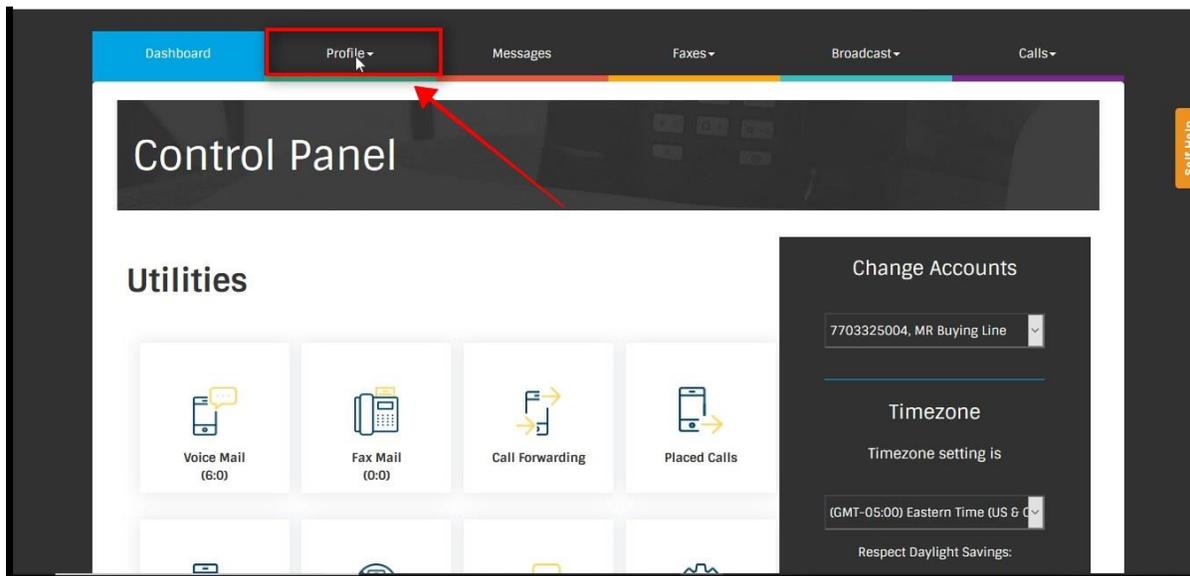


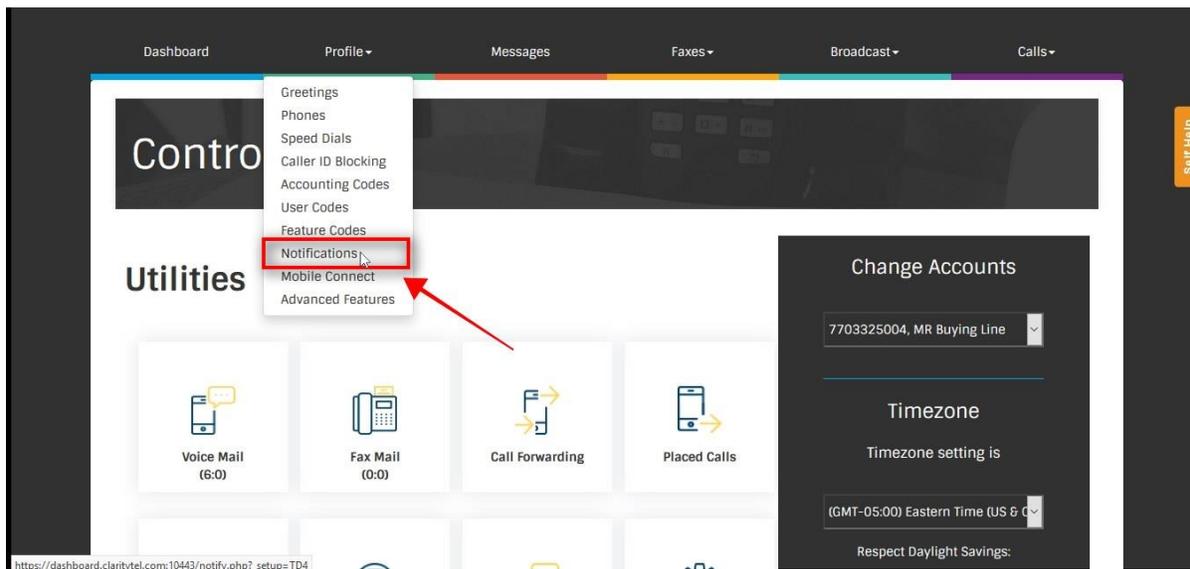


CLARITYTEL
Voicemail Notifications

STEP 1: Click "Profile".

