Regence Online Enrollment

Presented by Jenny Stark, Medicare Sales Executive

Why Online Enrollment

- Easy to use! NO paper application required!
- Quick turn-around time for enrollment – can save up to a week's time!
- Avoid errors/missing information
- Use for both Medicare Advantage and Medigap enrollments
- Track your Medigap application status through "Producer Center"
- Confirmation code received after submission
- Using your agent link assures you're the agent of record
- IF you get a paper application you can submit it through the online enrollment system "Agent Portal" within the same day – keep the paper application (do not fax or mail)
- Keep the Scope of Appointment (do not fax or mail if enrolled online)
- If you enroll Medicare Advantage in person you only need to leave a Summary of Benefits behind – not a full packet!

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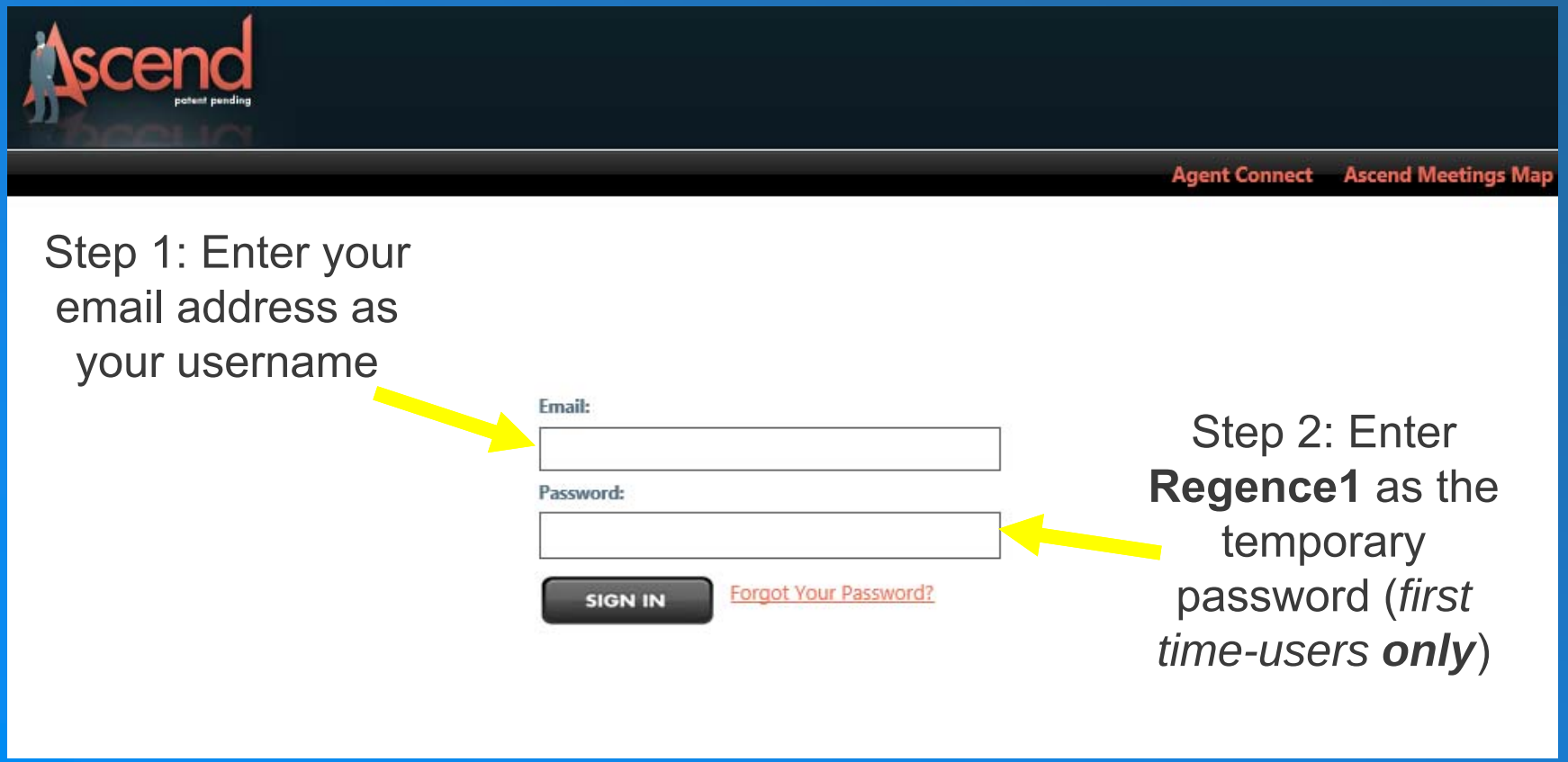
Create Login Credentials

Go to arm.ascendproject.com



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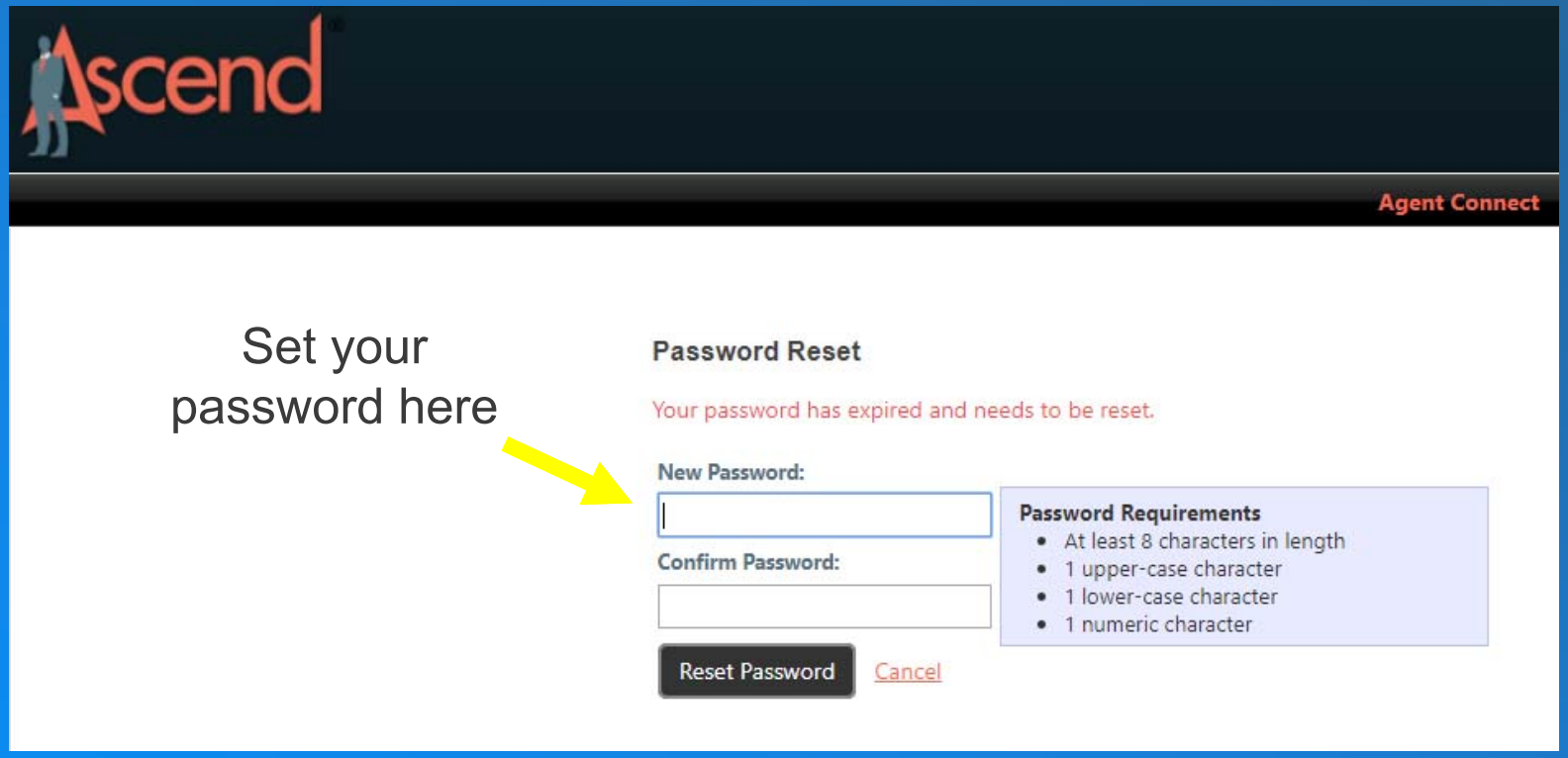

