CLARITYTEL Call Detail Report



STEP 1: From the main page in your Clarity dashboard click the "Call Details" button as shown

Control F	Panel			
Utilities				v911 Status v911 Status is:
Fax Center	F →J Call Forwarding	Call Details	CID Blocking	PASS - Enhanced 911
(0:0)				Timezone Timezone setting is
Greetings	Broadcast	Notifications	Mobile Connect	(GMT-05:00) Eastern Time (US & Car Respect Daylight Savings:

STEP 2: Your most recent calls will be display in the Call Summary. Continue to next step.

				Online Help	User Guide	Customer Service	Log Out	Back to Clarity	
U	CLARITYTEL					Welcome Bac	k: Clarity Main T You	FN-8663998647 r IP: 73.54.176.8	
	Dashboard	Profile +	Messages	Fa	ixes +	Broadcast -		Calls +	_
	Call Deta	ils		- 0		1 (
	Call Details Placed	Received				v9ŕ	11 Status		
	Call Sumr	nary		Mar 11, 2019 to Mar 1	11, 2019 🔻	v91	1 Status is:	1	
	Total Calls Placed		Time of Day	Average Cal	Duration			i 911	
	0			0.0) _{MIN}		Update	>	
	Caller ID Date	То	Duration		Charges	ті	mazona		

STEP 3: Click in the Date Range drop-down menu as shown.

Call Deta	ils				
Call Details Placed Call Summ Total Calls Placed	nary	Time of Day	Mar 1	1, 2019 to Mar 11, 2019 - Average Call Duration	v911 Status v911 Status is: PASS - Enhanced 911 update >
Caller ID Date		To Du	ration	Charges	Timezone Timezone setting is
					(GMT-05:00) Eastern Time (US & Ca <mark>∨</mark> Respect Daylight Savings:

STEP 4: Click the Start Date for the date range of the calls that you would like to view.

<u>File Edit View History Bookmarks Tools Help</u>																	3	×
🖸 Dashboard 🛛 🗙 🕂																		
(←) → C ² ⓓ 10 10 10 10 10 10 10 10 10 10 10 10 10	dashboard.claritytel.com:10443/calls.php?_	detail=TD4									⊌	습				lii\	1	≡
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Call Details	S					ļ		v9	11 :	Stat	us	ľ						Â
Call Summa	arv/	Mar 11, 2019 to Mar 11	, 2019	Ŧ	1			v9	11 SI	tatus	is:							
Total Calls Placed	Time of Day	Today Vesterday	0	F	ebrua	'y 20'	19			-	Mar	ch 20	19		0			
0		Last 7 Days	Su	Мо	Tu W	e T	h Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa			
0		Month to Date	_				1	2						1	2			
		Previous Month	3	4	5	6	7 8	9	3	4	5	6	7	8	9			
Caller ID Date	To Duration	real to Date	10	11	12	13 1	4 15	16	10	11			14		16			
	lo Bulation	_	1/	18	19	20 2	1 22	23					21		23			
			24	25	20	21 4	.0	_	24	20	20	- 21	20	23	30			
No calls to display		Apply Clear	Cance	1			(GM1-	JJ.0071	Lapic		ແຮງເພ	13 a C	a¥	_				
https://dashboard.claritytel.com:10443/calls.php2_detail=TD4#							1	Respec	t Day	light S	Savin	gs:						~

STEP 5: Click the End Date for the date range of the calls that you would like to view.

Call Details Placed Rece	ved	No. 41, 2010 to March	11 2010	_				٧٤	911 S	Stat	us ^{is:}			
Call Summa	ary	Mar 11, 2019 to Mar 1	1, 2019	•	_					_				
Total Calls Placed	Time of Day	Yesterday	0	Fe	bruar	y 2019					Mar	ch 20	019	
0		Last 7 Days Last Week (Mo-Su)	Su	Mo T	u W	e Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr
<u> </u>		Month to Date Previous Month	3	4	5	6 7	8	9	3	4	5	6	7	1
		Year to Date	10					16	10	11	-12	13	14	
Caller ID Date	To Duration		17					23			19	20	21	22
		-	24	25	26 3	27 28			24		26	27		29
							2							

STEP 6: Click the "Apply" but to generate your call detail report.