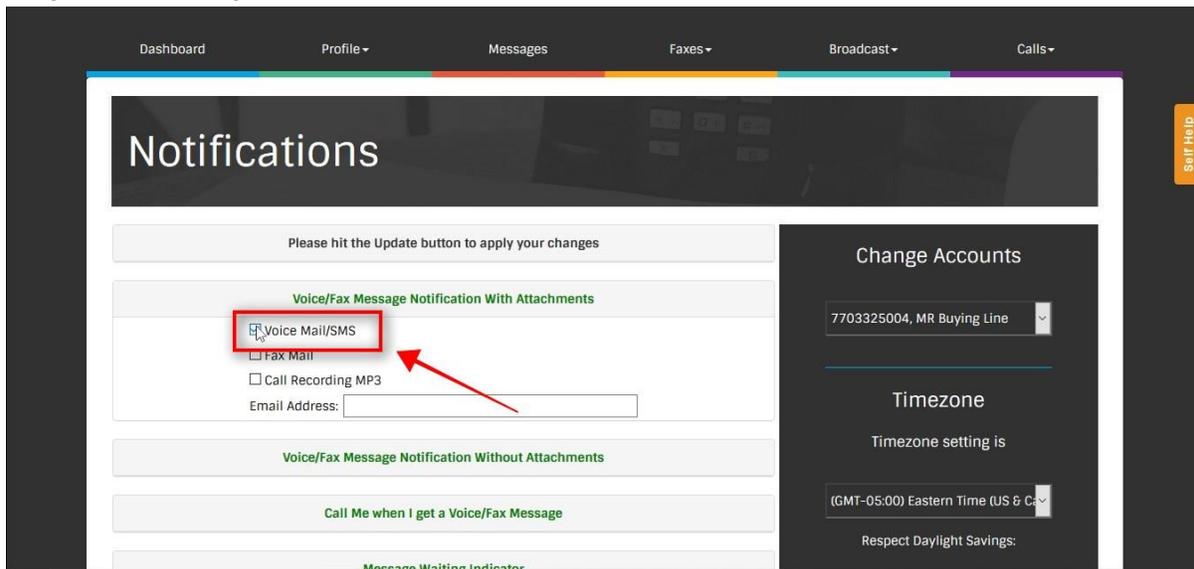


STEP 2: Click "Notifications".

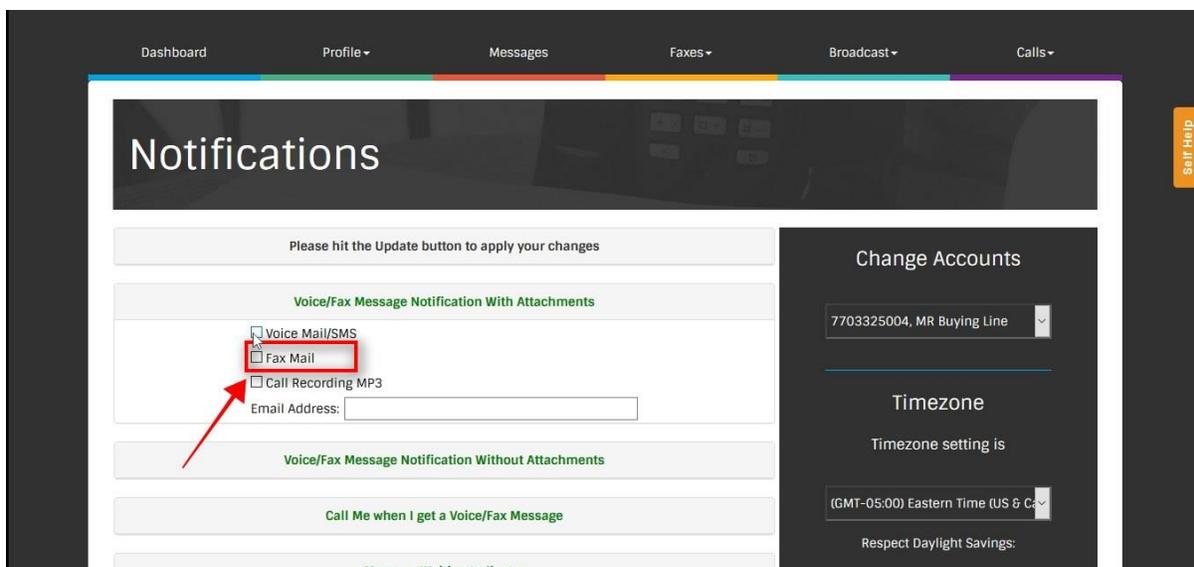


STEP 3: To have new notifications to be sent to you with a copy of the voicemail attached Click in the box next to "Voice Mail/SMS".

Note: You can enable voicemail notification with or with out the actual voicemail .wav file attached. The file size of the notification with attachment will be larger so if you are limited on space in your email you may want to skip to the steps to enable voicemail notification without attachment.



STEP 4: To enable notification of new faxes with a pdf file of the fax attached Click in the box next to "Fax Mail".



STEP 5: (Optional) If you purchased the call recording feature and you would like to enable email notification of each message then Click in the box next to "Call Recording MP3".

Dashboard Profile Messages Faxes Broadcast Calls

Notifications

Please hit the Update button to apply your changes

Voice/Fax Message Notification With Attachments

Voice Mail/SMS
 Fax Mail
 Call Recording MP3

Email Address:

Voice/Fax Message Notification Without Attachments

Call Me when I get a Voice/Fax Message

Message Waiting Indicator

Change Accounts

7703325004, MR Buying Line

Timezone

Timezone setting is

(GMT-05:00) Eastern Time (US & C...

