

Ethernet services

Colt Technology Services

<http://www.colt.net/ethernet>

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Slide pack usage instructions

These slides are a compilation of product and technical information. Please include only the slides that are appropriate for your presentation. The slides are organized as follows:

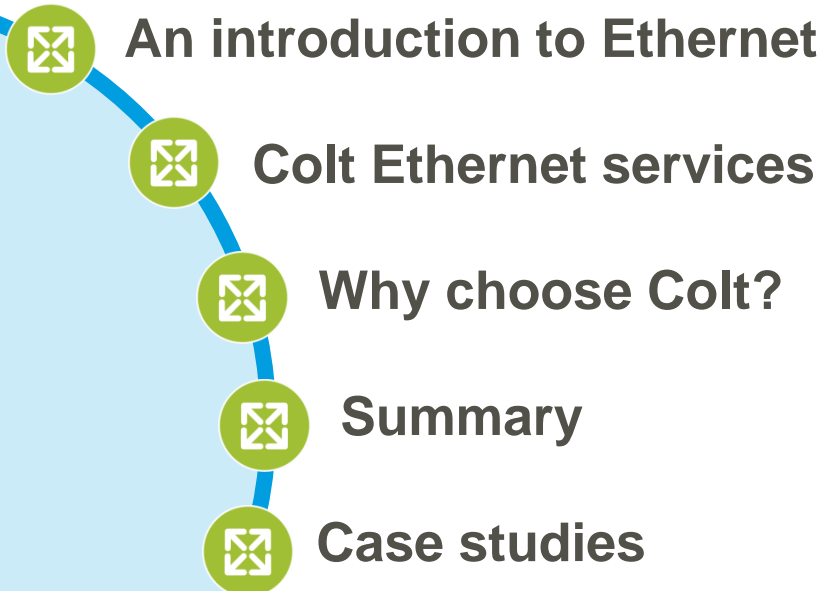





Product information

- An Introduction to Ethernet
- Colt Ethernet Services
- Why Choose Colt?
- Summary
- Case Studies

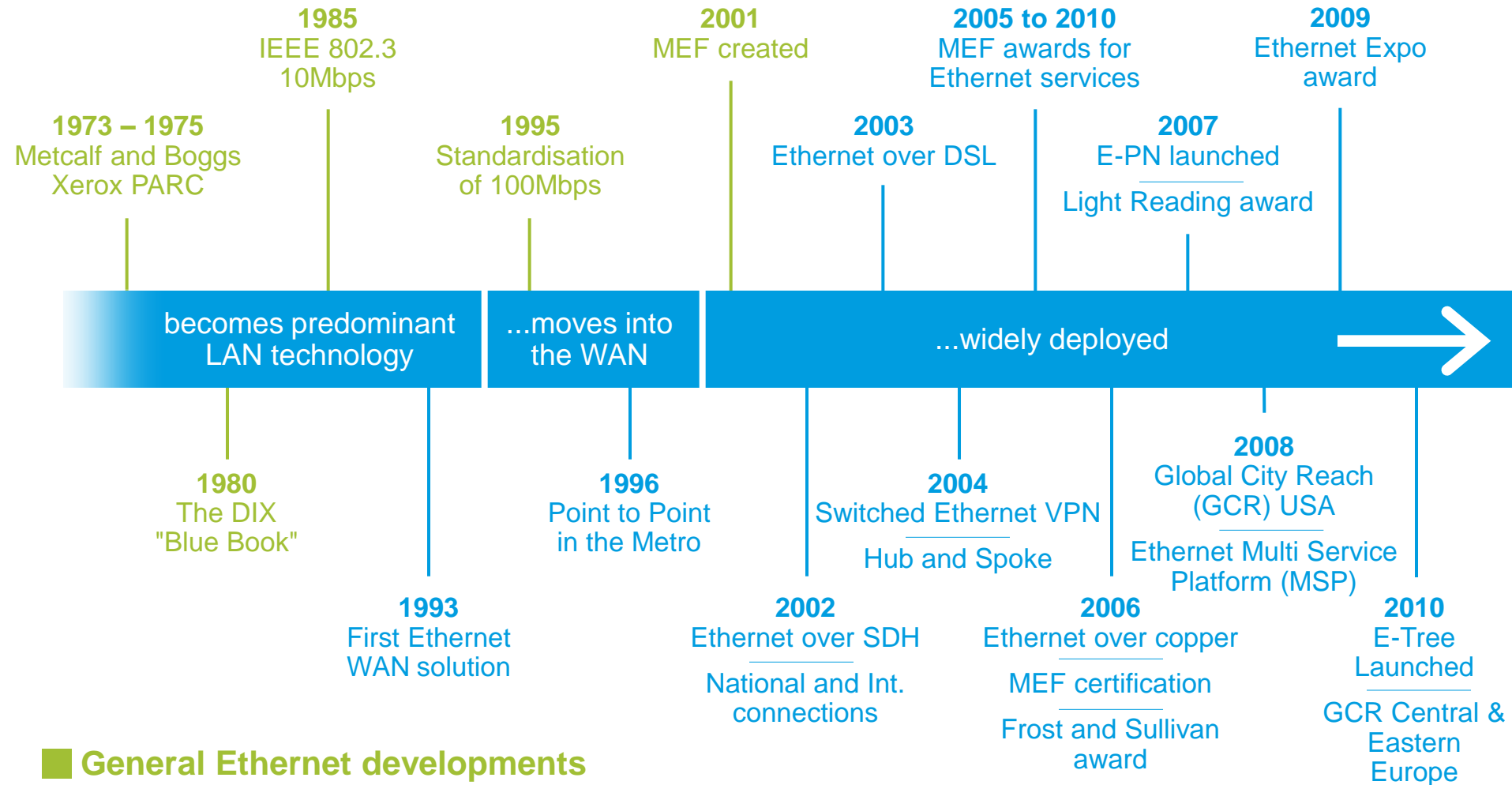
Technical information

- Technical overview
- Ethernet over SDH
- Ethernet over MSP
- Off Net Ethernet using the Demarcation Device
- Support for the business case for Ethernet WAN

Agenda

- 
-  **An introduction to Ethernet**
 -  **Colt Ethernet services**
 -  **Why choose Colt?**
 -  **Summary**
 -  **Case studies**

The evolution of Ethernet



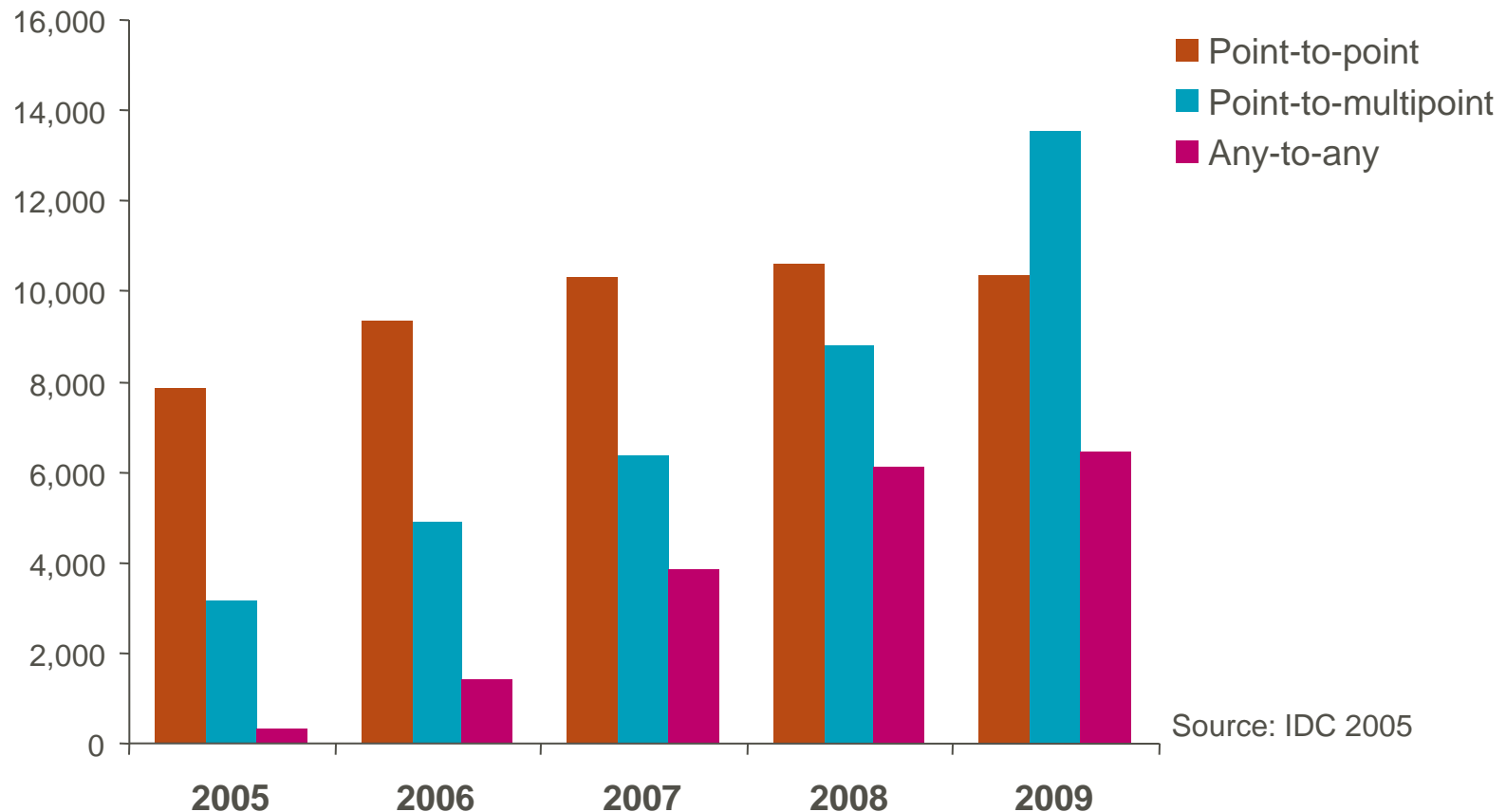
■ General Ethernet developments

■ COLT specific milestones

Adoption of Ethernet

Western European Ethernet connections by type of topology

Number of new connections



Source: IDC 2005

Why Ethernet?

Flexibility

2

More flexible than leased lines-granular bandwidth

Bandwidth on-demand

Rapid deployment of new sites and distributed applications

Rapid moves and changes

Cost

1

Pay only for the bandwidth you need

Typically less expensive than ATM or Frame Relay

Ethernet equipment costs less

Simplification

3

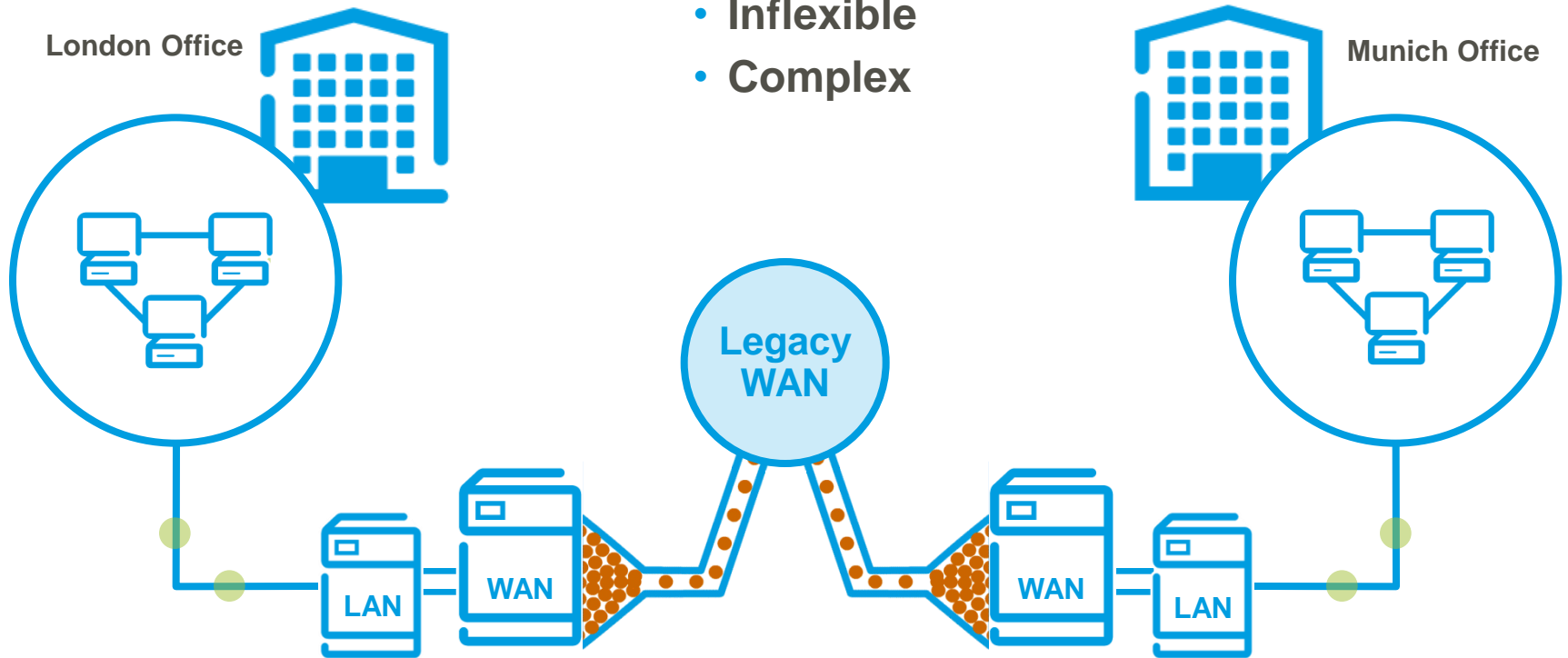
One technology across your IT infrastructure

Seamless interface

One supplier and a single end-to-end SLA

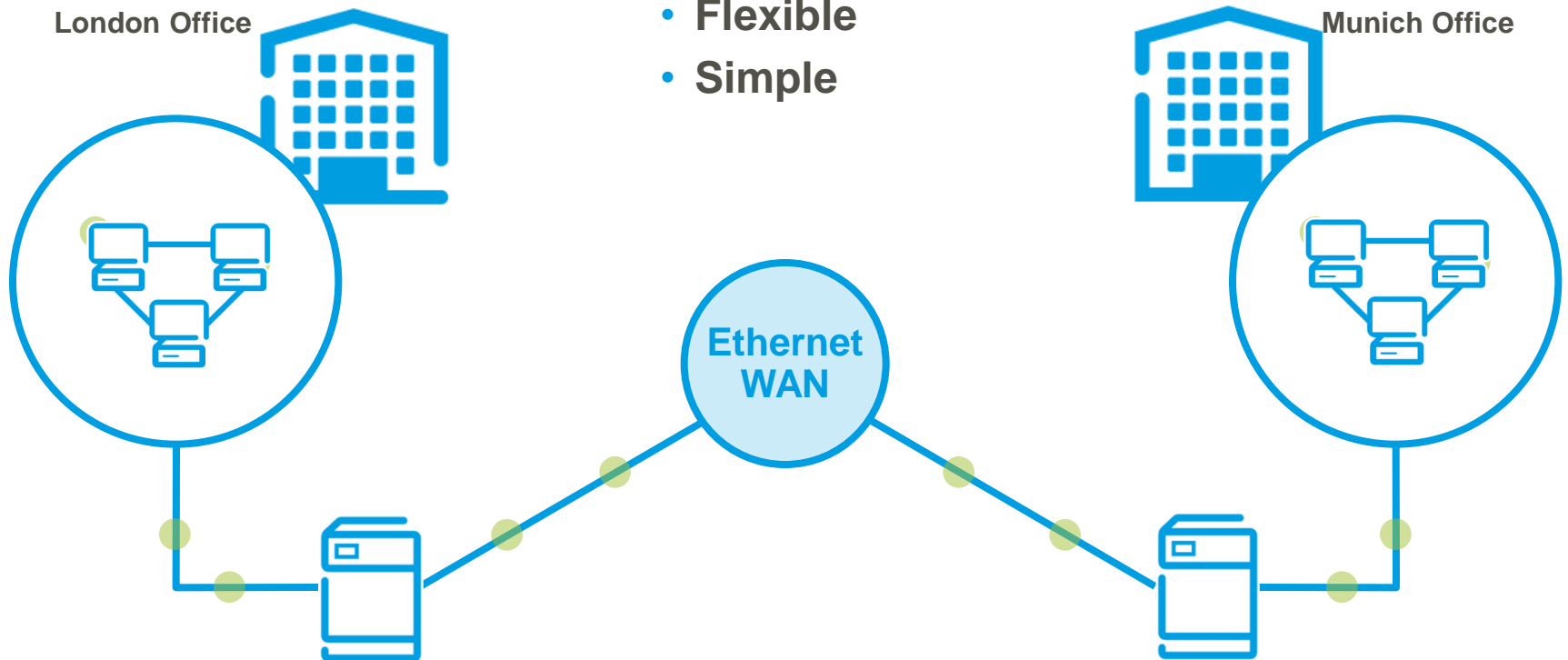
The WAN bottleneck

- High cost
- Inflexible
- Complex




Ethernet for the WAN

- Lower cost
- Flexible
- Simple



Ethernet compared to leased lines

	Ethernet	Leased Lines
Bandwidth	2Mbps-10Gbps	64Kbps-622Mbps
Equipment upgrades	Typically 10Mbps, 100Mbps, 1Gbps and 10Gbps	Typically 2Mbps, 34Mbps, 45Mbps, 155Mbps, 622Mbps
Interface	Standard Ethernet interface	Costly TDM interface
Topology	Multiple topologies: point-to-point, hub-and-spoke, any-to-any	Point-to-point (multiple point-to-point used for other topologies)
Circuit price	Ethernet typically cheaper than leased lines at granular speeds 	

Ethernet compared to ATM and Frame Relay

	Ethernet	ATM/FR
Bandwidth	2Mbps-10Gbps	16Kbps-622Mbps
Equipment upgrades	Typically 10Mbps, 100Mbps, 1Gbps and 10Gbps	Typically 2Mbps, 45Mbps and 155Mbps
Interface	Standard Ethernet interface	Costly ATM/FR interface
Topology	Multiple topologies: point-to-point, hub-and-spoke, any-to-any	Hub-and-spoke/partial mesh
Security	Logically separated by VLANs	Logically separated by PVCs
Class of Service	Some providers (inc. Colt)	With bandwidth guarantees
IT Skills	Make use of standard IT skills	Specialist knowledge required
Pricing	Low cost perMbps	Bursty bandwidth >

Ethernet compared to IP VPN

	Ethernet	IP VPN
Bandwidth	2Mbps-10Gbps	64Kbps-622Mbps
Equipment upgrades	Typically 10Mbps, 100Mbps, 1Gbps and 10Gbps	Often uses Ethernet as access technology
Topology	Multiple topologies: point-to-point, hub-and-spoke, any-to-any	Any-to-any, hub-and-spoke
Security	Logically separated by VLANs	Logically separated by label switch paths (LSPs)
Class of Service	Some providers (inc. Colt)	Class of Service
Management	Make use of in-house skills	Outsourced network management
Pricing	Low cost per Mbps	Save on management costs; higher price for feature-rich solution
Protocols	Transparent to Layer 3 protocols	IP only

Colt Ethernet Services

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The Colt data portfolio

Meeting the needs of the...



