

The Help Desk That Actually Helps: **That Kind of Tech Support**

You deserve dependable
IT support, no matter the
size of your business.



SUPPORT

MONITORING

SECURITY

ADVICE

Award-winning enterprise managed services, now available for your small business.

CompuCom is a national, managed IT service provider (MSP) delivering 24/7/365 support and onsite assistance tailored for small businesses. Our clients have come to know us for a sense of urgency, focus, and localized attention that has helped them grow over the years. It's one of the many reasons our average client relationship is 15 years strong. Another reason is our exceptional advice, security, and end-to-end IT support that is provided every day to a diverse range of businesses across multiple industries. You deserve dependable IT support, no matter the size of your business. With CompuCom's Managed IT as a Service you'll have that and more.

NEW HIRES AND BUSINESS GROWTH?

Scale with peace of mind through
our ability to install and configure
any new laptops, desktops — and
other devices — quickly and easily.

With over

93%

customer satisfaction,
we're the right choice
for IT support



SUPPORT

Maximize productivity

It's not fun having to tell a customer that your system is down, your internet's not working, or you can't locate their order due to a system glitch. You can lose the sale, lose a customer, and who knows what they'll post on social media about their experience.

Our solutions increase efficiency, decrease downtime, and enhance your customer's experience. Let CompuCom handle your IT so you can focus on building your business.



SECURITY

If you have it, we help you protect it

As your business grows so does your cybersecurity risk. Keep your business out of harm's way with CompuCom's best-in-class cybersecurity solutions that monitor your technology 24/7, keeping you safe from attacks and potential threats.

Nearly 14 million small businesses in the United States have experienced a security breach. CompuCom helps keep your network, business data, and customers protected.



MONITORING

Keeping you running smoothly

Just like our support systems, our monitoring solutions are on the job all day, every day. Background processes continually run, examine and report on critical events to avoid any interruptions to your service. Remote and proactive monitoring can diagnose, and resolve technical issues on all your devices.

We can detect and fix service issues before they happen, often without you knowing it. Keeping your system up and running smoothly enhances customer experience and employee efficiency.



ADVICE

One less hat to wear

Like most business owners you are a wearer of many hats. Let CompuCom take one of those from you. With over 30 years of nationwide award-winning managed IT services experience, we have the expertise and resources to keep your lights on and your customers happy. Our knowledge of IT services, scalability, planning, and trends will give you peace of mind; this is the only hat we wear.

Each business and industry differs in its IT and technology needs. CompuCom gets you past the roadblocks and moving forward, boosting your business with assessments, strategy sessions, roadmapping, and planning.



Quarterly Business Reviews keep you updated on how our support, monitoring, and security systems are working to improve your business efficiencies, serving as guideposts along your road to success.

DON'T GO IT ALONE

Managed IT as a Service that gets the job done

\$59 per device /
per month

ADDITIONAL FEES

\$299 per location / per month

\$129 per server / per month*

\$999 implementation fee

*Includes onsite and cloud backup: 1 TB per server
Sales tax applies

For businesses looking to drive productivity and increase scalability with the ultimate solutions for support, efficiency, and security.

- 24/7/365 Tech Support
- Active Directory Management
- Advanced Email Protection
- Proactive Device, Server, and Network Monitoring
- Intelligent Threat Protection
- Advanced Firewall as a Service
- Microsoft® Windows™ Patch Management
- Performance Health Reporting
- Backup as a Service
- vCIO Digital Roadmapping
- Vendor Management

Package Enhancements

Enterprise-level IT capabilities for your small business

We understand that your business may need additional, personalized support services. Our [Package Enhancements](#) are additional subscription services designed with you in mind, providing the value that smaller managed service providers can't touch.

Additional services that you can add to your package include:

- Mobile Device Management
- Office 365 Business Premium
- Onsite, On-Demand Tech Support
- Wireless Failover
- Workstation Cloud Backup

Call us today at **1-800-300-0983** or visit us at smb.compucom.com to learn more about how we can help your business.