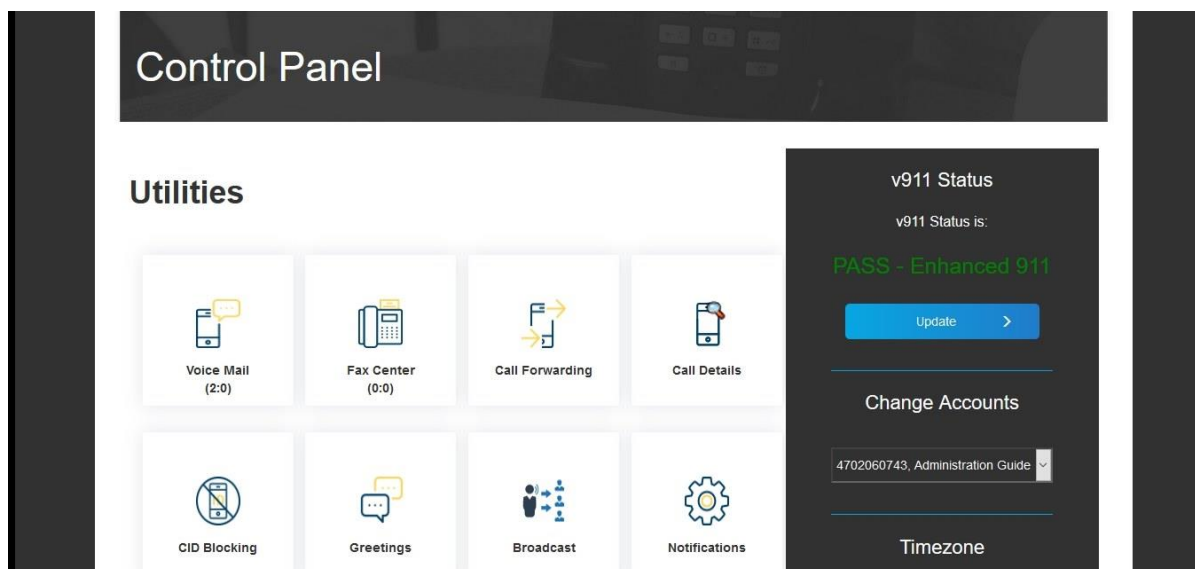




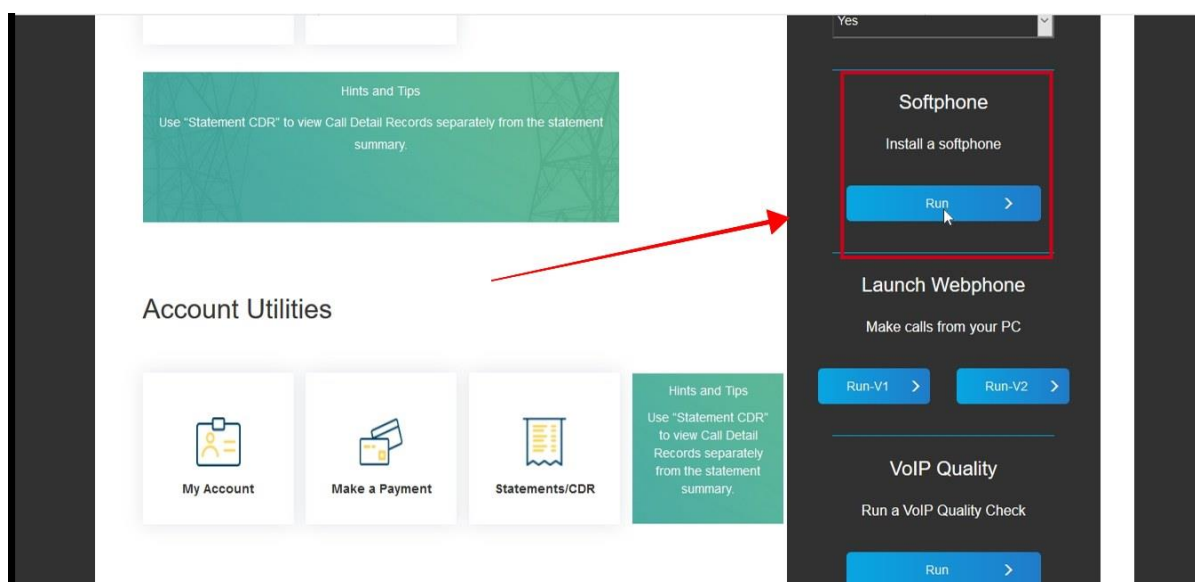
Installing a soft phone



STEP 1: From the main page of the Clarity dashboard scroll down and locate the "Softphone" section on the right-hand side of the screen.