Call Details Placed Red	eived:									vS	911 :	Stat	us			
Call Summ	arv		Mar 11, 2019 to Mar 1	1, 2019	*					٧S	911 S	tatus	is:			
Total Calls Placed		Time of Day	Today	0	F	ebr	uary :	2019					Marc	h 20	19	
0			Last 7 Days	Su	Мо	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr
0			Last Week (Mo-Su) Month to Date						1	2						1
			Previous Month	3						9	3	4	5	6	7	8
	То	Duration	Year to Date	10					15	16	10	11	12	13	14	15
Janer 10 Date	10	Duration	-	11				21	22	23	1/				21	22
				24	23	20	21	20			24	20		21	20	23

STEP 7: Your call detail report for the time period chosen will be displayed as shown.

Call St	ummary		Feb 01, 2019 to Feb 28	3, 2019 👻	v911 Status is:
Total Calls Plac	ed	Time of Day Morning Aftermoon	Average Call D	Duration	PASS - Enhanced 911
Excel PDF Pr	int		Search:		Timezone
aller ID +381637042518	Date 2019-02-13 11:57:41	To 17705794310	Duration 00:35:54	0.00	Timezone setting is
2092986484	2019-02-07 15:56:19	V6784051839	00:01:24	0.00	(GMT-05:00) Eastern Time (US & Ca
2144999170	2019-02-22 13:08:47	V8007195059	00:00:30	0.00	Respect Davlight Savings:
				0.00	respect buyight buyings.
2144999170	2019-02-22 13:08:47	17708646430	00:09:54	0.00	
2144999170 2398235554	2019-02-22 13:08:47 2019-02-20 12:30:34	17708646430 V8007195059	00:09:54	0.00	Yes
2144999170 2398235554 2398235554	2019-02-22 13:08:47 2019-02-20 12:30:34 2019-02-20 12:30:34	17708646430 V8007195059 17708646430	00:09:54 00:00:30 00:00:30	0.00	Yes

STEP 8 (Optional): To export your call detail report to an Excel spreadsheet click the "Excel" button as shown.

<u>File Edit V</u> iew Hi <u>s</u> tory <u>B</u> ookmarks <u>T</u> ools	<u>H</u> elp							- 0	×
🔁 Dashboard 🛛 🗙 🕂									
(←) → ♂ @	🛈 🔒 https:,	//dashboard.clarity	tel.com:10443/calls.	php?received=1			⊠ ☆	III\ 🗉) ≡
🔞 Getting Started 🔚 Clarity Crystal Ball 🛛	RT at a glance	🚱 Bandwidth Das	hboard 🗹 #131904:	New Signed 🚦	🗏 WCNN 680 The Fan	TeleDynamics Check	💦 92-9 The Game on Ra 🍸 Device m	anagement p	»
									^
Call Details Plac	ced Rec	eived				-	v911 Status		
Call S	umma	ary		Last 20) calls (Select period)	•	v911 Status is:		
Total Calls Rece	lived		Time of Day	Ĩ	Average Call Duration	PAS			
20			Morning Afternoon Evening		5.4 _{MIN}		Update >		
Excel PDF P	rint	-		Search:			Timezone		P
Date	Y	From	0	Duration	Firansaction ID		Timezone setting is		
2019-03-11 13:57:56	0	5126776088	8663998647	00:07:30	294934382				
2019-03-11 12:40:35	0	6785272800	8663998647	00:07:54	294898655	(GMT-0	05:00) Eastern Time (US & Ca 🗸		
2019-03-09 17:31:53	0	9186252307	8663998647	00:00:12	294750950	F	Respect Davlight Savings:		
2019-03-09 16:23:08	0	7194711240	8663998647	00:00:30	294746036				
2019-03-08 18:36:00	0	9176826605	8663998647	00:02:18	294683462	Yes	<u> </u>		
2019-03-08 14:15:49	0	5407971307	8663998647	00:04:36	294607667				
2019-03-08 14:11:28	0	5407971307	8663998647	00:04:24	294605888		Softnhone		~

