

Healthcare SafetyZone® Portal

The Power of Electronically Managing Patient Safety Data A Business Case Study for Small and Rural Healthcare Providers

The Need

Waverly Health Center (WHC) is a 25-bed critical access hospital in Waverly, IA that is committed to meeting the diverse needs of a rural population. Traditionally at WHC, adverse events were reported on paper and sent to the Director of Quality Services, Ms. Iris Vering. Ms. Vering did her best to keep track of the data on Excel spreadsheets, but this process soon became cumbersome and ineffective. In addition, other staff members spent too much time chasing down papers when they needed to complete investigations and provide recommendations to prevent untoward events in the future. WHC found that money and staff resources were being allocated to support a system that was inefficient and ineffective and it needed something that would accelerate appropriate decision making and create a positive change.

The Solution

WHC chose the Healthcare SafetyZone® Portal to help with its event reporting because the Portal gives them the ability to streamline the data collection process with a simple user interface, the ability to get information quickly to key persons, the ability to create analytical reports for many different stakeholders, and all at a price point that is affordable. The Portal also gives WHC the flexibility to create its own data collection templates, which allows it to expand the use of the Portal beyond a simple event management tool for incident reports, an essential element for a small healthcare system with many services and outreach facilities.

"Efficiency across the board! Staff gets information quickly and follow-up has become more effective and timely...The Portal is the tool that helps us to know what to do and provides a collaborative way to make change happen because all necessary staff are apprised of the situation simultaneously and can have input on what needs to be done. We are a small organization without a lot of staff, so we needed to prove that a return on investment (ROI) could be made quickly. Based on our calculations, we were able to realize our ROI on the Healthcare SafetyZone® Portal within one and a half years."

Iris Vering
Director of Quality Services
Waverly Health Center

BENEFITS of The Healthcare SafetyZone® Portal:

- Heightens awareness of safety issues and trends
- Improves accuracy and timeliness of data
- Increases communication between departments and sites
- Accelerates action through real-time communication
- Enables instant analysis so potentially adverse trends can bubble to the surface faster



Clarity Group, Inc.

8725 West Higgins Road, Suite 810 • Chicago, IL 60631

T: 773.864.8280 • www.claritygrp.com

CREATE a Healthcare SafetyZone TODAY

Find out how to transform your organization into a Healthcare SafetyZone for patients, visitors and staff.

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