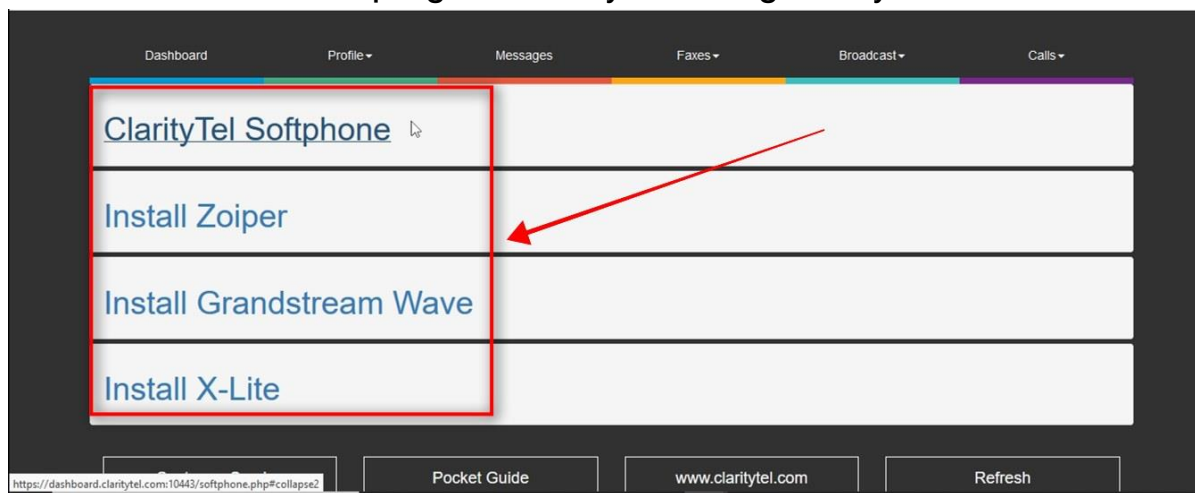


STEP 2: Click the "Run" button to select the softphone to install

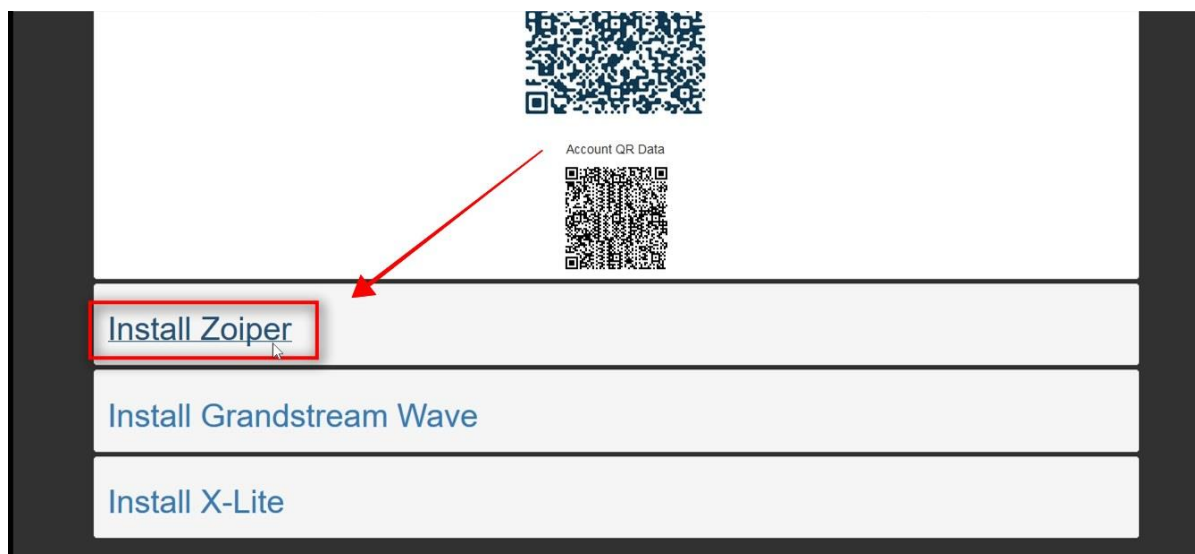


STEP 3: "Click the link for the softphone that you want to install.

