

DoD Freight Transportation Services (DFTS) for Non-DFTS Sites

Agenda

- What is DFTS
- Scope of the contract
- What DFTS offers
- What you can do to help us
- What carriers can do to help us

What is DFTS

- The Defense Freight Transportation Services (DFTS) contract is a collaboration between the U.S. Transportation Command (USTRANSCOM), Defense Logistics Agency (DLA) and Defense Contract Management Agency (DCMA) to partner with a Third-Party Logistics (3PL) provider to manage and coordinate the movement of DoD CONUS freight.

Scope of the Contract

- Contract awarded August 2017
- Seven Year Life Cycle
 - 2-year base period of performance
 - Three 1-year options
 - Two 1-year award terms
- DLA and DCMA are current customers with on ramp capability for other U.S. Government agencies to utilize the contract
- Serves CONUS, Alaska and Canada
- Provide LTL, TL, dedicated routes, specialized equipment and Time Definite Service Level (TDSL) services
- FAK, Hazardous Material, Unit Moves, FMS, Contingency/Humanitarian and FEMA Support

What DFTS Offers

- One-Stop-Shop for shippers
 - 3PL arranges, coordinates, monitors, and controls movement of freight
 - 3PL establishes contract with its own network of carriers and manages performance
 - Not required to use DoD approved carriers
 - Provides single POC for all shipment requests and issues
 - Assist in identification of astray freight
 - Facilitate loss/damage claims
 - Utilize 3PL-owned Transportation Management System
 - Capture data and measure performance
 - Support multiple transportation modes (mode-agnostic)

What You Can do For Us

- Identification of DFTS freight
 - BOL will have carrier SCAC as CYGO
 - BOL shippers are DLA, DCMA or DLA/DCMA Vendors
- Carrier Issues
 - Contact DFTS shipper, USTRANSCOM PMO or 3PL
 - Do not report issues in the Carrier Performance Module (CPM) in GFM
- Damaged Freight/Filing Claims
 - Contact DFTS shipper to have them file a claim in 3PL's TMS and/or document reported damaged freight
- Astray Freight
 - If identifiable as DFTS freight, contact 3PL
 - If not identifiable, follow normal GOCARE procedures

What TSPs Can do to Help Us

- Carriers moving DFTS freight contact the 3PL with issues related to the government
- Non-payment from the 3PL:
 - Contact 3PL
 - Contact USTRANSCOM PMO
- Carriers wishing to do business with the 3PL
 - Email: dftscarriers@Crowley.com