



How to Order Medicare Materials on CustomPoint

(July 1, 2019)

After you have completed the Medicare Advantage and Part D certification, along with the specific Product Training, you are eligible to order applicable Medicare Advantage and Part D supplies on-line through CustomPoint. In addition, you can view and track your orders with a direct link to UPS.

To access the CustomPoint Portal, please visit the following website:

<https://custompoint.rrd.com/xs2/prelogin?CMPID=1064&gwerty=18072109>


rrd

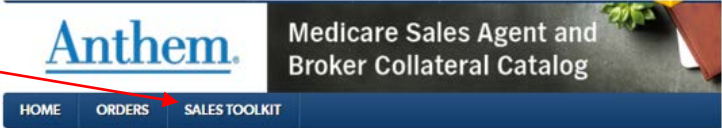
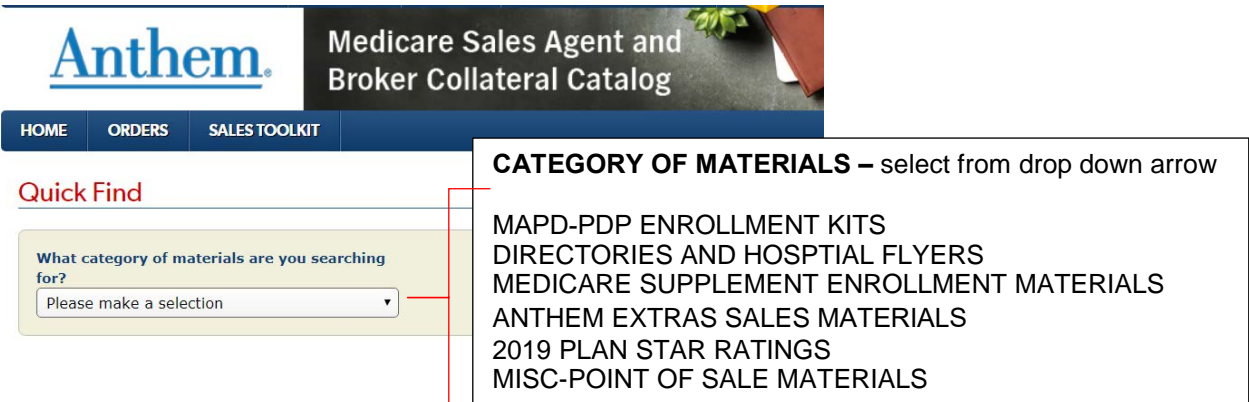
Please Log In

User ID:

Password:

Account:

[Forgot Your Password?](#)

Step 1	Login to CustomPoint with your User ID, Password, and Account: wpss
Step 2	<p>There are two paths for ordering materials through the Medicare Sales Agent and Broker Collateral Catalog.</p> <p>a. To order customized sales support materials, select “Sales Toolkit” and follow the prompts.</p> <div></div> <p>Note: This User Guide provides steps for ordering through path b (below). There is a separate User Guide for the Sales Toolkit</p> <p>b. To order plan materials like Enrollment Kits, Directories, Formularies and OTC Catalogs, follow the brief steps through “Quick Find”. The “Quick Find” steps will identify all non-customized materials available for you to order.</p> <div></div>

Step 3

Select "State" from the drop down arrow.

Quick Find

What materials are you searching for?
MAPD-PDP ENROLLMENT KITS

Select Plan Year
2019

Select State
OH_2019

Select Brand
ANTHEM BLUE CROSS AND BLUE SHIELD_2019

Select County
Please make a selection

In most cases, the State and Brand will pre-populate based on your User ID log in credentials.

Quick Find

What materials are you searching for?
MAPD-PDP ENROLLMENT KITS

Select Plan Year
2019

Select State
OH_2019

Select Brand
ANTHEM BLUE CROSS AND BLUE SHIELD_2019

Select County
Please make a selection

Step 4

Select "County" from the drop down arrow. The Select County list will always be led with an ALL option that allows you to view all kits within the state.

