

Q: When will I receive the newsletter? A: It will be e-mailed to you the first week of every month.

Q: Can I use part of the newsletter in my client communication? A: Yes, it was designed so you can customize it to fit your needs.

Q: If there's a big correction in the market, will I receive a newsletter to help with my client communication? A: Yes, the subscription is a minimum of 12 newsletters, with additional ones developed as the market dictates.

Q: How do I receive previous newsletters again? A: Contact whitelabel@ndr.com with your specific request and we will be happy to e-mail it to you.

Q: If I'm not satisfied, how do I cancel the service? A: Contact whitelabel@ndr.com requesting a cancellation. The subscription is annual, so you will continue to receive the newsletters through the end of your annual subscription period.

Q: What if I have a question not addressed here? A: Contact whitelabel@ndr.com and we will assist you with any outstanding questions.

Q: Do you offer monthly or quarterly payment plans for White Label Insights? A: At this time, we only offer a one-time annual payment of \$480.

Q: How do I customize the newsletter when I receive it? A: You will receive instructions via email with your purchase.

Q: How do I renew my service? A: 60 days from your scheduled renewal you will be notified via email, at that point you will have 30 days to cancel before your subscription auto-renews