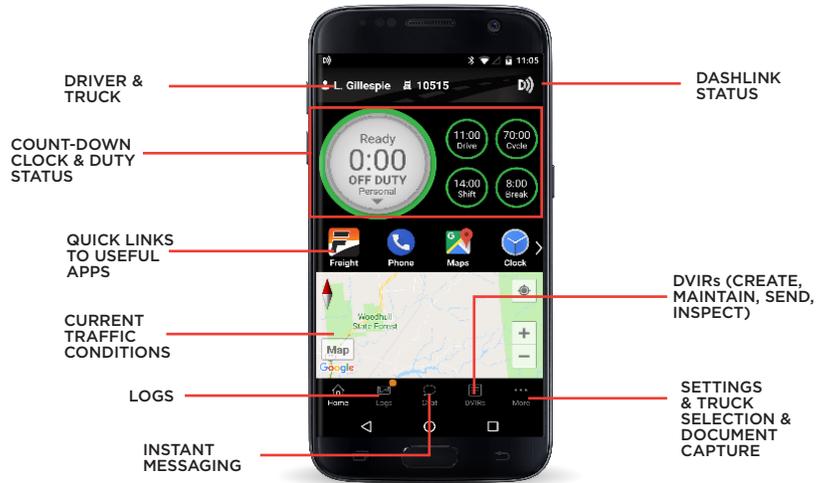


BIGROAD MOBILE APP WITH DASHLINK CONNECTION

DASHLINK AOBRD/ERD CERTIFICATION

The BigRoad Mobile App used with DashLink complies with ELD mandate requirements defined by the FMCSA in 49 CFR part §395.15 for automatic on-board recording devices (AOBRD) in the U.S. and section 83 of SOR/2005-313 for electronic recording devices (ERD) in Canada, or when used as instructed in the user guide.



ADDRESSING AOBRD/ERD MALFUNCTIONS

HOW DO I KNOW I HAVE A MALFUNCTION?



When a red X is shown on the DashLink icon in the app.

WHAT DO I DO DURING AN AOBRD/ERD MALFUNCTION?

In the event of an AOBRD/ERD malfunction, a driver must:

1. Call BigRoad Support at 1-888-305-8777 ext. 1 to troubleshoot the issue.
2. Be adequately trained regarding the proper operation of the AOBRD.
3. Note down any failure of the AOBRD/ERD.
4. Reconstruct the driver's record of duty status for that day and the past 7 days for an AOBRD (U.S.) or 14 days for an ERD (Canada).
5. Continue to prepare a handwritten record of all subsequent duty statuses until the AOBRD/ERD is operational.

WHAT DOES MY MOTOR CARRIER NEED TO DO DURING AN AOBRD/ERD MALFUNCTION?

If an AOBRD/ERD malfunctions, a motor carrier must ensure that:

1. The driver has a supply of blank records of duty status graph-grids sufficient to record the driver's duty status and other related information for the duration of the current trip.
2. The driver has a certificate from the AOBRD/ERD manufacturer certifying that the design of the AOBRD/ERD has been sufficiently tested to meet the requirements of §395.15 and section 83 of SOR/2005-313 and under the conditions that it will be used.
3. The AOBRD/ERD is tamperproof and does not permit altering of the information collected concerning the driver's hours of service.
4. The AOBRD/ERD is maintained and recalibrated in accordance with the AOBRD/ERD manufacturer's specifications.
5. The drivers are adequately trained regarding the proper operation of the device.

DRIVER OPERATION & INSPECTION INSTRUCTIONS

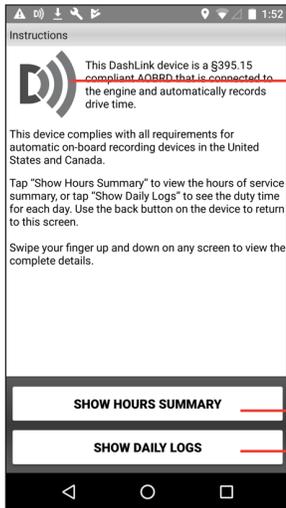


You can email your daily logs to one or more recipients from your device. The recipient(s) will receive an email from BigRoad with a link to a PDF of your log, which can be saved or printed.