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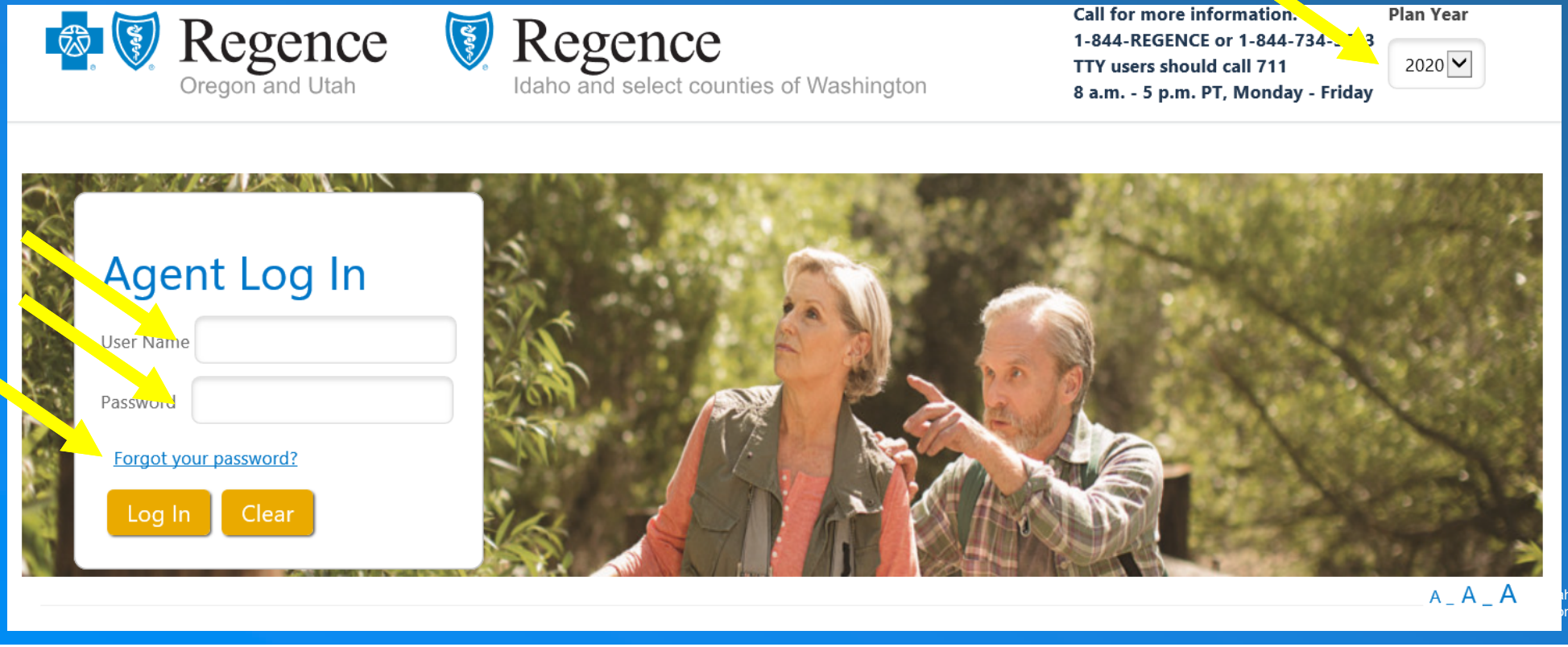
Log into Agent Portal Using Your Login Credentials

Regence https://regence.isf.io/2020/agent

Asuris https://asuris.isf.io/2020/agent (separate step required to generate PURL for Asuris) ONLY WHEN APPOINTED FOR ASURIS



2019 Effective Dates – Log-in to the 2019 Agent Portal

Regence https://regence.isf.io/2019/agent

Asuris https://asuris.isf.io/2019/agent (separate step required to generate PURL for Asuris) ONLY WHEN APPOINTED FOR ASURIS

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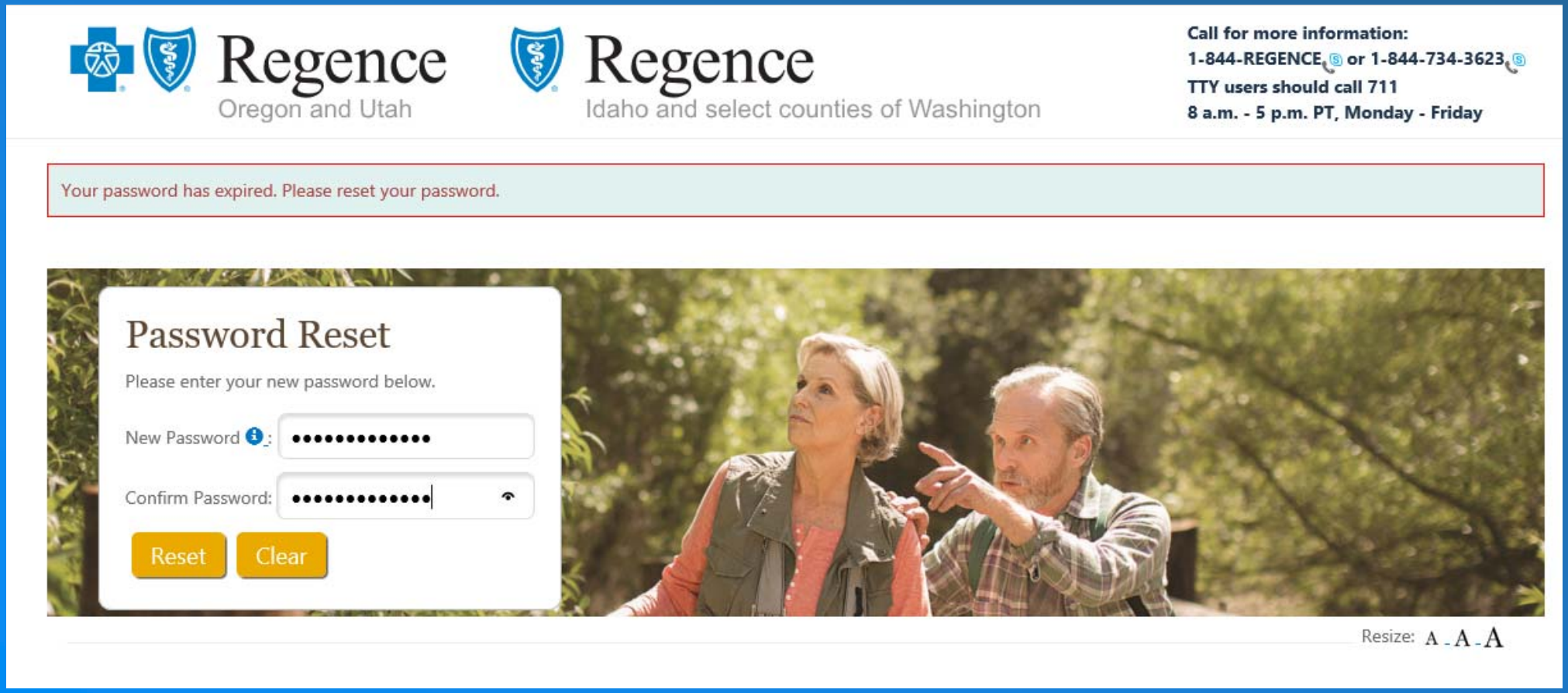
Reset password (expires every 12 months)



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Enter Your Client's Zip Code

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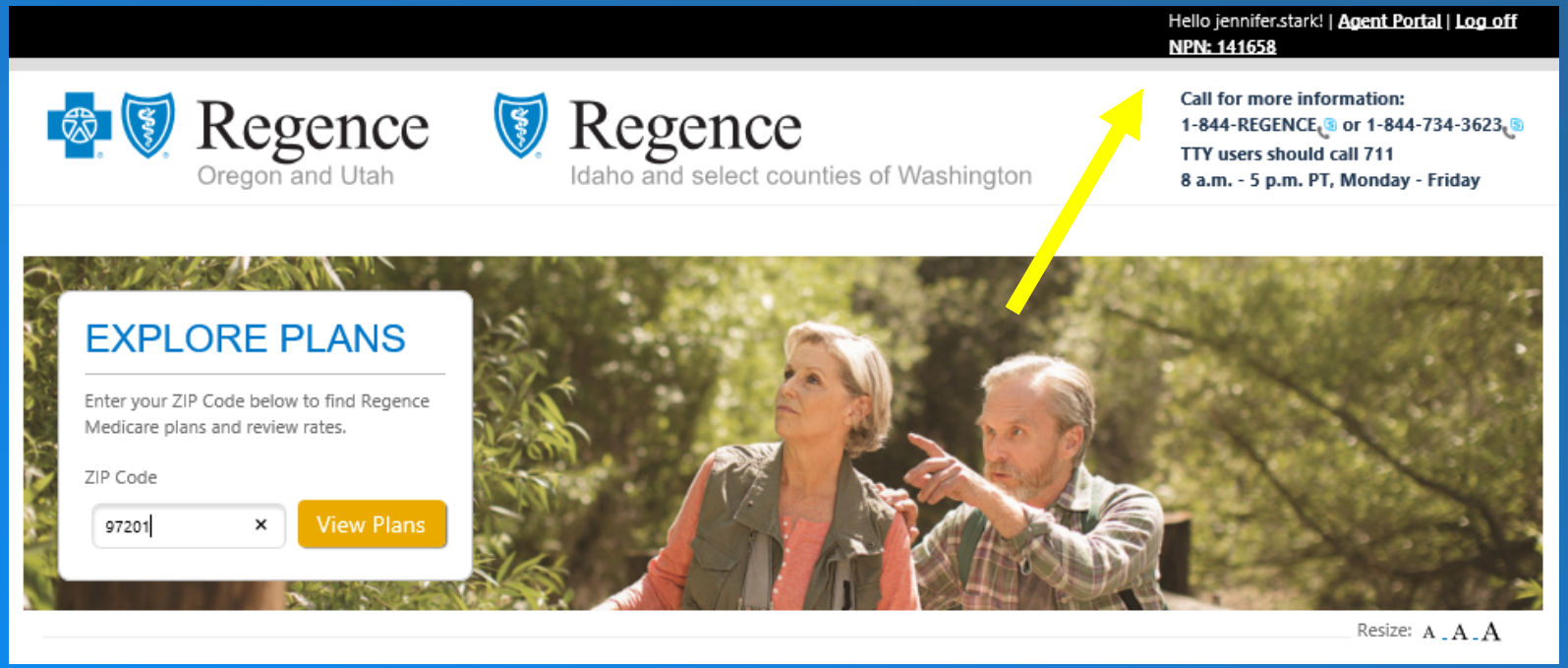
Important Tip

If the black banner is missing disappears at any point during the enrollment, the agent information has been dropped. Start the enrollment over by signing in.



