

# Healthcare SafetyZone® Portal

## A Risk Management System Created Just For You

Empowered staff changes hospital culture and better communication leads to more collaboration

Cone Health in Greensboro, North Carolina, finds that the simple and easy-to-use interface of the Healthcare SafetyZone® Portal allows its employees to communicate and collaborate more easily when working with safety and quality events. The Portal empowers the staff to initiate important quality and patient safety improvements, ultimately leading to positive changes in the hospital culture. Filling out event reports is no longer seen as a negative by the staff, but as a proactive initiative that can help improve patient care and reduce liability risk. Physicians who were once reluctant to report events because of the paperwork now find the Portal so easy to use that they are eager to record events and jumpstart the follow-up process.

Hospital uses the Portal to document the need for new fetal monitoring technology to improve patient care

The Women's Hospital of Greensboro, North Carolina, is a free-standing hospital within the Cone Health network dedicated to providing care to women at every stage of their lives. When pregnant women were admitted to other Cone Health locations, the staff was concerned that they could not properly monitor the health of the fetus without physically transporting the patient to the Women's Hospital. The staff used the Portal to record these situations and justify the purchase of a QS Perinatal Clinical Information System. With this high-tech system, doctors at the Women's Hospital can now monitor the well-being of the fetus remotely through real-time images and data transmitted by fetal monitors placed at the other Cone Health locations.

*"Before, we had only anecdotal evidence. But the Portal data gave us solid justification for the QS System on both medical and financial grounds, and empowered our people to initiate a significant improvement in the quality of care we provide."*

Cheryl Koob  
Director, Risk Management/Medical Staff Quality  
Cone Health



### **BENEFITS of the Healthcare SafetyZone® Portal:**

- Heightens awareness of safety issues and trends
- Encourages data entry and use with a simple interface
- Increases communication between departments and sites
- Supports a collaborative work environment to create change
- Creates a culture of employee empowerment



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### **CREATE a Healthcare SafetyZone TODAY**

Find out how to transform your organization into a Healthcare SafetyZone for patients, visitors and staff.

### **For More Information**

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