NOTE: To install the ClarityTel or Grandstream Wave Softphone you will need to download the program from your Google Play Store or iTunes.



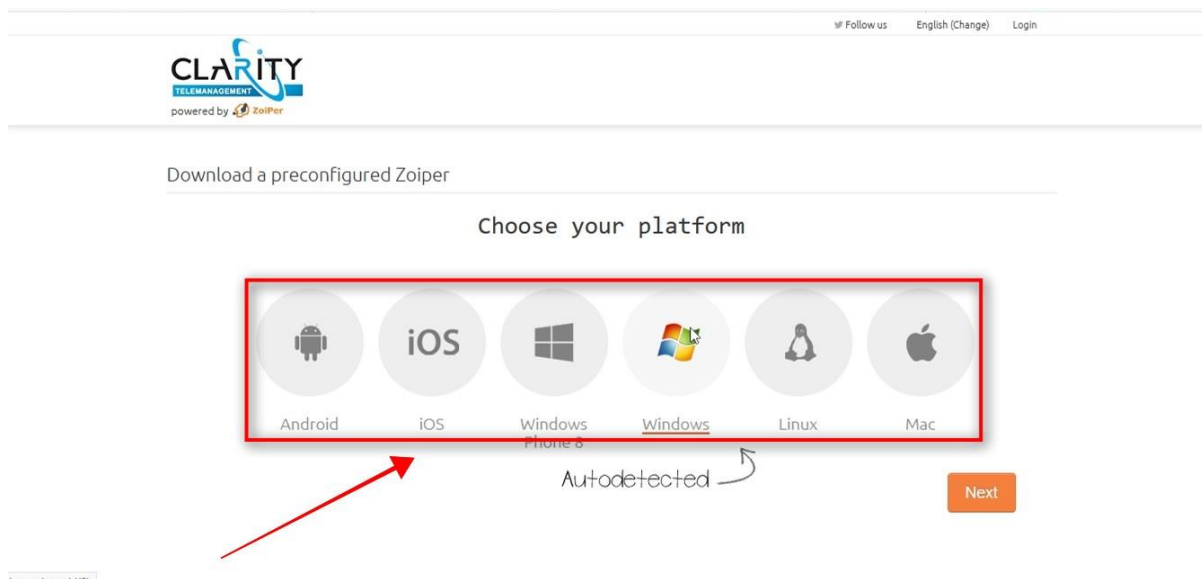
STEP 4 (Optional): To install the Zoiper desktop application Click "Install Zoiper".