Data centre



Major site



Office



Home worker



Mobile worker

Layer 3

Colt IP VPN Corporate

Colt IP Access

Colt IP Dial

Colt Total

Layer 2

Colt ATM/Frame Relay

Colt Ethernet Services

Colt Link

Layer 1

Colt Wavelength

Colt HSS




Colt SANLink

Colt Broadcast

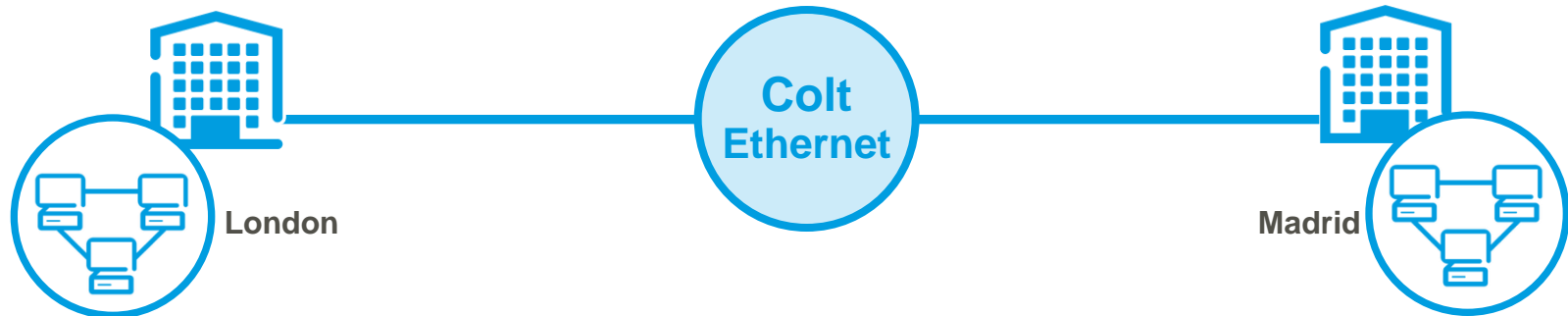
Colt Ethernet service features

Topology	Point-to-point, hub-and-spoke, any-to-any
Bandwidth	Granular bandwidth: 2Mbps-10Gbps
Access type	Fibre, SDH, DSL, EFM
Geographic reach	Metro, National, International
Interface	10/100/1000BASE-T, 1000BASE-SX/LX, 10GBASE-SR/LR/ER
Managed services	Managed CPE, Unmanaged CPE
Class of Service	Minimum of 2
Resilience	Protected, Gold, Platinum (99.999% availability)
Other	Multi-port access, transparent services, Online Performance Reporting Link Loss Forwarding, Link Aggregation

Which Colt Ethernet service is right for you?

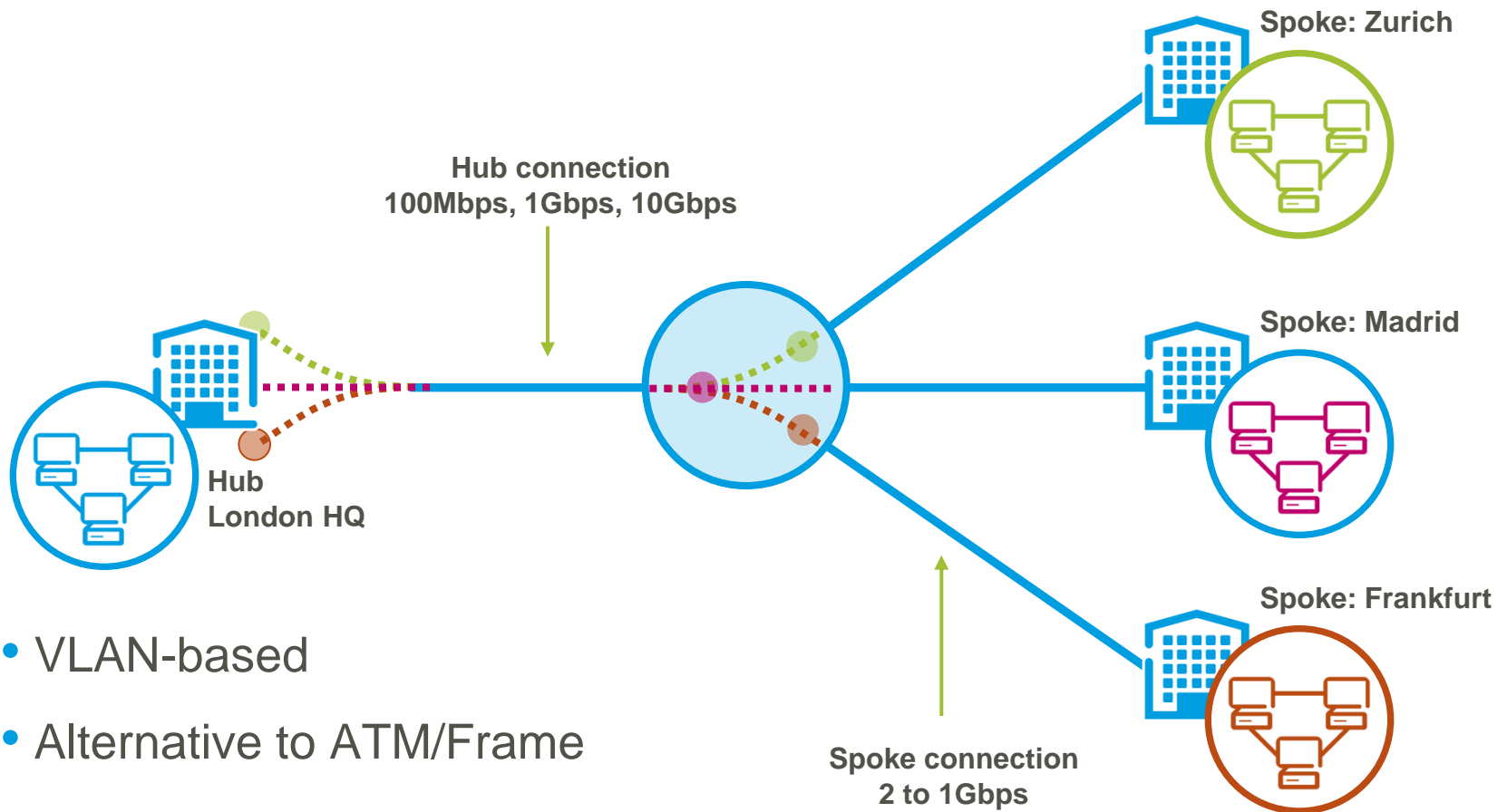
Product	Colt LANLink Point to Point	Colt LANLink Hub and Spoke	Colt Ethernet Private Network
Topology	Point-to-point 	Hub-and-spoke 	Any-to-any 
Bandwidth	2Mbps-10Gbps	Hub: 100Mbps/1Gbps, 10Gbps Spoke: 2Mbps-1Gbps	2Mbps–10Gbps
Scenario	Replacement for leased lines	Centralised organisations, replacement for ATM/Frame Relay	Decentralised And organisations with significant inter-site traffic
Managed Service	Colt managed switches and routers		
Scenario	Proactive management; online performance; managed and unmanaged switches and routers can be combined with any Colt data service		

Colt LANLink Point-to-point

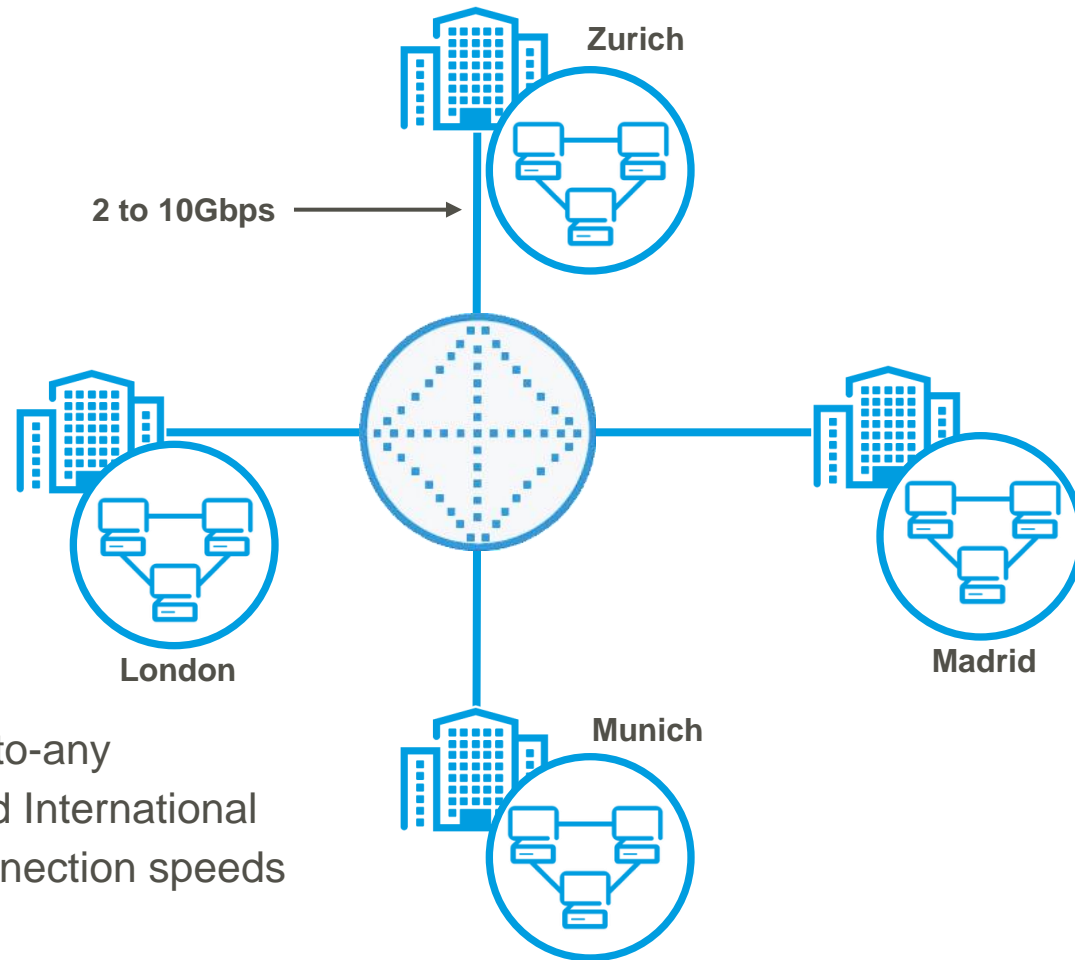


- Speed flexibility
- Metro, National, International
- Alternative to leased lines

Colt LANLink Hub and Spoke



Colt Ethernet Private Network (E-PN)



- Switched network
- Any-to-any or one-to-any
- Metro, National and International
- Wide choice of connection speeds
- Class of Service
- Alternative to IP VPN

Colt CPE Solutions

Colt LANLink
Point to Point



Colt LANLink
Hub and Spoke



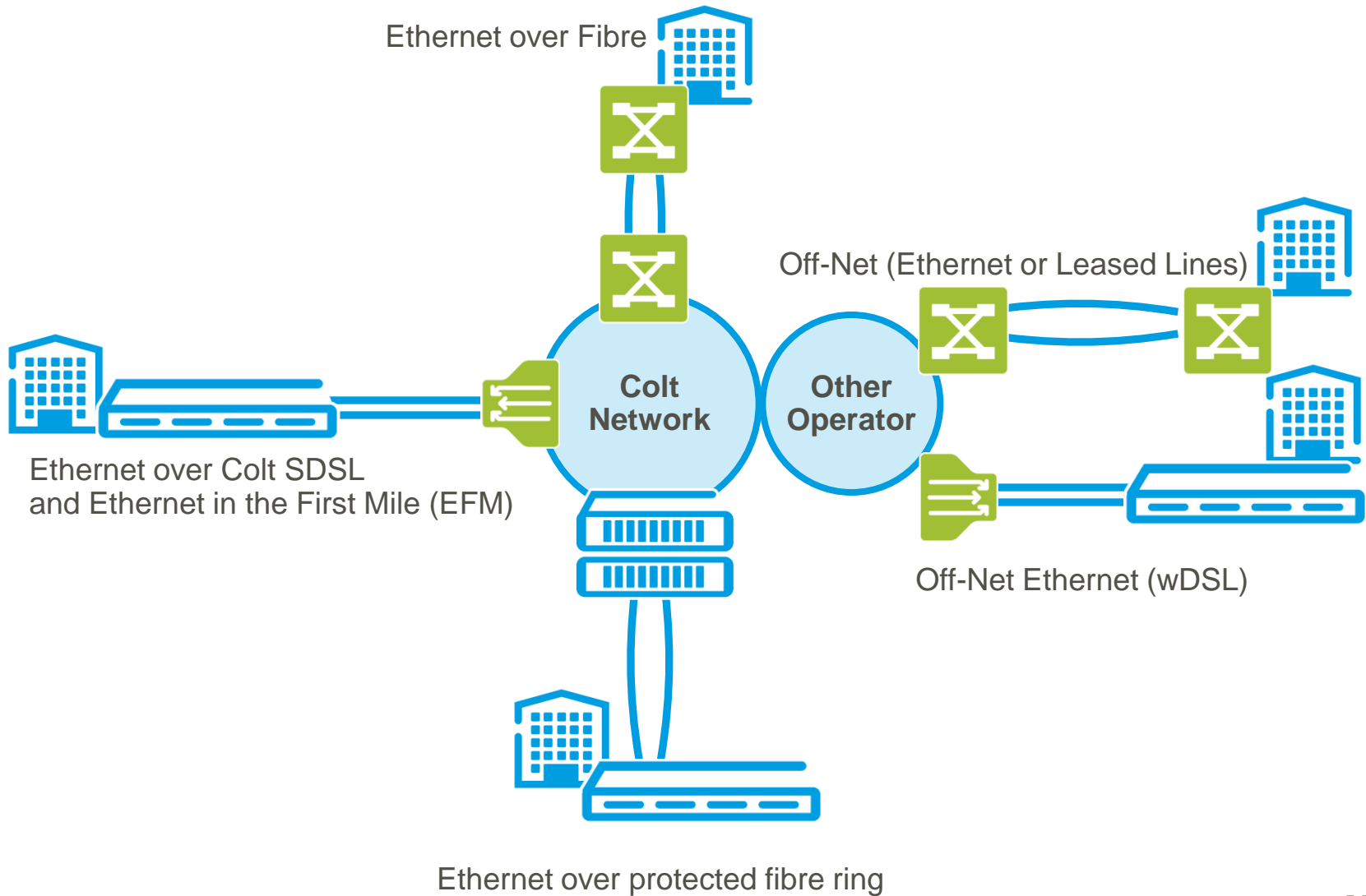
Colt E-PN



Colt CPE Solutions

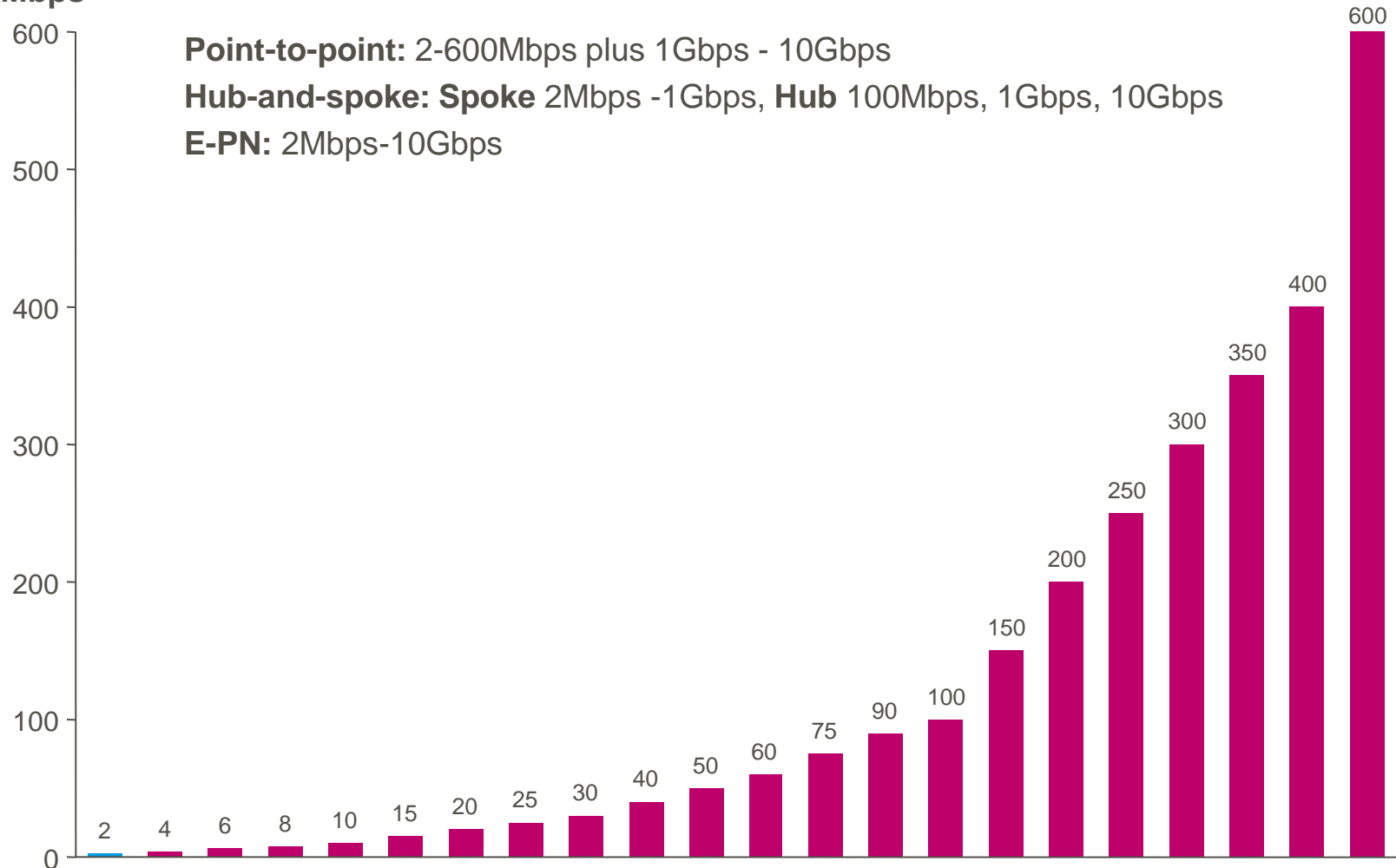
- Proactive management
- Online performance reporting
- Managed and unmanaged options
- Available with any Colt data service

