

# NurseLine™

by HealthAdvocate™

## Provide Better Defense Against COVID-19

### Arm Employees with Support and Advice by Phone

As employees are seeking timely, reputable information on how to prevent, diagnose, or treat the novel coronavirus, COVID-19, they can turn to the highly trained nurses at NurseLine. Registered nurses are on-call 24/7 to provide unlimited, trusted advice and information.



## How NurseLine Can Help Employees

### Provide Trusted Support and Advice

Employees can get reputable information and advice related to COVID-19, even if just to ease their concerns. Health Advocate's seasoned staff uses highly developed communication skills to evaluate, inform, and refer employees, backed by a state-of-the-art clinical health information database.

### Evaluate Symptoms and Triage

Nurses can help evaluate if symptoms are severe or mild, what they may indicate, and direct employees to appropriate care for immediate attention, such as to the ER, a critical care clinic or doctor.

### Offer Self-Care Tips for Non-Urgent Conditions

For mild conditions, nurses can give advice for home-care methods to relieve symptoms, such as lowering a mild fever with cold compresses and taking an appropriate fever-reducing over-the-counter medication.

### Help for the Whole Family

NurseLine may be used by the employee, their spouse, and their children or legal dependents.



Contact NurseLine by logging on through the **My Benefits Work mobile app** or **MyBenefitsWork.com**.