

Healthcare *SafetyZone*[®] Portal

A Risk Management System Created Just For You

Easy collection and analysis of data leads to operational and safety improvements

Using the customized reporting tools of the Healthcare *SafetyZone*[®] Portal, Cone Health in Greensboro, North Carolina, can spot trends and patterns to help reduce adverse events and improve their operational efficiencies. The Portal's simple, intuitive interface makes it easy and efficient for doctors and nurses to enter data into the system and identify opportunities for process improvements around patient safety and quality. Furthermore, the analysis tool provides graphical evidence of trends allowing staff to make more informed decisions and drive valuable change initiatives.

Nursing staff use the Portal to turn false alarms into positive change

In one of the units at Cone Health, the in-room Code Blue buttons were located near the patients' headboards. Although seemingly a good place for an emergency call button, it was often hit by mistake, creating false Code Blue alarms and serious disruptions on the floor. The nursing staff took the initiative to use the Portal to track the number of times the button was accidentally hit, and to describe the safety implications caused by the false alarms. After reviewing the data, management approved moving the button to a new location in the patients' rooms. By empowering the staff and helping them identify and quantify the problem, the Healthcare *SafetyZone*[®] Portal improved patient safety, staff efficiency and the quality of care at the hospital.

"Through the Portal, the nurses were able to track the number of false alarms in a given time period and justify the Code Blue button location change. The Portal turned a series of anecdotal events into hard numbers that we could use in our decision-making process."

Cheryl Koob
Director, Risk Management/Medical Staff Quality
Cone Health



BENEFITS of the Healthcare *SafetyZone*[®] Portal:

- Heightens awareness of safety issues and trends
- Encourages data entry and use with a simple interface
- Increases communication between departments and sites
- Helps prioritize process changes based on quantifiable measures
- Makes it easy to spot trends with graphic reports



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CREATE a Healthcare SafetyZone TODAY

Find out how to transform your organization into a Healthcare SafetyZone for patients, visitors and staff.

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