

Hallmark V3 Series Owner's Manual

HM 46 and HM 57 with SL2 Control and CB 16-1 and Bluetooth Sound System



HM V3 46 Room



HM V3 57 Room

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READ BEFORE INSTALLATION

Read all instructions carefully before installation including instructions packaged separately with the sauna heater. Please leave all instructions and warranty with the owner.

WARNING: When using electrical sauna heaters and associated sauna products, basic precautions must be followed, including the following:

1. Grounding is required.
NOTE: A GFCI (Ground Fault Interrupt Circuit) device is not required by ETL. A GFCI may be installed if required by local codes but will nuisance trip during use of the product. - CAUTION: Loose wire connections can cause heat damage to wires, terminal blocks and other components and may void the warranty.
2. No electrical receptacle shall be installed in the sauna room.
3. Do not tamper with the door or install a latching or locking system. Malfunction of which may cause entrapment inside the heated room.
4. Do not block ventilation openings. Vents must be kept free of obstruction so proper airflow is maintained in the sauna room. Do not stack anything in front of the vents or push the back of the room up tight to a wall surface.

PRECAUTIONS BEFORE USE

WARNING: Prolonged exposure to elevated temperatures is capable of inducing hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches several degrees above the normal body temperature of 98.6°F. The symptoms of hyperthermia include an increase in the normal temperature of the body, dizziness, lethargy, drowsiness, and fainting. The effects of the hyperthermia include failure to perceive heat, unawareness of impending hazard, fetal damage in pregnant women, physical inability to exit the room and unconsciousness.

WARNING: The use of alcohol, drugs, or medication is capable of greatly increasing the risk of fatal hyperthermia.

CAUTION FIRE HAZARD: Do not use the sauna room for drying clothes, bathing suits, etc. Do not hang towels above the heater or place any object, other than the rocks supplied, in the heater. If any darkening of the wall around the heater is noticed, discontinue sauna use immediately.

HARDWARE INCLUDED (See Room for specific list)

HM 46 Description	Location	Quantity
Phillips Screw (M3x30mm)	Heater Guard	8
	Back Rest	10
Wood Caps	Visual Locations	16
Torq Screw	Door Handle	2

HM 57 Description	Location	Quantity
Phillips Screw (M3x30mm)	Heater Guard	8
	Back Rest	14
Wood Caps	Visual Locations	23
Torq Screw	Door Handle	2
Carriage Bolt (M8x50 mm)	Benches	2
Screw (M3.5x50 mm)	Arm Rest Screw	3

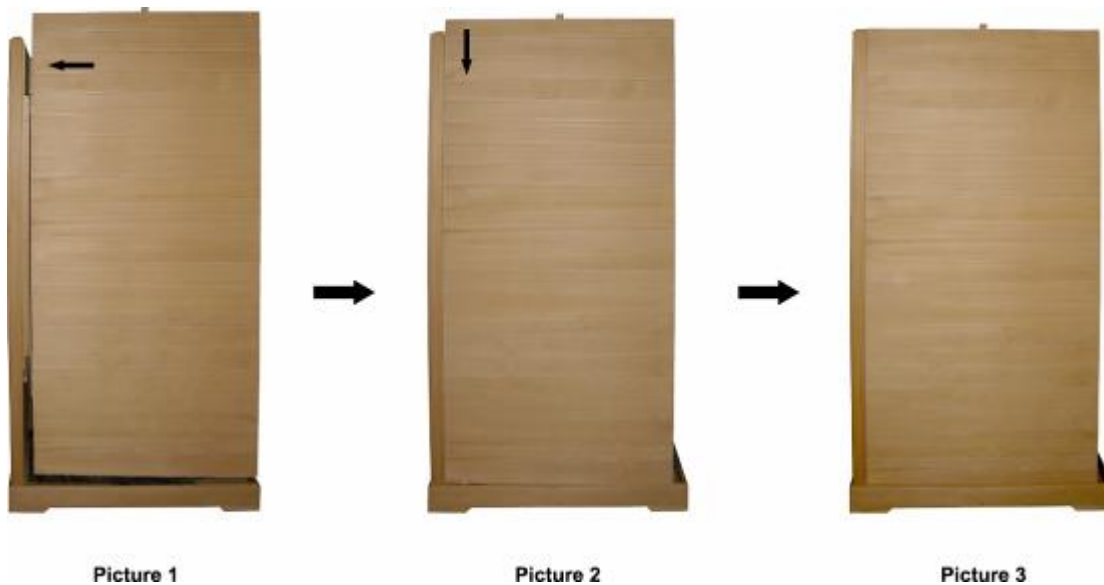


ROOM ASSEMBLY

The Hallmark Series is for Interior Installation Only.