Access mechanisms



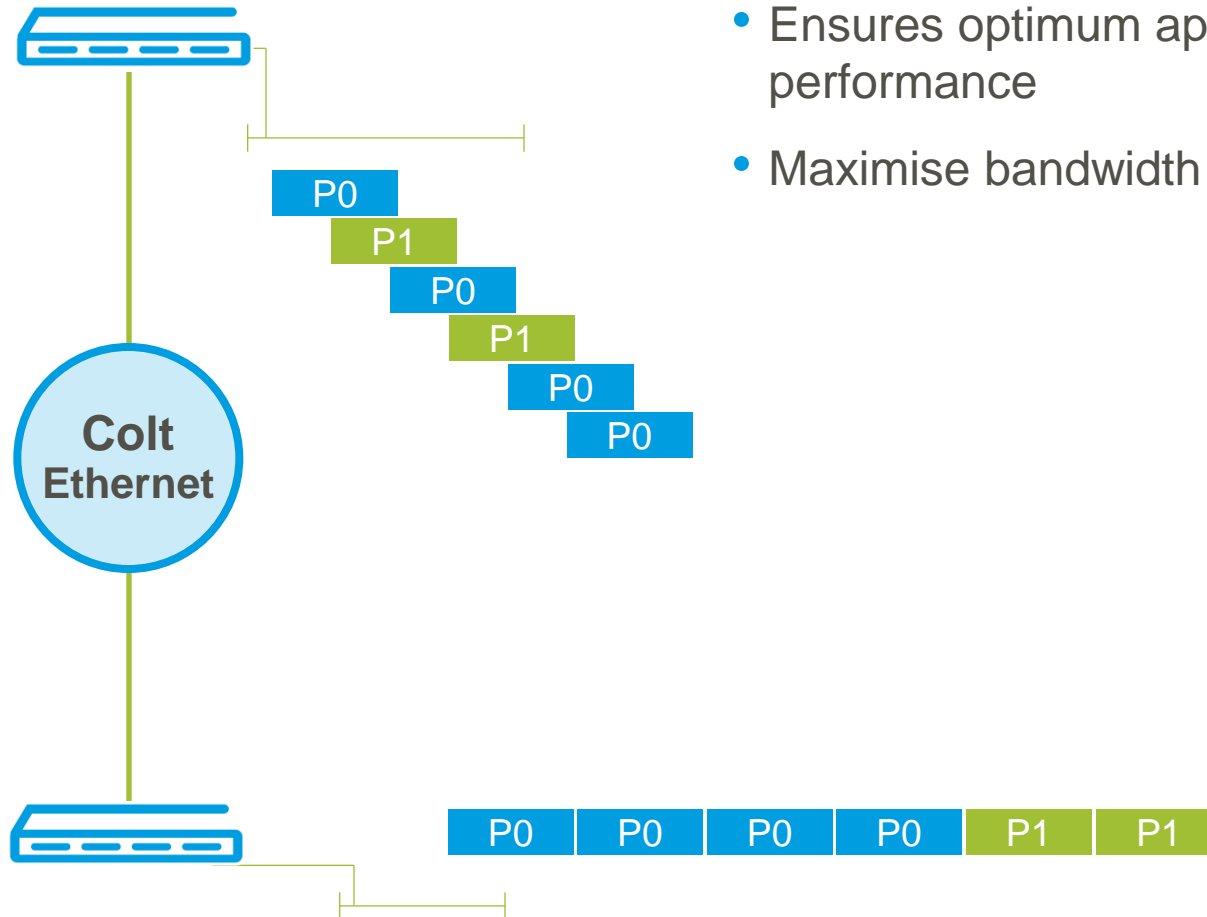
Ethernet bandwidth speeds

Mbps

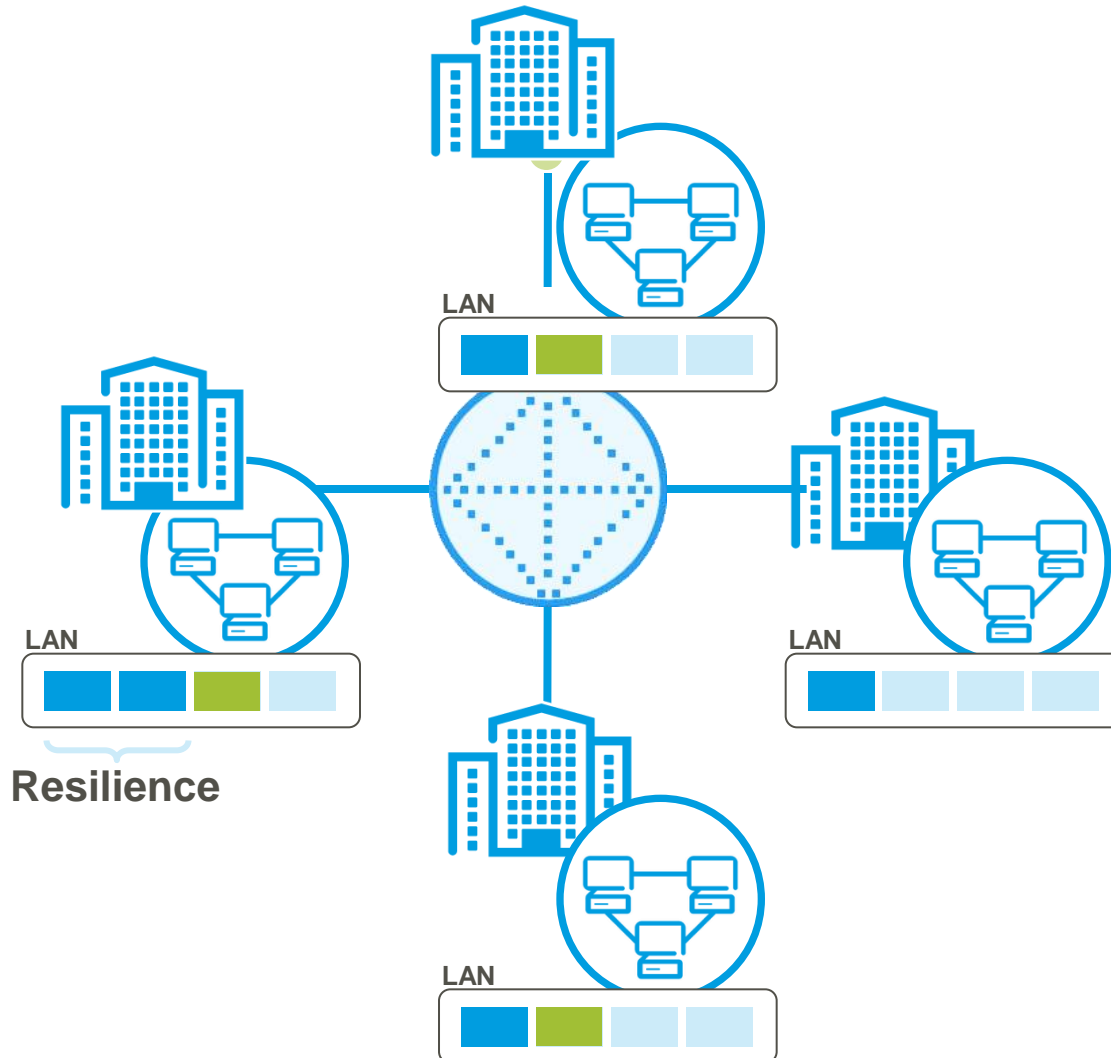


Class of service (CoS)

- Two or three CoS
- Ensures optimum application performance
- Maximise bandwidth usage



Multi-port access



- Resilience
- Topology flexibility

2-1Gbps per site. Speeds greater than 100Mbps have a maximum of 2 ports

Resilience

Three Resilience Options:

- Protected Service-99.95% availability
 - Using Ethernet over MSP or Ethernet over SDH, benefits from inherent platform resilience with < 50ms automatic rerouting
- Gold Resilience-99.99% availability
 - Dual CPE and dual presentation
- Platinum Resilience-99.999% availability
 - Dual CPE on separate rings, dual presentation

Other Features

- Link Loss Forwarding
 - signals link failure to customer access port
- Link Aggregation (LAG)
 - provides port resilience at access CPE
- Online Performance Reporting
 - online portal to view service performance
 - reports on throughput, latency, jitter, frame loss

Ethernet value propositions

Cost

Save up to 30% (TCO)
when compared to other network solutions



Agility

Become able to respond rapidly to change such as mergers,
relocation or server consolidation



Performance

Enable your business applications to run more efficiently and
become better at meeting customer needs



Security

Keep your data secure and meet compliance regulations

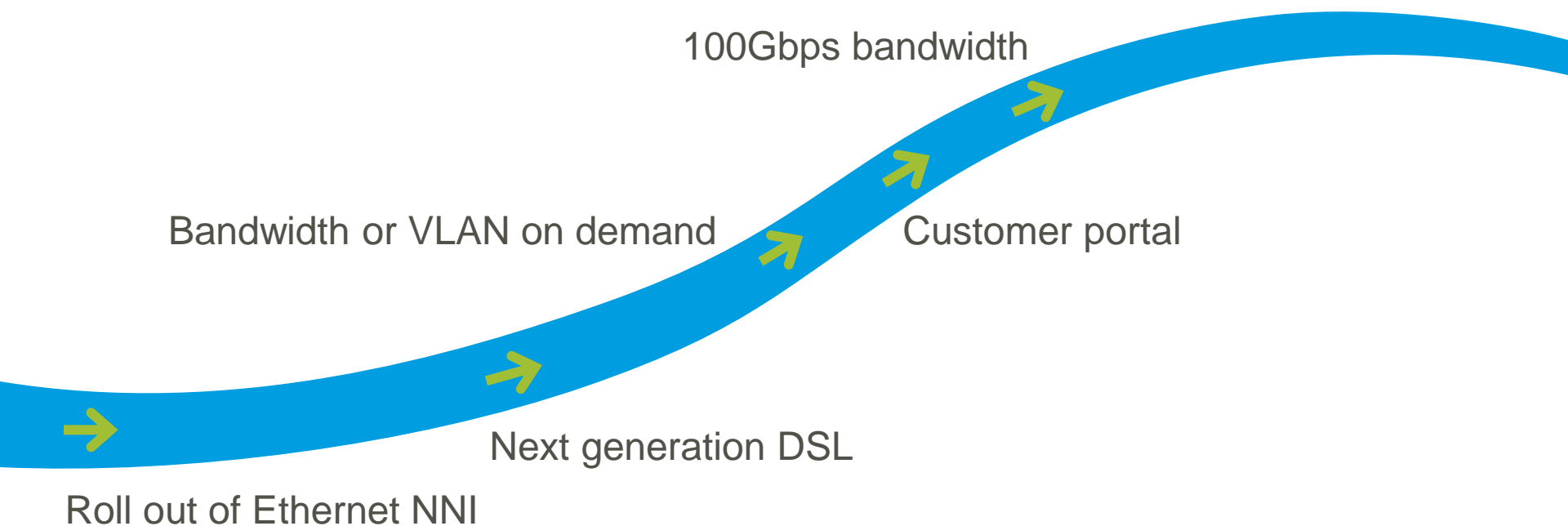


Resilience

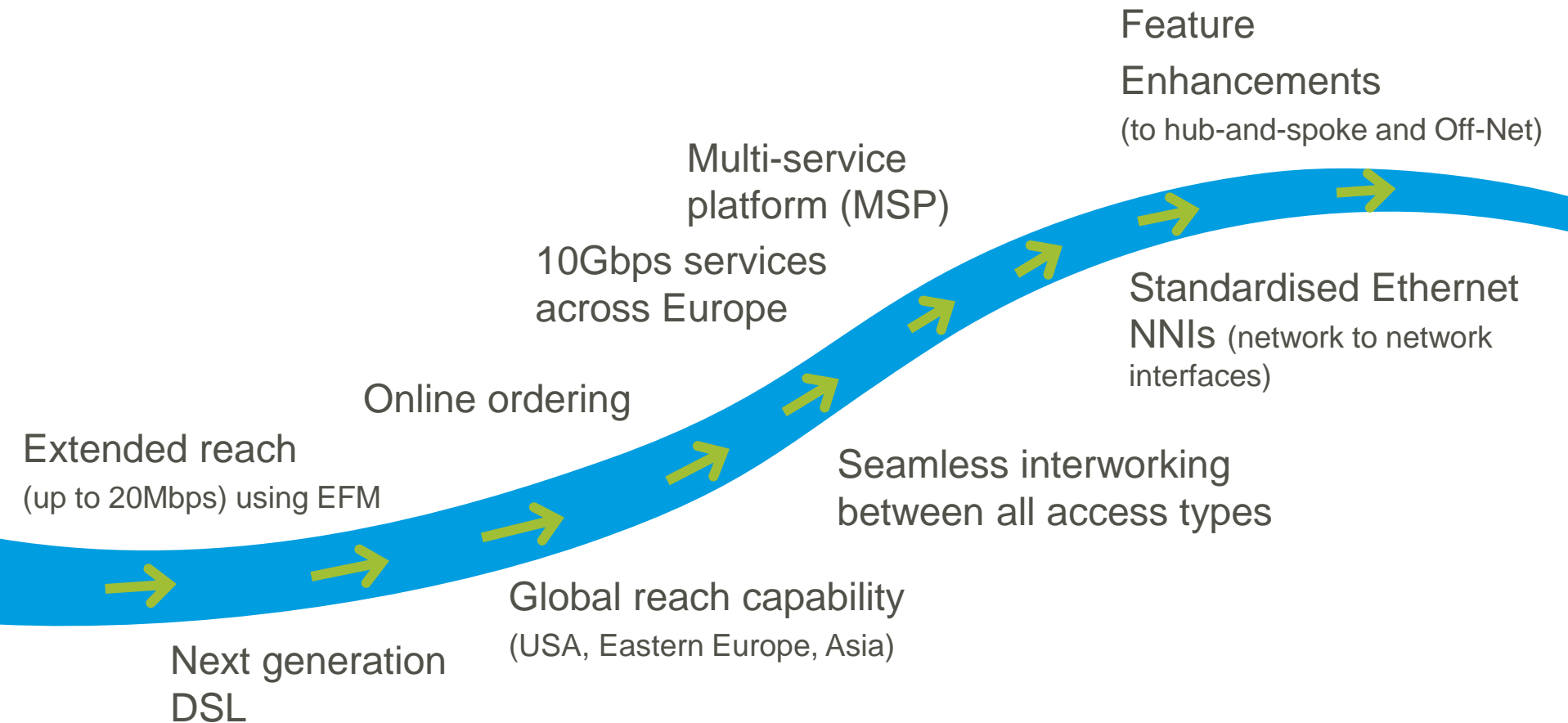
Enhance the resilience of your network



The Ethernet roadmap



Colt future focus



Why choose Colt?