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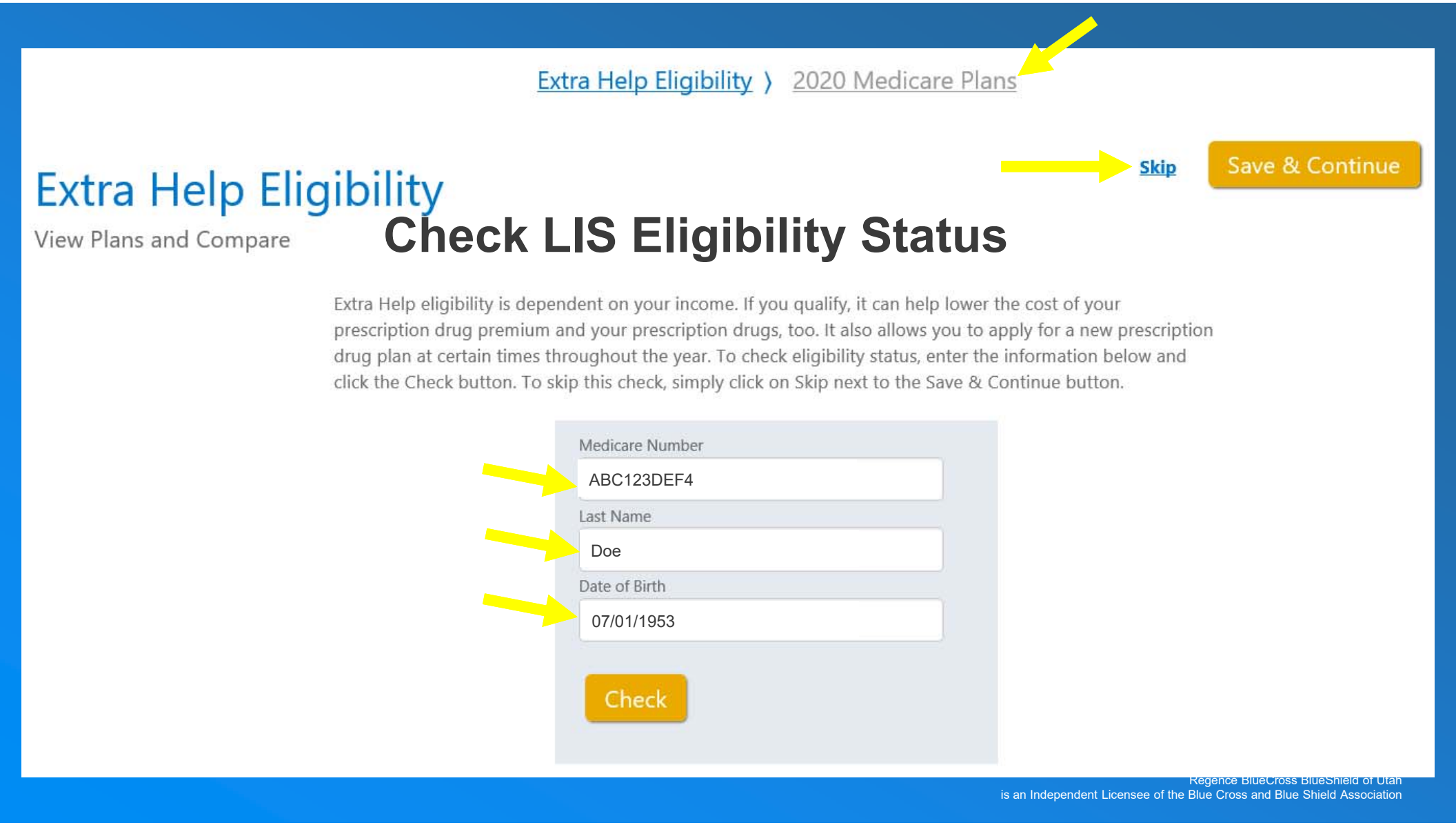

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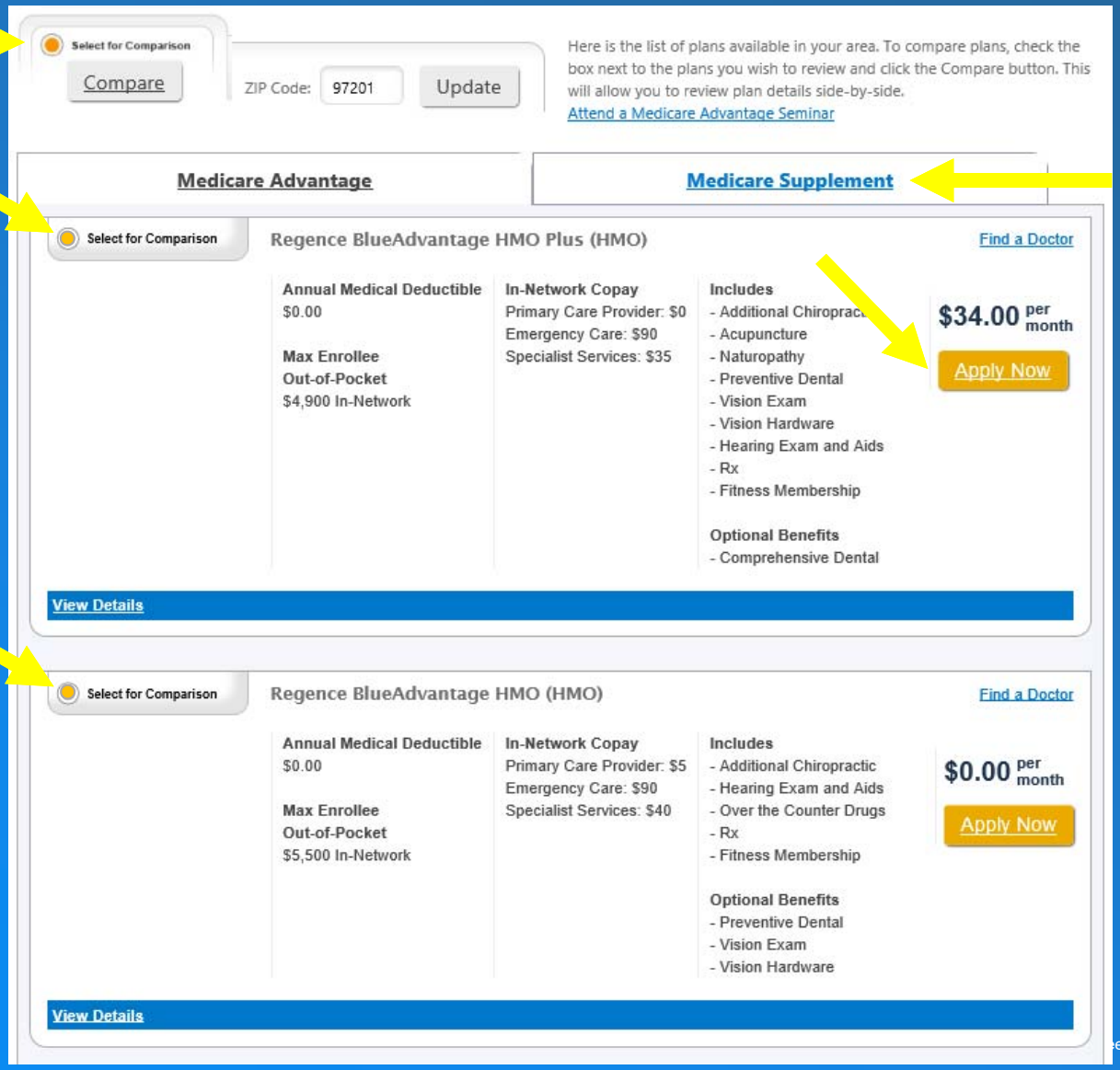
Compare or Apply Now



Medigap Plans

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Compare Plans

Comparing Plans

Back to Quotes

Plan Specifics

	Remove Plan Apply Now	Remove Plan Apply Now	Remove Plan Apply Now
Plan Name	**Regence BlueAdvantage HMO Plus (HMO)**	**Regence BlueAdvantage HMO (HMO)**	**Regence BlueAdvantage HMO No Rx (HMO)**
Monthly Plan Premium	$34.00	$0.00	$0.00
Contract Number	H6237-008-001	H6237-007-001	H6237-006
Max Enrollee Out-of-Pocket	$4,900 In-Network	$5,500 In-Network	$4,900 In-Network
Prescription Drug Coverage	Yes	Yes	No
Annual Rx Deductible	$100, excluding Tiers 1 & 2	$200, excluding Tiers 1 & 2	N/A
Optional Benefits - Dental	Additional $25 per month. Benefits include: Comprehensive Dental	N/A	Additional $25 per month. Benefits include: Comprehensive Dental
Optional Benefits - Dental and Vision	N/A	Additional $20 per month. Benefits include: Preventive Dental, Vision Exam & Vision Hardware.	N/A

