



## **IntelliCorp Product Support Status**

**October 2018**

## Introduction

IntelliCorp products move through a defined support lifecycle following their release. Different levels of support are available at different stages in the lifecycle. The lifecycle comprises three stages:

1. Active
2. Extended
3. End-of-life

Active applies to all generally available product versions. Extended covers support for older product versions. End-of-life means no support is available.

In general:

- IntelliCorp supports the current and previous version of each product
- The previous version is supported for at least six months following a the release of a new version
- Critical issues are resolved with a hot fix for the current version
- IntelliCorp may decide to extend the Active and/or Extended lifecycle stages for a product version at any time.

Lifecycle Stage	Shipping Status	Support Status	Critical Issues
Active	Available for shipment	Respond to all issues	Hot fixes created
Extended	Not available for shipment	Respond to all issues	Hot fixes created for latest product version
End-of-life	Not available for shipment	Respond to issues according to support capabilities	No hot fixes

The following tables indicate the lifecycle stage of every IntelliCorp product. The expected end-of-life date is listed for all products in the Extended lifecycle stage. Only the most recent End-of-life version is shown. Older versions are End-of-life unless otherwise stated.

## Smart DevOps

### LiveCompare

Version	Release Date	Lifecycle Stage	Expected End-of-life Date
3.8.0.49564 (release 4)	2018-09	Active	
3.8.0.49147 (release 3)	2018-08	Active	
3.8.0.49041 (release 2)	2018-07	Active	
3.8.0.48794 (release 1)	2018-06	Active	
3.7R3	2017-12	Active	
3.7R2	2017-10	Extended	2019-01
3.7	2017-09	Extended	2019-01
3.6R3	2017-06	Extended	2018-10
3.6R2	2017-03	Unsupported	
3.6	2016-11	End-of-life	

### LiveCompare Workflow Gateway Integration Components

Version	Release Date	Lifecycle Stage	Expected End-of-life Date
1.7 <sup>1</sup>		Active	
1.6 <sup>2</sup>		Active	2018-10
1.5		End-of-life	

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<sup>1</sup> Compatible with LiveCompare 3.7.

<sup>2</sup> Compatible with LiveCompare 3.6.

# Business Process Management

## LiveModel

Version	Release Date	Lifecycle Stage	Expected End-of-life Date
3.0		Active	
2.4		End-of-life	

# Enterprise Data Management

## LiveInterface

Version	Release Date	Lifecycle Stage	Expected End-of-life Date
14		Active	
12		End-of-life	