

The Help Desk That Actually Helps: **That Kind of Tech Support**

You deserve expert IT support, no matter the size of your business.



Award-winning enterprise managed services, now available for your small business.

CompuCom is a national, managed IT service provider (MSP) delivering 24/7/365 support and onsite assistance tailored for small businesses. Our clients have come to know us for a sense of urgency, focus, and localized attention that have helped them grow over the years. It's one of the many reasons our average client relationship is 15 years strong. Another reason is our exceptional advice, security, and end-to-end IT support that is provided every day to a diverse range of businesses across multiple industries. You deserve expert IT support, no matter the size of your business. With CompuCom's Managed IT as a Service you'll have that and more.

NEW HIRES AND BUSINESS GROWTH?

Scale with peace of mind through our ability to install and configure any new laptops, desktops — and other devices — quickly and easily.

With over
93%

customer satisfaction,
we're the right choice
for IT support



SUPPORT

Maximize Productivity

It's not fun having to tell a customer that your system is down, your internet's not working, or you can't locate their order due to a system glitch. You can lose the sale, lose a customer, and who knows what they'll post on social media about their experience.

Our solutions increase efficiency, decrease downtime, and enhance your customer's experience. Let Compucom handle your IT so you can focus on building your business.



SECURITY

If you have it, we help you protect it

As your business grows so does your cybersecurity risk. Keep your business out of harm's way with CompuCom's best-in-class cybersecurity solutions that monitor your technology 24/7, keeping you safe from attacks and potential threats.

Nearly 14 million small businesses in the United States have experienced a security breach. CompuCom helps keep your network, business data, and customers protected.



MONITORING

Keeping you running smoothly

Just like our support systems, our monitoring solutions are on the job all day, every day. Background processes continually run, examine and report on critical events to avoid any interruptions to your service. Remote and proactive monitoring can diagnose, and resolve technical issues on all your devices.

We can detect and fix service issues before they happen, often without you knowing it. Keeping your system up and running smoothly enhances the customer experience and employee efficiency.



ADVICE

One Less Hat To Wear

Like most business owners you are a wearer of many hats. Let CompuCom take one of those from you. With over 30 years of nationwide award-winning managed IT services experience, we have the expertise and resources to keep your lights on and your customers happy. Our knowledge of IT services, scalability, planning, and trends will give you peace of mind; this is the only hat we wear.

Each business and industry differs in its IT and technology needs. CompuCom gets you past the roadblocks and moving forward, boosting your business with assessments, strategy sessions, roadmapping, and planning.



Quarterly Business Reviews keep you updated on how our support, monitoring, and security systems are working to improve your business efficiencies, serving as guideposts along your road to success.

DON'T GO AT IT ALONE

Two Pricing Packages to Get the Job Done

Professional

\$49 per user /
month

For businesses looking to drive productivity and security, at a low cost. A great fit if you are looking to improve security and do not have the immediate need for on-site support.

- Proactive device monitoring
- Performance health reporting
- Anti-virus updates
- Microsoft® Windows™ patch management
- 24/7/365 tech support via chat
- Comprehensive software support
- Device inventory report
- Complimentary 1-hour Virtual CIO consultation
- Enhanced security
- Managed firewall support
- Email protection
- Network monitoring

Advanced

\$99 per user /
month

Includes all Professional Plan features plus

For businesses looking to scale with the ultimate in support, efficiency, and security.

Recommended package for any business with over 50 employees.

- On-site technical support
- Hardware support
- Scheduled Virtual CIO advisory services
- Server performance monitoring
- User identity and network access management
- Data backup
- Desktop deployment

Additional fees and sales tax may apply

Add-on Subscription Services

Enterprise-level IT capabilities for your small business

We understand that your business may need additional, personalized support services. Our add-on services are designed with you in mind, providing the value that smaller managed service providers can't touch.

Add-on services that can be added to either the professional or advanced IT packages.

- Detailed Server Monitoring
- Data Backup
- Wireless Failover
- Firewall as-a-Service
- On-Site, On-Demand Tech Support

Call us today at **1-800-350-8430** or visit us at smb.compucom.com to learn more about how we can help your business.