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STEP 9: Click in the "Open with" aerial box to open the file or click in the "Save File" aerial box to save the file.

						v911 Status is
Call Su	nmary		Last 20	calls (Select period)	·	
Total Calls Received	1	Opening Received	Calls.xlsx			
20		Vou have chosen f Received C which is: XL from: blob:	to open: alls.xlsx SX file (19.1 KB)			Update >
Excel PDF Print		What should Fire	fox do with this file TWINUI (default)	?	~	Timezone
Date \$	From		omatically for files lik	e this from now on.		Timezone setting is
2019-03-11 12:40:35	6765272800			ок	Cancel	(GMT-05:00) Eastern Time (US & Ca 🛩
2019-03-09 17:31:53	9186252307	8063998647	00.00.12	294700900		Respect Davlight Savings:
2019-03-09 16:23:08	7194711240	8663998647	00:00:30	294746036		
019-03-08 18:36:00	9176826605	8663998647	00:02:18	294683462		Yes
019-03-08 14:15:49	5407971307	8663998647	00:04:36	294607667		
2019-03-08 14:11:28	5407971307	8663998647	00:04:24	294605888		Softnhone

STEP 10: Click the "OK" button to complete the task.



STEP 11 (Optional): To download in PDF format click the "PDF" button as shown below.

Call Details Placed	Received				v911 Status
Call Su	mmarv		Last 20	calls (Select period) *	v911 Status is:
Total Calls Received		Time of Day		Average Call Duration	PASS - Enhanced 911
20		Morning Afternoon Evening		5.4 _{MIN}	Update >
Excel PDF Print			Search:		Timezone
Date 📐 🕴	From	ф То	Duration	🕴 Transaction ID 🔶	Timezone setting is
2019-03-11 13:57:56	5126776	088 8663998647	00:07:30	294934382	
2019-03-11 12:40:35	6785272	800 8663998647	00:07:54	294898655	(GMT-05:00) Eastern Time (US & Ca 🗸
2019-03-09 17:31:53	9186252	307 8663998647	00:00:12	294750950	Respect Davlight Savings:
2019-03-09 16:23:08	7194711	240 8663998647	00:00:30	294746036	_
2019-03-08 18:36:00	0 9176826	605 8663998647	00:02:18	294683462	Yes
2019-03-08 14:15:49	1 5407971	307 8663998647	00:04:36	294607667	
2010-03-08 14:11:28	5407971	307 8663998647	00:04:24	294605888	Coffehana

STEP 12: Click in the "Open with" aerial box to open the file or click in the "Save File" aerial box to save the file.

You have chosen t	o open:		
Received Ca	ills.pdf		
which is: Ad from: blob:	obe Acrobat Docur	nent (11.0 KB)	
What should Fire	ox do with this file	e?	
○ <u>O</u> pen with	Adobe Acrobat D	C (default)	~
● Save File			
Do this <u>a</u> uto	matically for files li	ke this from now on.	
		OV	(and al

STEP 13: Click the "OK" button to complete the task.



STEP 14 (Optional): To Print your call detail report click the "Print" button as shown below.