Respect Daylight Savings:

Self Help

STEP 6: Click in "Email Address" field and type in the email address(es) where you would like to receive your message notification.

NOTE: If you have multiple email addresses for notification then please separate each email with a comma followed by a space. EXAMPLE: *first@first.com, second@second.com.*

Dashboard Profile Messages Faxes Broadcast Calls

Notifications

Please hit the Update button to apply your changes

Voice/Fax Message Notification With Attachments

Voice Mail/SMS
 Fax Mail
 Call Recording MP3

Email Address:

Voice/Fax Message Notification Without Attachments

Call Me when I get a Voice/Fax Message

Message Waiting Indicator

Change Accounts

7703325004, MR Buying Line

Timezone

Timezone setting is

(GMT-05:00) Eastern Time (US & C)

Respect Daylight Savings:

STEP 7: Click "Update" to save your changes.

Voice/Fax Message Notification With Attachments

Voice Mail/SMS
 Fax Mail
 Call Recording MP3

Email Address:

Voice/Fax Message Notification Without Attachments

Call Me when I get a Voice/Fax Message

Message Waiting Indicator

Fax Forwarding

AutoResponder

Change Accounts

7703325004, MR Buying Line

Timezone

Timezone setting is

(GMT-05:00) Eastern Time (US & C)

Respect Daylight Savings:

Yes

Customer Service Pocket Guide VoiceConnect Refresh

Set Help

STEP 8: (Optional) Click on "voicemail Message Notification Without Attachments"

NOTE: STEPS 8 thru 13 are designed to enable email notification of voice and fax messages without the voice or fax file attached. If you have already enabled voicemail/fax mail with attachments then you do not need to proceed with these steps. If you do continue with these steps then you will receive multiple notifications for a voicemail/fax mail message.

The screenshot shows a web interface for configuring voicemail and fax message notifications. The main content area is divided into several sections:

- Voice/Fax Message Notification With Attachments:** This section is currently active and contains the following options:
 - Voice Mail/SMS
 - Fax Mail
 - Call Recording MP3
 - Email Address:
- Voice/Fax Message Notification Without Attachments:** This option is highlighted with a red box and a red arrow pointing to it.
- Call Me when I get a Voice/Fax Message:** This option is currently disabled.
- Message Waiting Indicator:** This option is currently disabled.
- Fax Forwarding:** This option is currently disabled.
- AutoResponder:** This option is currently disabled.

At the bottom of the main content area, there is an **Update** button.

On the right side of the interface, there is a sidebar with the following settings:

- 7703325004, MR Buying Line (dropdown menu)
- Timezone:** Timezone setting is (GMT-05:00) Eastern Time (US & C... (dropdown menu)
- Respect Daylight Savings: Yes (dropdown menu)

At the bottom of the interface, there are four buttons: **Customer Service**, **Pocket Guide**, **VoiceConnect**, and **Refresh**.

STEP 9: (Optional) To enable HTML Email notification of voice/fax mail messages click in the ariel box next "HTML Email".

Note: The HTML notification is an email that includes graphics and buttons within that body that allow you to stream play and delete messages with one click.

The screenshot shows a configuration page for a phone line. The main section is titled "Voice/Fax Message Notification With Attachments" and includes checkboxes for "Voice Mail/SMS", "Fax Mail", and "Call Recording MP3", along with an "Email Address" field containing "support@voiceconnectinc.com". Below this is the "Voice/Fax Message Notification Without Attachments" section, where the "HTML Email" radio button is selected and highlighted with a red box. A red arrow points to this box. Other options in this section include "None" and "Text Email". Below these are sections for "Call Me when I get a Voice/Fax Message", "Message Waiting Indicator", "Fax Forwarding", and "AutoResponder", each with a corresponding button. At the bottom is an "Update" button. To the right, a "Timezone" panel shows the phone number "7703325004, MR Buying Line" and the current setting "(GMT-05:00) Eastern Time (US & C...". A "Self Help" button is visible on the far right.

STEP 10: (Optional) To enable Text Email notification of voice/fax mail messages click in the ariel box next "Text Email".

Note: The Text notification doesn't refer to cellular texting but an email notification that includes no graphics. The email will be in a text only format.

The screenshot shows a configuration page for voice/fax message notifications. The page is divided into several sections:

- Voice/Fax Message Notification With Attachments:** Includes checkboxes for "Voice Mail/SMS", "Fax Mail", and "Call Recording MP3". An "Email Address" field contains "support@voiceconnectinc.com".
- Voice/Fax Message Notification Without Attachments:** Includes radio buttons for "None", "HTML Email", and "Text Email". The "Text Email" option is selected and highlighted with a red box. A red arrow points to this box. An "Email Address" field is present below the radio buttons.
- Call Me when I get a Voice/Fax Message:** A toggle switch.
- Message Waiting Indicator:** A toggle switch.
- Fax Forwarding:** A toggle switch.
- AutoResponder:** A toggle switch.

