



# Passport & Hallmark Sauna Room Warranty

TyloHelo Inc. warrants our *Passport and Hallmark Sauna Rooms* against malfunction or defects in materials or workmanship for a period of time and in accordance with the conditions set forth below:

1. **Applicability.** This warranty applies when the warranted product (a) is installed in accordance with the installation instructions provided, (b) is properly and reasonably maintained, and (c) has not been subject to damage, misuse or abuse, and (d) is for residential use only.

2. **Registration.** This warranty becomes valid only after the Limited Warranty Registration form, provided with this warranty, is completely filled in and signed by the original purchaser and mailed to TyloHelo Inc. within sixty (60) days of purchase. This warranty is not transferable and shall extend only to the original purchaser.

3. **Duration of Warranty.** TyloHelo Inc. or its authorized representative will provide parts to replace those with manufacturing or workmanship defects for a period of five (5) years from the date of original purchase, except when the warranted product is installed in commercial locations such as clubs, condominiums, apartments, spas or military facilities. In commercial locations, TyloHelo Inc. or its authorized representative will provide parts to replace those with manufacturing or workmanship defects for a period of one (1) year from the date of original purchase for all components.

*Wood Components Warranty:* TyloHelo Inc. will provide parts to replace those with manufacturing or workmanship defects for the length of five (5) years from the original date of purchase. Since the wood used in saunas has been kiln dried, a certain amount of expansion and contraction occurs in the wood in a sauna environment. This may result in minor cracks, which is considered normal and not covered under any warranty.

*One Year Audio/Visual Warranty:* TyloHelo Inc. or its authorized representative will provide parts to replace manufacturing or workmanship defects for a period of one year (1) from the date of purchase.

**Labor Warranty:** Additionally, for non-commercial locations in the United States TyloHelo Inc. or its authorized representative will provide reasonable labor to replace defective parts for a period of two (2) years from the date of original purchase. TyloHelo Inc. does not cover trip or fuel surcharges or travel time under labor warranty.

4. **Warranty Work.** All warranty work must be (a) authorized by TyloHelo Inc. before it is performed; and (b) performed only by authorized TyloHelo Inc. representatives. This warranty shall not apply to any charges for parts or labor incurred before receiving approval by TyloHelo Inc.

5. **Return Authorization Number.** A return authorization number assigned by TyloHelo Inc. must accompany all returned parts. Parts returned without a return authorization number, may not be repaired, returned or replaced.

6. **Procedure.** Requests for repair or replacement, a return authorization number, or warranty information should be directed to TyloHelo Inc. by calling toll-free 1-888-780-4427 or by writing to TyloHelo Inc., 575 EAST COKATO STREET, COKATO, MN, 55321. Defective product or parts returned for repair or replacement must be shipped prepaid to TyloHelo Inc. at the above address. Shipping costs for return of replacement product or parts to the purchaser will be at the expense of the purchaser.

7. **Limitations, Exclusions, and Remedies.** There are no warranties, which extend beyond the descriptions of the face hereof. This limited warranty is in lieu of all warranties, expressed or implied, and of all other obligations or liabilities on the part of TyloHelo Inc. There shall be no implied warranty of merchantability. TyloHelo Inc. neither assumes nor authorizes any person to assume for it any other obligation or liability in connection with the sale of its products.

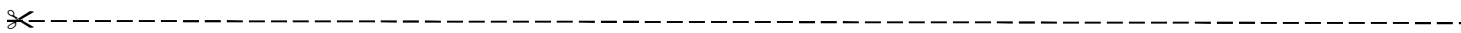
Damages for breach of this warranty shall not exceed the lesser of the cost of repair or replacement. Repair or replacement shall be the exclusive remedy available to the purchaser.

Under no circumstances shall TyloHelo Inc. be liable by virtue of this warranty or otherwise for any special, indirect, secondary, incidental, or consequential damage of any nature to any person or property arising directly or indirectly out of the use or inability to use a warranted product.

Some States do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

8. **Disputes.** Any lawsuit alleging breach of this limited warranty shall be commenced within one year from the date of breach.

This warranty gives you specific legal rights, and you may also have other rights, which vary from State to State.



### LIMITED WARRANTY REGISTRATION FORM

Please fill out and return within 60 days of installation to: TyloHelo Inc., 575 EAST COKATO STREET, COKATO, MN 55321

The undersigned hereby acknowledges the receipt of TyloHelo Inc Limited Warranty and affirms that the date of purchase was \_\_\_\_\_ 20\_\_\_\_, further that installation of the equipment has been completed according to the TyloHelo Inc installation instructions furnished with the equipment and that I have read, understand and agree to the condition and terms of the TyloHelo Inc Limited Warranty in its entirety.

Name of Purchaser \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_ Model No. \_\_\_\_\_

City \_\_\_\_\_ St. \_\_\_\_\_ Zip \_\_\_\_\_ Serial No. \_\_\_\_\_

Purchaser's Signature \_\_\_\_\_