



STEP 2: Scroll down to the "Account Utilities" section and click "Statements/CDR".



STEP 1: Click the "Dashboard" button as shown below.

STEP 3: Click in the "Statement" drop-down menu and select the statement date that you want to view.



STEP 4: Click on "PROCEED" to retrieve your statement.



STEP 5: You will see the message "Report Processed Successfully!" when your statement has been generated.

NOTE: If you receive an error message then there is no invoice to generate for the time period that you selected.



STEP 6: Click "Click here to see statements" to open or save

your statement.



STEP 7: Your statement will display as shown below.



STEP 8 (Optional): To download a Monthly Call Detail Record for your account Click "Dashboard" as shown below.



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STEP 9: Click the "Statements/CDR" button as shown below.



STEP 10: Click in the "Statement" drop-down box below the Call Detail Records header.

Statement And CDR	
Statements	v911 Status v911 Status is:
Statement Mar 01, 2019 💟 PROCEED	Using 6783174996
Call Detail Records	Update >
Statement: Mt 201, 2019 V	Change Accounts 4702060743, Administration Guide
	Timezone



Step 12: Click "Proceed" to generate your monthly CDR.

Statement And CDR	
Statements	v911 Status v911 Status is:
PROCEED	Using 6783174996
Call Detail Records	Change Accounts
PROQUED	4702060743, Administration Guide 👻

Step 13: If there is data for the billing period selected you will receive the message "Report Processed Successfully!"

Dashboard	Profile -	Messages	Faxes▼	Broadcast≁	Calls -
Call Deta	il Recor	ds Downlo	bad		
		sed Successfully!		v911 Sta v911 Statu Using 6783 update	s is:

Step 14: Click the link "Click here to see the report".

Dashboard	Profile -	Messages	Faxes▼	Broadcast -	Calls +
Call Det	ail Record	ls Downlo	bad		
	Report Process	ed Successfully!		v911 Statu v911 Statu Using 6783 Update	is is:

Step 15: You will have the option to Open or Save your CDR as a CSV file.

-	o open: cdr_1002_20190306103223.csv	
which is: CS	V file (280 KB)	
	//dashboard.claritytel.com:10443	
Open with	TWINUI (default)	~
	I WINUI (default)	×
0.0		
○ <u>S</u> ave File		
	matically for files like this from no	w <mark>on.</mark>
	matically for files like this from no	w on.

Step 16: Your file will open in a spreadsheet as shown below.

	5-8-8						statement_	cdr_1002_201	9030610322	3.csv [Read-C	Inly] - Exc				D	errick Carsw	rell 🖪			
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-	2/1/2019 7:55	9729420500		2100	0															
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	2/1/2019 8:04	7709551717		198	0															
)	2/1/2019 8:31	9123180087	8E+09	144	0.0936															
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	2/1/2019 8:52	8773367445		12	0															
5	2/1/2019 9:02	7707140592	6.78E+09	246	0															
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For additional assistance please call Clarity Support at 866-399-8647 or email support@claritytel.com.

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