

SIDING PRODUCTS Limited Lifetime Warranty¹



Novik Inc. ("Novik") Siding and accessories (the "products") are manufactured by Novik Inc. in accordance with high standards and under tight quality controls. The products will not rust or corrode since they are made out of a polypropylene formula.

The guarantees offered by Novik cover only products or part thereof that Novik considers defective.

This warranty coverage

Limited Lifetime Warranty on manufacturing defects: Novik warrants to the owner of the building at the time of installation that the products are free from manufacturing defects provided that they are installed in accordance with the rules of art and the instructions provided by Novik.

Limited Fade Warranty: Novik warrants the products against excessive fading as per the definition of "excessive fading" and for the specified time periods cited in the table of Fade Limited warranty cited below (pp 2, 3).

Limited warranty against damage caused by hail: Novik also offers a limited warranty against hail damage, fully outlined below (p.3).

Duration of warranty

Limited Lifetime Warranty on manufacturing defects: If you are an individual, this Limited Lifetime Warranty is valid for the life of the building on which the products were originally applied for as long as you stay owner, without any depreciation. If you are not an individual (for example, if you are a company, a co-ownership, a cooperative housing corporation, a trust, a Foundation, an unincorporated association, a school, a church, a Government or public body etc.), the warranty period is 50 years from the date of original installation of the products prorated as in the table of the guarantee terms below (p.2). In all cases, this Limited Lifetime Warranty can be transferred with the building prorated in accordance with the terms of the warranty outlined in the table below (p. 2).

Limited Fade Warranty: the guarantee against excessive fading of Novik takes effect on the date of initial installing of the products. For more details, see the table of the terms of the warranty against discoloration.

Limited Warranty against damage caused by hail: the duration of the Novik warranty against damage caused by hail corresponds to the duration of the Novik warranty against manufacturing defects and remains valid after the transfer of the building in accordance with the terms of the Novik Limited Lifetime Warranty.

What we will do

Limited Lifetime Warranty on manufacturing defects: If you are an individual and you are still owner and Novik determines that a product is defective in accordance with the definition of the present warranty, Novik, at its expense, at its discretion will: (1) repair, replace or apply a covering on the defective siding or (2) refund the amount paid by the original purchaser for the purchase of the products and the cost of the initial installation or (3) replace the defective products and reimburse labor costs as it deems reasonable under the conditions of the market price. In these cases, Novik will assume the liability in accordance with the terms and limitations of the Warranty table below.

¹ This warranty is effective January 01, 2013 and supersedes all previously versions. It shall remain effective until such time as Novik distributes a subsequent superseding version.

If you are not an individual, or if you are a subsequent purchaser, depending on the option chosen by Novik, its liability shall be limited to the percentage determined in the table below.

The terms of the warranty table

Number of years since the purchase and the date of submission of a claim	Portion of Novik Responsibility
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Initial purchasers of the products installed on a residential building

Original owner (in the case of an individual)	100%
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Other buyers or subsequent owners

0-5 years	100 %
More than 5 years and less than 7 years	90 %
More than 7 years and less than 8 years	80 %
More than 8 years and less than 9 years	70 %
More than 9 years and less than 10 years	60 %
More than 10 years and less than 11 years	50 %
More than 11 years and less than 12 years	40 %
More than 12 years and less than 13 years	30 %
More than 13 years and less than 14 years	20 %
More than 14 years and less than 50 years	10 %

Limited warranty against fading (other than normal aging - see Exclusions). *

NOVIK warrants the products against excessive fading beyond normal aging caused by weather, subject to the inspection of a sample of siding and provided that you have completed the preventive maintenance at least once per year, i.e. the cleaning described in the "Maintenance" section below. NOVIK can, at its discretion, (1) repair or replace the defective products or (2) refund the amount paid by the original purchaser for the purchase of the products and the cost of the initial installation of the products or (3) replace the defective products, and reimburse labor costs as it deems reasonable under the conditions of the market price. Depending on the option chosen by Novik, its liability shall be limited to the percentage determined in the table below.

Fade Limited warranty table of conditions:

"Excessive fading" means fading that exceeds the Delta E (Hunter) measurement unit indicated in the following table for the products that you have purchased. NOVIK reserves the right to determine if the products or part thereof have suffered from excessive fading.

<p>Solid COLORS</p> <ul style="list-style-type: none"> Four Delta E (Hunter) units for ten years from the date of initial installation.
<p>VARIEGATED OR PAINTED COLORS</p> <ul style="list-style-type: none"> Seven Delta E (Hunter) units for seven years from the date of initial installation.