At the bottom of the configuration area is an "Update" button. To the right of the configuration area is a "Timezone" panel with a dropdown menu showing "7703325004, MR Buying Line", a label "Timezone setting is", another dropdown menu showing "(GMT-05:00) Eastern Time (US & C)", and a "Respect Daylight Savings:" section with a "Yes" dropdown menu. A "Self Help" button is visible on the far right edge of the interface.

STEP 11: Click in "Email Address" field and type in the email address(es) where you would like to receive your message notification.

NOTE: If you have multiple email addresses for notification then please separate each email with a comma followed by a space. EXAMPLE: *first@first.com, second@second.com*.

The screenshot shows a settings page for a phone line. The main section is titled "Voice/Fax Message Notification With Attachments" and includes checkboxes for "Voice Mail/SMS", "Fax Mail", and "Call Recording MP3", along with an "Email Address" field containing "support@voiceconnectinc.com". Below this is a section for "Voice/Fax Message Notification Without Attachments" with radio buttons for "None", "HTML Email", and "Text Email", and an "Email Address" field. A red box highlights this field, and a red arrow points to it from the right. Further down are sections for "Call Me when I get a Voice/Fax Message", "Message Waiting Indicator", "Fax Forwarding", and "AutoResponder". At the bottom is an "Update" button. To the right is a "Timezone" section with a dropdown menu set to "(GMT-05:00) Eastern Time (US & C...)" and a "Respect Daylight Savings" dropdown set to "Yes". A "Self Help" button is on the far right.

STEP 12: (Optional) Click the "Update" button to save your changes.

This screenshot is similar to the previous one, but the "Email Address" field in the "Voice/Fax Message Notification Without Attachments" section now contains "dcarswell@voiceconnectinc.com". A red box highlights the "Update" button at the bottom, and a red arrow points to it from the right. All other elements, including the "Timezone" section and the "Self Help" button, remain the same.

STEP 13: (Optional) To receive a call on your cell or desk phone when you receive a new message Click the "Call Me when I get a Voice/Fax Message".

NOTE: If you activate this feature you will receive a call from the VocieConnect system that will prompt you to enter your voicemail password to hear your voicemail or listen to the time and date stamp of your fax mail message.

The screenshot shows the 'Voice/Fax Message Notification With Attachments' section of the dashboard. It includes checkboxes for 'Voice Mail/SMS', 'Fax Mail', and 'Call Recording MP3', along with an 'Email Address' field containing 'support@voicconnectinc.com'. Below this is the 'Voice/Fax Message Notification Without Attachments' section, where the 'Call Me when I get a Voice/Fax Message' option is highlighted with a red box and a red arrow. Other options in this section include 'Message Waiting Indicator', 'Fax Forwarding', and 'AutoResponder'. An 'Update' button is located at the bottom of this section. To the right, the 'Timezone' section shows settings for '7703325004, MR Buying Line', with the current setting being '(GMT-05:00) Eastern Time (US & C...)' and 'Respect Daylight Savings' set to 'Yes'. A 'Self Help' button is visible on the far right. At the bottom, there are buttons for 'Customer Service', 'Pocket Guide', 'VoiceConnect', and 'Refresh'. The URL 'https://dashboard.claritytel.com:10443/notify.php#collapse3' is visible at the bottom left.

STEP 14: Click in the box next to "Call Me".

This screenshot shows the 'Call Me when I get a Voice/Fax Message' section expanded. A red box highlights the 'Call Me' checkbox, with a red arrow pointing to it. The section contains the following fields: 'Phone Number' (6783131315), 'Rings' (1), 'Notification Type' (Never Do It), 'Notification Attempts' (1), and 'Minutes Between Attempts' (10). Below this section are buttons for 'Message Waiting Indicator', 'Fax Forwarding', and 'AutoResponder'. The 'Timezone' section on the right remains the same as in the previous screenshot. The 'Self Help' button is also visible on the right side.

STEP 15: Click in the "Phone Number" field and type in the 10-digit phone number where you would like to be called for notification of a new message.

NOTE: The number should be a 10-digit number with no dashes or spaces.