<http://www.colt.net/ethernet>

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Why choose Colt

Coverage

...the most extended Ethernet coverage in Europe

Single Provider

...a standard service, SLA and price across Europe

Experience

...strong experience with Top 100 Fortune banks

Topology

...point-to-point, hub-and-spoke, and any-to-any

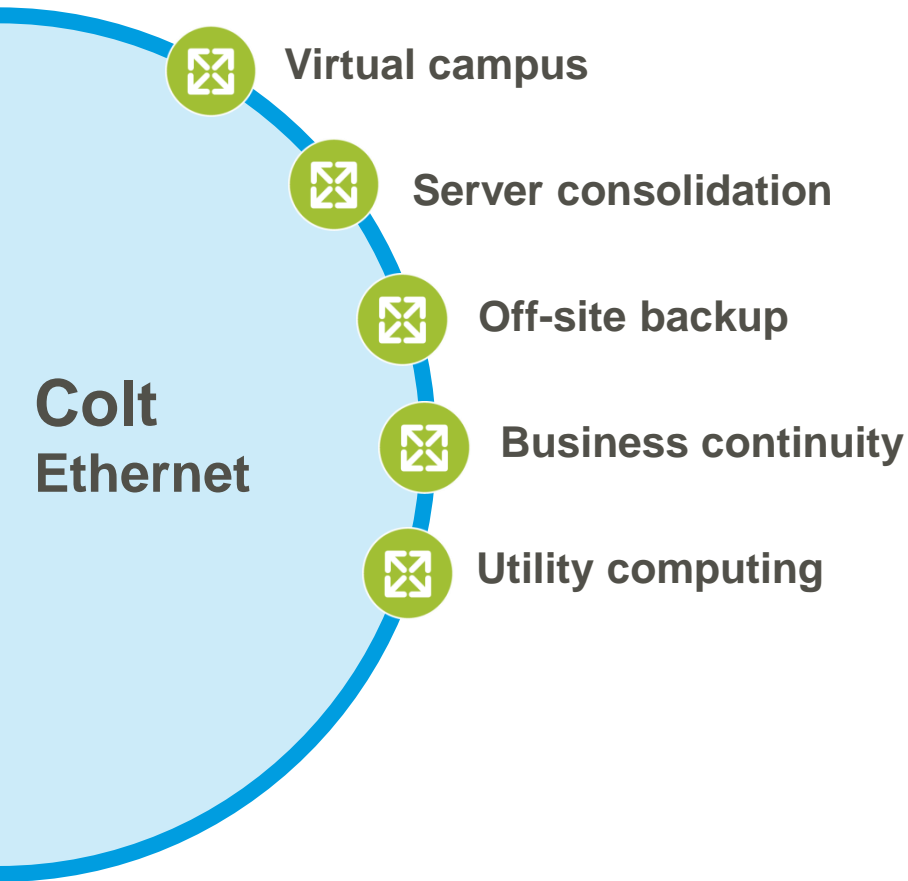
Management

...manage mission-critical applications through CoS

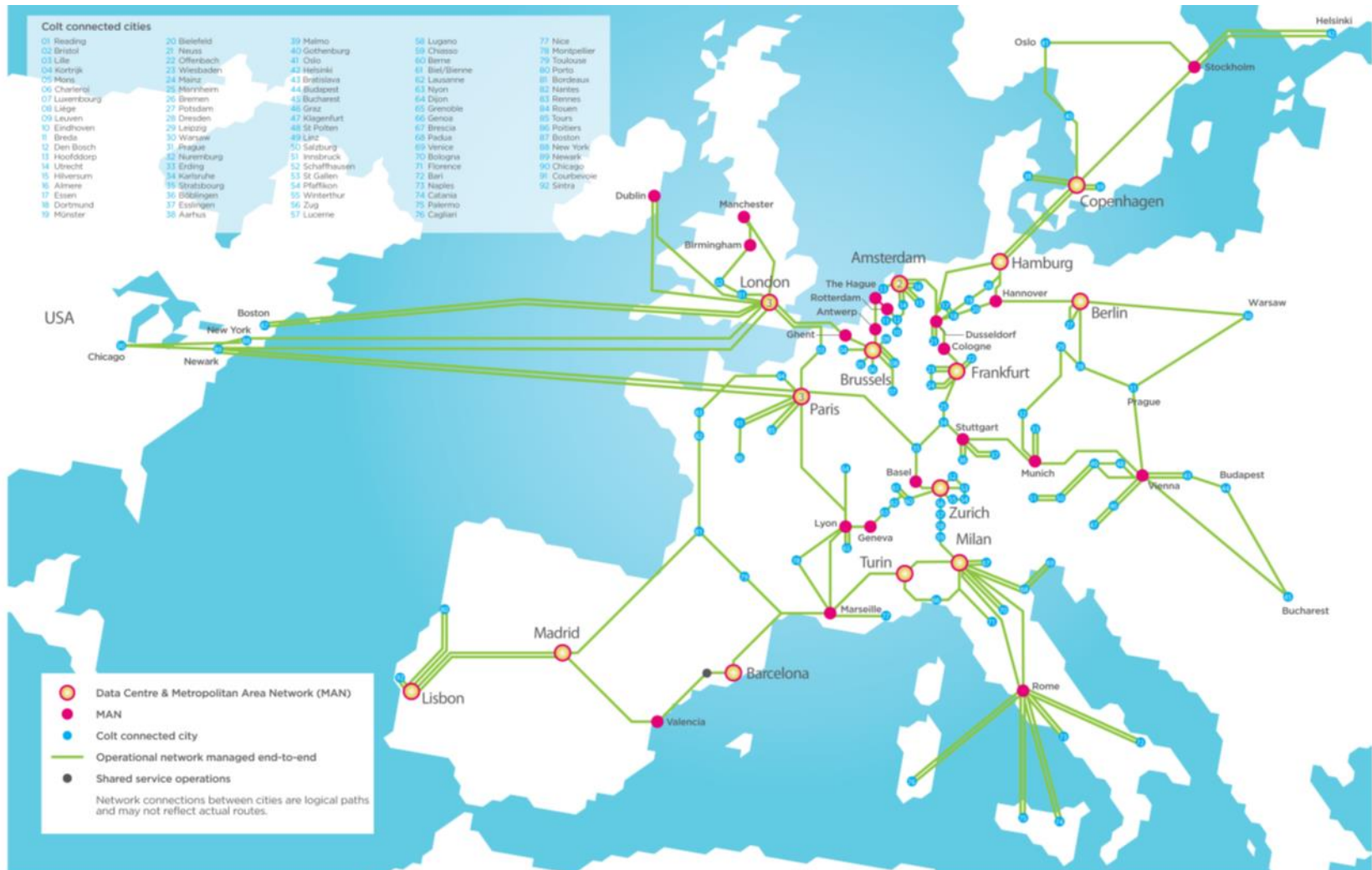
Simplify

...interworking with legacy services

COLT's Ethernet value proposition

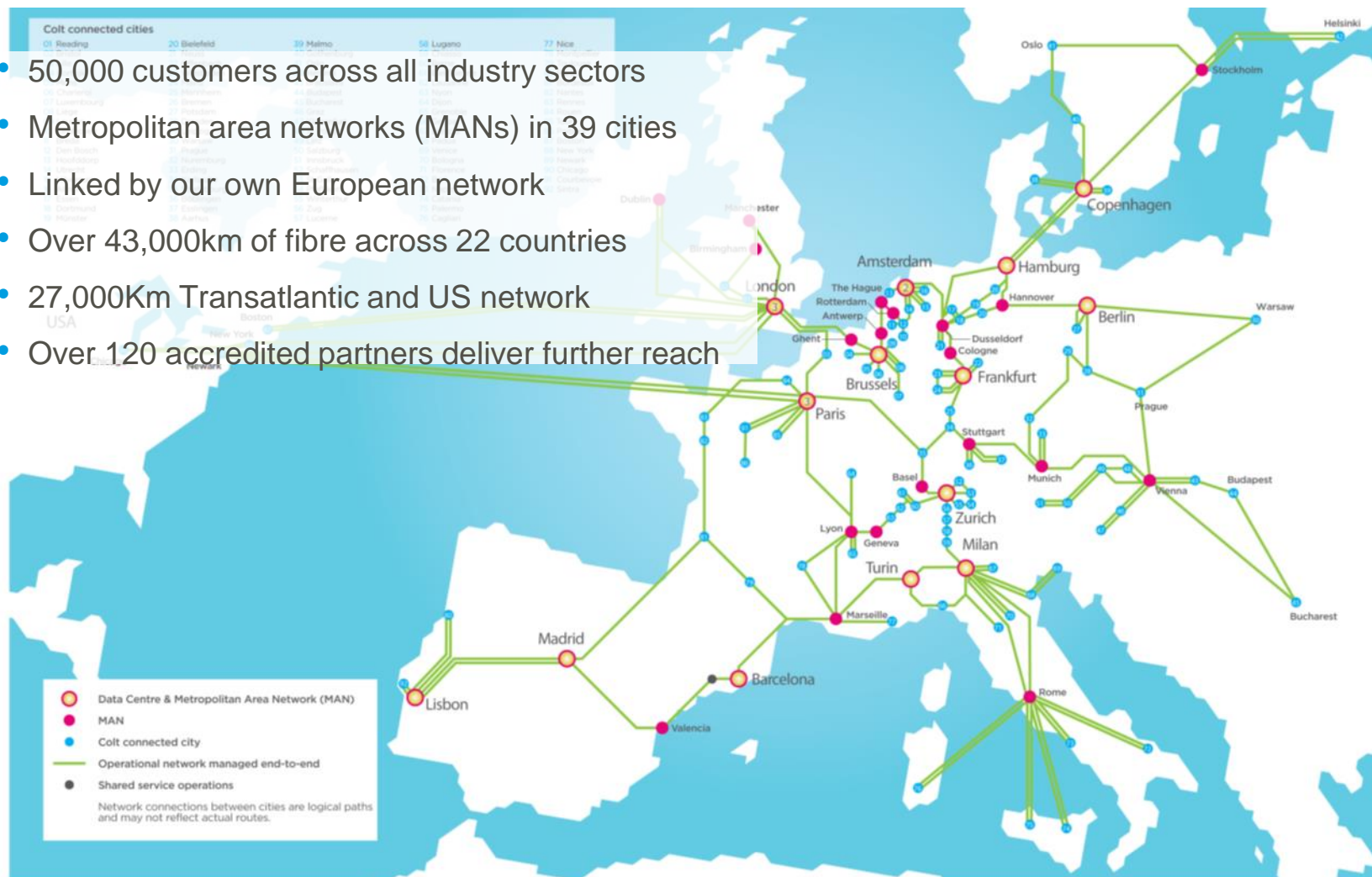


Colt network reach

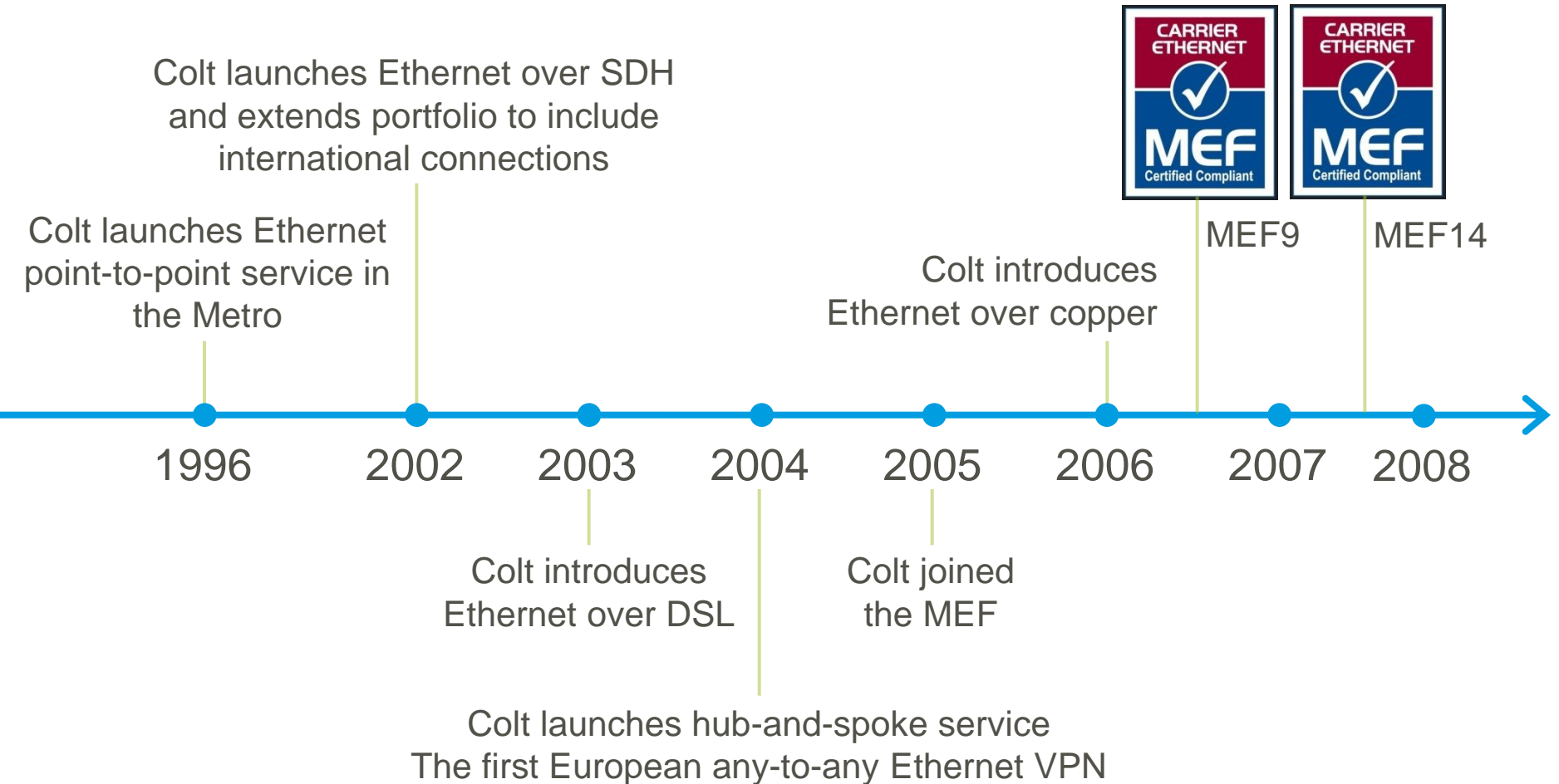


Colt network reach

- 50,000 customers across all industry sectors
- Metropolitan area networks (MANs) in 39 cities
- Linked by our own European network
- Over 43,000km of fibre across 22 countries
- 27,000Km Transatlantic and US network
- Over 120 accredited partners deliver further reach



Leading the way



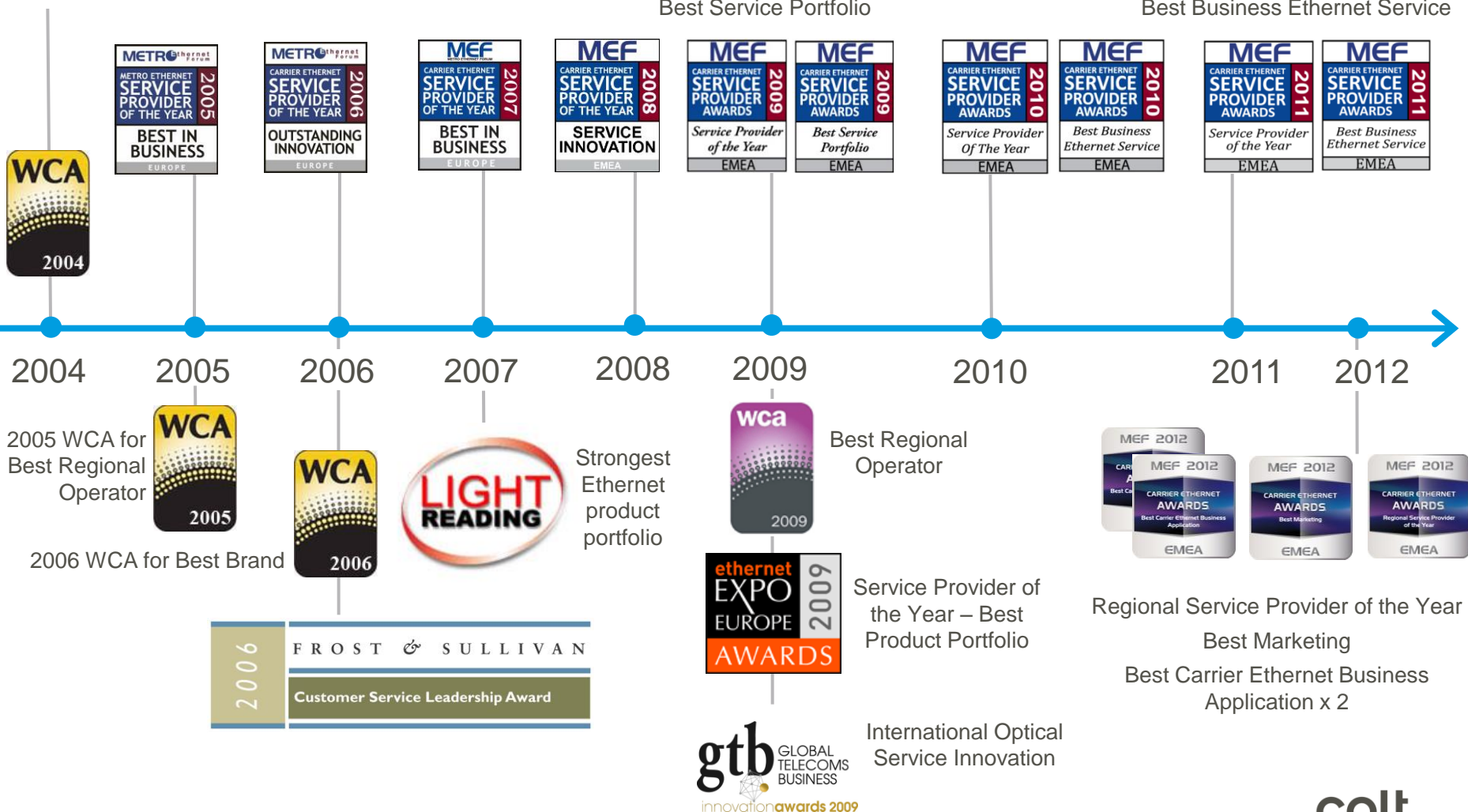
Award-winning services

Service Provider of the Year
Best Business Ethernet Service

Service Provider of the Year
Best Business Ethernet Service

Service Provider of the Year
Best Service Portfolio

2001-2004 WCA for Best
Customer Care



Fast Track

Fast Track – Expedite service delivery for On-Net sites

- Available for all On-Net sites for all Colt services in all Colt countries
- Available for new opportunities/orders and existing orders
- Customers can request an installation date (prior to the standard lead time). If this cannot be met, Colt proposes the fastest possible installation date based on technical feasibility. The customer can accept or reject the proposed date
- Multi-site services are considered on a site-by-site basis

Summary

<http://www.colt.net/ethernet>

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Benefits to your business

- Ethernet is a simple, flexible and cost-effective solution for wide area networking
- High speeds ensure your business applications work efficiently
- Broad range of value added features with up to 99.999% availability
- Available across Europe and beyond by a variety of access mechanisms including network partners
- A complete portfolio of Colt award winning Ethernet services
- Choose a provider committed to Ethernet for more than a decade

Case studies

<http://www.colt.net/ethernet>

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Danske bank

“The network infrastructure is one of the bastions of the bank's IT platform. This element is invisible to the employees, but it has to be there at all times, delivering the right capacity.”