The sauna rooms come in different sizes. These instructions are only for the 4x6 and 5x7 Hallmark Series rooms.

- Each panel is heavy. Be careful to avoid injury when installing, especially the top panel.
- Two adults are required for the installation of sauna room.
- There is a pin or a slot on the sides of each panel, which will be installed correspondently with one pin to one slot in the following way when installing:
 - The panel with pin should be lifted about 1 inch (2 cm) higher than the panel with the slot (Refer to Picture 1).
 - Place the panel with the pin against the panel with the slot (Refer to Picture 2), and then slide the panel with the pin down until the two panels are equal in height (Refer to Picture 3).
 - If they are not equal in height or there is an obvious gap between the two panels, that means they are not properly attached, and you should try again.



Typical room installation is as follows:

1. Place floor/base panel on level surface. If not even, shim the base panel until level
2. Place back right wall panel on floor/base panel
3. Place right wall panel on floor/base panel then interlock to back panel
4. Place left back wall panel on floor/base panel and interlock to right back panel
5. Place left wall panel on floor/base panel and interlock to back left panel
6. Place right front wall panel on floor/base panel and interlock with right side wall
7. Place ceiling on top of all wall panels
8. Install electrical connections
9. Install benches
10. Install glass window and door

Note: The vents must be kept free from any obstruction so proper airflow is maintained in the sauna room. Do not stack anything in front of the vents or push the room wall with vents up tight to a wall surface.

ROOM ASSEMBLY (CONT.)

1. Place the floor panel in the desired location on a level surface

Note: The floor panel must be level before installing wall and ceiling panels. If the surface is not level, you may need to shim the bottom panel to get level.

The base is numbered to correspond with the panels for correct locations. The right wall is labeled # 1, the back-right panel is labeled #2 and etc...



2. Place back right wall on floor.

Note: One person should hold the wall until step 3 is completed.



3. Place and latch the right wall to the back wall.



4. Place and latch the left back wall to the right back wall.



5. Place and latch the left wall to the left back wall.

6. Place and latch front right wall to right side wall.



7. Place the ceiling panel on the wall panels.

Note: Make sure the top panel's front is facing the front, that the trim of the top panel fits completely around the walls and that the connection wires from the control panel wall protrude through the hole of the ceiling panel. Be careful to not kink or pinch the wires.

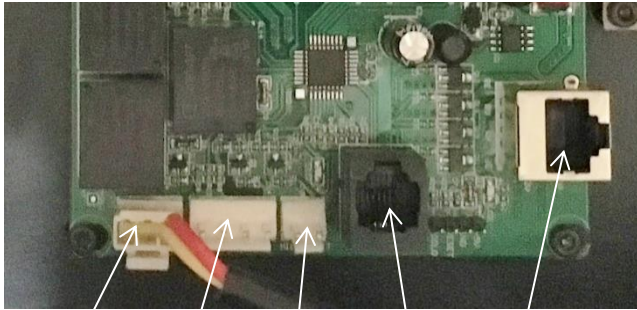
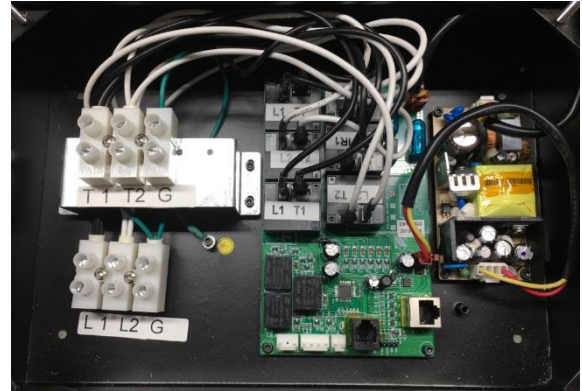
8. Connect the wires in the ceiling panels accessed via flip-up panel as shown above. There are three access doors. Back Right, Right Wall and Front Right.