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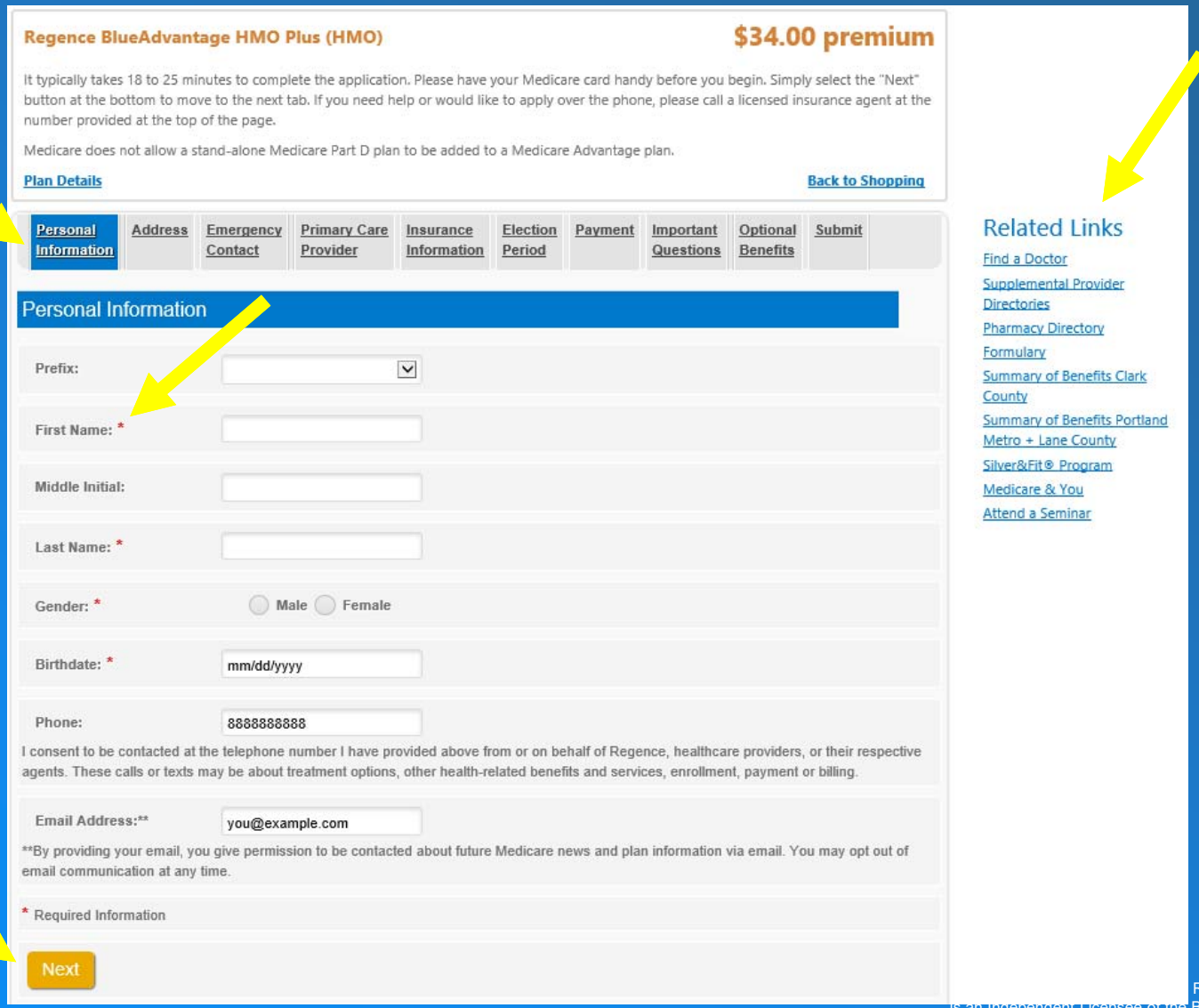
Personal Information



Important Tip

You cannot start and save an application to complete later; make sure you have all the needed information to complete in one session.

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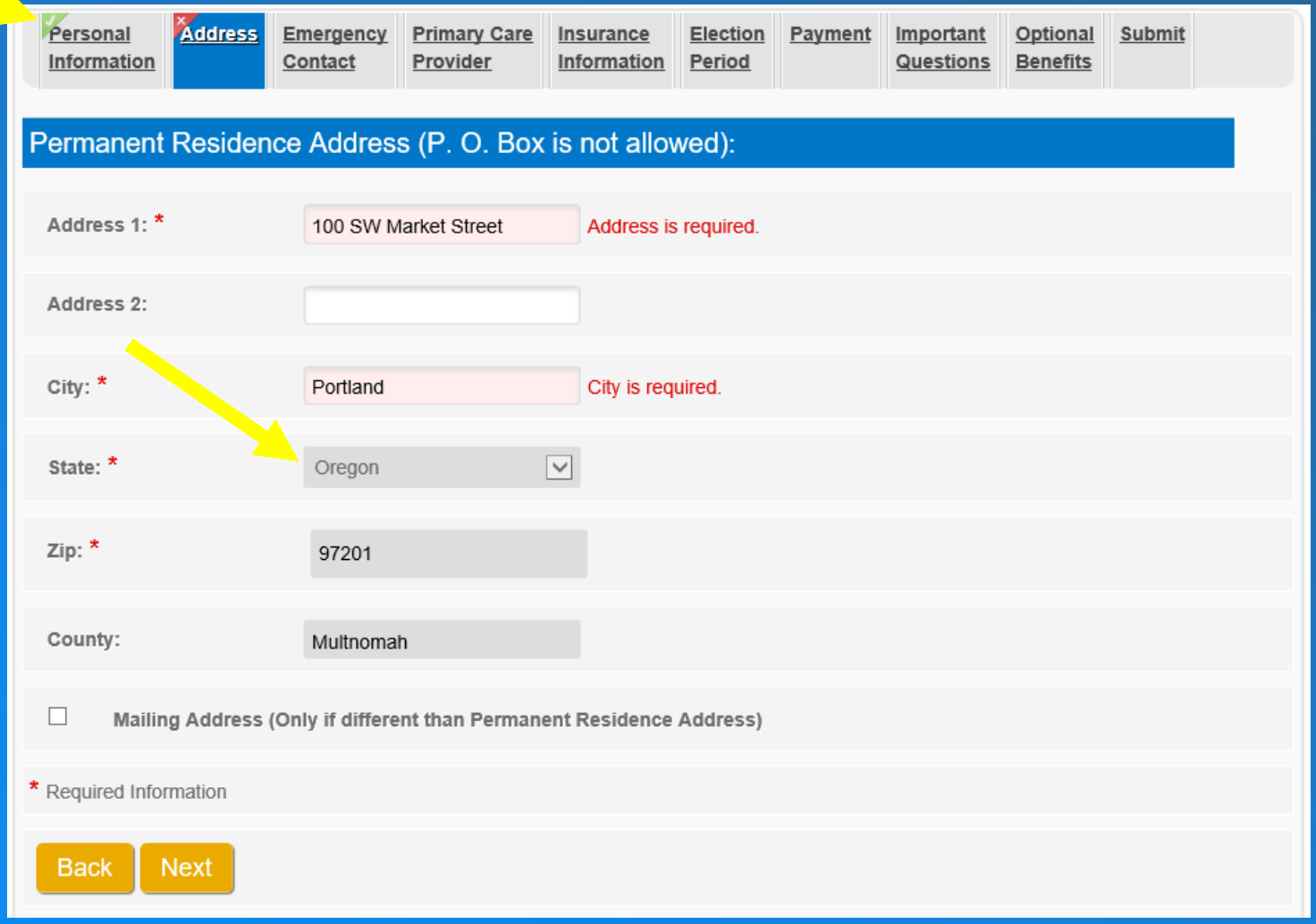
Address



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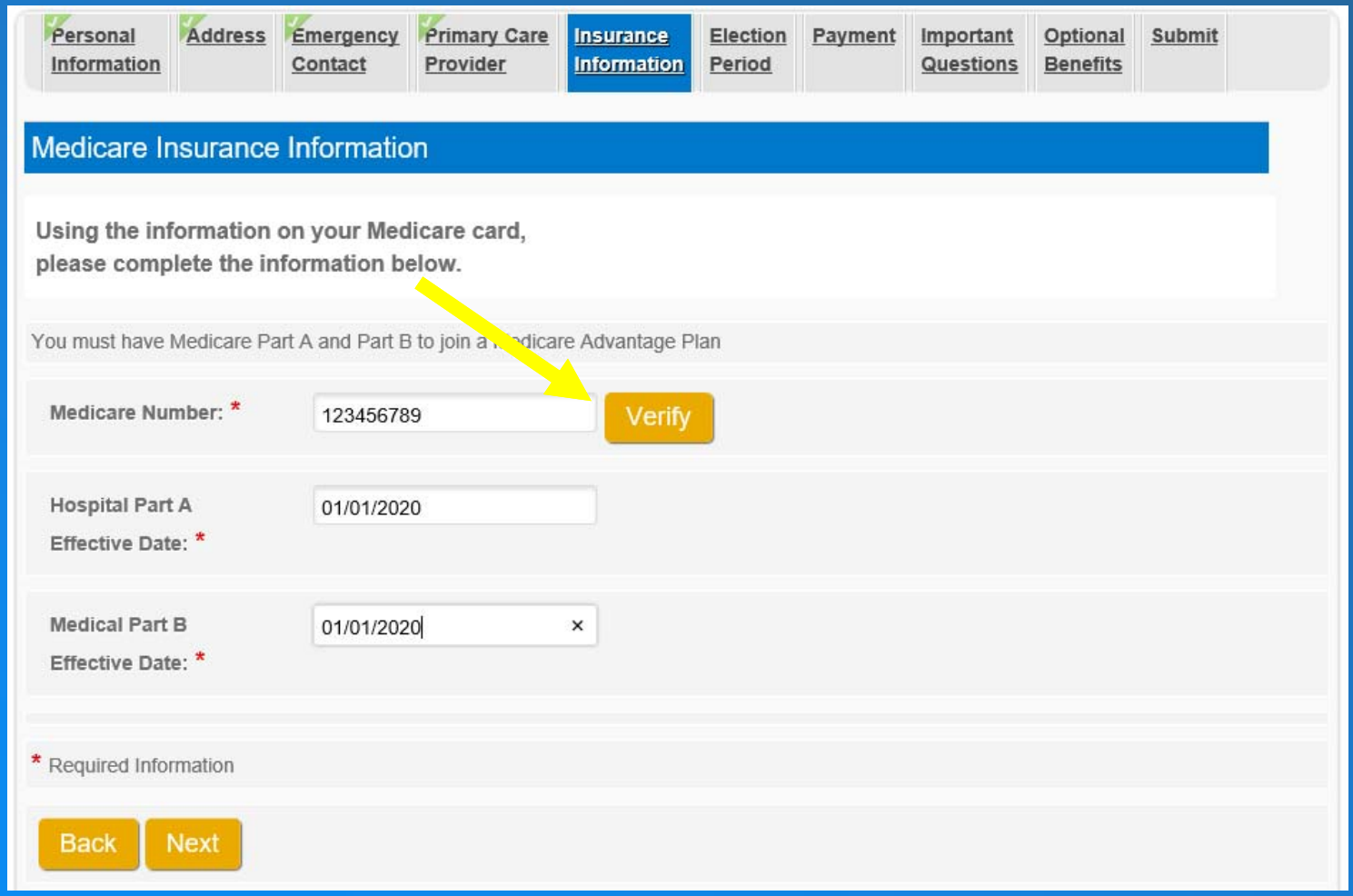
Insurance Information