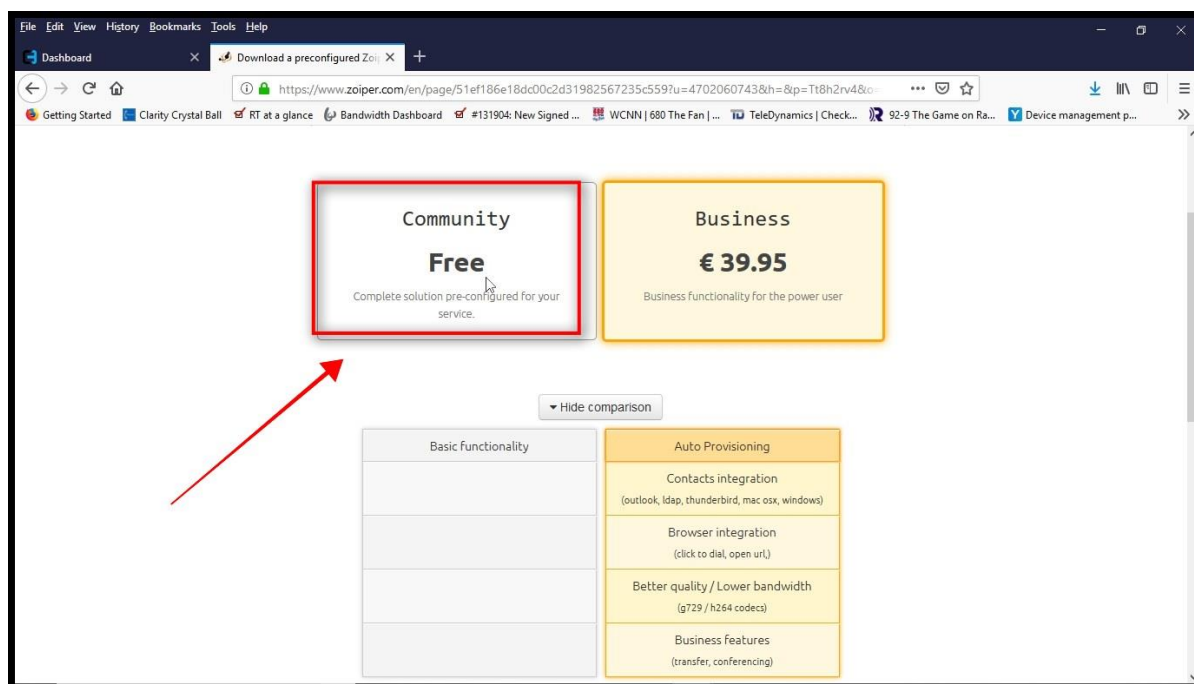
STEP 5: Click the "Click Here" button below 'To download the Zoiper Softphone, click the button below'.



STEP 6: Select your computer operation system from the list as shown below.



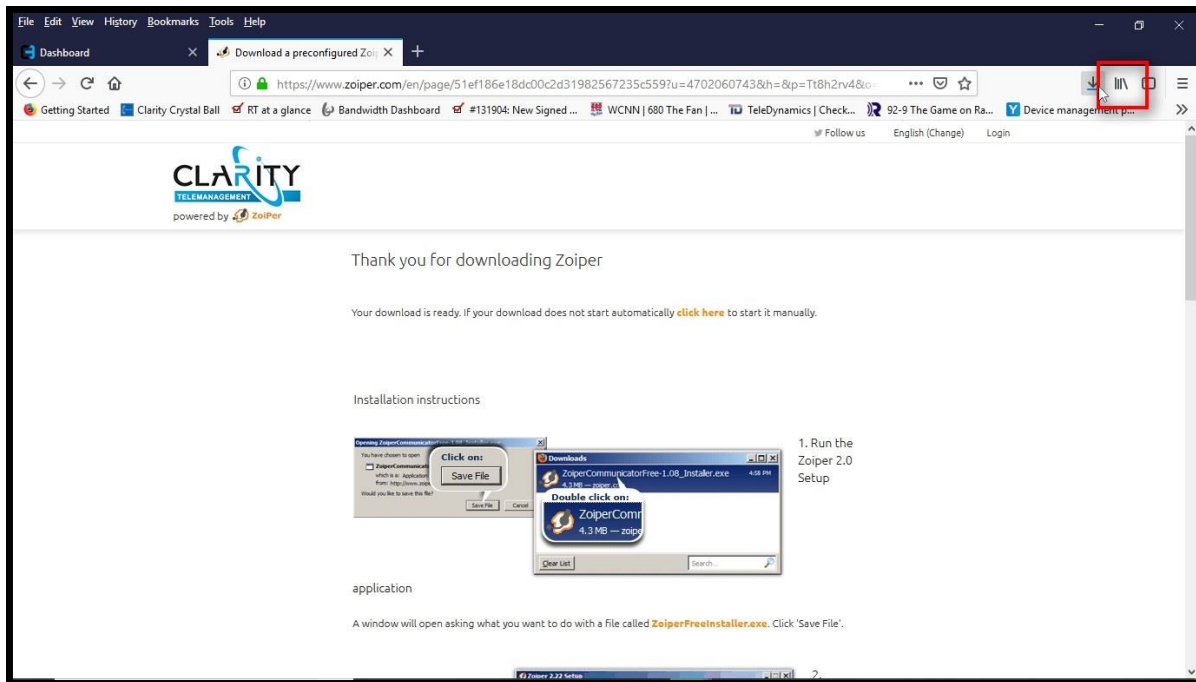
STEP 7: Click "Community Free" button as shown below.



