IT Use Case: Threat Intelligence



Making it difficult for attackers to reach users.

THE CLIENT:

A pet shampoo and supplies company fell victim to a phishing attack even though they hired an MSP to manage their network. This attack froze their accounts and disabled their ability to conduct business, resulting in a substantial loss of profit. They needed to update their IT environment with advanced security tools that protected them against future attacks. Additionally, the new and complex security tools would need a more experienced MSP who was capable of monitoring and mitigating cyber-threats to their business.

THE PAIN:

- Vulnerability to cyber-criminals threatens their business
- · Their current MSP was ill-prepared to proactively monitor IT threats
- · Limited CapEx for hiring comprehensive IT support staff

THE SOLUTION:

- · An MSP like CompuCom is PCI and ITIL certified
- The benefit of wide-ranging IT support with 24/7/365 "live answer" help desk
- CompuCom's Managed IT as a service included proactive monitoring for attacks

Call us today at **1-800-350-8430** or visit us at **smb.compucom.com** to learn more about how we can help your business.