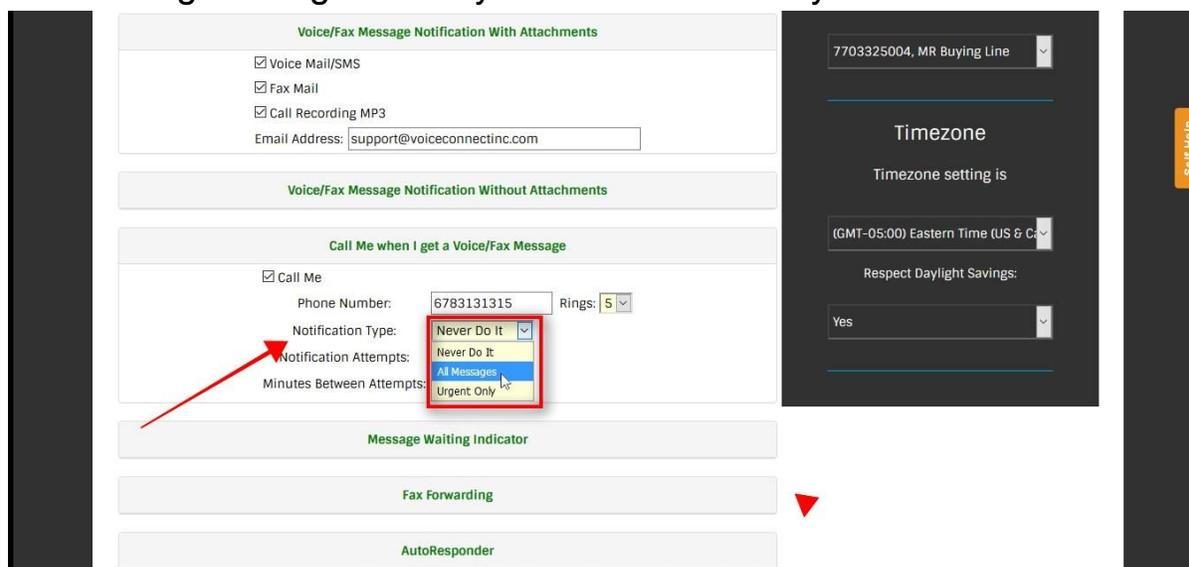
The screenshot shows the 'Call Me when I get a Voice/Fax Message' configuration section. The 'Phone Number' field is highlighted with a red box and contains the value '6783131315'. To its right is a 'Rings' dropdown menu, also highlighted with a red box and pointed to by a red arrow. The 'Rings' menu is currently set to '1'. Other settings include 'Notification Type' set to 'Never Do It', 'Notification Attempts' set to '1', and 'Minutes Between Attempts' set to '10'. The page also shows sections for 'Voice/Fax Message Notification With Attachments', 'Voice/Fax Message Notification Without Attachments', 'Message Waiting Indicator', 'Fax Forwarding', and 'AutoResponder'.

STEP 16: Click in then "Rings" drop-down and select the number of rings you would like the system to attempt before ending the call.

The screenshot shows the 'Call Me when I get a Voice/Fax Message' configuration section with the 'Rings' dropdown menu open. The dropdown menu is highlighted with a red box and contains a list of numbers from 1 to 9. A red arrow points to the number '9' in the list. The 'Phone Number' field still contains '6783131315'. Other settings are the same as in the previous screenshot.

STEP 17: Click in the "Notification Type" field and select "All Messages".

NOTE: The notification types are as follows: Never Do It (disables this notification), All Messages (enables notification for all message), and Urgent Only (notifies you on only urgent message). We recommend notification of all messages because if you choose Urgent Only and the caller doesn't mark the message as urgent then you won't receive any notification.



The screenshot displays a configuration page for a phone system. The main section is titled "Call Me when I get a Voice/Fax Message". It includes a "Notification Type" dropdown menu with three options: "Never Do It", "All Messages", and "Urgent Only". A red arrow points to the "All Messages" option. Other fields include "Phone Number" (6783131315), "Rings" (5), and "Minutes Between Attempts". To the right, there is a "Timezone" section with a dropdown menu set to "(GMT-05:00) Eastern Time (US & C...)" and a "Respect Daylight Savings" checkbox set to "Yes". The page also features sections for "Voice/Fax Message Notification With Attachments", "Voice/Fax Message Notification Without Attachments", "Message Waiting Indicator", "Fax Forwarding", and "AutoResponder". A "Self Help" button is visible on the right side.

STEP 18: Click in the "Number of Attempts" and select the number of attempts you want the system to try if you don't answer the notification call.

Voice/Fax Message Notification With Attachments

Voice Mail/SMS
 Fax Mail
 Call Recording MP3
 Email Address: support@voiceconnectinc.com

Voice/Fax Message Notification Without Attachments

Call Me when I get a Voice/Fax Message

Call Me
 Phone Number: 6783131315 Rings: 5
 Notification Type: All Messages
 Notification Attempts: 1
 Minutes Between Attempts: 10

Message Waiting Indicator
 Fax Forwarding
 AutoResponder

7703325004, MR Buying Line
 Timezone
 Timezone setting is
 (GMT-05:00) Eastern Time (US & C...
 Respect Daylight Savings:
 Yes

Self Help

STEP 19: Click in the "Minutes Between Attempts" field and select the number of minutes between attempts to reach you for notification of messages.

Voice/Fax Message Notification With Attachments

Voice Mail/SMS
 Fax Mail
 Call Recording MP3
 Email Address: support@voiceconnectinc.com

Voice/Fax Message Notification Without Attachments

Call Me when I get a Voice/Fax Message

Call Me
 Phone Number: 6783131315 Rings: 5
 Notification Type: All Messages
 Notification Attempts: 1
 Minutes Between Attempts: 10

Message Waiting Indicator
 Fax Forwarding
 AutoResponder

7703325004, MR Buying Line
 Timezone
 Timezone setting is
 (GMT-05:00) Eastern Time (US & C...
 Respect Daylight Savings:
 Yes

Self Help

STEP 20: Click the "Update" button to save your changes.

