

## Mail Service Order Form

Mail this form to:



CVS/caremark  
PO BOX 659915  
SAN ANTONIO, TX 78265-9915

Member ID # (if not shown or if different from above)

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Prescription Plan Sponsor or Company Name

**Instructions:**

Please use **blue or black ink, capital letters**, and fill in **both sides** of this form.

**New Prescriptions** - Mail your new prescriptions with this form.

Number of **New** prescriptions:

**Refills** - Order by Web, phone, or write in Rx number(s) below.

Number of **Refill** prescriptions:

**TO RECEIVE YOUR ORDER SOONER** request refills or new prescriptions online at [www.caremark.com](http://www.caremark.com) or call toll-free 1-866-808-7471.

**A Shipping Address.** To ship to an address different from the one printed above, please make changes here.

Last Name

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First Name

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MI

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Suffix (JR, SR)

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Street Address

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Apt./Suite #

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**Use shipping address for this order only.**

City

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State

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ZIP Code

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Daytime Phone #:  -  -

Evening Phone #:  -  -

**B Refills.** To order mail service refills, enter your prescription number(s) here.

1) ..... 2) ..... 3) ..... 4) .....

5) ..... 6) ..... 7) ..... 8) .....

CVS/caremark wants to provide you with high quality medicines at the best possible price. In order to do this, we will substitute equivalent generic medicines for brand name medicines whenever possible. If you do not want us to substitute generics, please provide specific instructions, including drug names, in the "Special Instructions" section of this form.

We may package all of these prescriptions together unless you tell us not to.

All claims for prescriptions submitted to CVS Caremark Mail Service Pharmacy using this form will be submitted to your prescription benefit plan for payment. If you do not want them submitted to your plan, do not use this form. You may call Customer Care to make alternate arrangements for submission of your order and payment.



**C Tell us about the people getting prescriptions.** If there are more than two people, please complete another form.

**1st person** with a refill or new prescription.

Spanish forms and labels

Last Name

First Name

Nickname

Gender:  M  F

Date of Birth: MM-DD-YYYY   -   -

E-Mail Address: \_\_\_\_\_ Date new prescription written: \_\_\_\_\_

Doctor's Last Name \_\_\_\_\_ Doctor's First Name \_\_\_\_\_ Doctor's Phone # \_\_\_\_\_

Tell us about new health information for 1st person if never provided or if changed.

Allergies:  None  Aspirin  Cephalosporin  Codeine  Erythromycin  Peanuts  Penicillin  
 Sulfa  Other: \_\_\_\_\_

Medical Conditions:  Arthritis  Asthma  Diabetes  Acid Reflux  Glaucoma  Heart Problem  
 High Blood Pressure  High Cholesterol  Migraine  Osteoporosis  Prostate Issues  Thyroid  
 Other: \_\_\_\_\_

**2nd person** with a refill or new prescription.

Spanish forms and labels

Last Name

First Name

Nickname

Gender:  M  F

Date of Birth: MM-DD-YYYY   -   -

E-Mail Address: \_\_\_\_\_ Date new prescription written: \_\_\_\_\_

Doctor's Last Name \_\_\_\_\_ Doctor's First Name \_\_\_\_\_ Doctor's Phone # \_\_\_\_\_

Tell us about new health information for 2nd person if never provided or if changed.

Allergies:  None  Aspirin  Cephalosporin  Codeine  Erythromycin  Peanuts  Penicillin  
 Sulfa  Other: \_\_\_\_\_

Medical Conditions:  Arthritis  Asthma  Diabetes  Acid Reflux  Glaucoma  Heart Problem  
 High Blood Pressure  High Cholesterol  Migraine  Osteoporosis  Prostate Issues  Thyroid  
 Other: \_\_\_\_\_

**D Special Instructions:** \_\_\_\_\_

**E How would you like to pay for this order?** (If your copay is \$0, you do not need to provide payment information.)

- Electronic Check.** Pay from your bank account. (You must first register online or call Customer Care.)
- Use my  BillMeLater<sup>SM</sup> account.** Works like a credit card. (You must first register online or call Customer Care.)  
a PayPal service
- Credit or Debit Card.** (VISA®, MasterCard®, Discover®, or American Express®)  
 Fill in this oval to use your card on file.  
 Fill in this oval to use a new card or to update your card expiration date.

Exp. Date MMY

**Check or Money Order.** Amount: \$     .

• Make check or money order out to CVS/caremark.  
 • Write your prescription benefit ID number on your check or money order.  
 • If your check is returned, we will charge you up to \$40.

**Payment for Balance Due and Future Orders:** If you chose Electronic Check, Bill Me Later®, or a Credit or Debit Card, we will also use it to pay for any balance that you owe and for future orders.

Fill in this oval if you **DO NOT** want us to use this payment method for future orders.

\_\_\_\_\_  
Credit Card Holder Signature/Date

**Regular delivery is free** and will take up to 10 days from the day you send this form.

**If you want faster delivery, choose:**

- 2nd Business Day (\$17)** Business days are only
- Next Business Day (\$23)** Monday-Friday

- Faster delivery charges may change.
- Faster delivery is for shipping time only, not processing.
- Faster delivery can only be sent to a street address, not a PO Box.



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