Important Tip

Click “Verify” 3 times to bi-pass if it doesn’t recognize the number.

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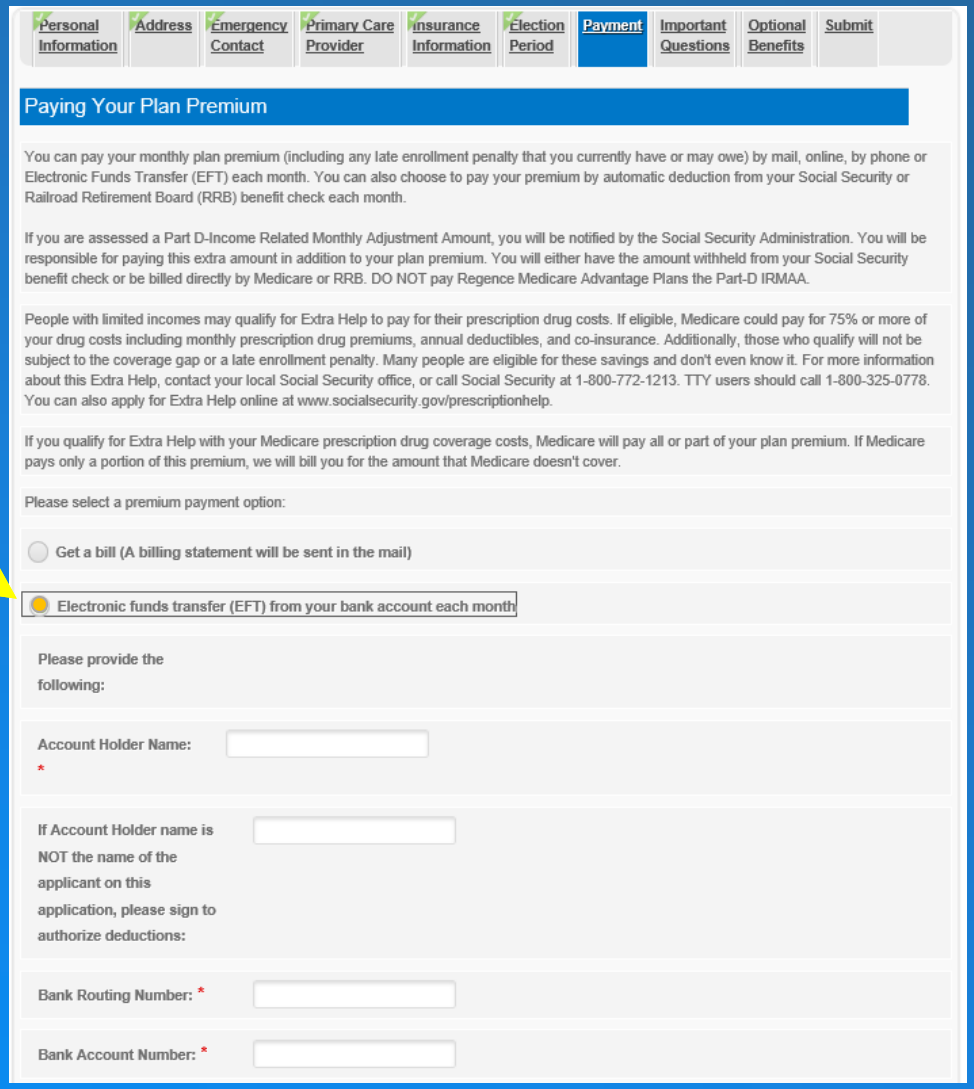
Payment



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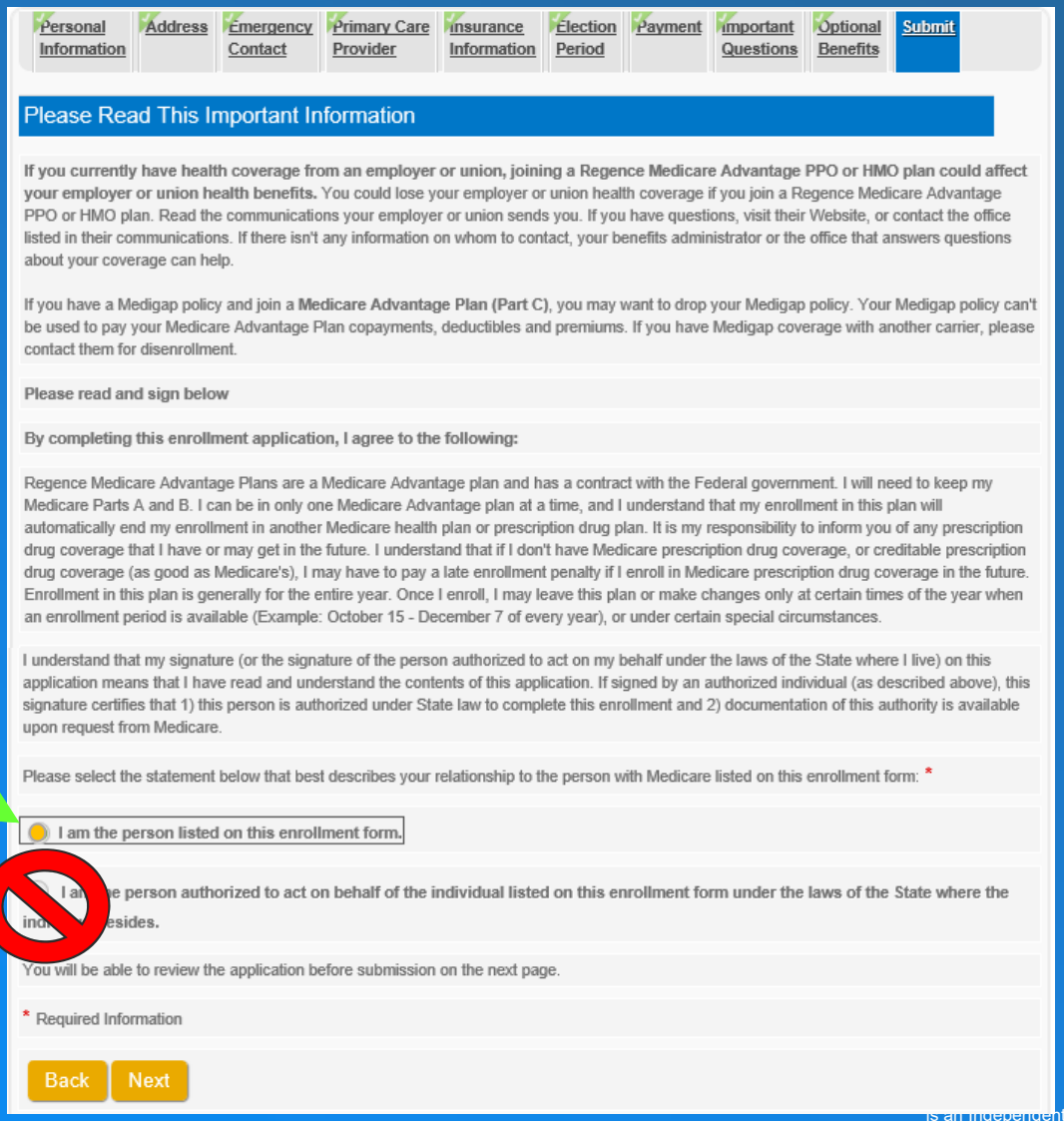
Submit

Important Tip

DO NOT click “I am the person authorized to act…”, unless there is a Power of Attorney (POA)



