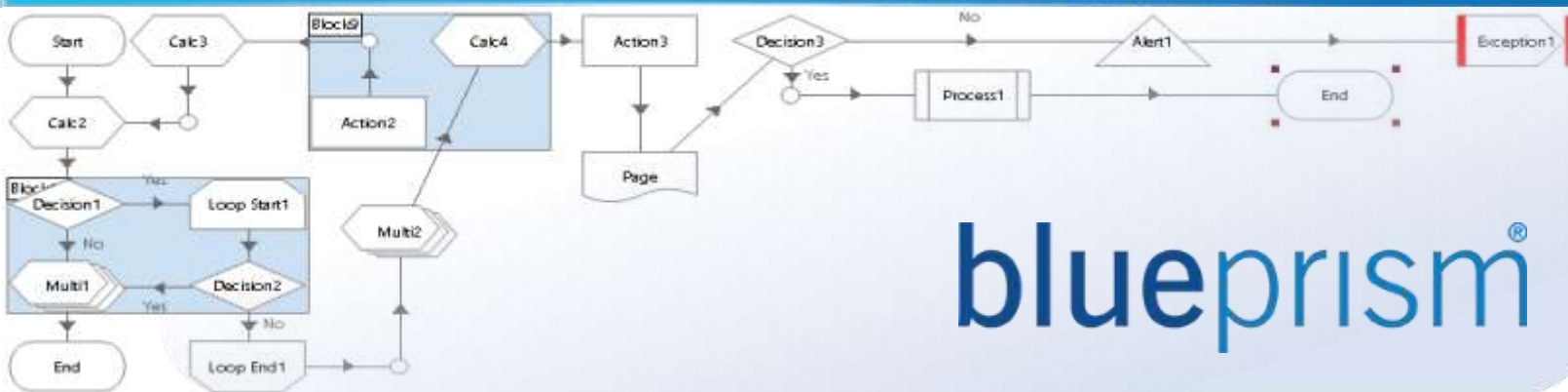


Case Study



blueprism®

SUMMARY OF BENEFITS

- Removed the need to manually validate and process thousands of vendor invoices
- FTE savings of 2.5
- Much greater visibility of exception cases in invoice processing

Retail

Top 3 largest US Auto Retailer

CHALLENGE

Customer must manually process vendor invoices for thousands of inventory items. Two-way matching of invoices was achieved in part by the customer's custom software, however data needed to be manually transferred from email attachments and multiple applications. Incorrect or missing invoices had to be resubmitted and processed within the original payment window. The customer's system lacked clear visibility for resubmitted cases running the risk of missing payment deadlines. The lengthy and repetitive manual steps created a backlog of 80,000 pending invoices.

SOLUTION

Lateetud RPA developers worked on site with the customer to create a custom scalable automation solution for vendor invoice processing, using Blue Prism RPA technology. Using multi-bot processing, we created an automation scheme where the time to process an invoice, from reading the invoice email to a fully processed case, was brought down to under 30 seconds. This allows the customer to process over 3500 invoices a day, 7 days a week. This reduced the invoice backlog by 95% in 2 weeks.

Lateetud was also able to improve the visibility of exception cases that would have run the risk of being processed beyond their payment window, due to incorrect or missing invoice data. When invoices are received, Lateetud's Blue Prism robots automatically flag cases with missing or incorrect data and send emails requesting correction and resubmission. As cases are being assigned to be worked, they are given priority based on their payment window, ensuring they are completed on time.

A framework for invoice processing was created that can be easily extended to accommodate additional vendors, increasing this customer's speed to market of automation and cost savings. Lateetud also guided the customer in establishing a Robotic Operating Model and Center of Excellence, empowering them to scale and adapt automation capabilities through an agile delivery methodology, business case modeling, and automation demand pipeline.

Lateetud is an award-winning Blue Prism partner providing process automation software and services. We enable Digital Transformation and help customers achieve Operational Excellence through end-to-end automation.



LATEETUD

A Process Automation Company...