Call Su	Imma	ary		Last 20	calls (Select period) *	v911 Status is:
Total Calls Receive	ed		Time of Day	Ĩ	Average Call Duration	PASS - Enhanced 911
20			Morning Afternoon Evening		5.4 _{MIN}	Update >
Excel PDF Prin	nt			Search:		Timezone
Date		From	То	Duration	Transaction ID	† Timezone setting is
Date 2019-03-11 13:57:56	0	From 5126776088	To 8663998647	Duration 00:07:30	Transaction ID 294934382	Timezone setting is
Date 2019-03-11 13:57:56 2019-03-11 12:40:35	0	From 5126776088 6785272800	To 8663998647 8663998647	Duration 00:07:30 00:07:54	Transaction ID 294934382 294898655	⊖ Timezone setting is (GMT-05:00) Eastern Time (US & Ca ∨
Date 2019-03-11 13:57:56 2019-03-11 12:40:35 2019-03-09 17:31:53	0	From 5126776088 6785272800 9186252307	To 8663998647 8663998647 8663998647 8663998647	Duration 00:07:30 00:07:54 00:00:12	Transaction ID 294934382 294898655 294750950	GMT-05:00) Eastern Time (US & Ca
Date 2019-03-11 13:57:56 2019-03-11 12:40:35 2019-03-09 17:31:53 2019-03-09 16:23:08	000000000000000000000000000000000000000	From 5126776088 6785272800 9186252307 7194711240	To 8663998647 8663998647 8663998647 8663998647 8663998647	Duration 00:07:30 00:07:54 00:00:12 00:00:30	 Transaction ID 294934382 294898655 294750950 294746036 	GMT-05:00) Eastern Time (US & Ca Respect Daylight Savings:
Date 2019-03-11 13:57:56 2019-03-01 12:40:35 2019-03-09 17:31:53 2019-03-09 16:23:08 2019-03-08 18:36:00	000000000000000000000000000000000000000	From Image: Constraint of the second se	To 8663998647 8663998647 8663998647 8663998647 8663998647 8663998647	Duration 00:07:30 00:07:54 00:00:12 00:00:30 00:02:18	Transaction ID 294934382 294898655 294750950 294746036 294683462	Control Contr
Date 2019-03-11 13:57:56 2019-03-01 12:40:35 2019-03-09 17:31:53 2019-03-09 16:23:08 2019-03-08 18:36:00 2019-03-08 14:15:49		From 5126776088 6785272800 9186252307 7194711240 9176826605 5407971307	To 8663998647 8663998647 8663998647 8663998647 8663998647 8663998647 8663998647 8663998647 8663998647	 Duration 00:07:30 00:07:54 00:00:12 00:00:30 00:02:18 00:04:36 	Transaction ID 294934382 294898655 294750950 294746036 294683462 294607667	Contraction Contr

STEP 15 (Optional): To search for a specific call in your report click in the "Search" box and type in your search criteria.

NOTE: You can search using any criteria found on this page to include Date, From, To, Duration, and Transaction Id using the format provided in each field.

Call Summary	Time of Day	Last 20 calls (Select period) + Average Call Duration 5.4 MIN	v911 Status is: PASS - Enhanced 911 Update >
Excel PDF Print	m To Mo matching records found	Search: 6784641457	Timezone Timezone setting is
Total: Showing 0 to 0 of 0 entries (filtered from 20	Calls:20	Duration: 6492	(GMT-05:00) Eastern Time (US & Ca Respect Daylight Savings: Yes

STEP 16 (Optional): To view calls placed from your line click the "Placed" button as shown. Repeat Steps 3 - 6 to generate your report.

Call Summary Total Calls Placed 118 Excel PDF Print		Time of Day Morning Aftermoon	Feb 01, 2019 to Feb 28, 2019 + Average Call Duration 2.6MIN Search:		v911 Status v911 Status is: PASS - Enhanced 911 update
Caller ID	^ Date	ф То	Duration	Charges	Timezone setting is
+381637042518	2019-02-13 11:57:41	17705794310	00:35:54	0.00	
2092986484	2019-02-07 15:56:19	V6784051839	00:01:24	0.00	(GMT-05:00) Eastern Time (US & Ca 🗸
2144999170	2019-02-22 13:08:47	V8007195059	00:00:30	0.00	Respect Davlight Savings
2144999170	2019-02-22 13:08:47	17708646430	00:09:54	0.00	
	2019-02-20 12:30:34	V8007195059	00:00:30	0.00	Yes 🗸
2398235554					
2398235554 2398235554	2019-02-20 12:30:34	17708646430	00:00:30	0.00	

STEP 17 (Optional): To view calls received on your line click the "Received" button as shown. Repeat Steps 3 - 6 to generate your report.



If you require additional assistance then please contact Clarity Support at 866-399-8647 or email support@claritytel.com.

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