Voice/Fax Message Notification Without Attachments

Call Me when I get a Voice/Fax Message

Call Me

Phone Number: Rings:

Notification Type:

Notification Attempts:

Minutes Between Attempts:

Message Waiting Indicator

Fax Forwarding

AutoResponder

Timezone setting is

(GMT-05:00) Eastern Time (US & Ca)

Respect Daylight Savings:

Yes

Customer Service Pocket Guide VoiceConnect Refresh

STEP 21: (Optional) To be notified of new message on your Clarity pager Click in the box next to "Pager".

Voice/Fax Message Notification With Attachments

Voice Mail/SMS

Fax Mail

Call Recording MP3

Email Address:

Voice/Fax Message Notification Without Attachments

Call Me when I get a Voice/Fax Message

Message Waiting Indicator

SIP MWI (message waiting indicator)

SIP Address:

Pager

Pager Capcode:

OFF Net Pager

Number to Page:

Pager PIN:

Fax Forwarding

7703325004, MR Buying Line

Timezone

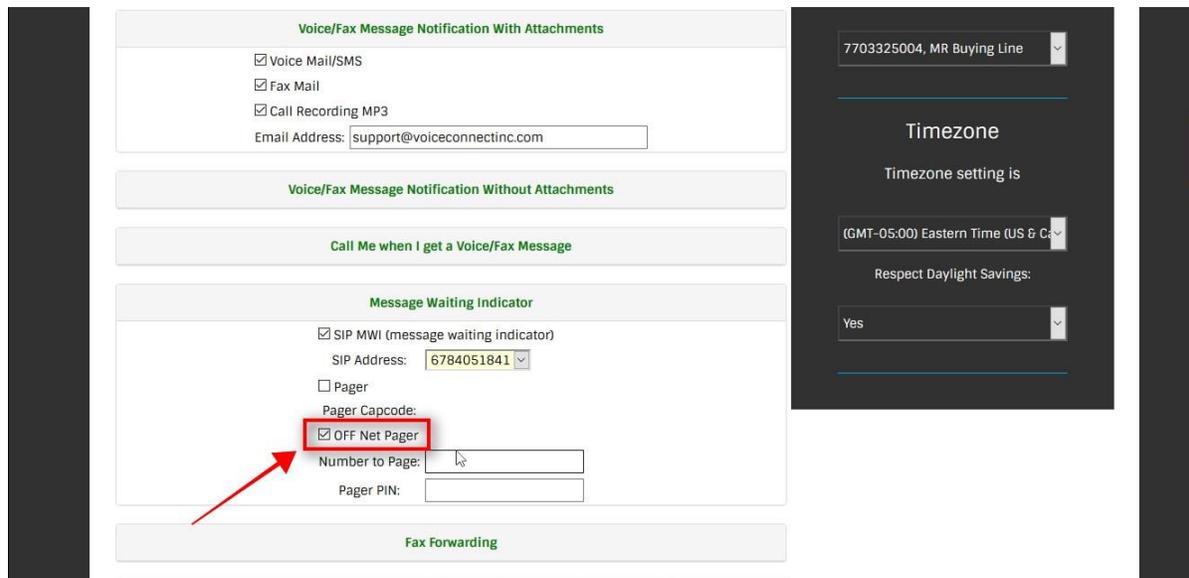
Timezone setting is

(GMT-05:00) Eastern Time (US & Ca)

Respect Daylight Savings:

Yes

STEP 22: To be notified of new messages on a non-Clarity pager click in the box next to "OFF Net Pager".



Voice/Fax Message Notification With Attachments

- Voice Mail/SMS
- Fax Mail
- Call Recording MP3
- Email Address:

Voice/Fax Message Notification Without Attachments

Call Me when I get a Voice/Fax Message

Message Waiting Indicator

- SIP MWI (message waiting indicator)
- SIP Address:
- Pager
- Pager Capcode:
- OFF Net Pager
- Number to Page:
- Pager PIN:

