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## RED THREAD HEALTHCARE

Creating connected and sustainable healthcare environments.

### Our Vision

Human connection is vital to a life of health and happiness. We believe it also has the power to heal. By observing the way patients, caregivers and loved ones interact, we gain insights into the physical and emotional process of healing. Out of insights come products that enhance safety, comfort and quality of care—for patients and caregivers alike.

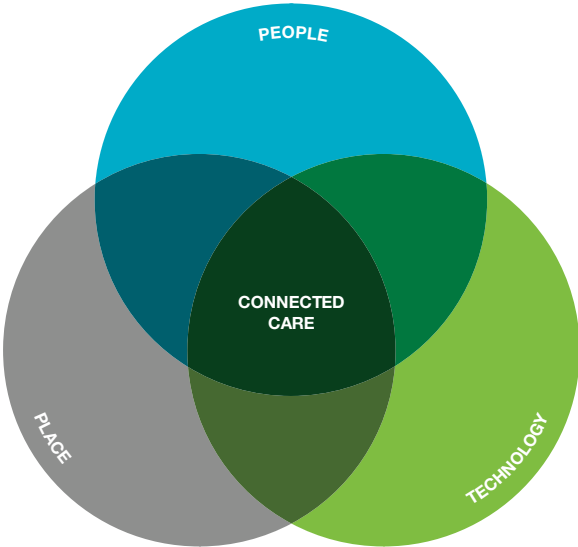
### Our Approach

Healthcare is evolving at a rapid pace, changing on almost every imaginable front, as patients and caregivers seek improved experiences, outcomes and value. Engaging patients in healthcare has become a new clinical paradigm. We support your commitment to patient-centered care by designing for the human factor and optimizing healthcare experiences to connect people, place and technology.

Red Thread has played an important role in supporting New England’s healthcare industry for decades. Our Healthcare team creates innovative healthcare environments that address the IHI Triple Aim framework: treating the whole population, reducing costs, and delivering better outcomes. We are also focused on providing sustainable solutions that meet the Healthier Hospitals Initiative.

### Industry Certifications

- **EDAC** – Red Thread joins the global community of forward-thinking EDAC-certified professionals creating healthcare environments using an evidence-based design process.
- **LEED** – Red Thread LEED-certified designers uphold best-in-class strategies and practices to support green building certifications.



Optimize healthcare experiences by connecting people + place + technology.

Notable Projects

**Lawrence+Memorial Hospital**  
New London, CT

Space is key as Lawrence+Memorial consolidates, incorporating flexibility and patient centered care into the plan. By utilizing demountable Privacy Walls, the space can easily be adjusted to accommodate future change. The new facility was designed to support L+M's population health management and patient experience initiatives. Exam rooms facilitate eye-to-eye contact, easy access to technology and quick collaboration sessions between clinicians.



Check-in kiosks utilize the Answer system



MD Offices

© David Pires Photography

**Martin's Point Health Care**  
**Next Generation Medical Office Building**  
Gorham, ME

The space design of the Martin's Point's "next generation" medical office building supports improving the patient experience and the team based care model. It also integrates Lean processes to facilitate patient care flow, better access to technology and more effective communication.



Warm & welcoming reception/waiting area



Consultative "talk" room

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**Danbury Hospital**  
**Peter and Carmen Lucia Buck Pavilion**  
Danbury, CT

This new 300,000 sq ft tower is the largest expansion in Danbury Hospital's history. The project sparked a transformation in both the hospital itself and its mission to foster an environment of patient-centered care. The expansion increased the hospital's size by 33% without having to change the campus boundaries and included a critical care unit and a state-of-the-art neonatal ICU.



Goldstone Caregiver Center



Single-bed patient room

© John Giammatteo

**Massachusetts General Hospital**  
**Ambulatory Practice of the Future**  
Boston, MA

This innovative primary care practice places a premium on the patient experience and wellbeing. The expansive entrance encompasses meaningful waiting, touchdown and café areas, allowing patients to connect to technology or enjoy a cup of coffee. The Clinical Hub supports busy caregivers in collaborating with each other, connecting with patients, and focusing on individual work.



Touch-down/waiting area with technology access

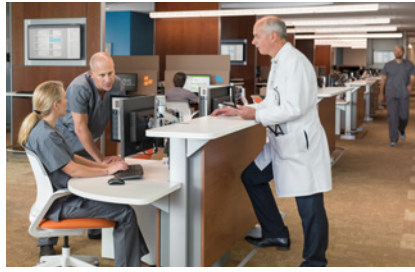


Clinical hub

© Anshen and Allen



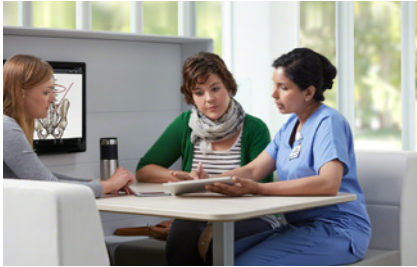
Exam room



Clinical hub



Waiting area



Semi-private consultation



Telemedicine



Patient room

© Steelcase

### Applications

- Active Learning Spaces
- Administrative Spaces
- Café | Lounge
- Caregiver
- Clinical Hub
- Clinician Retreat

- Consultation
- Doctor's office
- Exam Rooms
- Laboratories
- Patient Rooms
- Radiology

- Sustainable Solutions
- Telemedicine | Technology
- Treatment | Oncology
- Waiting Areas

### Our Services

- Acoustical Privacy
- Architectural Systems
- Audiovisual Design
- Custom Solutions

- Design Application Support
- Flooring Covering
- Move Management
- Project Management

- Online Project Portal
- Structured Cabling
- Warehouse | Delivery
- Union | Non-Union Installation

### Our Clients

#### CONNECTICUT

- Danbury Hospital
- Lawrence+Memorial Hospital
- St. Vincent's Hospital
- Yale-New Haven Hospital

#### MASSACHUSETTS

- Baystate Health Systems
- Brigham and Women's Hospital
- Massachusetts General Hospital
- Winchester Hospital

#### NORTHERN NEW ENGLAND

- Dartmouth Hitchcock Williamson Research Center (NH)
- Elliot Hospital (NH)
- Martin's Point Health Care (ME)
- St. Joseph Hospital (NH)
- Wentworth-Douglass Hospital (NH)