



Case Study: Groupcall Xporter does exactly what it says on the tin!

Local Authority: Derbyshire County Council

Groupcall Xporter is a leading data management solution that automatically extracts data from almost any database and delivers it to other systems in a range of formats.

Xporter is currently used by over 8,000 schools in more than 60 Local Authorities (LA) in the UK. Once installed, the Xporter client requires no further maintenance as its built-in update facility ensures it is never more than 3 hours out of sync with the very latest version.

Derbyshire County Council has been using Groupcall Xporter since early 2006. The Local Authority wanted a system that had the ability to automate data transfer between themselves and their schools. The LA wished to extract demographics such as age, year, address, SEN and attendance information from their schools.

Martin Stone, the LA's Senior Management Information Officer tells Groupcall how the Xporter system is used in Derbyshire:

“ Before we began using Groupcall Xporter, we used to do large manual data imports from our schools 3 times per year. We wanted to have up-to-date information from schools that could be refreshed on a weekly basis.

Derbyshire's manual data imports used to result in up to 4,000 unmatched records, this used to take months to clear up. Groupcall Xporter does exactly what it says on the tin! ”

The system has achieved the Local Authorities' 3 goals which it had set out to achieve before it installed Xporter:

Simplicity - Once installed, the system requires no manual intervention. Xporter automatically extracts data from source and transmits it to the destination.

Easy to set up - Once Xporter is installed by our technical team on the LA's main computer, the LA only has to install a simple "client" in each of its schools.

Move data regularly and update systems - Xporter allows an Authority to receive data from multiple sources on a pre-defined schedule. The system has the ability to only send data that has changed, therefore only updating databases with information if required.

For further information on Groupcall's range of products, please contact us by calling: 020 8502 7344, email: info@groupcall.com or visit: www.groupcall.com/xporter