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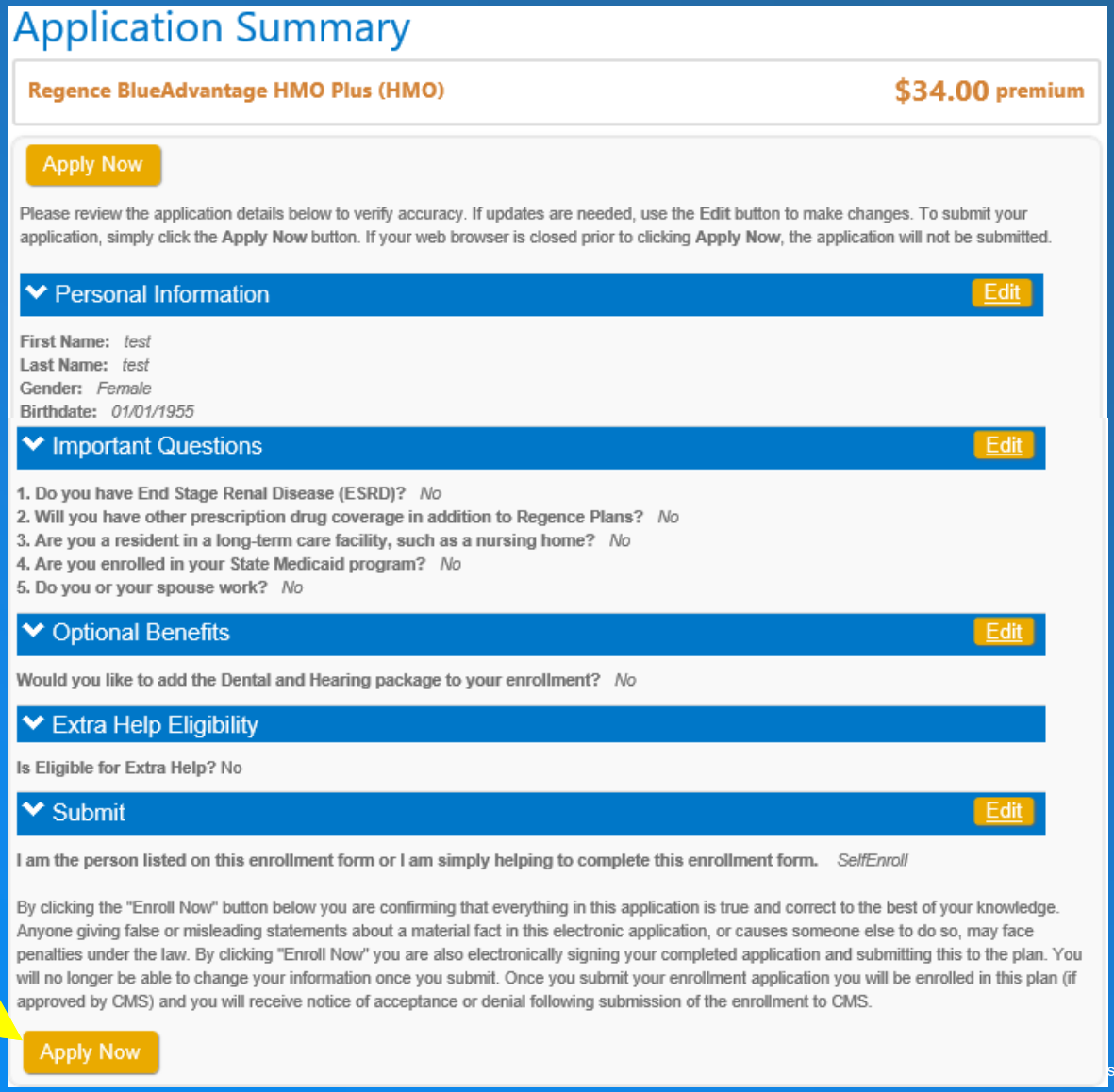
Application Summary

Important Tip

The application isn't submitted until you click on "Apply Now" and have a confirmation number



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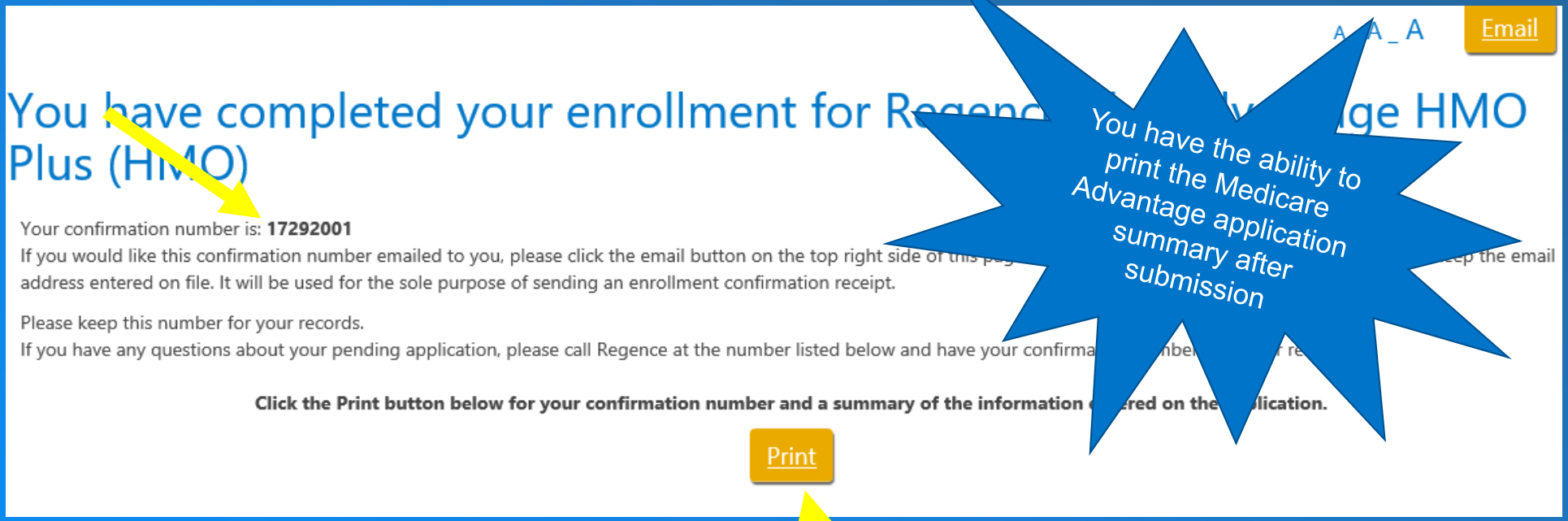
Confirmation Number



Medicare Advantage
"Print" will generate a copy of the Confirmation page (with the conformation number) and the application summary

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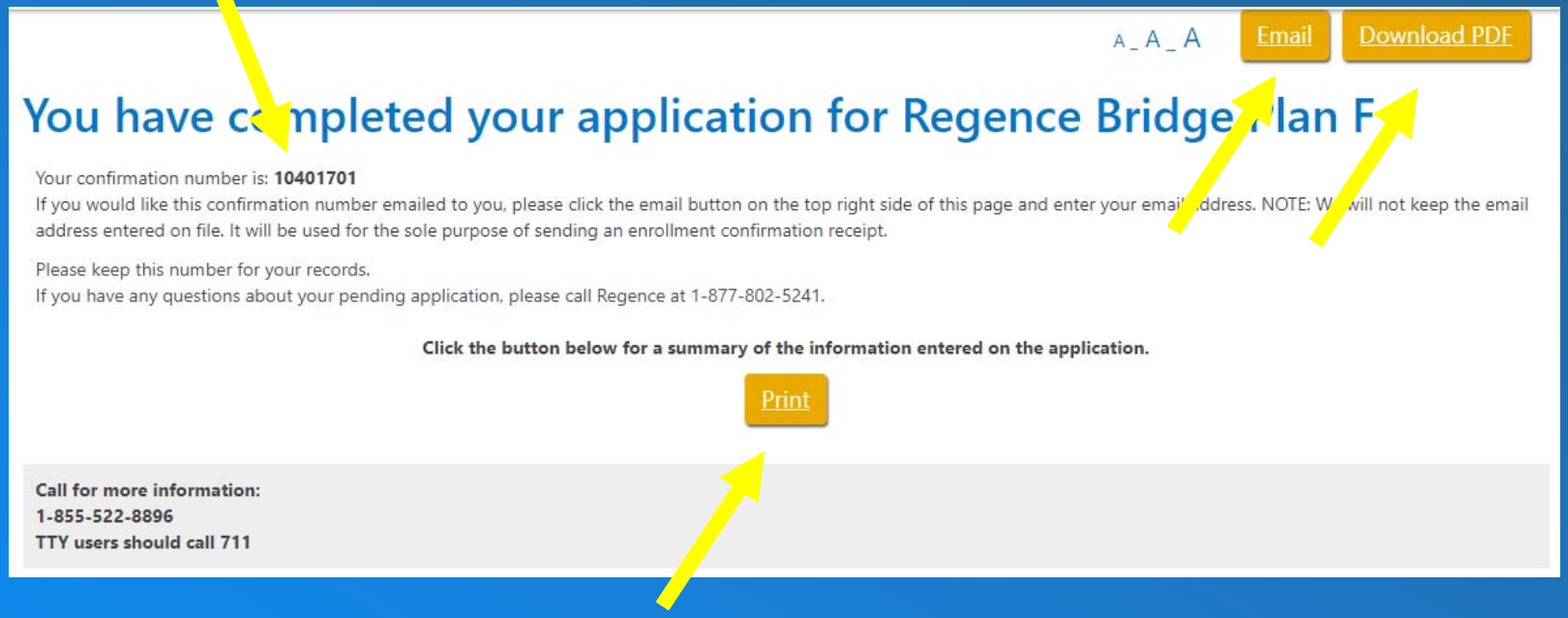
Medigap Example

Medicare Supplement “Download” will create a PDF copy of the application.

“Print” will generate a copy of the Confirmation page (with the conformation number) and the application.



