

How to Order Medicare Materials on CustomPoint

(July 1, 2019)

After you have completed the Medicare Advantage and Part D certification, along with the specific Product Training, you are eligible to order applicable Medicare Advantage and Part D supplies on-line through CustomPoint. In addition, you can view and track your orders with a direct link to UPS.

To access the CustomPoint Portal, please visit the following website: https://custompoint.rrd.com/xs2/prelogin?CMPID=1064&&qwerty=18072109

Custom Point ®	Please Log In
Integrated Communications Management	User ID: 0012345
	Password: •••••• Account: wpss
rd	Forgot Your Password?

Step 1	Login to CustomPoint with your User ID, Password, and Account: wpss			
Step 2	There are two paths for ordering materials through the Medicare Sales Agent and Broker			
	Collateral Catalog.			
	 a. To order customized sales support materials, select "Sales Toolkit" and follow the prompts. Note: This User Guide provides steps for ordering through path b (below). There is a separate User Guide for the Sales Toolkit b. To order plan materials like Enrollment Kits, Directories, Formularies and OTC Catalogs, follow the brief steps through "Quick Find". The "Quick Find" steps will identify 			
	all non-customized materials available for you to order.			
	Anthem. Medicare Sales Agent and Broker Collateral Catalog			
	HOME ORDERS SALES TOOLKIT			
Quick Find		CATEGORY OF MATERIALS – select from drop down arrow		
	What category of materials are you searching for? Please make a selection	MAPD-PDP ENROLLMENT KITS DIRECTORIES AND HOSPTIAL FLYERS MEDICARE SUPPLEMENT ENROLLMENT MATERIALS ANTHEM EXTRAS SALES MATERIALS 2019 PLAN STAR RATINGS MISC-POINT OF SALE MATERIALS		

Select "State" from the drop down arrow.			
Quick Find			
What materials are you searching for? Select Plan Year MAPD-PDP ENROLLMENT KITS 2019			
Select State OH_2019			
Select County Please make a selection			
Quick Find			
What materials are you searching for? Select Plan Year MAPD-PDP ENROLLMENT KITS 2019			
Select Brand OH_2019 ANTHEM BLUE CROSS AND BLUE SHIELD_2019 Select County			
Please make a selection			
Select "County" from the drop down arrow. The Select County list will always be led			
Quick Find			
What materials are you searching for? Select Plan Year 2010 2010			
MAPD-PDP ENROLLMENT KITS V 2019			
OH_2019 ANTHEM BLUE CROSS AND BLUE SHIELD_2019			
Please make a selection			
Select "FIND"			
Quick Find			
What materials are you searching for? Select Plan Year MAPD-PDP ENROLLMENT KITS 2019			
Select State Select Brand OH 2019 ANTHEM BLUE CROSS AND BLUE SHIELD 2019			
Select County			
FIND			



Step 7	To order a material, click the icon (add to cart) in the "Order" column for the "Item Description" you want to order.				
	Item Description	Your Item Order			
	2019 MAPD HMO Kit - Anthem MediBlue Prime Select (HMO) Max 200 - Service Area: Cuyahoga, Geauga, Lake, Lorain, Medina, Portage, Summit	190HH3655038BR			
	A pop-up window will appear to confirm your selection. Click on VIEW CART to check out or click on the STAY HERE button to continue adding items to your cart.				
	Item Added to Cart				
	The Item "2018 MAPD Kit - Anthem MediBlue Coordination Plus (HMO) Max 50 - Chinese - Los Angeles, Orange				
	NOTE: 2018 Medicare cost-sharing amounts included." has been added to your shopping cart and is now part of your order.				
	Save Choice as Preference				
Step 8	VIEW CART: You will be prompted to enter the quantity desired for each item or kit. Once completed, click "Check Out." This will prompt you to enter in a shipping address and delivery options. Once the information is filled-in, click "Next."				
	Shopping Cart Contents (1 Item)				
	2019 MAPD HMO Kit - Anthem MediBlue Prime Select (HMO) Max Remove Item Your Item: 190HH3655033BR Units: EA of 1 Qty: 15	rice Not Found wailability TBD			
	Notari Cart To	update cart			
	Price subject to change, not to exceed price shown. Freight charges are additional. Taxes are additional.				
Step 9	Fill in all required fields in the Delivery Options screen, cl	ick "Next."			
Step 10	Fill in all required fields in the Order Details screen, click "Next."				
Step 11	Review your order, select "Submit." You will see a confirmation screen and an email notification will be sent to you.				

If you need assistance with the website, contact Medicare Programs Sales Support.

California: (888) 209-7839 - All other States: (800) 633-4368