Number of years since the installation and the date of submission of a claim	Portion of Novik Responsibility
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0-4 years	100 %
5 years	80 %
6-10 years (integrated) 6-7 years (painted)	60 %

*** The warranty against fade is not transferable.**

«Maintenance» - your responsibility

Novik siding products are manufactured with very durable building product materials and, as a general rule, the rain is sufficient for cleaning. However, there may be dirt accumulation, other deposits or mildew and it is necessary to clean it at least once a year to remove them. Mostly, soap and water, a soft brush and a garden hose are sufficient. For more difficult stains, you can use one-third cup of detergent (for example, Tide), 2/3 cup (157,72 ml) trisodiumphosphate (for example, Soilax) and 4 quarts (4.5 liters) of water. For mildew, substitute one quart of sodium hypochlorite at 5% (for example, Clorox) to 1 quart (1.1 l) of water. You must not use a pressure washing device.

CAUTION : Do not exceed the recommended concentration levels for cleaning products as you may damage the surface of the products. Avoid contact with skin and eyes, and in any case follow the manufacturer's instructions on the use of the products and cleaning solutions. Avoid abrasive cleaning products and strong solvents. Try cleaning a small area before use. To minimize the formation of scratches, working from the bottom to the top and then rinse with clean water. Avoid rubbing too hard, as it can damage the products and cause undesirable glossy areas on the finish.

Limited hail damage Warranty: you must request the reimbursement of the costs of repair or replacement for Novik materials damaged in your or any other applicable insurance or homeowners insurance policy. After getting the refund from your insurance, if you have incurred expenses to buy products that are needed to replace the Novik products that have been damaged by the hail and if such expenses are greater than the amount paid by your insurance (excluding your insurance deductible), we will refund the difference up to a maximum of the cost of the equivalent quality products that replace the damaged products. You must pay all costs that exceed such costs. We assume no responsibility for the labour costs incurred to remove, replace or install any products.

In the event of repair, replacement or refinishing the products under this Warranty, it will extend only for the remaining period of the original Warranty.

If we decide to repair or replace a damaged product under this Warranty, we will also cover reasonable labor costs at our discretion.

What is not covered by this warranty (Exclusions)

This warranty does not cover:

1. Damage arising from improper, defective, or non-adherence to the rules of art or to the prevailing building and construction codes or Novik instructions;
2. Damage due to an inappropriate storage before the installation of the products;
3. Normal aging caused by bad weather which is defined as damaging effects of sunlight and extremes of weather and atmosphere that may cause discoloration of any surface or cause it to become soiled or stained. Atmospheric elements cause gradual and uniform changes over time. Normal aging caused by the weather varies depending on air quality, pollution, the location of buildings or other local conditions over which Novik has no control.
4. Accidental damage;
5. Soil compaction;
6. Shrinkage or distortion of the building structure;

7. Distorted or melted coating due to an external heat source, including but not limited to a barbecue grill, fire or reflection by windows, doors or other objects;
8. Lightning, hurricanes, tornadoes, windstorms, floods, earthquakes, war or other natural disasters or Acts of God;
9. Harmful chemicals (including pesticides and cleaning products).
10. Fumes or vapors;
11. Damage caused by vegetation, insects, animals and organisms;
12. Airborne stains, mold or mildew accumulation;
13. Surface deterioration due to air pollution, sand or salt raised by the wind and the accumulation of chemicals;
14. Siding that has been power washed;
15. Improper use or abuse;
16. Vandalism;
17. Negligence on the part of the original owner or a subsequent owner to perform the preventive maintenance of the products. (see "Maintenance Instructions");
18. Impact of foreign objects;
19. Products which have been painted or dyed or whose surface has been altered in any way without obtaining the prior written consent of Novik;
20. Installation on a non-vertical wall;
21. Vertical or diagonal installation on a wall;
22. Any other cause that Novik cannot reasonably control.

Other limitations

1. This warranty covers only genuine Novik coatings and accessories. You should be sure that the coatings and installed accessories are Novik products.
2. Novik has no responsibility relating to the quality of labour of initial installation, nor to the choice of your contractor.

