

## Troubleshooting Guide

# **RAD 600**

#### Power Issue

- Is it plugged in?
- Has the breaker been tripped?

### Filter Issue

- The Filter Should be cleaned weekly for high volume use
- How to clean the filter
  - 1. Unscrew the filter housing
  - 2. Remove the screen
  - 3. Rinse off with water to thoroughly clean
  - 4. Reinstall filter and screw the filter housing



#### Temperature Issue

- · Make sure unit is closed securely and not exposed pulling outside air
- Not cooling? Check temperature displayed on compressor on top of the RAD. Take the buckled lid off and look for frost/ice. If ice, press and hold raindrop snowflake button until DF appears. No ice, check temperature setting by pressing the snowflake button. It should be set to 37°. Push arrows up or down to change setting. Push set to confirm and return to the home page.

#### Pump Issue

- Check the filter: make sure filters are clean, located underneath the shelf. Close the tank valves first then remove the filter
  cap. Check screen and rinse with water to clean.
- · Pump not picking up product? Check filter and power.
- Meter not registering
  - o Check the batteries: Remove the display housing by unscrewing the four small screws. Replace with new batteries.
  - Rinse Meter: Remove the display housing by unscrewing the four small screws. Rinse remaining discharge value.
- Circulation Timer
  - The time must be set to the correct time in order for the timer to work properly.
  - o It should be set to circulate product 1 minute every 4 hours starting at 5:00am and ending at 9:00pm.
  - See instructions

Still have issues? E-mail: Service@Holganix.com
Call: 866-563-2784