Tom Søderholm
Network Manager, Danske Bank

Danske Bank

Customer requirement	High speed resilient connection
Number of sites	Two-located in Denmark
Customer applications	Financials, video, VoIP
Colt solution	Colt LanLink 1Gbps Point-to-point, fully resilient
Why Colt?	SLAs, resiliency and cost-effective solution

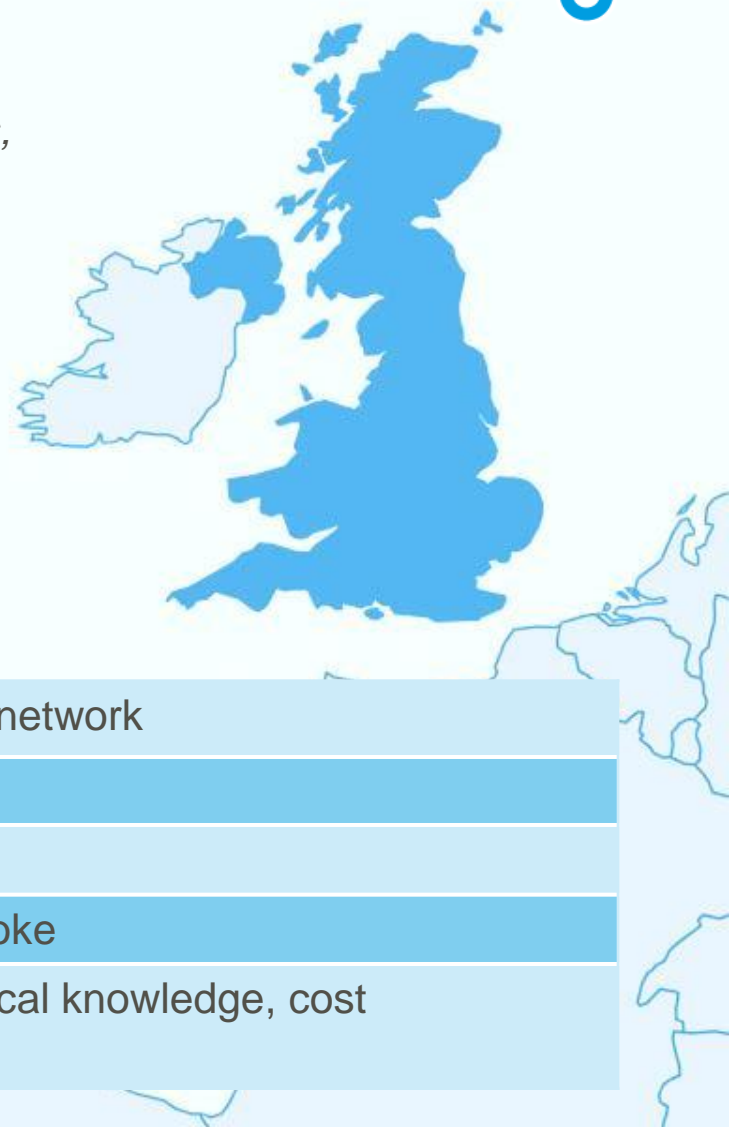
principal-it

"The solution provides fast, reliable access between sites, and enables us to add new sites simply and quickly. Colt have shown they understand what we are trying to achieve as a business"

Pete Grey
Director, principal-it



Customer requirement	High-speed and scalable network
Number of sites	20 – located in the UK
Customer applications	IT applications
Colt solution	Colt LanLink Hub and Spoke
Why Colt?	Network coverage, technical knowledge, cost effectiveness



Globelynx Ltd.

“We were impressed by the results of the tests that we carried out recently, from one of our customer sites, using Colt’s MSP technology. This will certainly form the basis of our imminent plans to roll out the broadcast camera network beyond London to customers across Europe.”

David FitzGerald,
Managing Director, Globelynx Ltd.



Customer requirement	Low latency resilient connection
Number of sites	Throughout Europe, trial in London
Customer applications	Live video feed
Colt solution	Colt LANLink, 10Mbps point-to-point, fully resilient
Why Colt?	High performance solution with low latency and jitter based on Colt MSP

Technical overview

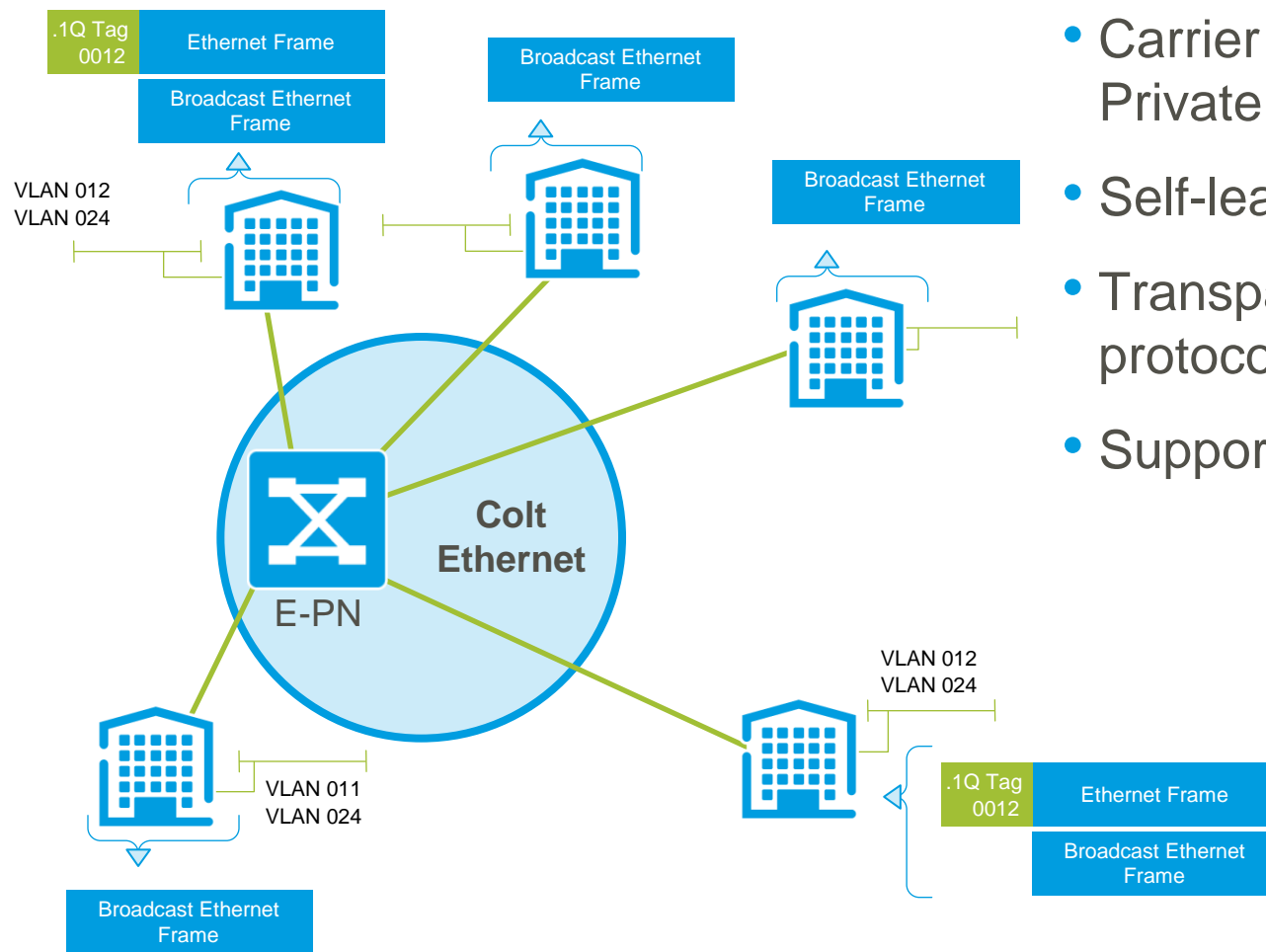
<http://www.colt.net/ethernet>

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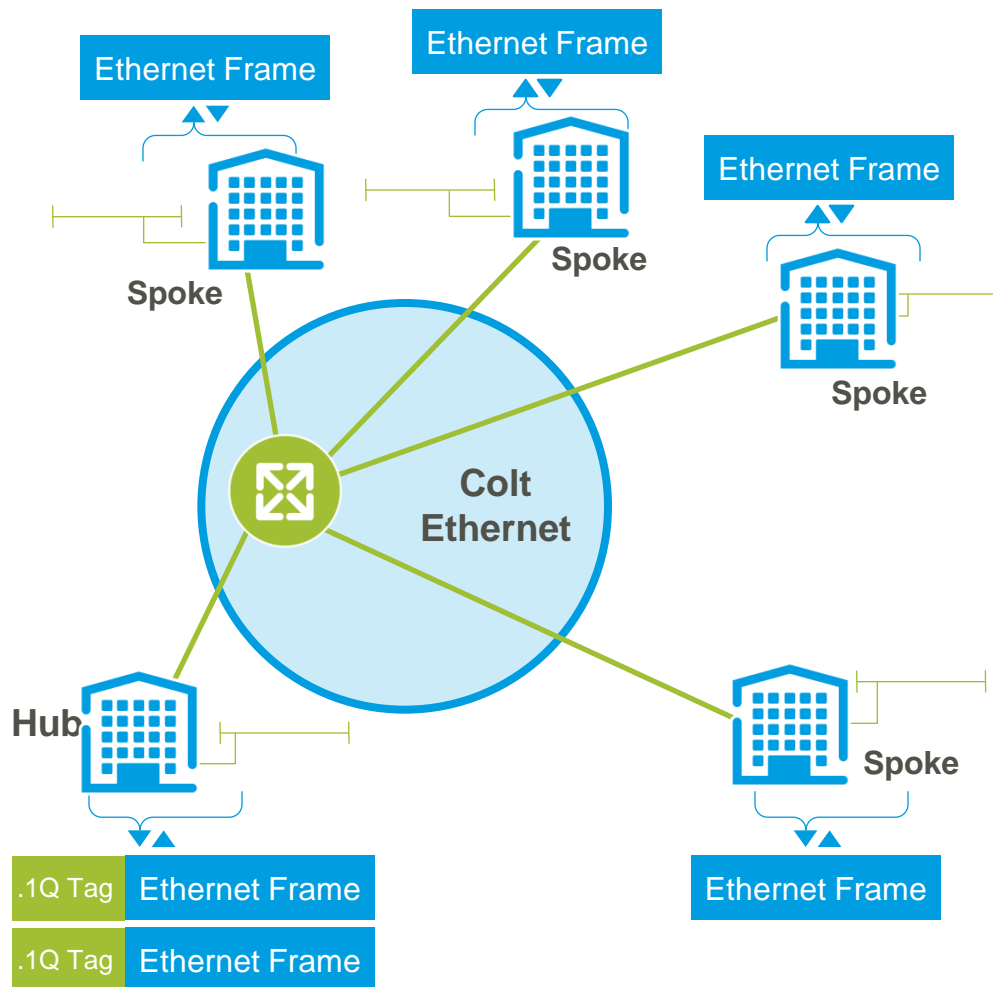
Ethernet Private Network



E-PN switches frames based upon destination MAC address.

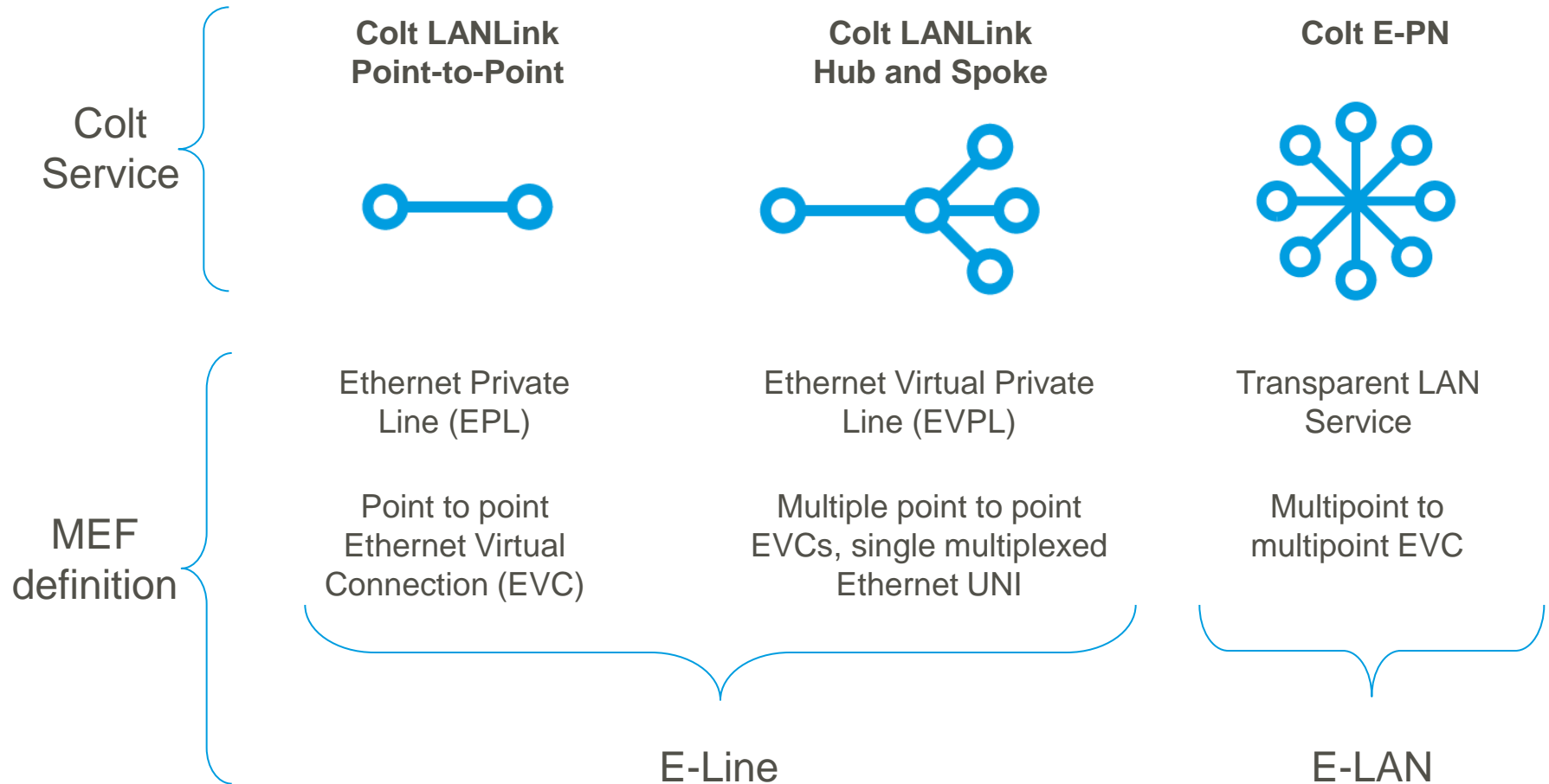
- Carrier Class Ethernet Private Network
- Self-learning technology
- Transparent to LAN protocols
- Supports CoS

Hub and Spoke by comparison



- Each spoke is identified at the hub site by a Colt-configured VLAN ID
- Only tagged accepted at hub
- Only untagged accepted at spoke

Colt offers the full range of MEF defined services



Ethernet over SDH

<http://www.colt.net/ethernet>

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Generic EoSDH

Optical Fibre



STM-n Line Interface (n=1,4,16,64,256)

