

# RAD 200



## Power Issue

- Is it plugged in?
- Has the breaker been tripped?

## Filter Issue

- The Filter Should be cleaned weekly for high volume use
- How to clean the filter
  1. Unscrew the filter housing
  2. Remove the screen
  3. Rinse off with water to thoroughly clean
  4. Reinstall filter and screw housing back on

## Temperature Issue

- **Too WARM:** check temperature on temperature controller. Once you have located the controller, push the set button to confirm it is set at 37°. Utilize the arrows to adjust as necessary.
- Still too warm? Hold down the set button until it displays HC and then let go. Push the up arrow until you see a "d" then push the set button and then it should display "03". Push set to return to the home screen.  
(Wait 2 hours to see if this worked)
- **Too COLD:** Hold down the set button until it displays HC and then let go. Then push the set button it should display a "C".  
**IF it does not,** push the up or down arrow until the "C" appears.  
(Wait 4 hours to see if this worked)

## Pump Issue

- Pump not picking up product
  - Check the filter
  - Open the RAD lid and pull out the pump and place it in a bucket of water (hot if possible). Run pump on discharge to pump water through.
  - Still not pumping? Use a screwdriver and see if the impeller is free.
- Circulation Timer
  - The time must be set to the correct time in order for the timer to work properly.
  - It should be set to circulate product 1 minute every 4 hours starting at 5:00am and ending at 9:00pm.
  - See Instructions
- Meter not registering
  - Check the batteries: remove the display housing by unscrewing the four small screws. Replace with new batteries.
  - Rinse meter: Remove the display housing by unscrewing the four small screws. Rinse remaining discharge valve.

Still have issues? E-mail: [Service@Horganix.com](mailto:Service@Horganix.com)

Call: 866-563-2784