Note: Match each wire connection to the similar corresponding connector type.

ELECTRICAL / HEATER ASSEMBLY

9. Place CB Box on the floor for easy access. Remove the cover to access the electrical connections.



- 1
- 2
- 3
- 4
- 5

- 1- Bluetooth Power (3 pin from wall)
- 2- Room Temp Sensor (4 pin from wall)
- 3- High Limit (2 pin from heater)
- 4- Control (RJ 11 from wall)
- 5- Lights (RJ 45 from wall)

10. Connect all the quick connections according to the picture and installation manual into the CB Box.

Note: All the low voltage connections have unique connectors.

11. Lay the heater on its back and remove the two #8 screws on the lower side of the heater to remove the lower portion of the heater. (save screws for re-installation)
12. Install the strain relief clamp as shown, about 2.5" from the end of the black rubber insulation. Remove the retaining nut for later installation in heater. Tighten the two clamp screws securely so that the strain relief does not slide on the cable.
13. Insert the cable into the open hole on the bottom of the electrical enclosure and secure using the retaining nut from the first step. Tighten nut to prevent the strain relief from moving.
14. Insert the black, white and green wires into the terminal block as shown. Tighten the screws securely (approximately 18 in/lbs.)



- Green = ground
- White = Terminal 1 (hot)
- Black = Terminal 3 (hot)



15. Determine power requirements and wire size needed based on the room model.

Room	Sauna Heater	kW	Phase	VAC	Sauna Amps	WIRE SIZE	
						Power Supply to CB Box	CB Box to Tradional Heater
HM 46	Designer 4.5	4.5	1	240	18.8	2 #10AWG + GR	2 #10AWG + GR
HM 57	Designer 6.0	6.0	1	240	25.0	2 #10AWG + GR	2 #10AWG + GR

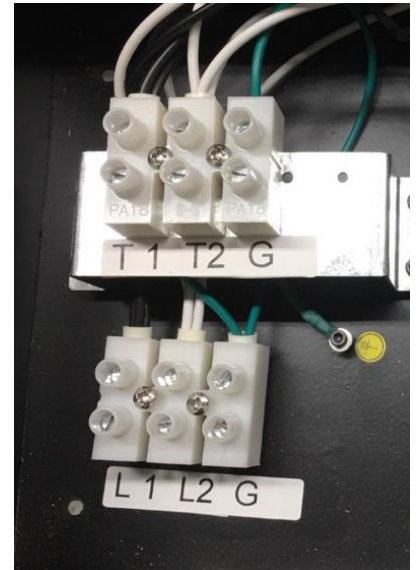
NOTE: All installation and service to this equipment should be performed by qualified licensed personnel in accordance with local and national codes.

NOTE: A GFCI (Ground Fault Interrupt Circuit) device is not required by NEC. A GFCI may be installed if required by local codes but will nuisance trip during use of the product.

CAUTION: Loose wire connections can cause heat damage to wires, terminal blocks and other components and may void the warranty.

16. Connect wires from building electrical supply to the lower terminal block labeled L1, L2, and Gnd. (Building wire is not supplied)

17. Connect wires from the heater to upper terminal block labeled T1, T2, and Gnd to the sauna heater.



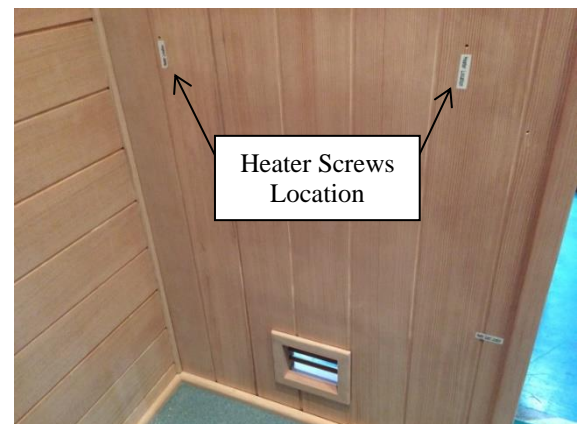
18. Mount the CB Box to the right wall with 4 screws provided by locating the lower left corner of the box to wood corner trim on wall.