TransLAN™
Circuit Pack

SDH HO/LO VC Cross Connection

WAN ports

ITU-T G.707/783 Virtual Concatenation
ITU-T G.7042 LCAS

ITU-T G.7041 GFP: Ethernet/SDH
Encapsulation, framing, buffering, mapping

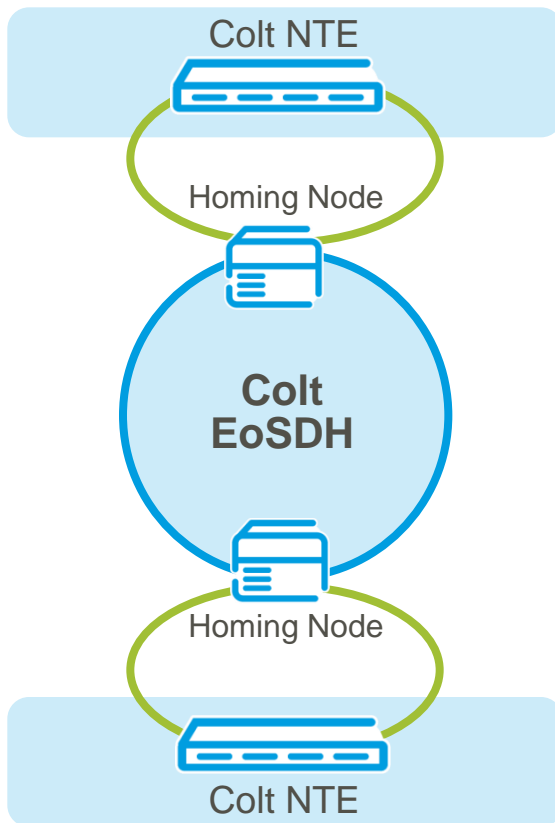
Layer 2 Switch

IEEE 802.3 PHY
Auto-negotiation-Pause/Flow control

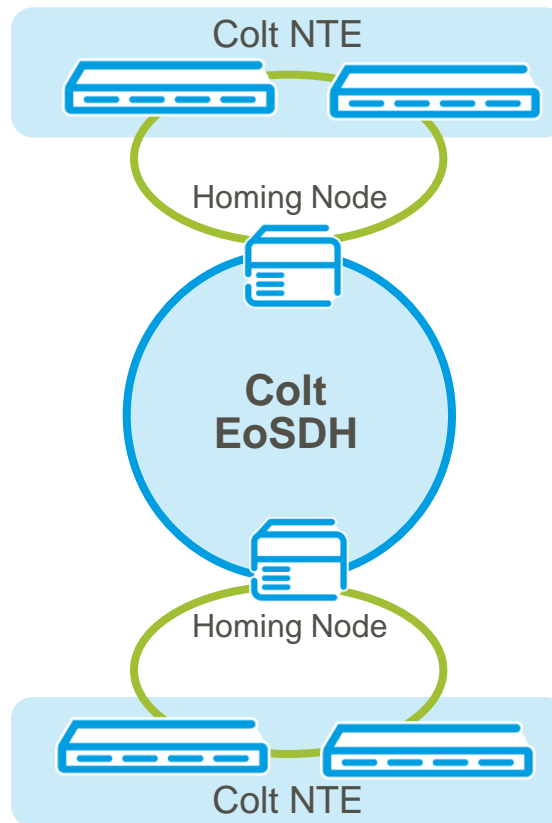
10/100Base-T or 1000Base-T (X/SX/LX)

Resilience

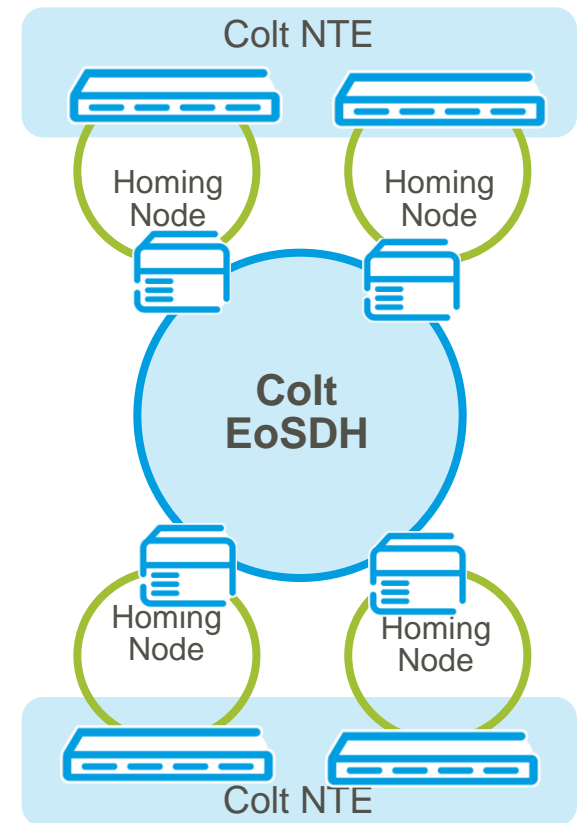
Protected Service 99.95%



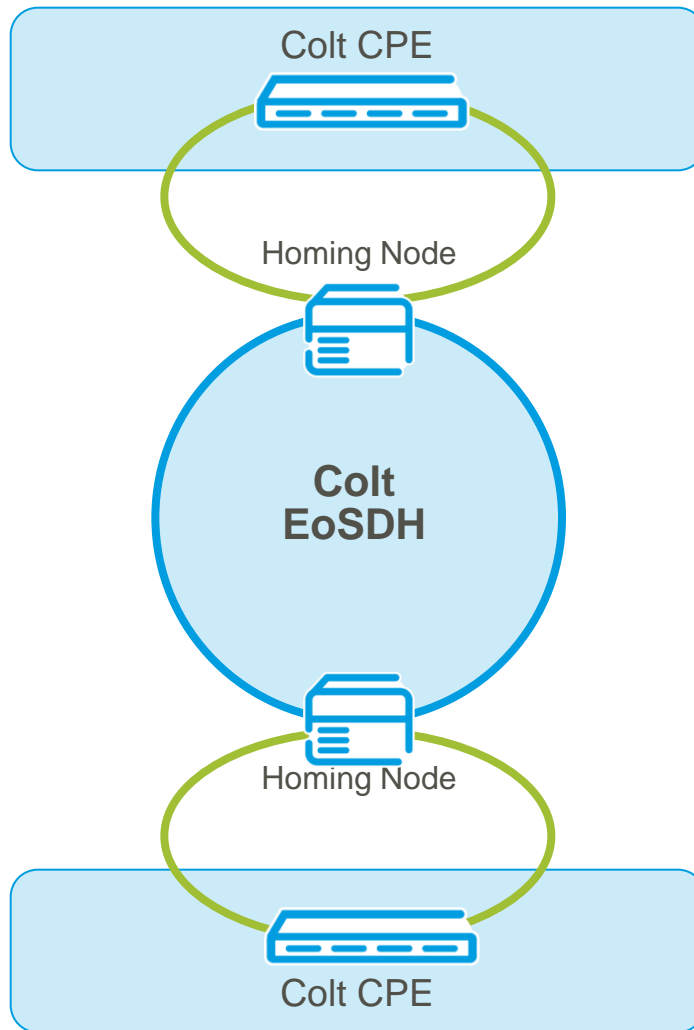
Gold Resilience 99.99%



Platinum Resilience 99.999%

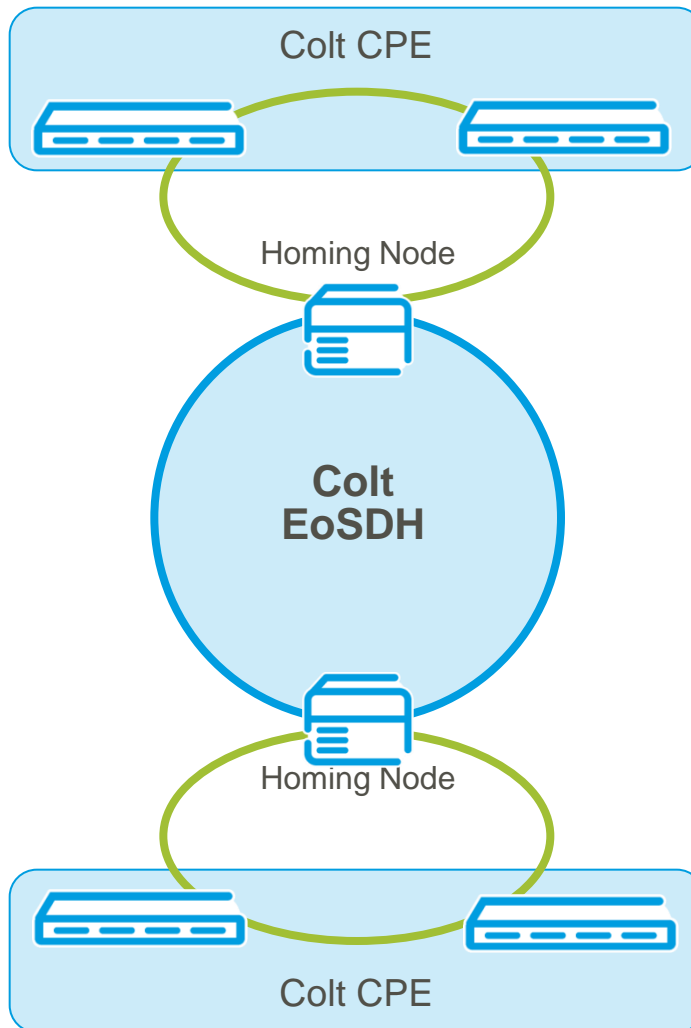


Resilience options: Protected



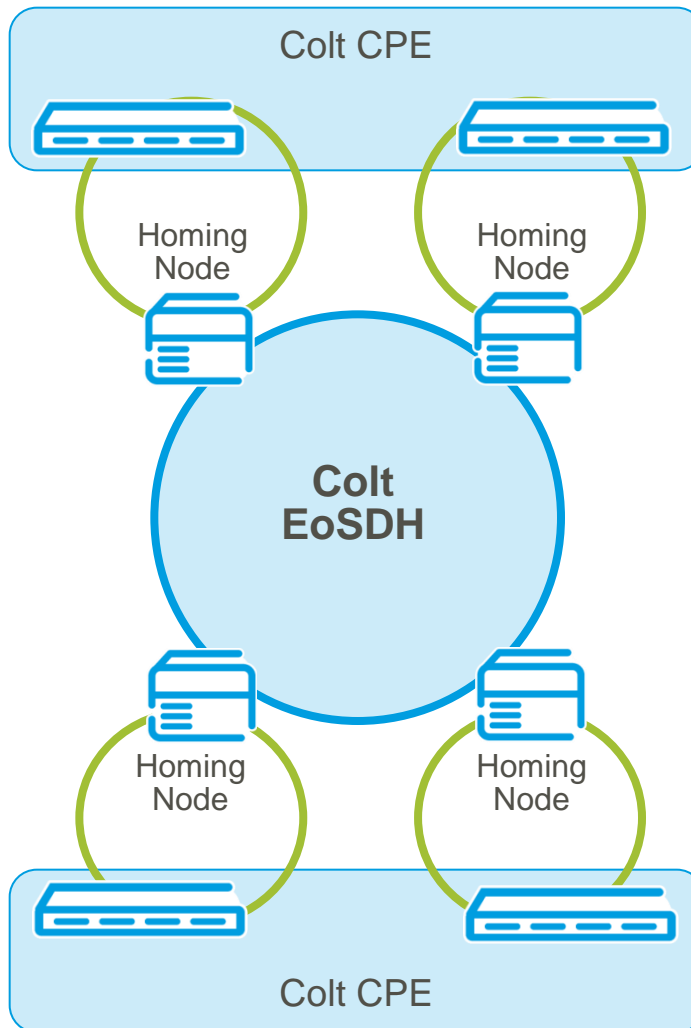
- Single CPE
- Single homing node

Resilience options: Gold



- 99.99% Availability
- Dual CPE
- Dual presentation
- Dual entry (if available)
- Single homing node

Resilience options: Platinum



- 99.999% Availability
- Dual CPE
- Dual presentation
- Dual entry (if available)
- Dual homing node
- Dual ring

Ethernet over MSP

<http://www.colt.net/ethernet>

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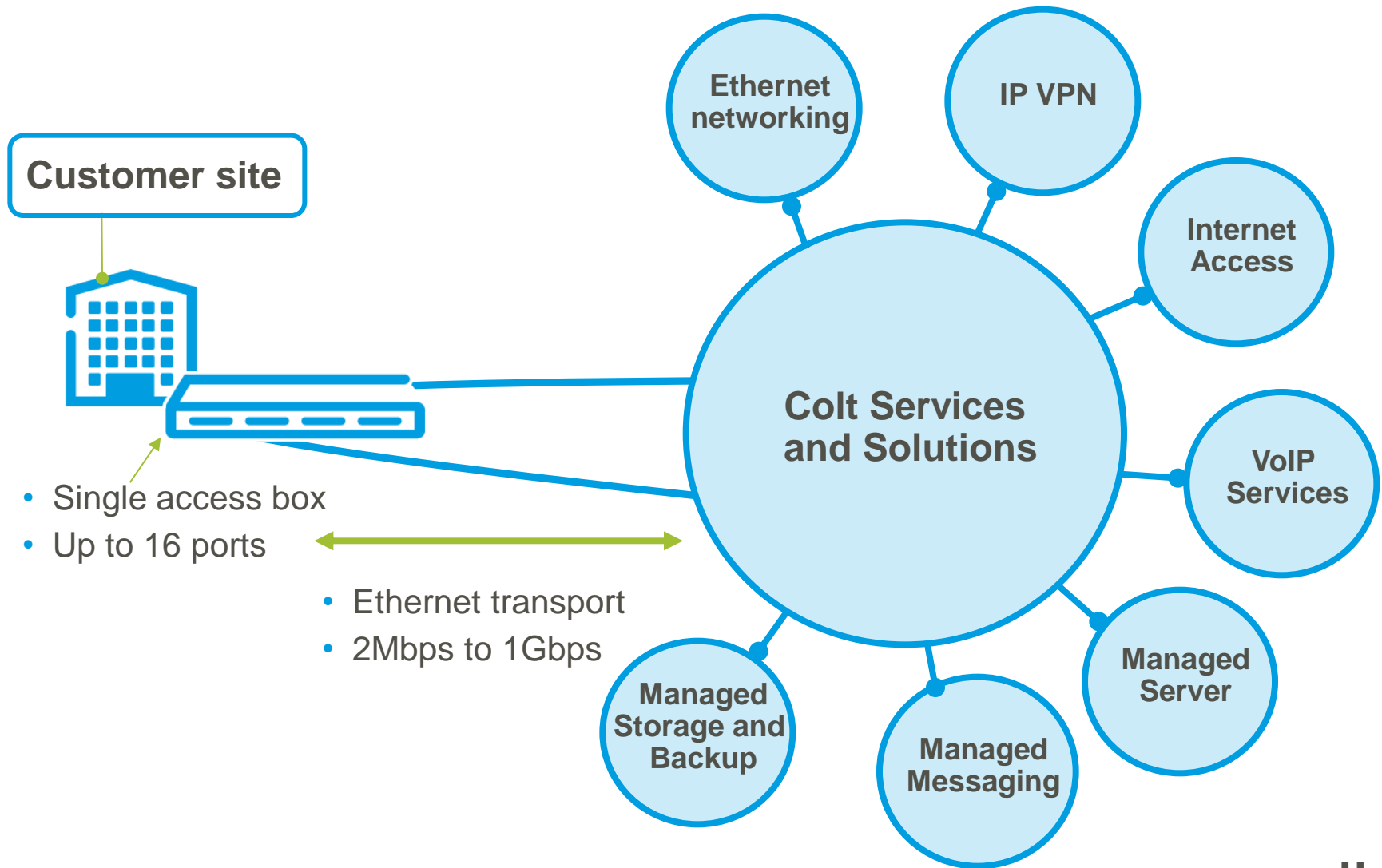
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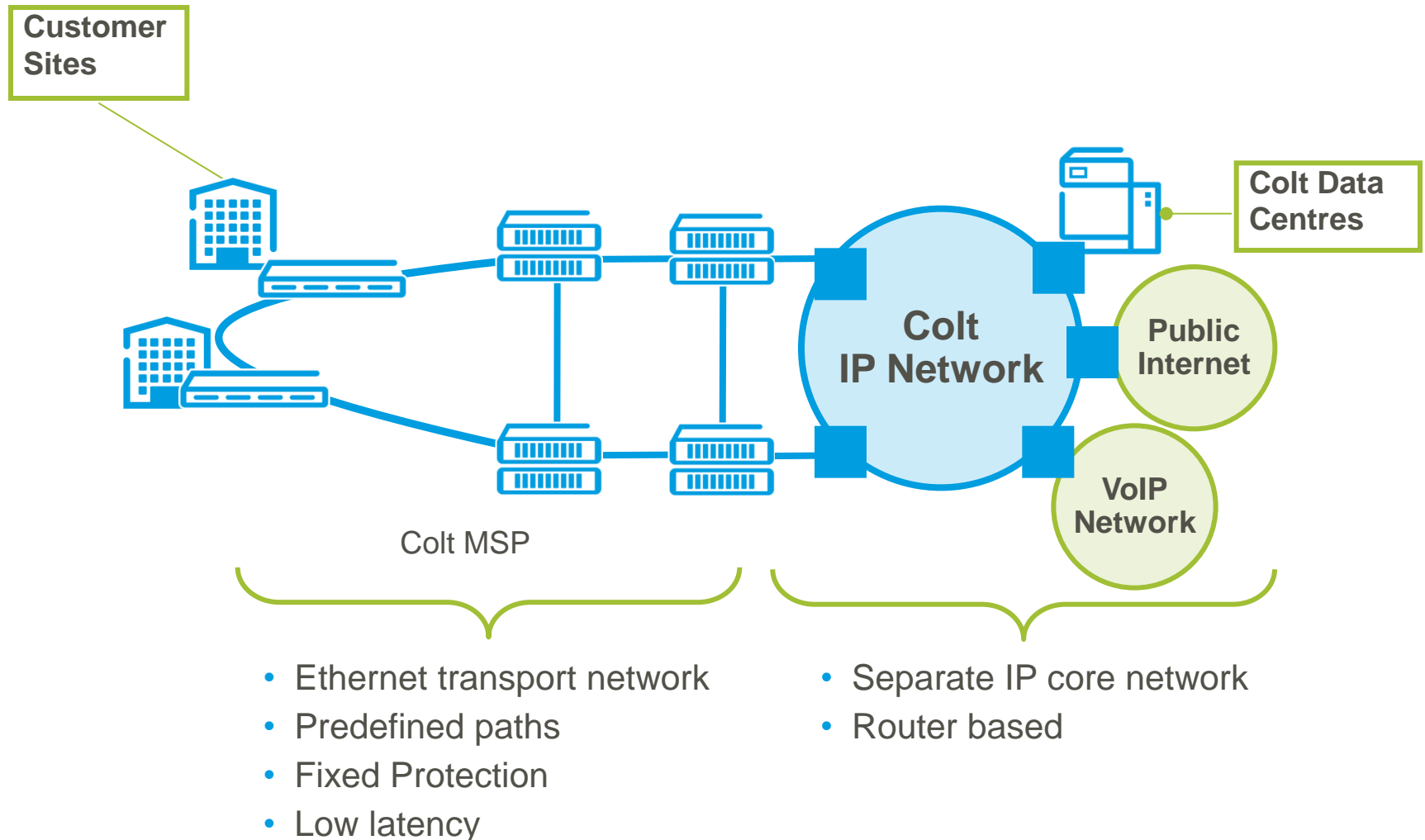
Immediate benefits for Colt customers?