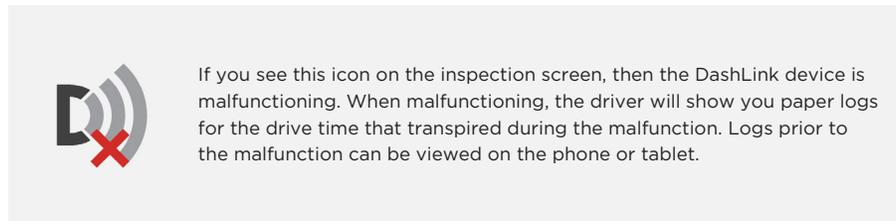
1. To email your log for a single day:
 - a. Tap **Logs** twice
 - b. Tap **View Logs**
 - c. Select the date of the log you wish to send
 - d. Scroll to the bottom of the screen and tap **Email/Print...**
 - e. Tap **Email Log**
 - f. Enter the email address(es) and tap **Send**
2. To email your logs during a roadside inspection:
 - a. Tap **Logs** twice
 - b. Tap **Inspect Logs**
 - c. Choose how many days of logs you want to email to the inspector
 - d. Tap **Send/Print Logs**
 - e. Tap **Send Email**
 - f. Enter the email address(es) and tap **Send**

To provide your device to a roadside inspector to inspect your logs on-screen tap **Inspect On-screen**. If the optional application keypad lock is enabled, enter a four-digit lock code twice then hand your device to the inspector.

DASHLINK AOBRD/ERD INSPECTOR'S GUIDE



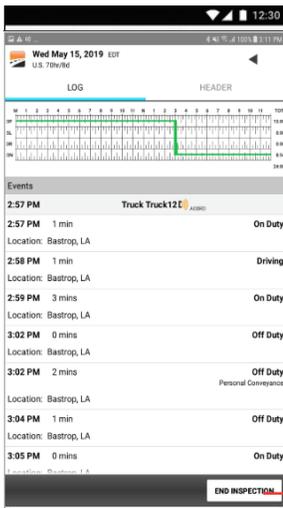
The **DashLink logo** verifies that the hardware is engine-connected and functioning correctly. If you do not see the logo, the driver is not using an AOBRD/ERD.



Tap **SHOW HOURS SUMMARY** to view the hours of service summary.

Tap **SHOW DAILY LOGS** to see the duty time for each day.

After selecting **SHOW DAILY LOGS**, tap any day to see detailed logs for that day.

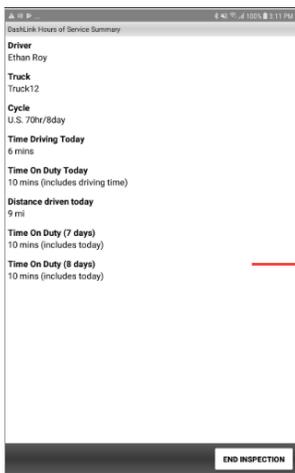


Tap the **Header** button to view a list of vehicles, trailers, and other information for this log day.

The **graph grid** shows the driver's drive, on-duty, off-duty, and sleeper berth time for the day.

Each **duty status event** is listed with duration, location, and vehicle odometers/hours, when available.

Tap the back button to return to the previous page or you can end the inspection from this page by tapping **END INSPECTION**.



From the main instructions page, tap **SHOW HOURS SUMMARY** to view a summary of the hours of service for today and the inspection period.

The data in the AOBRD device is stored automatically, and no further specific on-board storage information is required for the driver or safety official in the United States in compliance with Part 395.15 (g).

Need help? Contact BigRoad Support at 1-888-305-8777 Ext. 1 or support@bigroad.com