19. Place cover on CB Box with the four screws provided.



20. Hang heater on front wall. The wall is labeled and predrilled for the top lag screws from the sauna heater hardware.



21. Assemble and install the wood heater guard around the sauna heater using the 1 1/8" screws provided. The heater guard location is marked on both walls with a label. Place the bottom of the heater guard to cover the label on the walls and secure into location.



22. Ensure all electrical connections are secure and safe.

23. Apply power to the CB box and ensure the control lights up and is active. See Controls Section of Operation information.



BENCH / INTERIOR ASSEMBLY

Note: Install benches after electrical work is completed and the control is working to test lights.

Note: Bench supports are already installed in the proper location for the upper and lower benches, so no assembly of bench supports is required.

The **Hallmark 46** bench system has two benches which spans from left to right walls.

24. Install the Lower Bench first (narrower).
25. Install the Upper Bench (wider) on the top

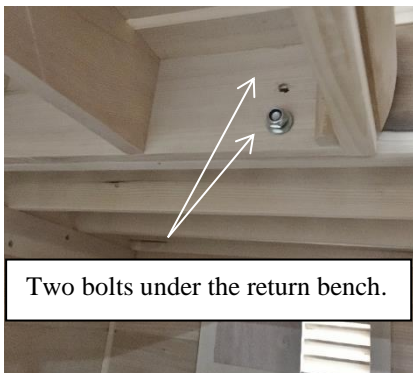


The **Hallmark 57** bench system has three (3) benches. (Upper Main Bench, Upper Return bench, and Lower Main Bench) The upper main bench is installed along the right wall, spanning from the front wall to back wall. The shorter upper return bench butts up to the main upper bench and spans to the left side wall. (See photos and instructions below for HM 66C layout).

26. Install the Lower Bench first (narrower).
27. Install the Upper Bench (wider) on the top
28. Be sure to fasten the upper benches to the walls using the 1 1/8" screws provided. Lower benches are meant to slide on the lower bench supports for cleaning convenience. The bench installation is complete



29. Place the return bench squarely onto the pre-installed supports to provide a snug fit. The bench will be supported by the Upper bench wall support and the armrest support by the glass wall.



30. Install the lag bolts with washers between the bench upper return bench through the frame to the main upper bench. Tighten the nuts to secure the two benches together.

Caution: Failure to install the bolts could cause injury.

31. Place back rest on top bench and connect the lighting from the right edge of the back to the back rest.

Note: Test lights before mounting the back rest.



32. Install the backrests above the upper benches according to the predrilled holes, using the 1 1/8" Philips screws provided.

Note: Be sure to install at the same level to ensure a well-balanced look.

Hallmark 57

33. Connect the wires from the left end of the main backrest and connect it to the return backrest and then mount the backrest.

Note: Test lights before mounting the back rest.



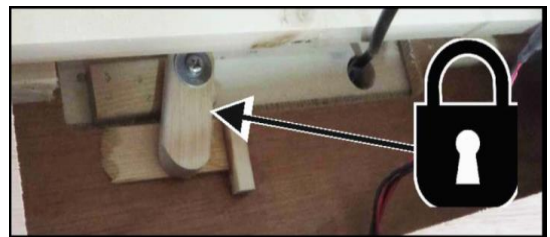
34. Lift up the ceiling slightly and carefully place glass section into groove on floor panel and align with groove in ceiling panel. Lower the ceiling down to lock the ceiling down.



35. Ensure the ceiling is all the way down and flat. Turn the wood ceiling cam locks to secure the ceiling into place.

36. Install door handle with torq tip screws provided.

Note: The finished handle goes on the outside of room.




SL2 (SaunaLogic 2) Control Operation


Operating Instructions for Heater


Default settings for temperature are preset to 194°F, the bath time is set to 60 minutes and 0-minute delay to start to heat. These settings are adjustable (as described below) from 119°F to 194°F. Length of sauna can be set from 0 to 60 minutes. The time delay before start can be up to 24 hours. Any changes are remembered by the heater for your next bath. Should the heater power be lost then restored, the settings will return to their default values.