Quick Find

What materials are you searching for?
MAPD-PDP ENROLLMENT KITS

Select Plan Year
2019

Select State
OH_2019

Select Brand
ANTHEM BLUE CROSS AND BLUE SHIELD_2019

Select County
Please make a selection

Step 5

Select "FIND"

Quick Find

What materials are you searching for?
MAPD-PDP ENROLLMENT KITS

Select Plan Year
2019

Select State
OH_2019

Select Brand
ANTHEM BLUE CROSS AND BLUE SHIELD_2019

Select County
Adams

FIND

Step 6

The “Quick Find” search function displays all kits available in the selected county.

Language

☐ ENGLISH

☐ SPANISH

Select Plan Type

☐ HMO_2019

☐ HMOSNP_2019

☐ LPPO_2019

RESTART YOUR SEARCH (7 items found)

Order Wizard Search

Selections: ☒ MAPD-PDP ENROLLMENT KITS ☒ 2019 ☒ OH_2019

☒ ANTHEM BLUE CROSS AND BLUE SHIELD_2019 ☒ Adams

View: Icons | Table | Text

Sort By: Your Item

Show: 24

Page: 1

Item Description	Your Item	Order
2019 MAPD HMO Kit - Anthem MediBlue Dual Advantage (HMO SNP) Max 50 - Service Area: Adams, Allen, Ashland, Ashtabula, Athens, Auglaize, Belmont, Brown, Butler, Carroll, Champaign, Clark, Clermont, Clinton, Columbiana, Coshocton, Crawford, Cuyahoga, Darke, Defiance, Delaware, Erie, Fairfield, Fayette, Franklin, Fulton, Gallia, Geauga, Greene, Guernsey, Hamilton, Hancock, Hardin, Harrison, Henry, Highland, Hocking, Holmes, Huron, Jackson, Jefferson, Lake, Lawrence, Licking, Logan, Lorain, Lucas, Madison, Mahoning, Marion, Medina, Meigs, Mercer, Miami, Monroe, Montgomery, Morgan, Morrow, Muskingum, Noble, Ottawa, Paulding, Perry, Pickaway, Pike, Portage, Preble, Putnam, Richland, Ross, Sandusky, Scioto, Seneca, Shelby, Stark, Summit, Trumbull, Tuscarawas, Union, Van Wert, Vinton, Warren, Washington, Wayne, Williams, Wood, Wyandot	19OHH3655033DR	
2019 SPANISH MAPD HMO Kit - Anthem MediBlue Dual Advantage (SNP) Max 50 - SPANISH - Service Area: Adams, Allen, Ashland, Ashtabula, Athens, Auglaize, Belmont, Brown, Butler, Carroll, Champaign, Clark, Clermont, Clinton, Columbiana, Coshocton, Crawford, Cuyahoga, Darke, Defiance, Delaware, Erie, Fairfield, Fayette, Franklin, Fulton, Gallia, Geauga, Greene, Guernsey, Hamilton, Hancock, Hardin, Harrison, Henry, Highland,	19OHH3655033SDR	

To narrow your search results, use the Language or Plan Type Filters.

You can select one or more boxes to narrow your results.

Language

☐ ENGLISH

☒ SPANISH

Select Plan Type

☐ HMO_2019

☒ HMOSNP_2019

☐ LPPO_2019

RESTART YOUR SEARCH (1 item found)

