

FACTS about Fisher-Titus Medical Center



FISHER | TITUS

Fisher-Titus Medical Center

Fisher-Titus Medical Center serves Norwalk, Huron County and the region with the latest medical advancements providing the area's 70,000-plus residents a full continuum of care, including a 99-bed acute care hospital; a 69-bed skilled nursing facility; a 48-unit assisted living facility; a Home Health Center; and outpatient services.

The Medical Center is known for its high-quality, safe patient care, having received numerous recognitions for the hospital and individual departments.

In 2010, Fisher-Titus became the nation's first all-digital "smart" community hospital after implementing a fully integrated electronic health record system and interactive technology in patient rooms powered by Cerner Corporation.

The Medical Center has earned designation as one of the nation's Most Wired Hospitals every year since 2012.

The Medical Center is part of the Fisher-Titus Health system that includes an employed physician group, emergency transportation service, and retail pharmacy.

History

Fisher-Titus' roots date back to 1917 when the 38-bed Norwalk Memorial Hospital opened its doors on Norwalk's West Main Street.

Years later, when the hospital had outgrown its space, William A. Fisher and his wife Lura Titus-Fisher challenged the Norwalk community to raise funds to build a new hospital. The Fishers donated \$1.2 million toward the effort and Fisher-Titus Memorial Hospital opened in 1957 at 272 Benedict Ave. William Fisher and his brothers went on to see their *Body by Fisher Corporation* grow to be one of the world's largest auto empires.

Location

Fisher-Titus is situated at the intersection of US 250 and US 20--almost directly between Cleveland and Toledo, about 60 miles from each. Fisher-Titus is the hub of the area's medical community with numerous physician and medical offices on its 50-acre campus. Fisher-Titus also has satellite locations throughout the area to conveniently serve residents.

Employees

Fisher-Titus Health is the largest employer in Norwalk and Huron County with over 1,200 employees.

Medical Staff

More than 236 physicians on the Fisher-Titus Medical staff provide area residents with 37 medical specialties. The Medical Staff includes both employed and independent practitioners.

Accreditations & Achievements

Healthcare Facilities Accreditation Program

Rural & Community Top 100 Hospital

Primary Stroke Center, HFAP

Level 3 Trauma Center

Commission on Cancer Accreditation with Commendation

HealthCare's Most Wired

HomeCare Elite Top Agency

American Heart Association Silver Plus Get with the Guidelines

ASGE Quality Endoscopy Unit

ARC Quality Respiratory Care

2018 Statistics

- Admissions: 3,489
- Births: 528
- Emergency Visits: 29,402
- Surgical Procedures: 8,650
- Outpatient Visits: 142,559

Specialties & Services

- Anesthesiology
- Assisted Living (The Carriage House)
- Audiology Center
- Cancer Care Center
- Convenient Care
- Diabetes Education & Treatment
- Dietary Counseling
- Emergency Medicine
- Digestive Health
- Heart & Vascular Center
- Home Health Center
- Imaging Services (CT, MRI, PET, Mammography, Breast MRI, Ultrasound)
- Laboratory
- Long-Term Care (Norwalk Memorial Home)
- Newborn Care and Pediatrics
- Mental Health Services
- Nuclear Medicine
- Obstetrics and Gynecology
- Ophthalmology
- Occupational Health & Wellness
- Pain Management Center
- Palliative Medicine
- Pharmacy
- Pulmonary & Respiratory Services
- Quality & Case Management
- Rehabilitation Services, including physical, occupational, speech therapy, pediatric specialties and sports medicine
- Sleep Center
- Surgery, including ear, nose and throat; general, orthopaedic, plastic, thoracic, spine, daVinci Robotic Surgery, vascular and urology
- Transitional Care Unit
- Urology Services
- Wound Healing & Hyperbarics

272 Benedict Avenue
419-668-8101
1-800-589-3862



FISHER | TITUS
MEDICAL CENTER

fishertitus.org

Community Benefit

As a not-for-profit, Fisher-Titus Medical Center's profits are reinvested to provide state-of-the-art facilities, invest in new medical technology and equipment, expand services to meet community needs, compensate employees, fulfill our charitable commitment, and provide quality care for all regardless of their ability to pay.

In 2018, \$10.6 million was provided to the local community through charity care, financial assistance, uncompensated care, and outreach programs.

Community Outreach

In 2018, Fisher-Titus provided health outreach programs, donations and support for nonprofit civic organizations valued at \$1.4 million.

Programs included:

- Autism Spectrum Kids Program
- Career Shadowing
- Community CPR
- Community Education Programs
- Community Health Screenings
- Health Ministry
- Helmets for Kids
- Link to Life
- Prescription Assistance Program and Drug Repository
- PrimeCare Advantage
- Safe Needle Disposal Program
- Subsidized Health Services
- Support Groups
- Swim Lessons for 3rd-Graders
- Speakers Bureau
- Volunteer Services

Investments/Facilities

The original 101,000-square-foot Fisher-Titus Memorial Hospital was built in 1957. From 1964 through 1997, \$30 million was invested in renovations and additions more than doubling the size of the facility.