Feature		Benefit
Ethernet delivery, 2Mbps-1Gbps	→	Simple and easy to upgrade
Single box delivers multiple services	→	Less space, less power
Dual homing as standard	→	Enhanced resilience
Lower latency	→	Improved application performance

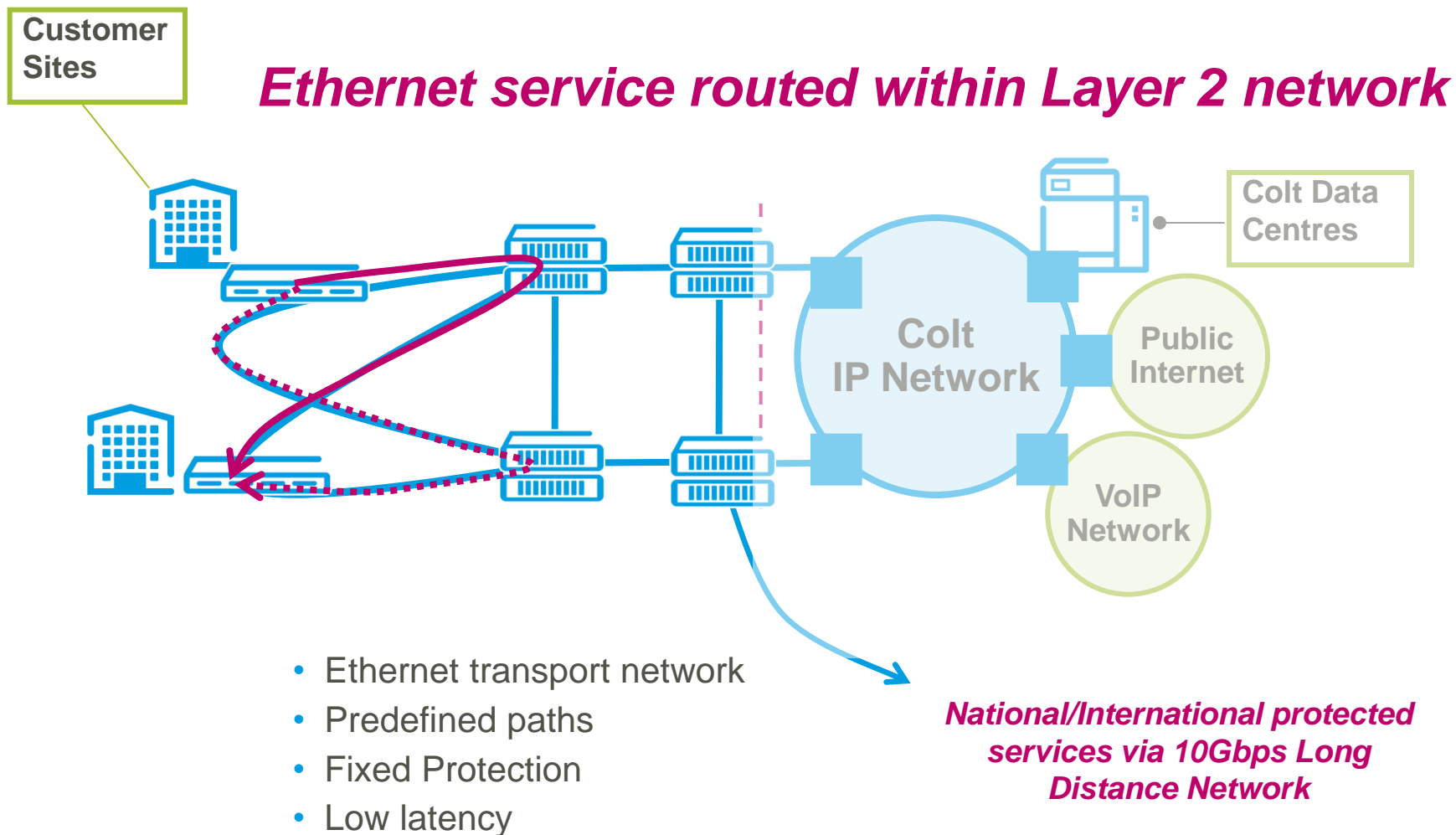
The Colt Multi Service Platform



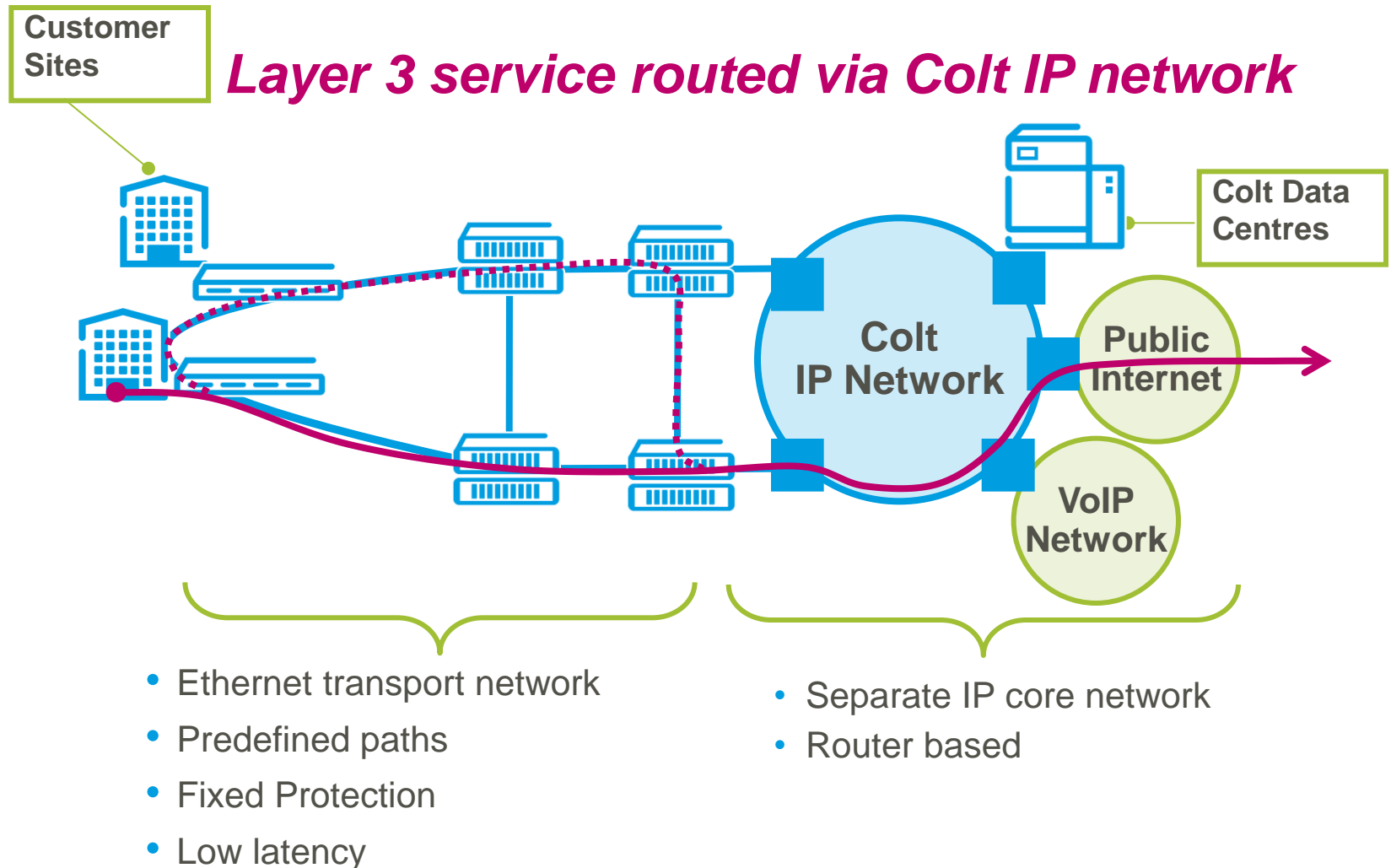
How it works – Dedicated Network Layers



How it works – Ethernet service

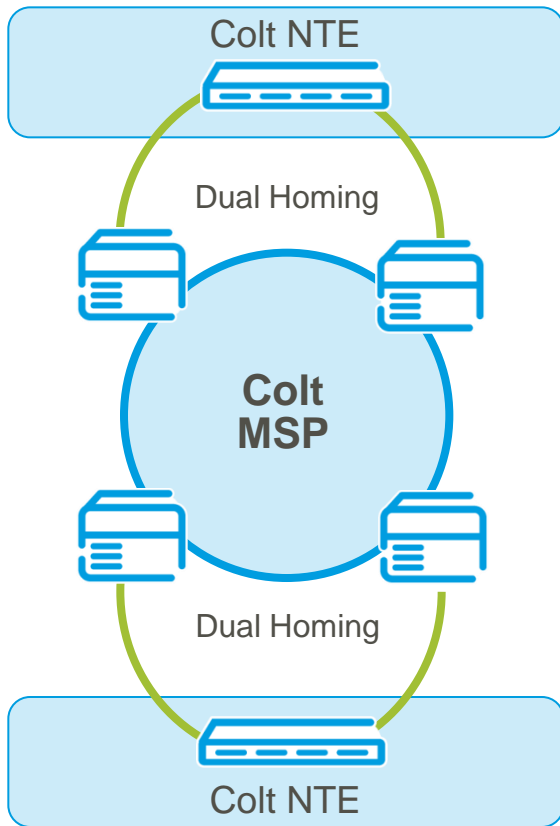


How it works – IP Service

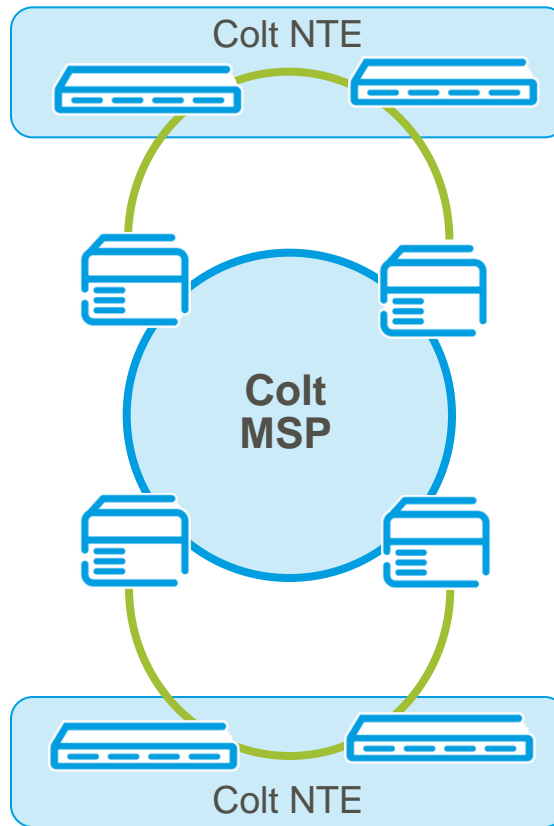


Resilience options – Ethernet MSP

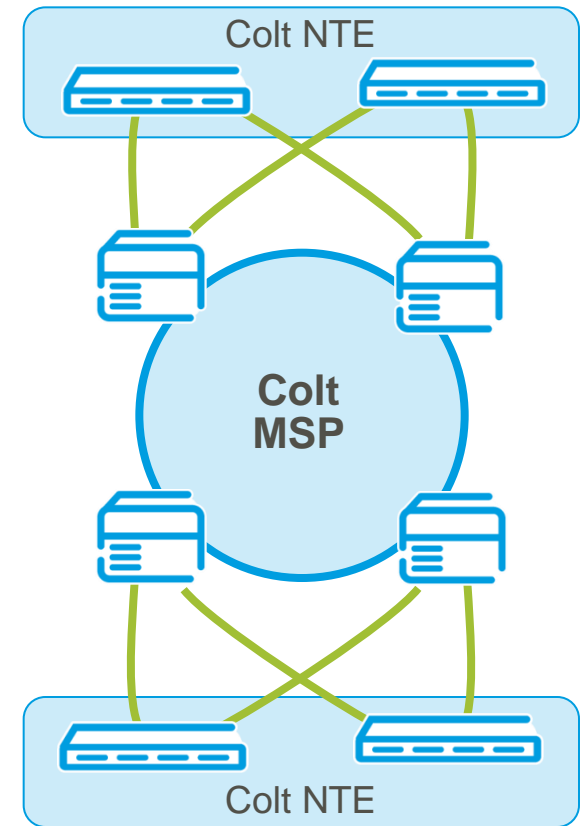
Protected Service 99.95%



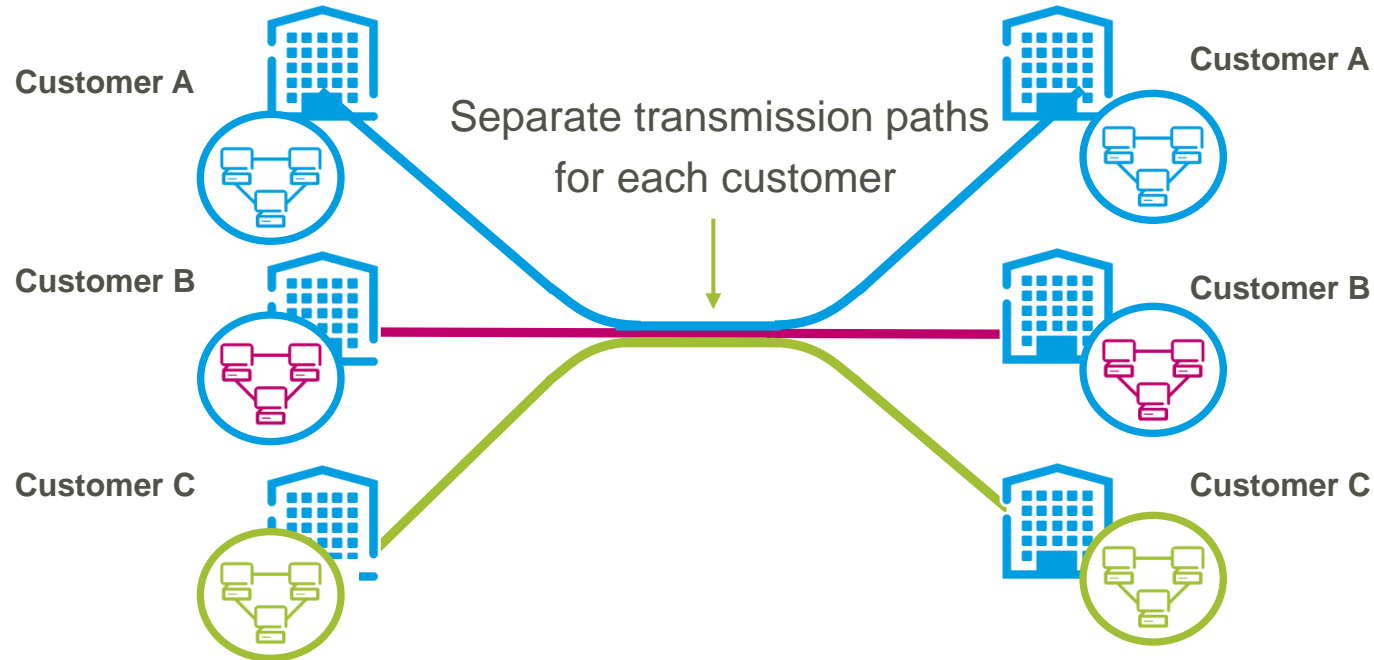
Gold Resilience 99.99%



Platinum Resilience 99.999%



MSP Security



- Static end to end path
- Predetermined worker and protection path
- Full logical separation via Service Provider VLAN and MSP tag
- Point to point services have no switching and no learning of MAC addresses
- Any to any services have full MAC table separation

1Gbps and 10Gbps National and International Services

<http://www.colt.net/ethernet>

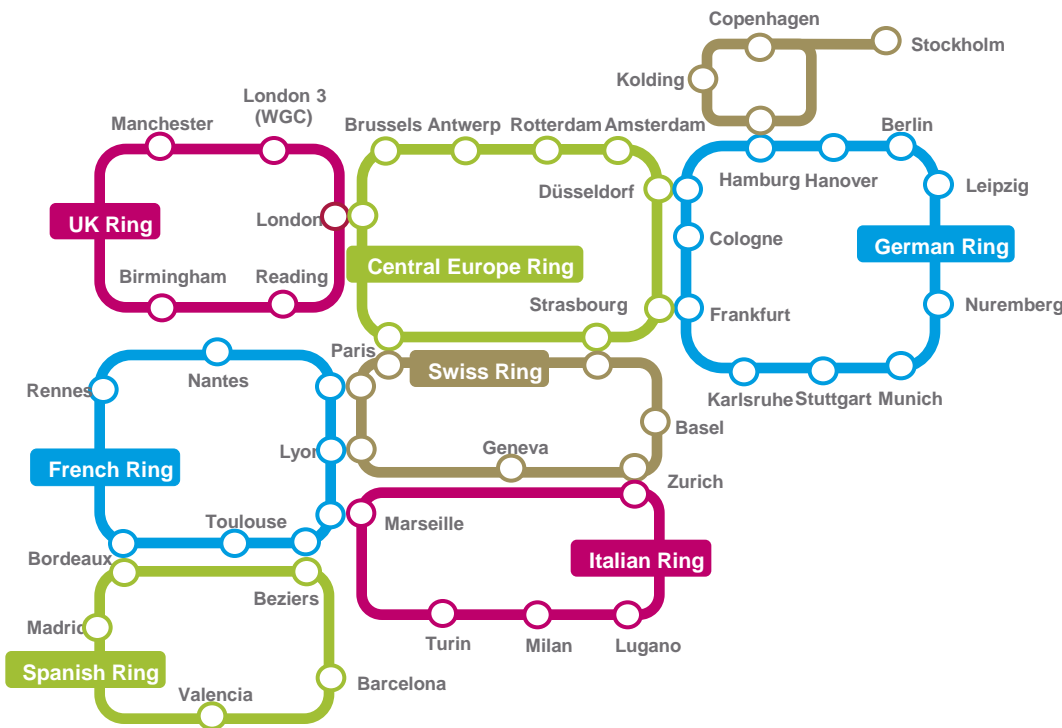
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1Gbps and 10Gbps Delivery Platform – Colt LDN