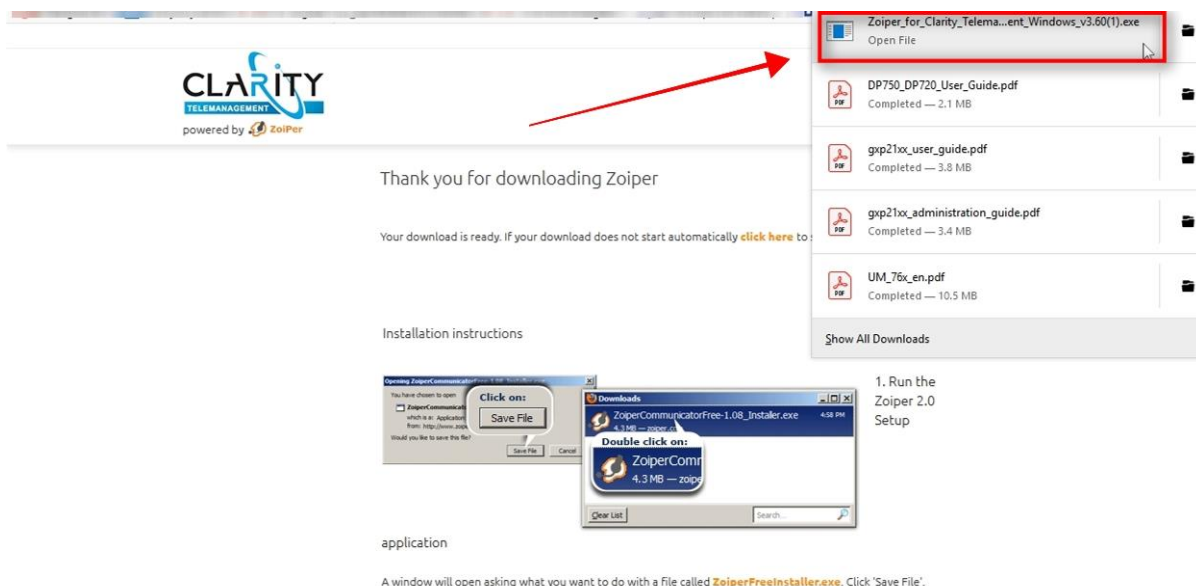
STEP 8: A pop-up box will appear that will allow you to save the installation file. Click the "Save File" button.



