openasapp

# Customer support

With Open as App, you can turn spreadsheets, databases, and dashboards into apps, websites, and chat bots - within minutes. No coding required.

Sharing complex things the easy way – That's our mission. Join us today!

## What we offer

- Leave a footprint! We are a young startup – Be part of a dynamic, quickly growing & international team
- Be part of a growing customer success team
- Grab the chance to take responsibility and bring your own ideas to the table
- Work on an award-winning product that is used by big enterprises like Telekom, Deutsche Bahn, or Commerzbank
- A great office space in the heart of Munich (Odeonsplatz) with loads of social events and free coffee & beer
- Work in an agile development team that knows more about Scrum than 'Daily Standups'
- Flexible working hours & home office combined with an attractive salary
- A healthy work life balance. We know how important family & friends are!

## Your tasks

- You are responsible for professional and friendly customer support through various channels (phone, mail, chat, ticket system etc.) to ensure that our users and customers are happy with our product and service
- Integration of user feedback – as part of the customer support team you are the voice of our current user base. Your feedback influences product development and strategy
- You will also create manuals and documentations to support users that are exploring new features and possibilities
- Finally, you will take part in planning, preparation and execution of customer workshops and events

## Your profile

- Highly customer- and service orientated character
- Joy in dealing with people
- Structured and organized way of working
- (Good) Excel knowledge simplifies your daily work with our users
- Experience with customer service is a plus
- Fluent in German and very good English skills complete your profile

Interested?

Contact us at **jobs@openasapp.net** or using **LinkedIn**. We love to hear from you!