STARTING SAUNA HEATER IMMEDIATELY

Press the control POWER  icon to turn on the sauna control and heater. The room temperature will be displayed on the control. The heater will turn on and begin heating the room to current set points. Once the set temperature is reached inside the room, the control will turn the heater on and off again as needed to maintain the desired temperature. At the end of the selected time (60 minutes maximum), the control will turn itself off and the control display will turn off.



SETTING THE TIME AND TEMPERATURE

To set the sauna length time, press the  icon and then press the “+” or “-” icons to increase or decrease time for desired setting. The maximum of time is 60 minutes.



To set the temperature, press the  and next “+” or “-” icons to increase or decrease temperature for desired setting. The maximum temperature is 194°F (90°C).

Note: Typical sauna bathing set-point temperature is 150°F to 165°F on the control.

PRE-SET DELAYED START

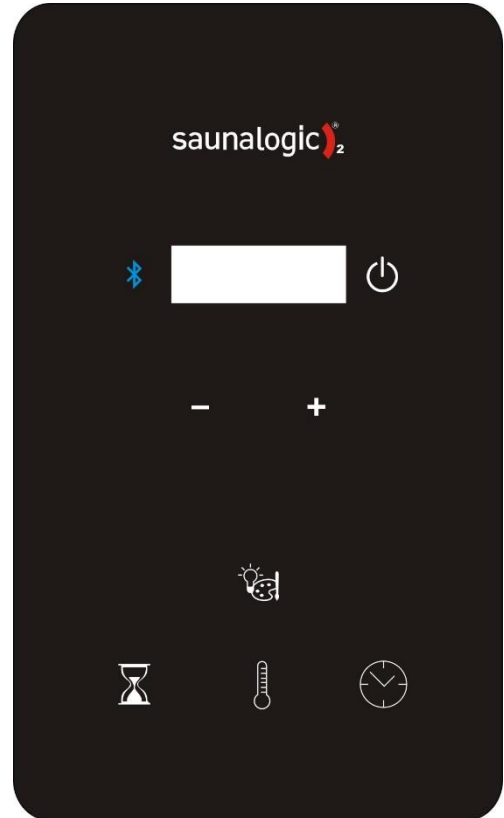
Press the  icon and delay time will appear in the display and will toggle between “dlay” the amount of time remaining. The maximum of time is 24 hours. If no delay is desired, press  icon to toggle off the function.

Operating Instructions for Lighting

Press  icon to cycle through lighting options. Press and hold the  icon for 3 seconds to turn off the lights. Lights will turn off automatically 10 minutes after sauna cycle is completed.


- Color sequence – White – Red – Green – Blue – Yellow – Aqua – Purple – Rotation of Colors – Off

Choose the color of choice and then set lighting brightness. The brightness will be on display for 3 seconds. Press the “+” or “-“ icon to increase or decrease the light setting. Setting options are 25, 50, 75, and 100% light output.



AUDIO OPERATION

Audio Power On

- Press  icon to toggle On or Off the Bluetooth System.

Note: The control does not have to be active for Sound System to operate.

Pairing

- Refer to your mobile device to pair to the unit.
- The Room device name is TyloHelo Audio

Operation

- All operations are controlled by the mobile device
- Volume is controlled by the mobile device

WARNING

Apple will not warranty your Apple product if used at operating temperatures of 32°F or below and 95°F and above. The recommended operating temperature is 32°F to 95°F to fall into the warranty. Check with any other device manufactures for operation temperatures before using the device in the Sauna/IR Room.

USER MAINTENANCE INSTRUCTIONS

Room Instructions for Cleaning:

Perspiration and dirt may absorb into the wood, so periodic cleaning is needed. Scrubbing the benches and floorboards with a stiff brush and mild detergent is normally sufficient. Light sanding is another option.

TROUBLESHOOTING

Error Codes on controls

Sn = Means the sensor is not connected to the CB box. Check the connections between sensor and box

HL = Means the Hight Limit switch in sauna heater is not connected to the CB box. Check the connections between heater and box.

JP = Means a jumper CN 6 is missing from the Main PCA in CB box.

For troubleshooting or service questions call 1-888-780-4427 and ask to speak with the Technical Support Department.

Prior to calling, please have the Model, Type Number, and Serial Number from room available. You may also email us at techsupport@tyloheloinc.com.