BENJAMIN L. ENGLAND ASSOCIATES

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Continuity of Service during COVID-19 Outbreak - March 17, 2020

Our team stands ready...

Our firm is committed to maintaining our regular level of service during this global pandemic. Many of our staff are distributed throughout the United States and in China. Our firm has been a leader in the legal industry in our support of telework for many years. We already operate in a robust virtual community with communication and IT systems in place to allow us to continue to provide client services. Staff who normally work in our home office are also able to transition to "remote" quickly and easily.

FDA and Customs Updates Related to the Virus

Our team is actively monitoring the status of border operations and facility inspections, along with regulatory changes for medical products. We have added a <u>resource page to the Benjamin L. England & Associates</u> website, with useful information and links for companies who manufacture or import life sciences goods. We'll post about it on our <u>blog</u> and our <u>LinkedIn page</u>, so we encourage you to follow us in order to receive timely updates that relate to the COVID-19 situation.

Empowering People to Improve Lives

Our firm vision and mission is to Empower People to Improve Lives. Now more than ever, we embrace and celebrate our vision. We have been honored to work with many of you who manufacture or import medical devices and drugs that will be critical to successfully combating this threat. We also know just how hard all of our food and beverage clients are working to keep the country well supplied while we navigate through this challenge. We are excited to continue to help companies who import food and beverages and develop or import test kits, masks, gloves, hand sanitizers, disinfectants, and other health-related products during this extreme time of need.

We hope that you, your colleagues, and your families are safe. Please do not hesitate to <u>reach out to me or any of our team members with</u> <u>questions</u>. If you know of a company that could use our help with gaining access to the U.S. market with a new product or dealing with product quality, manufacturing, supply chain or FDA or Customs issues, please feel free to <u>reach out to us or send them our way</u>.

Sincerely,

Ben

Benjamin L. England, Esq. (应革难)

Founding Member/CEO*

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