Fax Forwarding

7703325004, MR Buying Line

Timezone

Timezone setting is

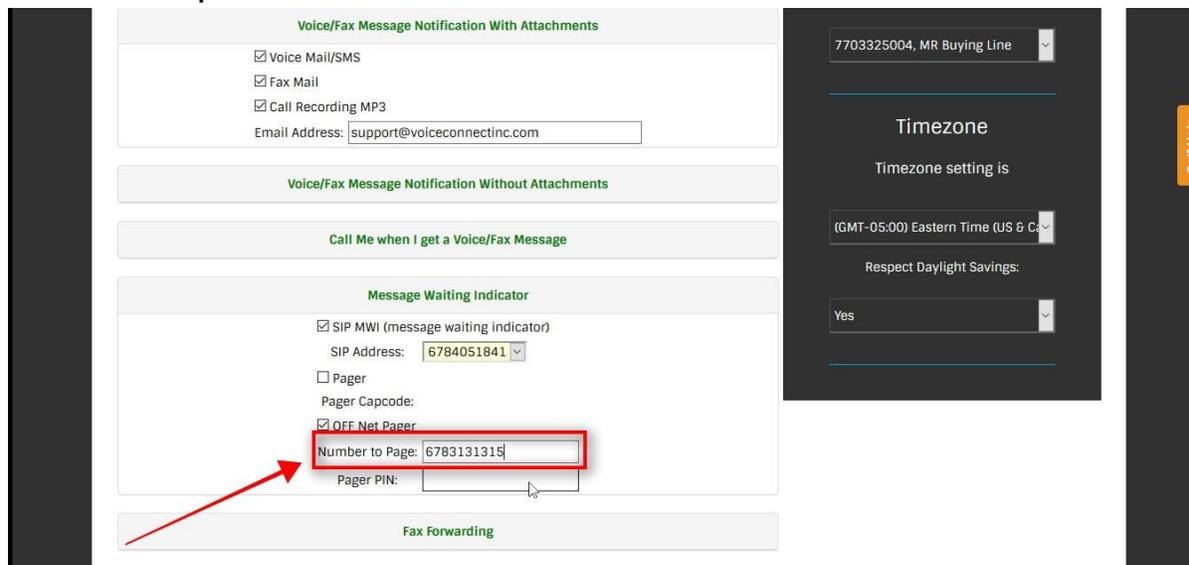
(GMT-05:00) Eastern Time (US & C

Respect Daylight Savings:

Yes

STEP 23: Click in the "Number to Page" field and enter your pager number.

NOTE: The pager number must be entered in a 10-digit format with no dashes or spaces.



Voice/Fax Message Notification With Attachments

- Voice Mail/SMS
- Fax Mail
- Call Recording MP3
- Email Address:

Voice/Fax Message Notification Without Attachments

Call Me when I get a Voice/Fax Message

Message Waiting Indicator

- SIP MWI (message waiting indicator)
- SIP Address:
- Pager
- Pager Capcode:
- OFF Net Pager
- Number to Page:
- Pager PIN:

Fax Forwarding

7703325004, MR Buying Line

Timezone

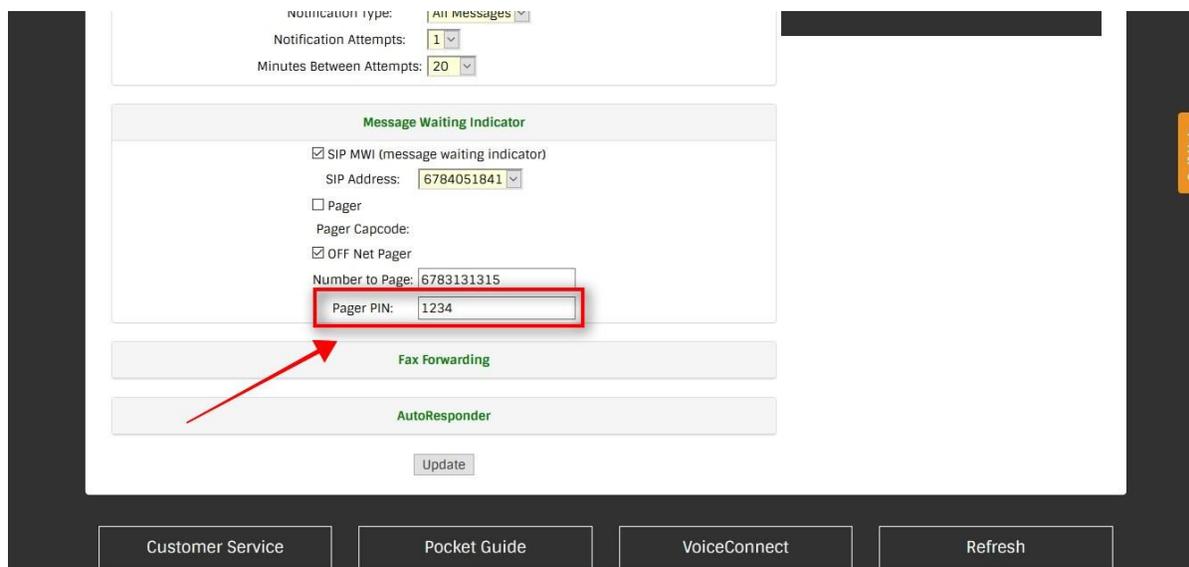
Timezone setting is

(GMT-05:00) Eastern Time (US & C

Respect Daylight Savings:

Yes

STEP 24: Click in the "Pager Pin" field and type in the pin for your pager.



