: _____ Bill To: Same as Return To
Attn: _____ Attn: _____
Address: _____ Address: _____
City: _____ City: _____
State: _____ Zip Code: _____ State: _____ Zip Code: _____

EQUIPMENT INFORMATION & SYMPTOMS

Make/Model: _____
Serial #: _____ Under Warranty? Yes No Unknown

Accessories Sent with Radio

Antenna Belt Clip Microphone Earpiece Other: _____
 Battery Charger Headset Radio Only _____

Radio Symptoms

No/Low Power No Receive Intermittent Dropped Broken Volume/Channel Knob
 No/Low Audio No Transmit Constant Tone Dead Broken Case/Antenna Jack
 Other: _____

Details: _____

FLAT-RATE PRICING & AUTHORIZATION

- Tier 1 - \$99.95 (Motorola: BPR40, CP185, CP200(Analog); Vertex: VX-260, VX-350, VX-230)
 Tier 2 - \$139.95 (Motorola: CP200D, SL300, PR400, HT750, HT1250; Vertex: EVX Series, VX-450)
 Tier 3 - \$239.95 (Motorola: XPR3000, XPR6000, XPR7000; Vertex: VX-820, VX-920)

*Flat-Rate Pricing does NOT include physical damage repairs to the radio or accessories, including but not limited to: battery, antenna, or clip replacement. Radios that require Motorola Factory Repair are not covered under Flat-Rate Pricing.

Repair Authorization Details: To expedite your repair, select the repair tier that matches your radio and sign below. This lets us know that we are authorized to repair your equipment as long as the total does not exceed the selected total on this form. If your radio is not repairable, you may be subject to pay the estimate fee of \$31.25. Radio repairs come with a 90 day Repair Warranty.

Signature: _____ Date: _____

*TURN OVER THIS FORM FOR IMPORTANT REPAIR & SHIPPING INFORMATION *

FOR AMERIZON OFFICE USE: BP#: _____ Payment Terms: _____

REPAIR DEPOT INSTRUCTIONS

FOR REPAIRS & MAINTENANCE

Please use the form on the previous page, to give us information on your Two-Way Radios in need of service.

Please fill out 1 form for each radio that is in need of repair. When you have filled out each form, we recommend folding and wrapping each form around their associated radio; securing with a rubber band or tape. This will make processing your repair much easier and quicker; shortening turn-around time.

Please, feel free to make as many copies of this form as needed.

Use a shipping label to package and ship all of your repairs together. We are not responsible for any damage that occurs during shipping, so be sure to protect your radios by using bubble wrap, packing peanuts or paper to prevent damage during shipment.

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Fayetteville, NC 28303

Thank you for choosing Amerizon Wireless!



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THANK YOU FOR CHOOSING AMERIZON!