Fisher-Titus is situated on a 50-acre campus that includes medical buildings housing dialysis and mental health services, physician offices, and The Carriage House of Fisher-Titus, a 48-unit, assisted living facility. The Norwalk Memorial Home, a 69-unit skilled nursing facility, is part of the Medical Center, providing convenient access to medical services for residents.

Since 2005, more than \$225 million has been invested in capital equipment and facility expansions.



FISHER | TITUS
MEDICAL CENTER

272 Benedict Avenue
419-668-8101 | 1-800-589-3862
fishertitus.org

In 2005, the \$28 million Patient Pavilion opened. The 101,000-square-foot Pavilion houses private patient rooms, a Birthing Center with a C-section surgical suite, an Endoscopy Center, cafeteria, Gift Shop and several other departments.

In 2006, Fisher-Titus continued its growth with a 32,000-square-foot expansion. It included two components:

Ralph & Alice Walcher Rehabilitation Center provides patients 26,200 square feet of treatment area that features the latest medical technology for physical therapy, occupational therapy, speech therapy and audiology services. The 80-member staff is a highly motivated team of clinical professionals with advanced certifications in their areas of specializations.

The Cancer Care Center includes 10 treatment areas, four exam rooms, a blood draw station, education and consultation areas, and a healing garden. The Center is staffed by oncology-certified registered nurses and Cleveland Clinic/North Coast physicians.

In 2008, The Snyder/White Heart & Vascular Center opened offering patients a one-stop location for heart and vascular needs. This \$11.3 million center includes two state-of-the-art cardiovascular labs, an 11-bay pre-and post-operative area, and space for non-invasive cardiac diagnostics including a stress lab, echo lab, pacemaker/device clinics, EKG and Holter monitoring.

The opening of the Heart & Vascular Center led to the renovation of existing space in 2009 for two new service lines: the **Wound Healing Institute** and **Pain Management Center**.

In 2012, a \$12.5 million, 29,500-square-foot **Emergency Department, Admitting/Registration and Outpatient Laboratory** opened its doors housing trauma rooms, rapid treatment area, and observation rooms; an expanded registration and admitting area; and a new outpatient laboratory. The Emergency Department is staffed by board-certified, residency-trained emergency medicine physicians. Helicopter transport is available for patients needing major trauma care at facilities in Toledo or Cleveland. Fisher-Titus was the first area hospital to be verified as a Level 3 Trauma Center in 2010 and formed a partnership with MetroHealth (Cleveland) in 2018 for expanded trauma care.

In 2013, an expanded and "repositioned" **Imaging Services** opened, providing quicker access for emergency patients to life-saving imaging technology and a more comfortable and private area for outpatients receiving diagnostic testing by the department's state-of-the-art technology. The Imaging Services team is highly certified and has been the first to provide leading-edge technology for the region, including breast MRI, digital mammography, and wireless X-ray. The Imaging Services expansion included new construction for a Pre-Admission Testing Unit, an early component of the Surgical Services Project.

In 2014, the \$2.4 million **Fisher-Titus North Side Medical Office** provided a new location for Occupational Health & Wellness, an additional location site for Outpatient Lab and Rehabilitation Services, and space for Convenient Care which offers daytime, evening and weekend hours for "drop-in" patients.

The Fisher-Titus Pediatric Center of Excellence also opened in 2014 providing a convenient one-stop location for our local premier pediatrics physician group New Beginnings Pediatrics and Akron Children's Hospital Specialty Clinics. Akron's Specialty Services Clinics have been offered at various times and locations within the Medical Center over the past 20 years.

In 2015, the \$16 million, five-phase **Surgical Services** was completed. The 42,000-square-foot state-of-the-art facility focuses on optimal patient care and workflow efficiencies and includes seven high-tech operating rooms, including one for robotic-assisted procedures, an expanded surgery seating area for families and an Endoscopy Center with patient and family-friendly amenities.

A newly updated **Patient Pavilion** Parking Lot and Entrance, Main Lobby and the Shady Lane Café was showcased in fall 2015. This \$6.3 million project included improvements to the parking area and expanded the Pavilion Lobby to better accommodate and assist visitors.

The Main Laboratory, one of the oldest parts of the Medical Center, completed a two-phase \$6.9 million renovation project in 2016.

Our Mission:

Provide safe, quality health care in a cost-effective manner while respecting the dignity and uniqueness of each individual we serve.

Our Vision:

Enhance the quality of life and safety of each person we serve.

09/2019



Fisher-Titus Cancer Center



Ralph & Alice Walcher Rehab Center



Snyder/White Heart & Vascular Center



Emergency