Order Wizard Search

Selections: ☒ MAPD-PDP ENROLLMENT KITS ☒ 2019 ☒ OH_2019

☒ ANTHEM BLUE CROSS AND BLUE SHIELD_2019 ☒ Adams ☒ HMOSNP_2019 ☒ SPANISH

View: Icons | Table | Text

Sort By: Your Item

Show: 24

Page: 1

Item Description	Your Item	Order
2019 SPANISH MAPD HMO Kit - Anthem MediBlue Dual Advantage (SNP) Max 50 - SPANISH - Service Area: Adams, Allen, Ashland, Ashtabula, Athens, Auglaize, Belmont, Brown, Butler, Carroll, Champaign, Clark, Clermont, Clinton, Columbiana, Coshocton, Crawford, Cuyahoga, Darke, Defiance, Delaware, Erie, Fairfield, Fayette, Franklin, Fulton, Gallia, Geauga, Greene, Guernsey, Hamilton, Hancock, Hardin, Harrison, Henry, Highland, Hocking, Holmes, Huron, Jackson, Jefferson, Lake, Lawrence, Licking, Logan, Lorain, Lucas, Madison, Mahoning, Marion, Medina, Meigs, Mercer, Miami, Monroe, Montgomery, Morgan, Morrow, Muskingum, Noble, Ottawa, Paulding, Perry, Pickaway, Pike, Portage, Preble, Putnam, Richland, Ross, Sandusky, Scioto, Seneca, Shelby, Stark, Summit, Trumbull, Tuscarawas, Union, Van Wert, Vinton, Warren, Washington, Wayne, Williams, Wood, Wyandot	19OHH3655033SDR	

View: Icons | Table | Text

Sort By: Your Item

Show: 24

Page: 1

To order a material from another category or for another plan type, select “Order Wizard Search.”

RESTART YOUR SEARCH (7 items found)

Order Wizard Search

Selections: ☒ MAPD-PDP ENROLLMENT KITS ☒ 2019 ☒ OH_2019
☒ ANTHEM BLUE CROSS AND BLUE SHIELD_2019 ☒ Adams

You can change your search criteria for a category of materials and/or for a county, select the drop down box, then FIND.

Quick Find

What materials are you searching for?

MAPD-PDP ENROLLMENT KITS

Select Plan Year

2019

Select State

OH_2019


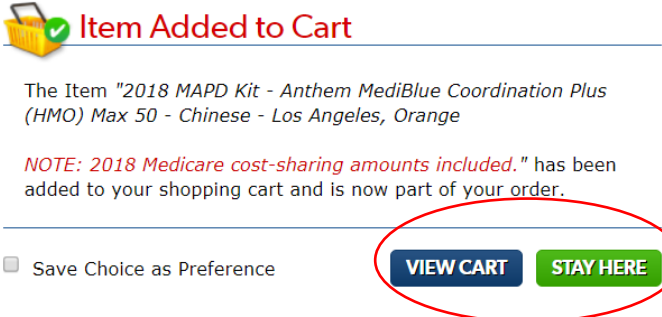
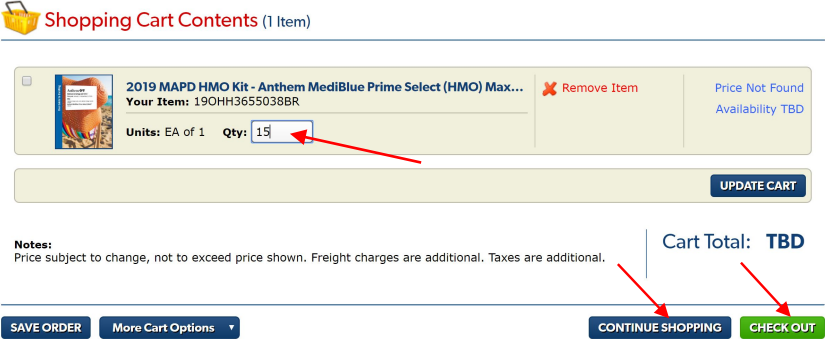
Select Brand

ANTHEM BLUE CROSS AND BLUE SHIELD_2019

Select County

Adams

FIND

<p>Step 7</p>	<p>To order a material, click the icon (add to cart) in the “Order” column for the “Item Description” you want to order.</p>  <p>A pop-up window will appear to confirm your selection. Click on VIEW CART to check out or click on the STAY HERE button to continue adding items to your cart.</p> 
<p>Step 8</p>	<p>VIEW CART: You will be prompted to enter the quantity desired for each item or kit. Once completed, click “Check Out.” This will prompt you to enter in a shipping address and delivery options. Once the information is filled-in, click “Next.”</p> 
<p>Step 9</p>	<p>Fill in all required fields in the Delivery Options screen, click “Next.”</p>
<p>Step 10</p>	<p>Fill in all required fields in the Order Details screen, click “Next.”</p>
<p>Step 11</p>	<p>Review your order, select “Submit.” You will see a confirmation screen and an email notification will be sent to you.</p>

If you need assistance with the website, contact Medicare Programs Sales Support.

California: (888) 209-7839 - All other States: (800) 633-4368