

Our 10-Step Cremation Process

One

Your loved one never leaves our care.

Many funeral homes hire third party crematories, typically located in a warehouse district. These funeral homes transfer your loved one to outside cremation services, making it impossible for the funeral home to manage and supervise the cremation.

We have our own on-site crematory located within our funeral home nestled in a peaceful setting down the hall from our chapel. All your services are handled and managed by our certified staff, and your loved one never leaves our care.

Two

Safeguarding personal identity.

A Witness of Removal document is signed upon transfer into our care to verify your loved one's identity. To ensure security, a personal identification band is placed on your loved one to track them through the cremation process.

Three

Family Identification.

Upon arrival, our staff will bathe and dress your loved one in the clothes provided by the family. Then, we will ask you, or a representative, to positively identify him or her prior to the cremation in our private viewing room. During this time, we will give your family a few moments to say your final goodbyes.

Four

Verify identity.

We use state-of-the-art technology to verify your loved one's identity through a barcoding system that tracks them throughout the entire cremation process. In addition, we have a closed circuit camera system that records the entire process from before your loved one enters the crematory until the cremation process is complete.

Five

Checks and balances.

A cremation specialist and a funeral home staff member will review all cremation paperwork and permits. This is to ensure authorizations and permits have been received and properly documented. Once all documentation is verified, both staff members must sign the cremation order before starting the cremation process. Your loved one is taken to the cremation chamber and their personal identification number is put in our digital cremation system prior to the cremation process. The name of the individual, date and time of the cremation, identification number and crematory operator's name is entered. Our digital cremation system is dated and the start time is noted and signed by a cremation specialist before and after the cremation.

Six

Details before the cremation.

Our memorial designers will sit down and discuss with your family the desired level of participation during the cremation process. Our spacious Ceremonial Room allows families to witness the full cremation process, if so chosen.

Seven

Details during the cremation.

The crematory checklist, the barcode, and tag are placed on the outside of the cremation chamber during the cremation process, all under the constant video surveillance to preserve the identity of your loved one.

Eight

Details after the cremation.

After the cremation is complete, the cremated remains are placed with the identification tag into a wooden urn engraved with your loved one's name. Your loved one's fingerprint, the video feed, and documentation are placed into our permanent files.

Nine

Return of the cremated remains.

Our staff will notify you to schedule a time for receipt of the cremated remains. At this time, we will provide a dignified setting, in which to receive the urn, where you may spend a few moments, privately, in quiet reflection.

Ten

Celebration of life.

We will assist in planning a memorial service either before or after the cremation, which will appropriately celebrate the life of your loved one. Families have many opportunities to personalize the service, from a dove release to a reception where refreshments are served. A meaningful ceremony provides an opportunity for family and friends to pay tribute to your loved one and to share the memories of a lifetime.