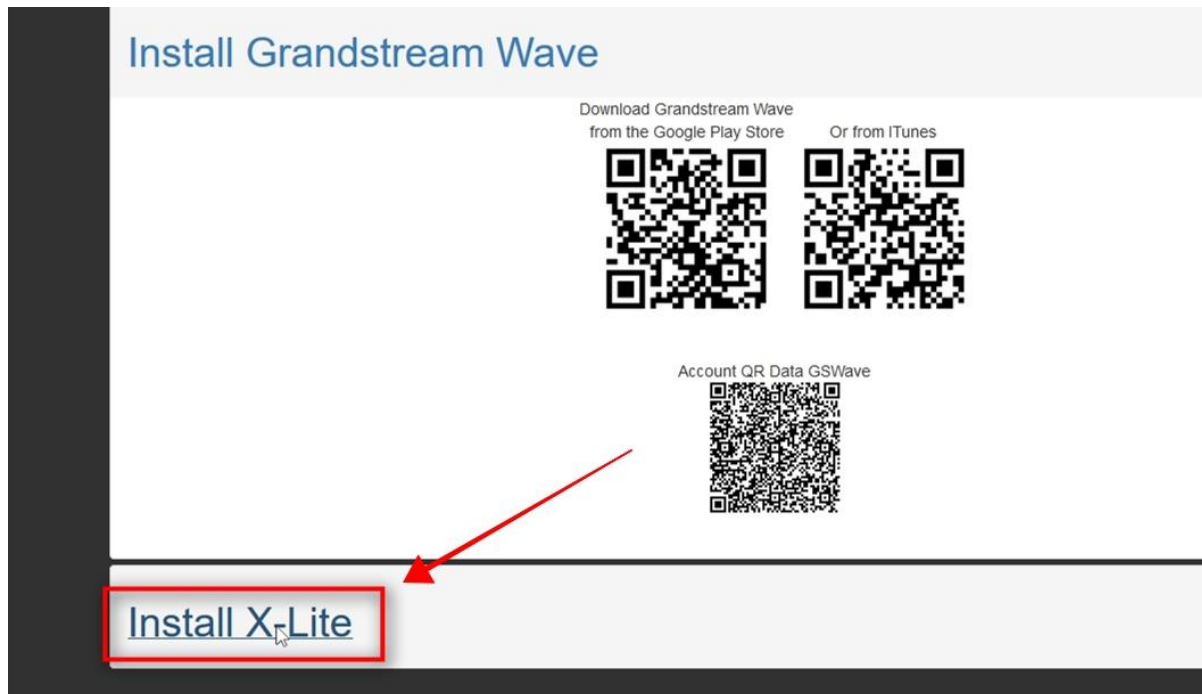
STEP 9: Instructions will appear that will give you the steps to install the zoiper softphone.



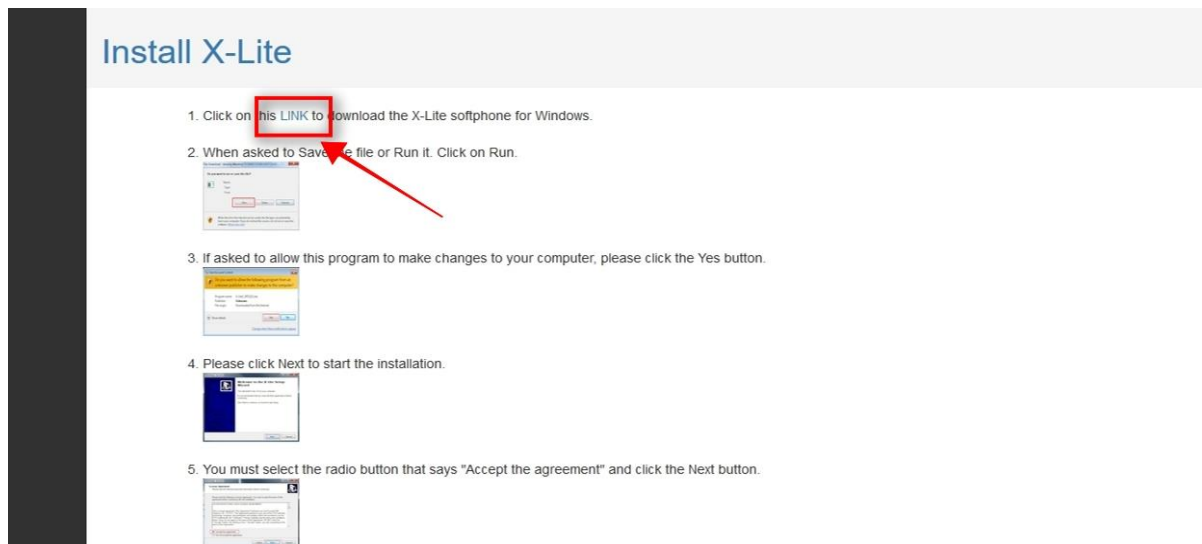
STEP 10: Locate the installation file downloaded to your computer and open it. Follow the prompts to complete the installation of the softphone.



STEP 11 (Optional): Click the "Install X-Lite" as shown below.



**STEP 12: Click "Link" to download the X-Lite soft phone.
Follow the remaining steps on this page to
complete the installation of the softphone.**



For additional assistance please call Clarity Support at 866-399-8647 or email support@claritytel.com.