Notification type: All Messages

Notification Attempts: 1

Minutes Between Attempts: 20

Message Waiting Indicator

SIP MWI (message waiting indicator)

SIP Address: 6784051841

Pager

Pager Capcode:

OFF Net Pager

Number to Page: 6783131315

Pager PIN: 1234

Fax Forwarding

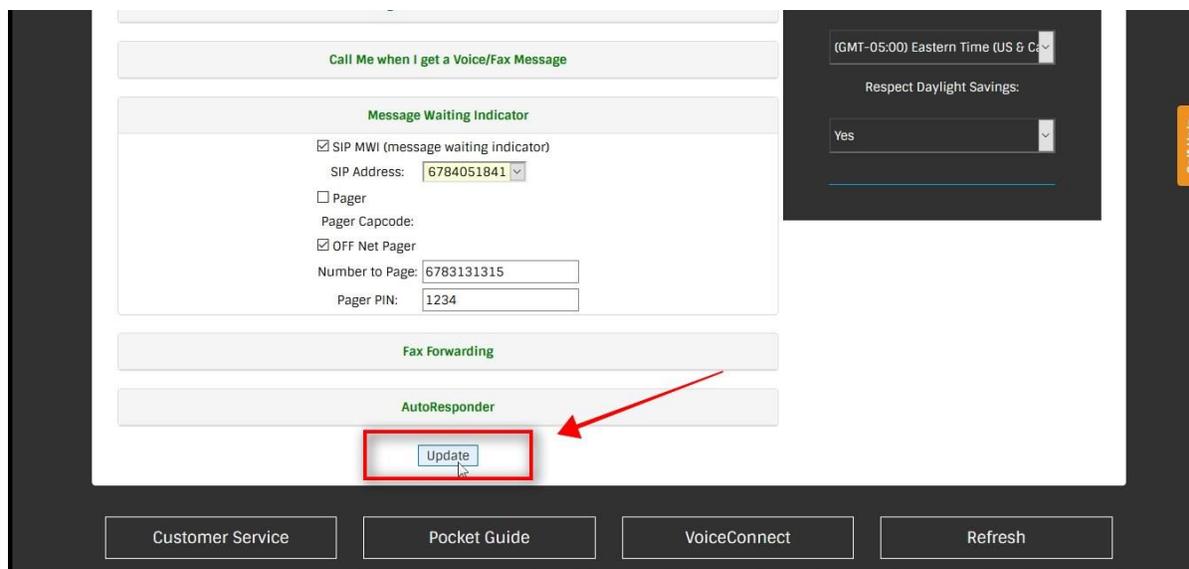
AutoResponder

Update

Customer Service Pocket Guide VoiceConnect Refresh

Self Help

STEP 25: Click "Update" to save your changes.



Call Me when I get a Voice/Fax Message

Message Waiting Indicator

SIP MWI (message waiting indicator)

SIP Address: 6784051841

Pager

Pager Capcode:

OFF Net Pager

Number to Page: 6783131315

Pager PIN: 1234

Fax Forwarding

AutoResponder

Update

Customer Service Pocket Guide VoiceConnect Refresh

Self Help

(GMT-05:00) Eastern Time (US & C)

Respect Daylight Savings:

Yes

STEP 26: (Optional) To forward your incoming faxes to an alternate fax number Click "Fax Forwarding".

The screenshot shows a web dashboard with a dark sidebar on the right containing a 'Self Help' button. The main content area has a white background with several sections. The top section is 'Voice/Fax Message Notification With Attachments' and includes checkboxes for 'Voice Mail/SMS', 'Fax Mail', and 'Call Recording MP3', along with an 'Email Address' field containing 'support@voiceconnectinc.com'. Below this are sections for 'Voice/Fax Message Notification Without Attachments', 'Call Me when I get a Voice/Fax Message', 'Message Waiting Indicator', 'Fax Forwarding', and 'AutoResponder'. The 'Fax Forwarding' section is highlighted with a red box, and a red arrow points to it from the right. At the bottom of the main content area is an 'Update' button. The sidebar contains a dropdown menu for '7703325004, MR Buying Line', a 'Timezone' section with a dropdown set to '(GMT-05:00) Eastern Time (US & C...)', and a 'Respect Daylight Savings:' dropdown set to 'Yes'. At the bottom of the dashboard are four buttons: 'Customer Service', 'Pocket Guide', 'VoiceConnect', and 'Refresh'. A URL is visible at the bottom left: 'https://dashboard.claritytel.com:10443/notify.php#collapse5'.

STEP 27: Click in the box next to "Forward Faxes to PSTN".

This screenshot is similar to the previous one, but the 'Fax Forwarding' section is expanded. The 'Forward Faxes to PSTN' checkbox is checked and highlighted with a red box. Below this checkbox is a 'Fax Number:' label and an empty input field. The 'AutoResponder' section is visible below. The sidebar and other dashboard elements remain the same as in the previous screenshot.

STEP 28: Click in the "Fax Number" field and type in the 10-digit fax number where you would like your faxes forwarded.

Note: The fax number should be in a 10-digit format with no dashes or spaces.

STEPS 29: Click the "Update" button to save the changes.

For additional assistance please call Clarity Support at 866-399-8647 or email support@claritytel.com.