



# Task Tracker

## Follow the action on the field

Improve business efficiency, meet changing priorities, and enhance customer service – right from your smartphone.

Task Tracker is a cost-effective mobile workforce tracking and dispatching solution. Using the Fleet Complete cloud-based application, dispatchers can send activities to mobile workers based on their geographical position, availability and workload.

With the Task Tracker app, the mobile worker can, in turn, accept activities and update the dispatcher on their status in near real-time.

- › **Complete crew visibility:** locate every crew member on a comprehensive map and see their availability at the moment.
- › **Activity time tracking:** track how long it takes to complete an assignment or a job for better allocation in the future.
- › **GPS location time stamp:** know where and when a mobile worker has updated an activity status to ensure the job is done at the right location.
- › **Timecard:** keep your dispatcher informed on worker availability by allowing your crew to clock in, start break and clock out.

## Near real-time results

Keep track of your workforce no matter what the task at hand. Once you assign an activity to someone in your crew, the request is accepted by a team-member out on the road. They will see the address and the specific instructions that you can leave to ensure the job is done right.

## Easy to use interface

Have complete visibility over your team with the intuitive controls on the Booking Screen. View the calendar to overview specific times and dates, and customize how you track your resources. You can view activities and filter requests by status defined as Open, Dispatched, Accepted, or Rejected.

## Tracking screen that keeps you in the know

Jobs that are close to completion or that have been rejected are flagged with an alert so you can take immediate action and stay on top of your resources.

## Supported devices

Our Task Tracker App can be easily downloaded from the iTunes or GooglePlay stores and installed on your devices. Task Tracker runs on both Android and Apple smartphones and tablets.

### Technical Requirements

- › Task Tracker Application installed on handheld devices
- › Task Tracker feature activated with service provider
- › Mobile Data Plan
- › Android or Apple platforms