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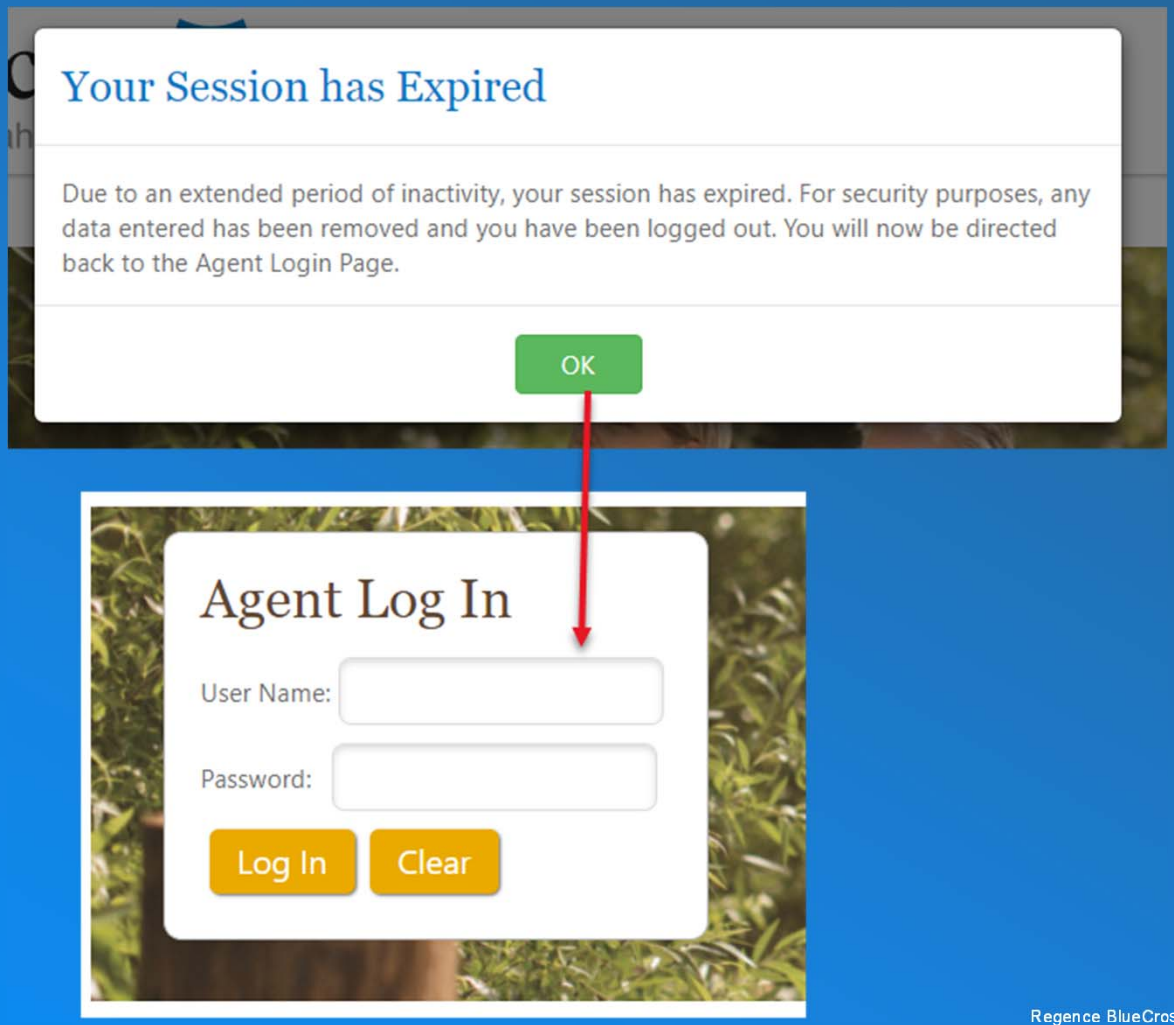
Important Tip

Session timeout due to inactivity.

When you click ok, it takes you back to the Agent Login (also note that this timeout message will continue to display for as long as the browser is open until users click “ok”.



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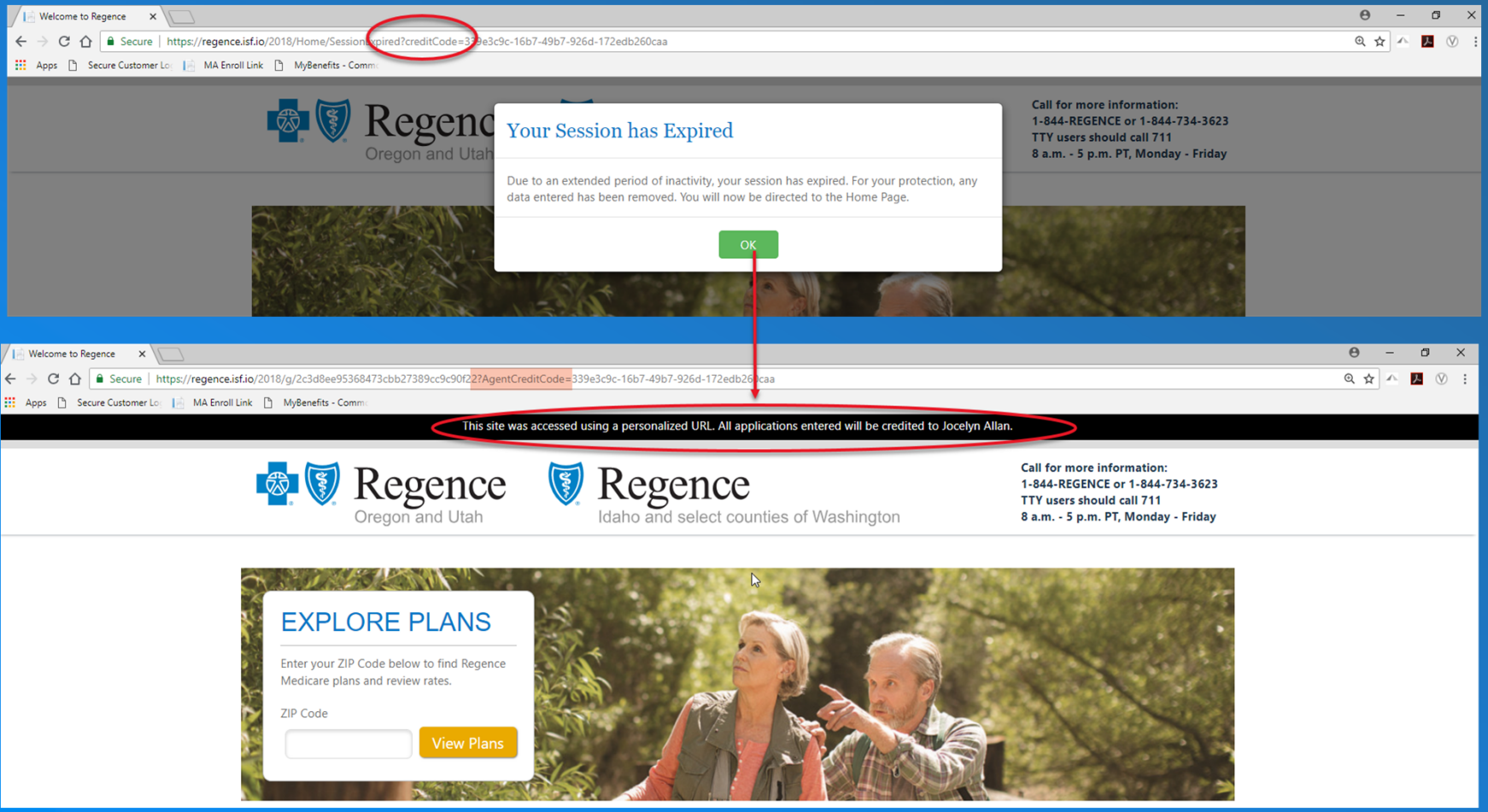
Here is the timeout display for the PURL (again, the timeout message will continue to display for as long as the browser is left open until “ok” is clicked)



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Personal URL

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Personal URL

- Easy to use!
- Email to your clients so they can enroll online
- Add to your CMS approved website
- Use for both Medicare Advantage and Medigap enrollments
- Your PURL is meant for your clients that are applying on their own. Please use Agent Portal (the first part of this training) to enter paper applications

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Log into Agent Portal Using Your Login Credentials