1Gbps and 10Gbps Nat/Intl Ethernet services delivered directly over Infinera DWDM layer of Colt Long Distance Network



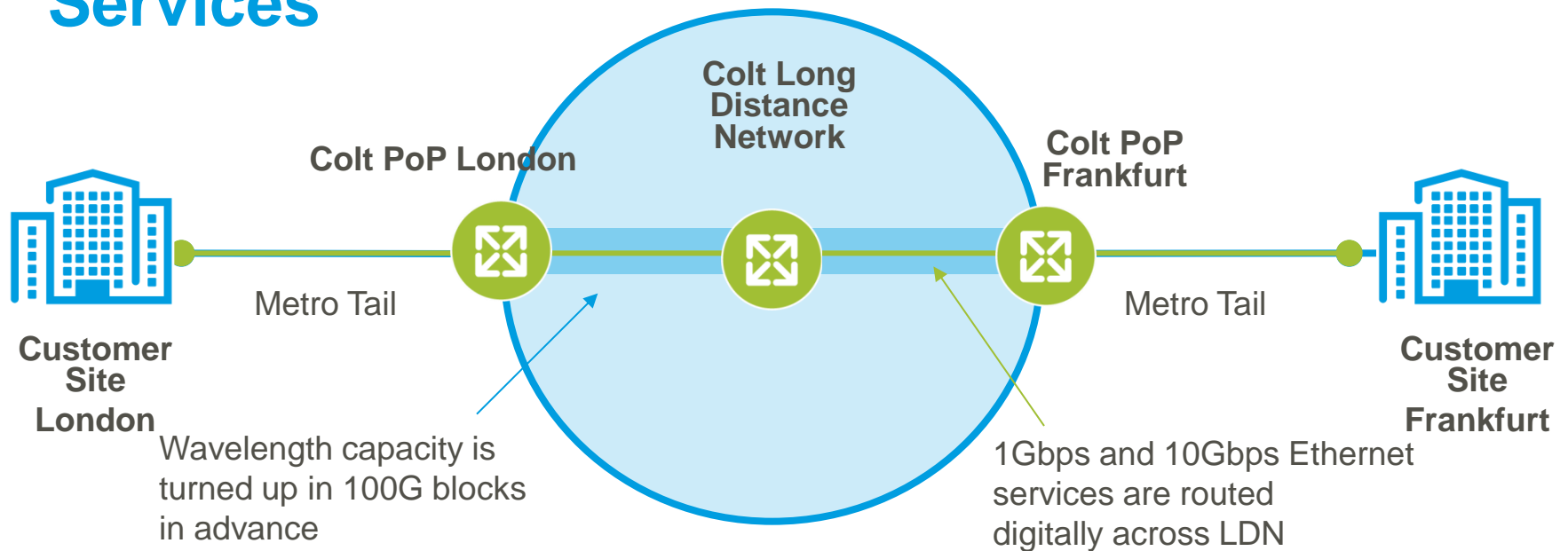
Wide geographic footprint – available in 41 cities across Europe

Redundant architecture – dual DWDM equipment at each Colt PoP

Path protection available as standard service option

Diverse routing between 2 unprotected services-available on request

1Gbps and 10Gbps National and International Services



Key Features

- Transparent service – 100% throughput, no restriction on frame size
- Unprotected or path protected service
- Diverse routing available on request
- 10Gbps Ethernet available over active metro tail or extended fibre to Colt PoP
- Roadmap includes 100Gbps Ethernet

Off Net Ethernet using Demarcation Device

<http://www.colt.net/ethernet>

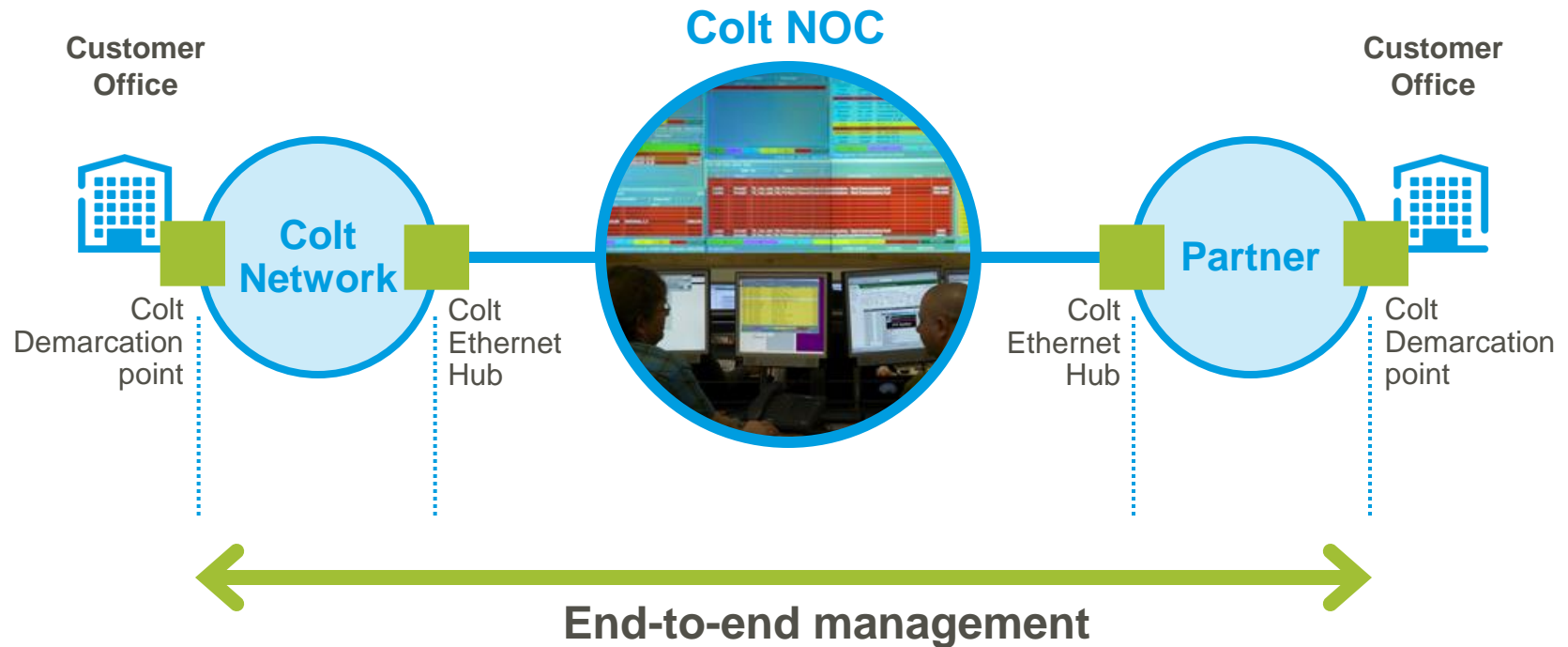
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End-to-end management

Colt now places its own Ethernet Demarcation device on the customer off net site. This enables Colt's NOC to monitor the whole circuit end to end (including the OLO), and conduct testing in a simplified process (no need to co-ordinate with OLO provider)



Ethernet demarcation device Benefits

Availability	Provides end-to-end monitoring right up to the customer's equipment using standards-based Ethernet OAM, enabling improvement to service availability
TTR	Low-level end-to-end diagnostic capabilities drive improved TTR and fault management SLA
Installation	Improved service delivery SLA with reduced site visits through single-ended commissioning via remote loop-back capability.
Enhanced Features	<p>Enhanced product features such as support for Infovista* reporting, flexible interface options, Class of Service*, jumbo frame support which can be as standard regardless of on-net/off-net.</p> <p><small>*These features will be available offered in the near future</small></p>
Upgrades	Sophisticated traffic-shaping and rate-limiting capabilities can support service features such as rapid bandwidth upgrade where OLO tail capacity is available.
Access	Flexible access options – native Ethernet and Fibre but also 'legacy-but-ubiquitous' E1/E3 – these are also the only regulated services in some countries.

Support for the business case for Ethernet WAN

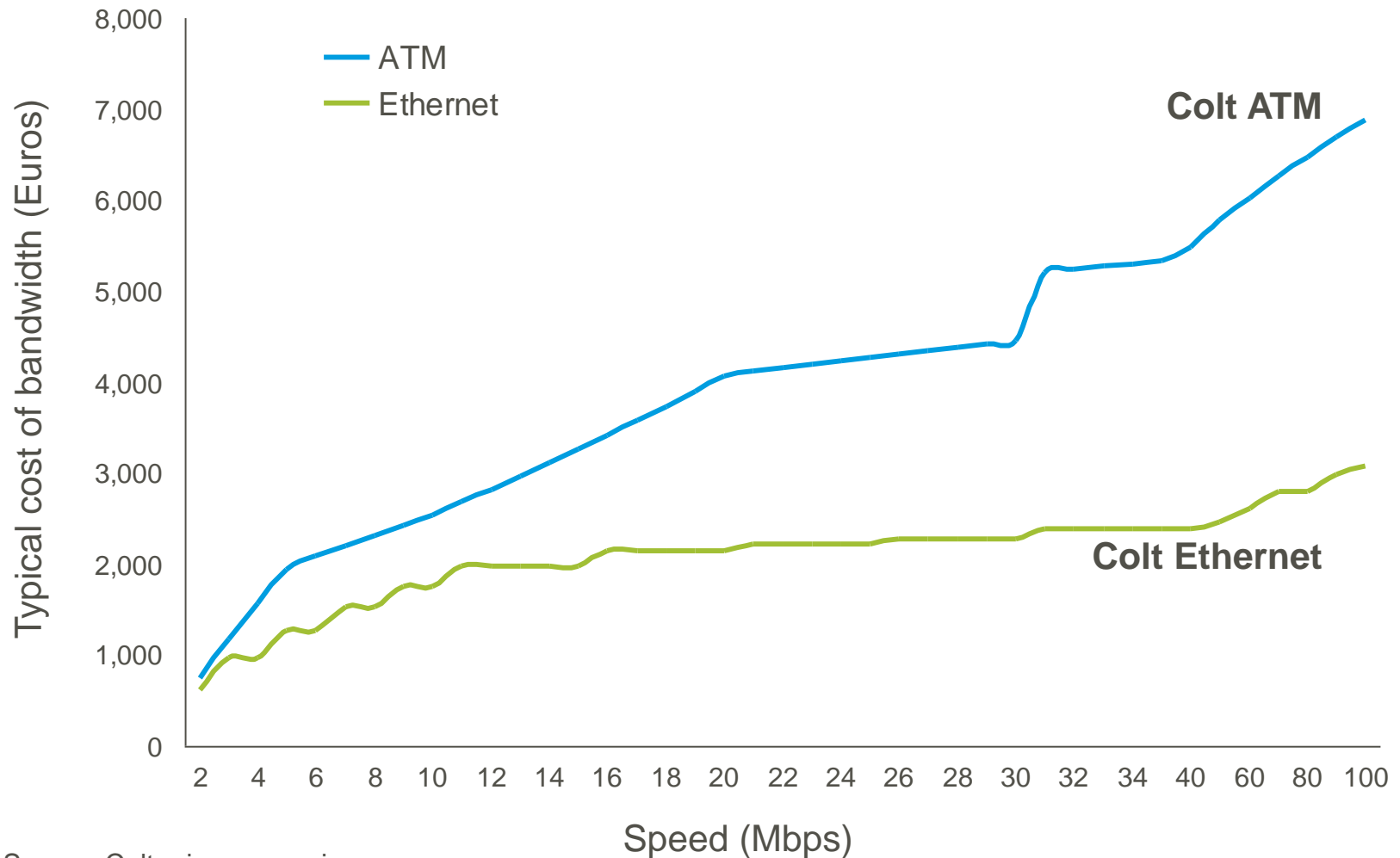
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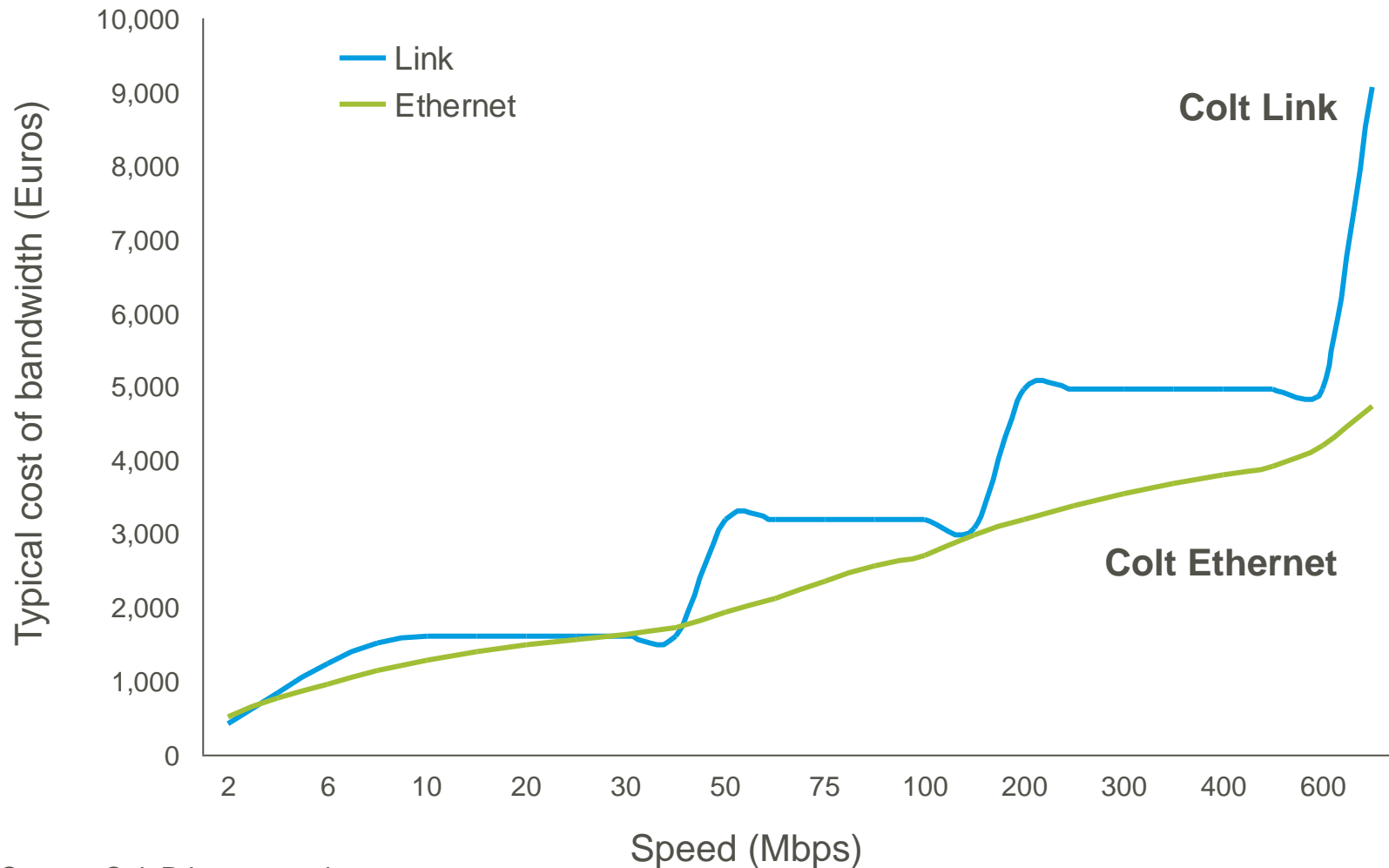


Colt Ethernet v Colt ATM prices



Source: Colt price comparison

Colt Ethernet v Colt Link Prices



Source: Colt Price comparison

Thank you

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Ethernet value propositions - Cost

Cost effective:

- Lower £/MB for bandwidth
- Granularity – pay for what you need
- Fewer routers needed
- Interface cards are cheaper
- Less need for specialist WAN engineers

Ethernet value propositions - Agility

Increased agility:

- Increases in bandwidth delivered remotely (in many cases)
- Simple network structure is easier to manage and make changes
- CoS enables business-critical applications to be prioritised
- Remain in control of your routing; quick and easy to make configuration changes rather than waiting for the service provider to update your routing tables

Ethernet value propositions - Performance

Greater performance:

- High speed with bandwidths of up to 10Gbps available
- A choice of topologies to fit your organisational structure
- Granularity of bandwidth
- Speed of upgrades
- CoS
- VLANs

Ethernet value propositions - Security

Enhanced security:

- Dedicated links are physically separated from the internet
- VLANs to manage servers
- Multi-port access physically separates traffic internally
- Fast connections to data centres

Ethernet value propositions - Resilience

More resilience:

- Less complexity means less potential points of failure
- Multi-port access
- Gold and Platinum SLA options
- Link aggregation at hub site
- Ethernet