BIGROAD MOBILE APP WITH DASHLINK CONNECTION

DASHLINK AOBRD CERTIFICATION

The BigRoad Mobile App used with DashLink complies with ELD mandate requirements defined by the FMCSA in 49 CFR part §395.15 for automatic on-board recording devices when used as instructed in the user guide.

DRIVER & TRUCK

DASHLINK STATUS

COUNT-DOWN CLOCK & DUTY STATUS

QUICK LINKS TO USEFUL APPS

DVIRs (CREATE, MAINTAIN, SEND, INSPECT)

CURRENT TRAFFIC CONDITIONS

LOGS

SETTINGS & TRUCK SELECTION & DOCUMENT CAPTURE

INSTANT MESSAGING

ADDRESSING AOBRD MALFUNCTIONS

HOW DO I KNOW I HAVE A MALFUNCTION?

When a red X is shown on the DashLink icon in the app.

WHAT DO I DO DURING AN AOBRD MALFUNCTION?

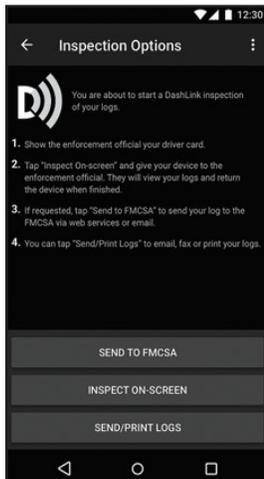**In the event of an AOBRD malfunction, a driver must:**

1. Call BigRoad Support at 1-888-305-8777 ext. 1 to troubleshoot the issue.

2. Be adequately trained regarding the proper operation of the AOBRD.

3. Note down any failure of the AOBRD.

4. Reconstruct the driver's record of duty status for that day and the past 7 days.

5. Continue to prepare a handwritten record of all subsequent duty statuses until the AOBRD is operational.

WHAT DOES MY MOTOR CARRIER NEED TO DO DURING AN AOBRD MALFUNCTION?

If an AOBRD malfunctions, a motor carrier must ensure that:

1. The driver has a supply of blank records of duty status graph-grids sufficient to record the driver's duty status and other related information for the duration of the current trip.

2. The driver has a certificate from the AOBRD manufacturer certifying that the design of the AOBRD has been sufficiently tested to meet the requirements of §395.15 and under the conditions that it will be used.

3. The AOBRD is tamperproof and does not permit altering of the information collected concerning the drvier's hours of service.

4. The AOBRD is maintained and recalibrated in accordance with the AOBRD manufacturer's specifications.

5. The drivers are adequately trained regarding the proper operation of the device.
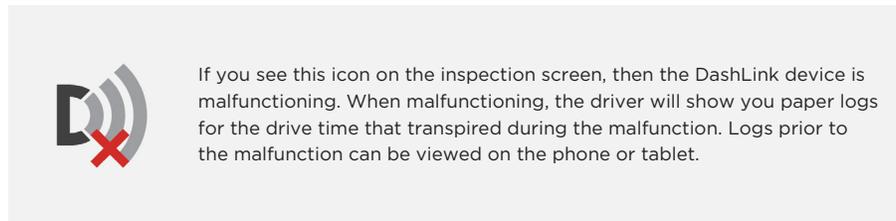
DRIVER INSPECTION INSTRUCTIONS

You can email your daily logs to one or more recipients from your device. The recipient(s) will receive an email from BigRoad with a link to a PDF of your log, which can be saved or printed.

1. To email your log for a single day:
   a. Tap **Logs**

   b. Scroll to the bottom of the screen and tap **Edit Logs**

   c. Scroll to the bottom of the screen and tap **Email/Print**

   d. Tap **Email Log**

   e. Enter the email address(es) and tap **Send**

2. To email your logs during a roadside inspection:
   a. Tap **Logs**

   b. Scroll to the bottom of the screen and tap **Inspect Logs**

   c. Choose how many days of logs you want to email for the inspection

   d. Tap **Send Email**

   e. Enter the email address(es) and tap **Send**
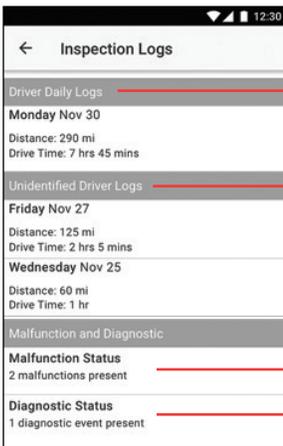
DASHLINK AOBRD INSPECTOR'S GUIDE

The **DashLink logo** verifies that the hardware is engine-connected and functioning correctly. If you do not see the logo, the driver is not using an AOBRD.

If you see this icon on the inspection screen, then the DashLink device is malfunctioning. When malfunctioning, the driver will show you paper logs for the drive time that transpired during the malfunction. Logs prior to the malfunction can be viewed on the phone or tablet.

Tap **Show Header** to see a summary of the driver's hours-of-service information.
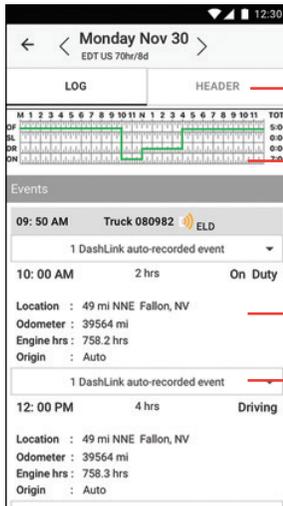
Tap **Show Inspection Logs** to see daily log details.

Tap any day to see detailed logs for that day.

Tap to review any unclaimed unidentified driving.

The **Malfunction Status** screen will show any AOBRD malfunctions and how long they have been occurring.

The **Diagnostic Status** screen will show if any AOBRD diagnostic issues are occuring. **Note:** *Diagnostic events do not indicate a malfunctioning AOBRD. Many diagnostics are transient and expected.*

Tap the **Header** button to view a list of vehicles, trailers, and other information for this log day.

The **graph grid** shows the driver's drive, on-duty, off-duty, and sleeper berth time for the day.

Each **duty status event** is listed with duration, location, and vehicle odometers/hours, when available.

Tap the **DashLink auto-recorded** events sections to see details of non-duty status events recorded by the AOBRD.

Need help? Contact BigRoad Support at 1-888-305-8777 Ext. 1 or support@bigroad.com

BigRoad
A Fleet Complete Company