3. Due to the normal aging caused by weather, the gloss and color of the replacement products may differ from the products originally installed on the building;
4. In the event that any warranty applies, the Novik liability is strictly limited to products or part thereof which are defective in the opinion of Novik;
5. We reserve the right to no longer offer or to modify any model or any color of any products at any time without notice and without liability. If for any reason a product is no longer available at the time where you make a warranty claim, we can substitute it with another product at our discretion determined by us to be of comparable price and quality.
6. The warranties set out in this Warranty are the only warranties available for the products. We are not responsible for any other express or implied, oral or written warranty, offered or promised by other people such as warranties of the merchants, representatives, contractors, installers or distributors of the products.
7. WE EXCLUDE AND WE ARE NOT RESPONSIBLE FOR ANY DISORDER, DISADVANTAGE, FEES, COSTS, EXPENSES OR ANY OTHER CONSEQUENTIAL, INCIDENTAL OR ACCESSORY DAMAGE OTHER THAN THOSE DESCRIBED IN THIS CERTIFICATE OF WARRANTY.
8. THIS WARRANTY IS YOUR ONLY WARRANTY AND REPLACES ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

This warranty gives you specific legal rights. You may have other rights depending on your State or province of residence. IF YOUR STATE OR PROVINCE OF RESIDENCE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF WARRANTIES OR OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, EXCLUSIONS OR LIMITATIONS ABOVE OR PART OF THEM MAY NOT APPLY TO YOU.

THE FOLLOWING DEFINITIONS APPLY TO THIS DOCUMENT:

Coverage means the extent of our commitment to respond to any claim relating to the siding.

First recipient of the transfer means the first individual or entity to which an interest of the initial purchaser in the building on which the coating was initially installed is transferred or sold voluntarily or involuntarily as a gift or as a result of a sale, or by the operation of a law after the initial coating installation.

Purchase and installation price means (a) the total initial cost of the coatings which is defective or which must be replaced plus (b) the total initial cost of labour for the installation of the coating that is defective. If we cannot determine these amounts in the original documents, we calculate the purchase price and installation as follows: (i) our suggested retail price in effect at the time of installation and (ii) the rate of labour in the region where the building is located at the time of installation and (iii) an estimated installation time for the cost of labour.

Aging caused by bad weather means the changes caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.

Non-uniform ageing caused by bad weather, such as checker boarding on the coating, means uneven or non-uniform change in colour of contiguous elements of the coating under non-uniform exposure to the sun or natural radiations, rain, normal temperature variations or other atmospheric conditions.

IMPORTANT: INFORMATION FOR THE PREVENTION OF FIRE

The rigid polypropylene coating is made from organic materials and can melt or burn when exposed to flame or excessive heat. The owners of the building, tenants, occupants, guests and external maintenance

personnel must take precautions to keep sources of fire (for example, barbecue grill and combustible materials, dry leaves, mulch and trash away from the polypropylene siding.

How to register the Warranty?

For all Novik materials, it is better to fill out a Warranty registration on the www.novik.com site registration form or send the registration by post within 60 days from the date of installation. Please return the form to Novik, service registration, 160, rue des Grands-Lacs, Saint-Augustin-de-Desmaures (Québec) G3A 2 K 1. The Warranty is valid even if you do not send the Warranty registration form, however, the Warranty registration confirms the date of purchase of the products and helps Novik to process claims under the Warranty. Please keep your proof of purchase as it will be required if you need to submit a claim.

How do you transfer the Warranty?

In the case where the Warranty is transferable, you (and subsequent owners of the building, if applicable) can transfer this Warranty preferably by sending to Novik a notice within a period of 60 days from the date of the transfer of the building. The notice must include the Warranty registration number, the address of the building, the name and mailing address (if different), new owners and the date of the transfer. The notice must be sent to Novik, Warranty service registration, 160 des Grands-Lacs, Saint-Augustin-de-Desmaures (Québec) G3A 2 K 1. Please keep your proof of purchase as it will be required if you need to submit a claim. Conditions of the Warranty after the transfer are described in detail above. After the transfer of the building, the new owner assumes your obligations.

How to submit a Warranty claim?

You must send us a written claim within the Warranty period and within a reasonable time from the date you discovered the defect.

To submit a claim, please contact customer service at the number 1-888-847-8057 to receive a claim submittal form or on our web site to the www.novik.com.

You must send us: the description of the claimed defect and the date that you discovered the defect, the initial installation date, photos of defective products and the invoice of purchase of the product and for the installation.

You can send the application form by fax to 418 878-6164 or by email at customer_service@novik.com or by mail to Novik, 160, rue des Grands-Lacs, St-Augustin-de-Desmaures (Québec) G3A 2 K 1.

NOVIK will contact you if additional evidence and information are necessary to process the claim. It may be necessary to send us a sample of the defective product at the expense of the owner of the building. If the owner wishes that the sample be returned, Novik charges a \$ 25 handling fee. At its discretion, Novik may also at its expense delegate one of its representatives to inspect on-site products.