

Tool	How to Access	Login Information
Health First Health Plans or Florida Hospital Care Advantage Broker Portal		
The Broker Portal is a secured portal that contains product descriptions, rate information, provider directories, forms, enrollment applications and more.	To access the Health First Health Plans Broker Portal: <ul style="list-style-type: none"> Go to myHFHP.org Click on "Broker" then "Broker Portal" To access the Florida Hospital Care Advantage Broker Portal: <ul style="list-style-type: none"> Go to myFHCA.org Click on "Broker" then "Broker Portal" 	Your username is your NPN#HF or NPN#FH (example: 123456HF or 123456FH) Note: DO NOT CHANGE YOUR USERNAME The temporary password for both portals is: password12 For password resets contact Customer Service at 855.443.4735
Broker Learning System		
The Broker Learning System is an online training environment in which courses & learning paths are assigned to keep you up to date with Health First/ Florida Hospital sales, products, services, quoting vehicles and certification requirements.	Located in the "Broker Portal" under the "Training & Webinar" tab	Your username is your NPN# Your password is your NPN#
Broker Commission System		
Designated commission contacts can access monthly commission statements and view/print book of business reports.	Located in the "Broker Portal" under the "Commissions & Reports" tab Click "Broker Commission System"	A separate login/password is required and will be emailed to the Designated Commission Contact person For password resets use the "Forgot Password" feature located on the login screen
Medicare Required Documentation		
If you are requesting to sell Medicare, the following documents are required: <ul style="list-style-type: none"> AHIP Certification Health First Health Plans Medicare Certification Test Health First Health Plans Medicare Advantage Agent Agreement FDR Compliance Statement of Attestation 	Located in the "Broker Portal" under the "Medicare Sales" tab. Click "Medicare Required Documentation" Click "Broker Learning System"	Your username is your NPN# Your password is your NPN#
Custom Point		
Medicare Marketing Materials	Located in the "Broker Portal" under the "Marketing Materials" tab	A username and password will be sent to you once your Medicare Required Documentation is completed.
Individual Enrollment Portal		
Individual and Family rates, quoting and enrollment	Located in the "Broker Portal" under the "Individual Family & Sales" tab	You will be set up within three business days. A separate login and password will be emailed to you. For password resets use the "Forgot Password" feature located on the login screen.
iQuote		
Small Group Quoting Tool	Located in the "Broker Portal" under the "Commercial Sales" tab	Contact HFgroupsales@Health-First.org for access
Agent Service Model		
Provides Health First Health Plans and Florida Hospital Care Advantage contact information	Located in the Broker portal under the "Contact Us" tab	A separate login/password is not required