

Saunatec warrants our Premium Line of Infrared Saunas (warranted products) against malfunction or defects in materials or workmanship for the period of time and in accordance with the conditions set forth below:

1. **Applicability.** This warranty applies when the warranted product (a) is installed in accordance with installation instructions provided, (b) is properly and reasonably maintained, and (c) has not been subjected to damage, misuse, or abuse, and (d) is for residential use only.

2. **Registration.** This warranty becomes valid only after the Limited Warranty Registration form, provided with this warranty, is completely filled in and signed by the original purchaser and mailed to SAUNATEC within sixty (60) days from the date of original installation. This warranty is non-transferable and shall extend only to the original purchaser.

3. **Duration of Warranty.** SAUNATEC or its authorized representative will provide parts to replace those with manufacturing or workmanship defects for a period of five (5) years from the date of original purchase, except when the warranted product is installed in commercial locations such as clubs, condominiums, apartments, spas or military facilities. In commercial locations, SAUNATEC or its authorized representative will provide parts to replace those with manufacturing or workmanship defects for a period of one (1) year from the date of original purchase for all components.

*Other electrical components are covered separately in the warranty (see other sections).*

*Lifetime limited warranty on the CarbonFlex™ emitters for Residential Use:* SAUNATEC or its authorized representative will provide parts to replace manufacturing or workmanship defects for the lifetime of the product from the date of purchase, including freight for the first five years. For the period beyond five (5) years, customer pays the freight. Warranty item may have to be inspected at the factory first before final approval.

*One Year Audio/Visual Warranty:* SAUNATEC or its authorized representative will provide parts to replace manufacturing or workmanship defects for a period of one year from the date of purchase.

*Limited Lifetime Infrared Sauna Room, Wood Components Warranty:* SAUNATEC will provide parts to replace those with manufacturing or workmanship defects for the lifetime of the product. Since the wood used in saunas has been kiln dried, a certain amount of expansion and contraction occurs in the wood in a sauna environment. This may result in minor cracks, which is considered normal and not covered under any warranty.

**Labor Warranty:** Additionally, for non-commercial locations in the United States SAUNATEC or its authorized representative will provide

reasonable labor to replace defective parts for a period of two (2) years from the date of original purchase and three (3) additional years if the product is returned to the factory.

4. **Warranty Work.** All warranty work must be (a) authorized by SAUNATEC before it is performed; and (b) performed only by authorized SAUNATEC representatives. This warranty shall not apply to any charges for parts or labor incurred before receiving approval by SAUNATEC.

5. **Return Authorization Number.** A return authorization number assigned by a SAUNATEC representative must accompany all returned parts. Parts, which are returned without a return authorization number, may not be repaired or replaced.

6. **Procedure.** Requests for repair or replacement, a return authorization number, or warranty information should be directed to SAUNATEC by calling toll-free 1-888-780-4427 or by writing to SAUNATEC, 575 EAST COKATO STREET, COKATO, MN, 55321. Defective product or parts returned for repair or replacement must be shipped prepaid to SAUNATEC at the above address. Shipping costs for return of replacement product or parts to the purchaser will be at the expense of the purchaser.

7. **Limitations, Exclusions, and Remedies.** There are no warranties, which extend beyond the descriptions of the face hereof. This limited warranty is in lieu of all warranties, expressed or implied, and of all other obligations or liabilities on the part of SAUNATEC. There shall be no implied warranty of merchantability. SAUNATEC neither assumes nor authorizes any person to assume for it any other obligation or liability in connection with the sale of its products.

Damages for breach of this warranty shall not exceed the lesser of the cost of repair or replacement. Repair or replacement shall be the exclusive remedy available to the purchaser.

Under no circumstances shall SAUNATEC be liable by virtue of this warranty or otherwise for any special, indirect, secondary, incidental, or consequential damage of any nature to any person or property arising directly or indirectly out of the use or inability to use a warranted product.

Some States do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

8. **Disputes.** Any lawsuit alleging breach of this limited warranty shall be commenced within one year from the date of breach.

This warranty gives you specific legal rights, and you may also have other rights, which vary from State to State.



### LIMITED WARRANTY REGISTRATION FORM

Please fill out and return within 60 days of installation to: SAUNATEC, 575 EAST COKATO STREET, COKATO, MN 55321

The undersigned hereby acknowledges the receipt of SAUNATEC Limited Warranty and affirms that the date of purchase was \_\_\_\_\_ 20\_\_\_\_, further that installation of the equipment has been completed according to the SAUNATEC installation instructions furnished with the equipment and that I have read, understand and agree to the condition and terms of the SAUNATEC Limited Warranty in its entirety.

Name of Purchaser \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_ Model No. \_\_\_\_\_

City \_\_\_\_\_ St. \_\_\_\_\_ Zip \_\_\_\_\_ Serial No. \_\_\_\_\_

Purchaser's Signature \_\_\_\_\_