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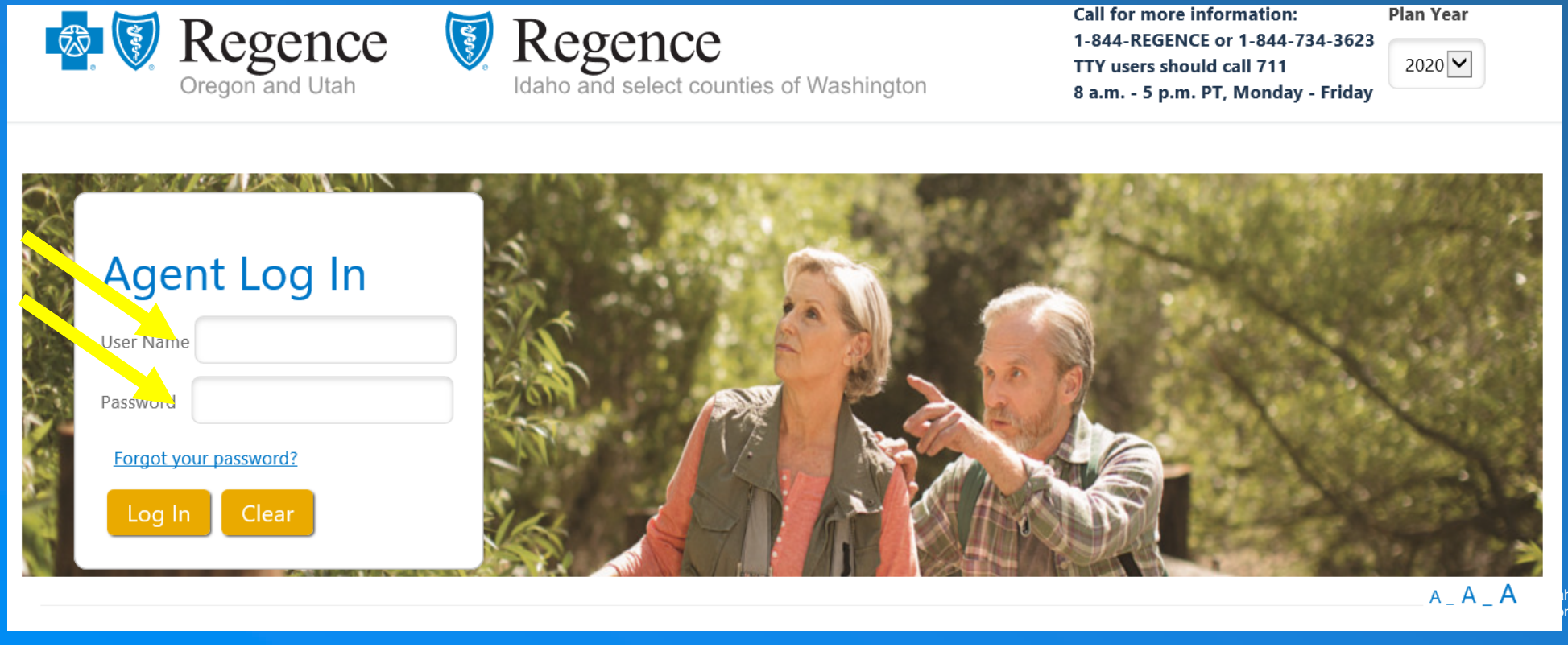
Asuris https://asuris.isf.io/2020/agent (separate step required to generate PURL for Asuris) ONLY WHEN APPOINTED FOR ASURIS



Click on the “View Enrollments” on the Top Right-hand Side of the Screen

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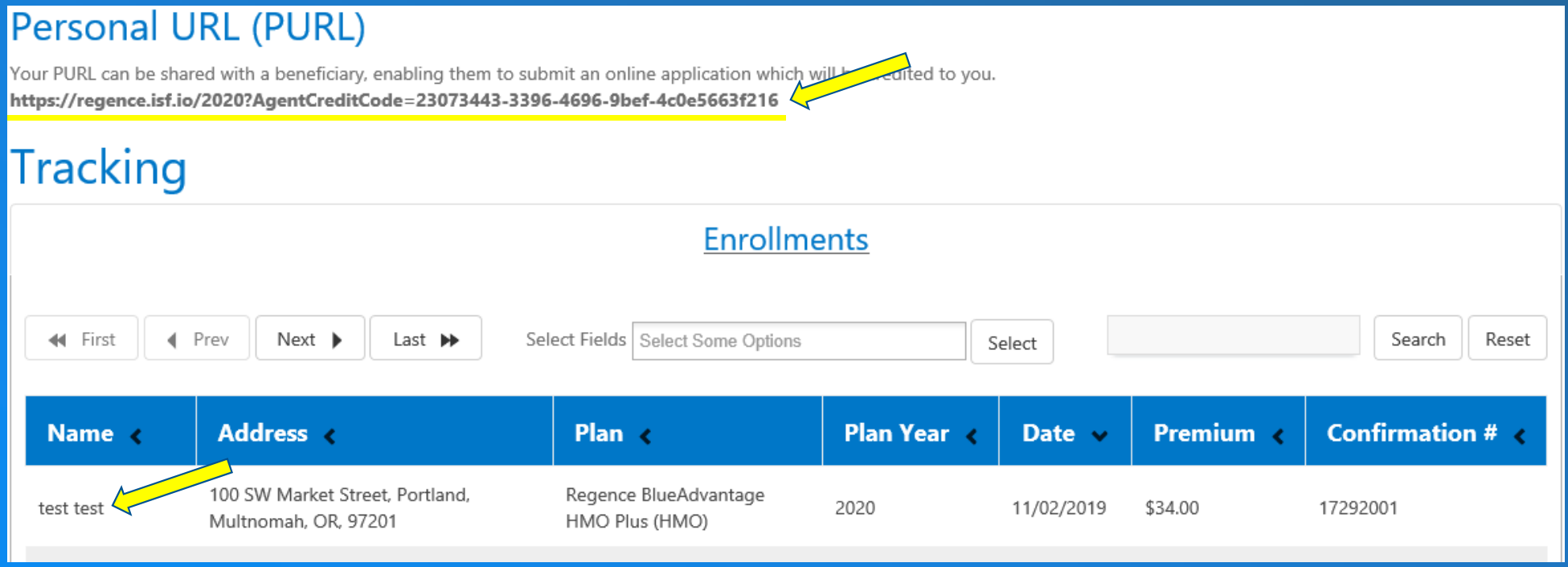
Copy and Save Your PURL



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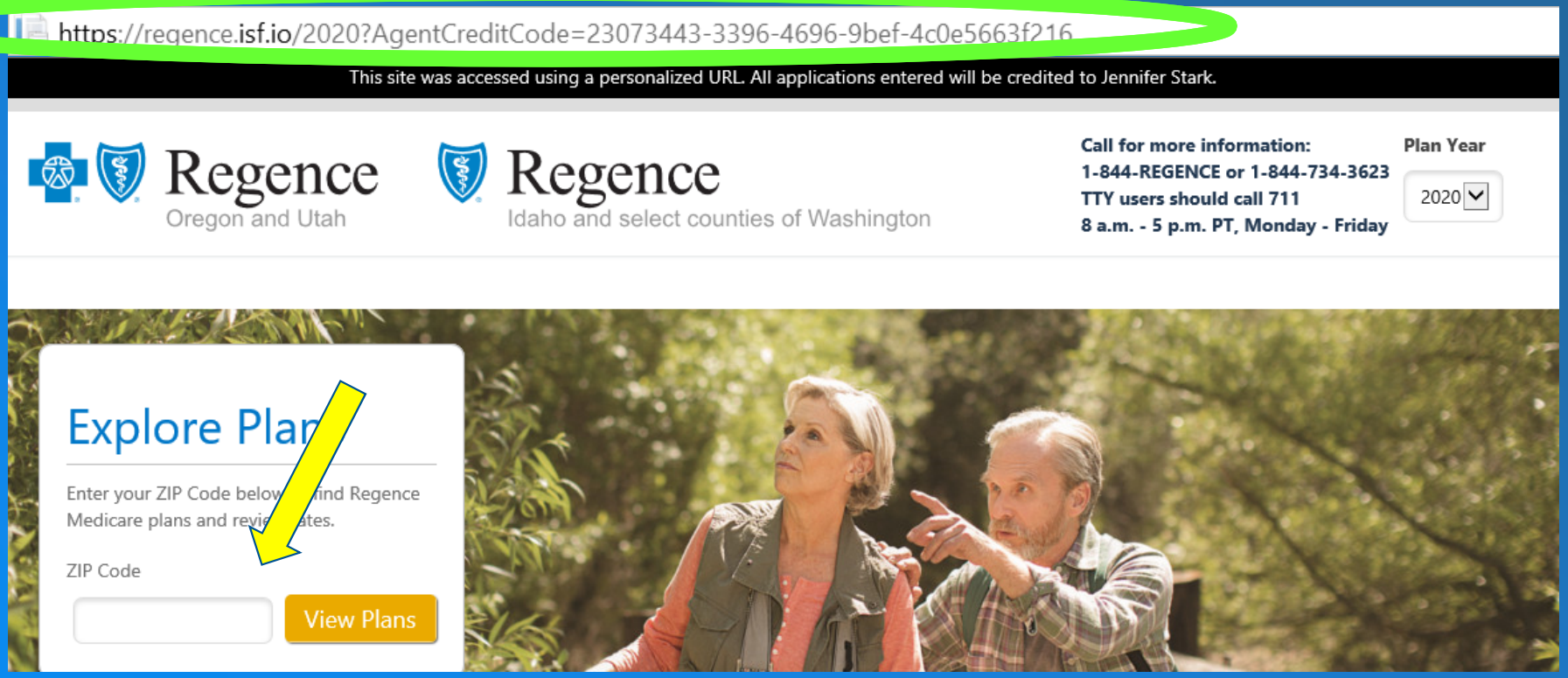
Personal URL



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Change the Year in Your PURL

https://regence.isf.io/2019?AgentCreditCode....

https://regence.isf.io/2020?AgentCreditCode....

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Important Tips PURL

For clients doing applications back-to-back (i. e., husband and wife), start each application by clicking on PURL instead of starting the next application by clicking HOME from the confirmation page.

Personal URLs: Please copy the entire PURL link and store it in an easily accessible place. This link ensures the app will be tied to you for commissioning purposes. It must have the words "AgentCreditCode" followed by a series of numbers, letters, and special characters, which is unique to each agent (**EXAMPLE**: https://regence.isf.io/2020?AgentCreditCode=xAB-123-CD-123xxxxxxxxxx).

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Thank you!

For questions please contact your Medicare Sales Executive or call Producer Support 1-800-557-0555

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